

Roll No.....

Total Pages: 3

14116

BBA/M-15

HUMAN BEHAVIOUR AT WORK

Paper-BBA-208

Time allowed: 3 hours]

[Maximum marks: 80

Note: Attempt **Five** questions in all. Question No.1 is compulsory. All Questions carry equal Marks.

1. Explain the following:
 - (a) Group as a medium of Learning.
 - (b) Group Development.
 - (c) Group Obedience.
 - (d) Group Synergy.
 - (e) Group Think.
 - (f) Social Loafing.
2. Define Group and explain the stages of Group development.
3. What do you mean by Group Thinking? Explain the group decision making techniques.
4. How Work teams are different from groups? Explain the factors affecting the success of work teams.
5. Define Communication and explain the barriers to effective communication at work place.
6. Write notes on the following:
 - (a) Social Facilitation
 - (b) Cooperation
7. Describe the factors affecting Group performance in detail.
8. Write an essay on career Roles and Identity.