## **MMS/D-12**

13604

## MANAGEMENT OF INDUSTRIAL RELATIONS

Paper: HRM-301

Time : Three Hours] [Maximum marks :70

**Note:** Attempt *five* questions in all. Question No. 1 is compulsory. All questions carry equal marks.

1. Compulsory Question.

Write short note on the following:

- a) What is Natural justice? Explain its relevance in maintaining healthy Industrial Relations.
- b) Write a note on Gandhian Trusteeship System & I.R.
- c) What do you mean by Retrenchment & Lay-off?
- d) What are the prerequisites of worker's participation?
- e) What is quality of work life & work-life balance?
- f) What is Quality circle? How does it operate?
- g) What is Kaizen? Is it practiced effectively in Indian Industries?
- 2. What is Industrial Relation? Discuss various emerging trends in Industrial Relations?
- 3. What are the main actors of Industrial Relations? Explain the role of State in Industrial Relations?
- **4.** Define "Trade Union "under the Trade Union Act 1926. What are the major problems faced by the Trade Unions today? Also suggest some measures to strengthen Trade Union Movement in India.
- 5. Write a detailed note on Employee Empowerment & Management of Industrial Relations.
- 6. What is Collective Bargaining? Describe varied strategies & tactics of Collective Bargaining.
- 7. Define Technology. What is the impact of Technology revolution on Industrial Relations?
- **8.** Critically examine the influence of I.I.O on Indian Labour Relations Legislation.