

Roll No.....

Total Pages: 3  
**13529**

**MBA/M-17**  
**HUMAN RESOURCE MANAGEMENT**  
Paper: MBA-CP-203

Time: Three Hours

Maximum Marks: 70

Note: Part A will comprise of 10 short answer type questions of 5 marks each. Part B will comprise of 5 questions of 10 marks each. Attempt any eight questions from Part A and any three questions from part B.

**Part-A**

1. Distinguish between the terms Job Analysis, Job Evaluation and Job Design.
2. Figure out the emerging trends in business environment which are influencing HRM function.
3. What factors in your opinion need to be taken care of while designing a compensation package?
4. Discuss various approaches to Industrial Relations. Which one is more relevant in competitive business environment?
5. Throw light on the statutory mechanisms available for resolution of industrial disputes.
6. Examine the classification of tests used for selection of candidates.
7. Explain the widely observed methods of job evaluation
8. Mention the variety of errors committed and problem faced by raters/appraisers During the process of performance appraisal.
9. How do you characterize the growth of trade union movement in India?
10. Critically analysis the growing importance of ethics for HR function these days.

**Part-B**

11. With the fast pace of technology and large scale of adoption of Internet technologies, what impact you visualize does it have on HRM. Throw light on some of the key applications where internet technologies are proving instruments for smooth conduct of HR operations.

12. Define Career. Distinguish between the terms Career Planning and Development. In recent years what forces/factors in the contemporary business environment have changed the way that employees' careers have been managed by organizations and by the employees themselves.
13. Why has HRP become more significant in today's competitive business environment? Briefly enumerate the major activities of HRP process.
14. Why is Training a critical strategic issue for organisations? Explain the various phases of training process.
15. What are the major objectives of Performance Management? Describe the general guidelines for the development of a performance appraisal/management system. What decisions must be taken consciously by the organizations at each step.