

**MMS/M-14**  
**HUMAN RESOURCE MANAGEMENT**  
**Paper: CP-203**

Time: Three Hours]

[Maximum Marks : 70

**Note:** There are two parts. Part -A comprises 10 short answer type questions of 5 marks each. Part -B comprises 5 questions of 10 marks each. You are to attempt any 8 questions from Part -A and, any 3 questions from Part -B.

**PART—A**

Attempt any eight questions:

1. Write a note on HRM and Globalization of business.
2. What is the significance of HRM ?
3. Differentiate between Job description and Job specification. Give a specimen of Job description.
4. Explain Induction and Socialization.
5. Why is it important to conduct Pre -employment background investigation ?
6. Describe Selection audit.
7. Differentiate between Performance appraisal and Potential appraisal.
8. What is OSHA? What is the basic purpose of OSHA?
9. Describe five techniques for reducing accidents at workplace.
10. What are High performance work systems ? Give examples.

**PART—B**

Attempt any three questions.

11. Explain the various features of Human Resource Management through the study of nature of HRM.
12. What are the major factors influencing Human Resource Planning ? Can there be any barriers to successful Human resource planning in business organizations ? Explain them.
13. What criteria would you use to determine whether a training and development programme was effective or not ?
14. Describe emerging trends in Industrial relations in the era of globalization. Examine significant transition and transformation in industrial relations in this context.
15. What is Arbitration, and what do you mean by an Arbitrator and his role in dispute resolution ?