

Roll No.

14114

BBA/M-14
HUMAN BEHAVIOUR AT WORK
Paper: BBA-208

Reappear: 90

Time: Three Hours] [Maximum Marks:

Regular: 80

Note: Attempt five questions in all. Question No. 1 is compulsory.

1. Compulsory Question

Explain the following:

- (a) Group.
 - (b) Group Confirmity.
 - (c) Group Morale.
 - (d) Social Loafing,
 - (e) Career Identity.
 - (f) Competition. 18
2. Define Group Structure, and explain the group dynamics in workplace. 18
3. Write a detailed note on Group Decision -making Process. 18
4. Differentiate between Groups and Teams. Explain different types of work teams. 18
5. Write notes on the following:
- (a) Group Synergy.
 - (b) Group Performance.
6. What is meant by Interpersonal Influence ? Explain in detail the social facilitation. 18
7. Write an essay on Interpersonal Awareness and Feedback Process. 18
8. What is meant by Interpersonal Communication? Explain the functions of Interpersonal Communication. 18