

Roll No.

Total No. of Pages: 1

MMS/MX

6818

Management Training and Development

Paper: HRM-403

Time : Three Hours]

[Maximum Marks: 70

Note: Attempt FIVE "questions in all. Question No.1 is compulsory. All questions carry equal marks.

1. Write short notes on the following:
 - (a) Behaviour Training
 - (b) Training needs for small scale organisations
 - (c) Training methods
 - (d) Induction training for line staff
 - (e) Learning Process
 - (f) Elements of training effectiveness
 - (g) Training culture and environment in India.
2. What is training? Specify the role and responsibilities of training managers in Indian industries.
3. Illustrate the linkages and coordination among training department and other departments to develop job related training programmes.
4. As training manager in a large scale service organisation, what types of training approaches you would employ to training operational staff?
5. How would you identify training needs and importance for the front line employees in the service organisation? Elaborate.
6. Write a note on: Lesson Planning and Training Communication.
7. What types of challenges a training manager is facing in the wake of globalization? Also suggest strategies to overcome such challenges.
8. What is meant by training evaluation? Illustrate various techniques used in this context.