

Roll No.....

Total Pages: 3
13101

MBA/D-17
ORGANISATIONAL CHANGE AND
INTERVENTION STRATEGIES
Paper: MBA-HRM-304

Time: Three Hours

Maximum Marks: 80

Note: Part-A comprise of 10 short answer type questions of 5 marks each. Part-B comprise of 5 questions of 10 marks each. Attempt any 8 questions from the Part-A and any 3 questions from Part-B.

Part-A

1. (i) How do external forces influence organizational change?
(ii) The Punctuated Equilibrium Model.
(iii) General competencies for OD professionals.
(iv) Why is organizational development (OD) called the first generation change?
(v) Future trends for organization development.
(vi) Gestalt approach to team building.
(vii) Organization Mirror Interventions.
(viii) Write a short note on O.D. values.
(ix) Explain system 1-4T.
(x) Ethical standards in OD.

Part-B

2. Explain in detail about intergroup and third party peacemaking interventions.
3. What factors need to be taken into consideration for diagnosis of change at the organizational level?
4. Discuss covert and overt elements in resistance to change and also discuss can management of an organization minimize resistance to change?
5. Discuss the major “families” of types of OD interventions.
6. Write a note on following :
 - (a) Employee Involvement
 - (b) Work Design.