



Google Project Management Certificate Completer: Personal Closing Report

Executive Summary:

Name: Vansh Jain

Role: Project Manager (Sauce & Spoon Tablet Rollout Pilot)

Certification: Google Project Management Professional Certificate

Working as project manager for the Sauce & Spoon tablet pilot has been an incredible learning experience. This project gave me the chance to apply everything I've learned through my Google PM certificate in a real restaurant setting. Managing a tech rollout while balancing customer needs, staff concerns, and business goals really pushed me to grow as a project manager.

Key Accomplishments:

- Hit our launch date right on schedule despite some last-minute technical hiccups
- 72% of customers rated the experience as good or great, which exceeded my expectations
- The checkout process was a real win - 82% of people found it smooth and secure
- Got 78% newsletter signups, which was way higher than anyone anticipated
- Most importantly, created a feedback system that the team can keep using after I hand things over

Lessons Learned:

- This project taught me so much about the gap between planning and reality. I thought I had covered all the bases, but the kitchen integration ended up being way more complex than I anticipated. Also, I completely missed how important the cash payment workflow would be - turns out 10% of customers still prefer cash, and our system made their experience pretty frustrating.
- The retrospectives were eye-opening too. Getting people to actually speak up took some effort, but once they did, the insights were invaluable. I learned that creating psychological safety isn't just a buzzword - it's essential for getting honest feedback.

Next Steps:

1 Month:

- Finish my Statistics 2 and English 2 exams at IIT Madras (these end-terms are coming up fast!)
- Apply to at least 5 data analyst internships, especially in fintech and food delivery
- Update my LinkedIn with this project management experience
- Submit my Google PM Apprenticeship application with all the lessons learned from this project

6 Months:

- Land a data analyst or business analyst internship (really hoping for something remote or hybrid)
- Complete this Google certificate program - aiming for distinction if possible
- Bring my CGPA up at IIT Madras - need to focus more on the foundational courses
- Build out a portfolio with 2-3 solid data projects that show off visualization skills
 - Get more comfortable with advanced SQL and Python through real projects

1 Year:

- Move from internship to a junior business analyst or project coordinator role
- Finish the foundational level at IIT Madras and start preparing for diploma level
- Get hands-on with professional PM tools like Jira and Asana in a real work environment
- Master Tableau or Power BI - the data visualization skills will be crucial
- Start building a professional network through events and LinkedIn connections

5 Years:

- Be working as a Senior Business Analyst or Project Manager with solid experience
- Have my IIT Madras degree completed with good grades
- Seriously explore those international opportunities in Singapore or Dubai I've been researching
- Lead complex tech implementation projects like this tablet rollout but at bigger scale
- Maybe pursue PMP certification or even consider an MBA in Project Management