MBA/M-18 MANAGEMENT TRAINING AND DEVELOPMENT Paper: MBA-HRM-401

Time: Three Hours Maximum Marks: 70

Note: Attempt any eight question, each from Unit I carrying 5 marks. Attempt any three questions from Unit II carrying 10 marks each.

Unit-I

- 1. Future of training and development in India.
- 2. Write a note on Training Challenges in India.
- 3. Explain the characteristics of Trainee required for Training programme.
- 4. Explain the role of various audio visual aids in training programme.
- 5. Difference between training and development programmes.
- 6. Kirk Patricks Model for evaluating training programmes effectiveness.
- 7. Role of Trainers in the evaluation of training programmes.
- 8. Various classroom training delivery methods.
- 9. What is TNA? Why it is to be conducted?
- 10. What are merits and demerits of training and development programmes?

Unit-II

- 11. Design a TNA process and a training work shop for the newly recruited sales force of the XYZ FMCG Company.
- 12. Differentiate between on the job training and off the job training. Also describe any 3 on the job and of the job Training techniques with merits and demerits.
- 13. Explain in detail the conditions of Transfer of Training and facilitation of Transfer with focus on organization Intervention.
- 14. Explain the logistics arrangements needed for conducting a training programme.
- 15. Explain different approaches to TNA and what are the problems an HR executive may face while planning and implementation of training programme?