

MMS/D09

Management of Industrial Relations

Paper: HRM-301

Time: Three Hours]

[Maximum Marks: 70

Note:- Question no. 1 is compulsory. Attempt FIVE questions in all.

All questions carry equal marks.

Explain the following concepts of I.R:

- (a) Social Justice
 - (b) Principles of sound I.R.
 - (c) Social security
 - (d) Union rivalry
 - (e) Open-door policy
 - (f) The red hot stove rule
 - (g) Arbitration and adjudication.
2. Are Unions necessary in present business scenario? Discuss the rights and liabilities of registered Trade Unions.
 3. What is an 'industrial dispute'? Explain salient provisions of prevention of industrial dispute under the Industrial Disputes Act.
 4. "Industrial relations is collective relationship between Union and employer which grows out of employment." Discuss.
 5. What do you mean by productivity bargaining? Discuss the implications of productivity bargaining for management and for trade unions.
 6. Define 'quality circles'? Explain worker's participation in management through quality circles.
 7. Explain the term 'Grievance' and point out the major causes of grievances in an industrial set up.
 8. What are the objectives of I.L.O? Explain structure and functions of International Labour Conference and governing body of I.L.O.

