

MMS/M07
Management Process and Organizational Behavior
Paper Cp -101

Time : 3 Hours

MM:70

Note:- Attempt Five questions in all, Question No. 1 is compulsory. All questions carry equal marks.

- 1 Write brief notes on the following:
 - (a) Evolution of Management Thought
 - (b) Social responsibility of Business
 - (c) Management by Objectives
 - (d) Work Stress
 - (e) Conflict Management
 - (f) Group Dynamics
 - (g) Work Motivation
- 2 Discuss systems and contingency approach for understanding organizations.
- 3 What do you understand by the term Attitude? Explain various components of Attitudes
- 4 What is Learning? Describe how various learning principles are used in operation of organization behavior management programmes.
- 5 What do you mean by the term personality? Explain the importance of some personality traits in industries and also critically evaluate? Trait theory of Personality.
- 6 What do you understand by Organizational change? Why there is need for organizational change?
- 7 Explain the concept of Management and assess the role of F.W. Taylor and Henry Fayol in development of Management Thought.
- 8 What do you understand by managing Group processes? Also discuss interpersonal and group dynamics in organizations.