

Roll No.

Total Pages : 2

OMMS/M-19

13033

ORGANISATIONAL BEHAVIOUR

Paper : CP-207

Time : Three Hours]

[Maximum Marks : 70

Note : Attempt any *eight* questions from Part-A of 5 marks each and any *three* questions from Part-B of 10 marks each.

PART-A

1. What do you mean by organisational behaviour ? Explain the main characteristics of D.B.
2. Define attitude and write factors affecting attitude formation.
3. What are the basic principles of learning ?
4. What is group cohesiveness and how it affects group performance ?
5. Explain the barriers to effective communication.
6. What are the other contributory fields/subjects to O.B. ?
7. What are the stages of group development ?
8. Explain traditional structure of an organisation and its effect on work behaviour.
9. Why do employees resist organisational change ?
10. What are the reasons of organisational conflicts ?

(8×5=40)

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PART-A

11. "OB is the result of interactions and their dependency between formal and human variables." Elucidate.
12. Explain Big 5 personality traits theory with its implication in work behaviour.
13. What is the nature of perception ? Explain laws of perceptual organisation and selectivity with examples.
14. Explain Maslow's need hierarchy theory of motivation with its application in work behaviour.
15. Define organisational culture. Discuss the relevance of organisational culture in increasing the organisational effectiveness. (3×10=30)