

BCA/M-16
MANAGEMENT INFORMATION SYSTEM
PAPER-BBA-246

Time Allowed: 3 Hours

Maximum Marks: 80

Note: Attempt five questions in all. Question No. 1 is compulsory. All questions carry equal marks.

Compulsory Question

1. Write short notes on the following :

- (a) Coupling.
- (b) Black box.
- (c) DFD.
- (d) Interface.
- (e) EDP.
- (f) E-business.

UNIT-I

2. (a) What do you mean by Information System ? Why we need it?
Distinguish between TPS and DSS

(b) Briefly discuss the concept of Boundary. Subsystem and Feedback.

3. (a) Briefly describe characteristics and capabilities of DSS

(b) Discuss the various types of Information. Elaborate on their uses.

UNIT-II

4. What is purpose of Decision-making? Discuss Simon's model of Decision-making.

5. (a) What do you mean by MIS ? Briefly discuss its components

(b) Briefly discuss the different levels of Management in an organization.

UNIT-III

6. What do you mean System implementation ? Briefly describe various types of implementations giving advantages and disadvantages of each.
7. (a) Why is evaluation of MIS important ? Briefly describe two approaches of evaluation in MIS.

(b) What do you mean by Cost/Benefit analysis ? What is its importance?

UNIT-IV

8. (a) Distinguish between E-commerce and E-business

(b) Write short notes on the following :
 - (i) B2B.
 - (ii) B2C.
(c) Briefly describe few applications of E-commerce.
9. (a) Discuss the relevance and role of MIS in various phases of Decision-making.

(b) Briefly describe components of DSS.