

Roll No.

Total No. of Pages : 2

MMS/D11

6074

Management Process and Organization Behaviour

Paper : CP-101

Time : Three Hours]

[Maximum Marks : 70

Note :- Attempt **FIVE** questions in all. Question No.1 is compulsory.
All questions carry equal marks.

1. Write brief notes on the following :-

- (a) Emotional Intelligence
- (b) Work Motivation
- (c) Leadership
- (d) Organizing
- (e) Social loafing
- (f) Conflict Management
- (g) Group Dynamics.

2. Describe nature and meaning of organization and discuss contingency approach to organization.

3. What do you mean by the term Social-Responsibility of Business ? Contrast classical and socio-economic views of social responsibility. Bring out arguments for and against social responsibility of business.

4. Briefly describe management functions. What are the skills required for managers ? How does the importance of these skills change depending on management level ? Are these skills also important for today's managers of modern organizations ? Explain.

5. Explain meaning and nature of Attitude. What are three components of attitudes ? Explain how individuals reconcile in-consistencies between attitude and behaviour ?
6. What do you mean by Group ? Distinguish different types of groups and discuss the benefits and disadvantages of group cohesiveness.
7. Explain the concept of organization change. Identify forces that act as stimulant to organization change. Contrast planned and unplanned change.
8. What is Work Stress ? Identify potential sources of stress and bringout causes and consequences of stress. Discuss individual and organizational approaches to stress management.