

**Roll No. ....**

**Total No. of pages: 2**

**Exam Code  
2594**

**MMS/M11  
Management Training and Development  
Paper: HRM-403**

**6829**

**Time: Three Hours]**

**[Maximum Marks: 70**

**Note:-** Attempt **FIVE** questions in all, selecting at least ONE question from each unit.

All questions carry equal marks.

1.     (a)     What are external forces for organizational change?  
       (b)     What are managerial responses to pressures for change?  
       (c)     What is role of Change Agent?  
       (d)     What is Organizational Development?  
       (e)     What team-building activities aim at?
2.     “Structure, technology and people are highly interdependent. A change in one is likely to affect the other elements as well.” In the light of this statement suggest an integrated approach of planned change.
3.     What is Organizational Development? What are the essential characteristics of organization development?
4.     What are general competencies required for organization development?
5.     Discuss in detail the techniques of organization development.
6.     Suggest the strategies, actions and decisions needed to achieve excellence of management.

7. Discuss how interpersonal relations, team building, inter-group and system can make an efficient and effective organization development?
8. What are various skills for organization development?