## **MBA/M-18**

HRD: SYSTEMS AND STRATEGIES Paper: MBA-HRM-403

Time: Three Hours Maximum Marks: 80

Note: Attempt any eight questions from Part A and any three questions from Part-B.

## Part-A

- 1. What do you mean by HRD? Discuss its importance in the present scenario?
- 2. What are the primary functions of HRD department in an organization?
- 3. What is meant by HRD culture? How does it differ from HRD Climate?
- 4. Bring out the difference between education, training and learning.
- 5. Why action learning is a very important part of individual development?
- 6. Bring out the meaning and purpose of assessment centres.
- 7. Why is it important for trainers and trainees to establish a rapport with each other before a training session?
- 8. What are the main challenges faced by future HRD Professionals?
- 9. Define the HRD Score Card approach.
- 10. What is the future of HRD in India?

## Part-B

- 11. What are the characteristics of an effective HRD professional? Discuss the experiential learning approaches in HRD.
- 12. "The selection of role and type of HRD intervention is largely affected by the nature and objectives of the organization." Comment on the statement and discuss the underlying concepts with suitable examples.
- 13. How can performance review be used as a tool to motivate employees? What steps could be taken to deal with unsatisfactory performance?
- 14. Explain Human Capital Appraisal approach and people capability maturity model approach in detail.
- 15. How an organization introduces changes? Explain HRD approaches for copying with organisational changes.