

Roll No.

Total No. of Pages : 2

Exam Code

2594

MMS/M11

6831

Org. Change & Intervention Strategies

Paper : HRM-404

Time : Three Hours]

[Maximum Marks : 70

Note :- Attempt FIVE questions in all, selecting at least ONE question from each Unit. All questions carry equal marks.

1. (a) What are external forces for organizational change ?
(b) What are managerial responses to pressures for change ?
(c) What is role of Change Agent ?
(d) What is Organizational Development ?
(e) What team-building activities aim at ?
2. "Structure, technology and people are highly interdependent. A change in one is likely to affect the other elements as well." In the light of this statement suggest an integrated approach of planned change.
3. What is Organization Development ? What are the essential characteristics of organization development ?
4. What are general competencies required for organization development ?
5. Discuss in detail the techniques of organization development.

6. Suggest the strategies, actions and decisions needed to achieve excellence of management.
7. Discuss how interpersonal relations, team-building, inter-group and system can make an efficient and effective organizational development program ?
8. What are various skills needed for organization development ?