| Task                                                     | Optimistic_<br>Days | Most_Likely_D<br>ays | Pessimistic_<br>Days | Confidence_<br>Rating | Notes                                                                                         | Risk_Level | Stakeholder_Interest |
|----------------------------------------------------------|---------------------|----------------------|----------------------|-----------------------|-----------------------------------------------------------------------------------------------|------------|----------------------|
| Order tablets and hardware                               | 8                   | 10                   | 14                   | М                     | Shipping updated to ~10 days. Risk: delays, broken devices, vendor backorders                 | High       | Medium               |
| Sync tablet software with POS system                     | 5                   | 7                    | 10                   | L                     | Need to update POS system. High technical risk due to version compatibility issues            | High       | High                 |
| Conduct waitstaff training sessions                      | 1                   | 1                    | 2                    | Н                     | One-day event planned. Depends on manager training completion and staff availability          | Low        | Medium               |
| Install tablets at bar areas (both locations)            | 2                   | 3                    | 5                    | M                     | Requires electrician coordination. Risk: installation delays, equipment issues                | Medium     | High                 |
| Coordinate electrician for tablet wiring installation    | 6                   | 8                    | 12                   | M                     | Reference from Deanna available. Risk: electrician scheduling conflicts, wiring complications | Medium     | Medium               |
| Set up admin back-end<br>software for menu<br>management | 3                   | 5                    | 8                    | L                     | Needed for real-time menu updates from office. Technical setup complexity unknown             | Medium     | Low                  |
| Coordinate with marketing for custom tablet branding     | 5                   | 7                    | 10                   | Н                     | Must match printed menu branding. Requires marketing team coordination and approval           | Low        | Low                  |
| Test tablet ordering workflow end-to-end                 | 3                   | 5                    | 8                    | L                     | Critical for <5% technical issues goal. End-to-end testing reveals integration problems       | High       | High                 |
| Implement post-dining customer satisfaction survey       | 4                   | 6                    | 10                   | М                     | Essential for 95% satisfaction goal measurement. Survey design and implementation complexity  | Medium     | High                 |
| Conduct pilot phase performance monitoring               | 5                   | 7                    | 10                   | М                     | Tracks order accuracy, service times, customer feedback. Data collection resource intensive   | High       | High                 |