

MMS/M06
Management Process and Organizational Behavior
Paper Cp -101

Time : 3 Hours

MM:70

Note:- Attempt Five questions in all, Question No. 1 is compulsory. All questions carry equal marks.

- 1 Write brief notes on the following:
 - (a) Down Sizing
 - (b) Job Rotation
 - (c) Span of control
 - (d) Change Agent
 - (e) Quality Control Circles
 - (f) Factors Affecting Attitudes
 - (g) Taylor's Principles of Scientific Management
- 2 What is controlling? What are elements of control process and what is the type of purpose of organizational control? How is it related to planning, organizing and leading?
- 3 Define Management and assess the role F.W. Taylor and Henry Fayol in development of Management thought.
- 4 What is Learning? Explain 'Learning by Operant Conditioning' and how it is applied in organizations? Discuss its implications for management as well.
- 5 What is Work Motivation? Discuss in detail content theories of work Motivation.
- 6 What do you mean by a group? Why do people form group and what factors influence the degree to which group members will be attracted to each other?
- 7 What do you mean by Organizational Change? Why there is need for organizational change? Why do people resist change and what measures can be taken to minimize their resistance? Discuss.
- 8 What is Leadership? Critically evaluate Fiedler's Contingency theory of Leadership.