

Management of Industrial Relations

Paper: HRM-301

Time: Three Hours]

[Maximum Marks: 70

Note :- Question no. 1 is compulsory. Attempt FIVE questions in all. All questions carry equal marks.

1. Write brief notes on the following:
 - (a) Technological change and I.R.
 - (b) Positive work culture
 - (c) Legislation and I.R.
 - (d) Politicisation of trade unions
 - (e) Problems of outside leadership in union
 - (f) Strike and lockout
 - (g) Discipline and I.R. '
2. What do you mean by 'Industrial Relations' ? Describe the concept with the help of Dunlop's model.
3. "There is a need to redefine industrial relations as in its present conception it has become too narrow to do justice to the varied factors and processes which have a direct bearing on its subject matter." Discuss.
4. Define the term 'Trade Union' with special reference to its definition as given under Trade Union Act, 1926. Also discuss the rights and privileges of a registered trade union.
5. Why do grievances arise in any industry? Why should a manager be concerned about employee grievances?
6. Describe legal framework of Industrial Relations in brief.
7. What are the guidelines and objectives for introducing empowerment? Also describe the process of empowerment.
8. Write notes on the following:
 - (a) Productivity Bargaining V/s good faith bargaining
 - (b) Quality Management and I.R.

