

MANAGEMENT PROCESS AND ORGANISATIONAL BEHAVIOUR

Paper-MBA-101

1. Compulsory Question

Short answer type question:

- (a) Define management. Explain nature and significance of management.
- (b) What are the different considerations in effective organizing and staffing ?
- (c) Highlight the characteristics of an effective leader.
- (d) Define personality and write the main determinants of personality.
- (e) Write a short note on happiness quotient and work behavior.

2. Describe the contribution of Henry Fayol to the Development of Management Science and also explain the principles of management enunciated by him.

3. Discuss MBO as a decision-making techniques with suitable examples.

4.What do you mean by Motivation?Which motivation theory do you think is the most appropriate in the contemporary context.

5.Explain Fieldler's model of leadership and its implication in O.B.

6.Why teams are more popular than groups?compare cross-functional and virtual teams.

7.Explain the role of organizational culture in making learning organizations.

8.What are the basic assumptions with which an O.D.consultant begins an O.D.programs in an organization?Explain any one O.D.intervention.

9.What do you mean by Organisational Conflict?Suggest some effective techniques of conflict management.