

MMS/M- 13
HUMAN RESOURCE MANAGEMENT
Paper- CP- 203

Time allowed : 3 hours] *[Maximum marks : 70*

Note: There are two parts. Part-A comprises 10 short answer type questions of five marks each. Part-B comprises 5 questions of 10 marks each. You are to attempt any 8 questions from Part-A, any 3 questions from Part-B.

Part-A

Attempt any 8 questions.

1. Write a short note on advisory functions HRM in an organization.
2. How can job analysis be useful for business organization ?
3. Describe the process of human resource planning.
4. How is a formal orientation process conducted in organization.
5. What is the need of talent management in organization?
6. Describe the various methods of dispute resolution.
7. Define the term trade union and its features.
8. Write about EEO and AA with suitable examples.
9. Discuss the methods of promoting ethics and fair treatment at work place.
10. Write a note on high performance work systems.

Part-B

Attempt any 3 questions.

11. How is the changing environment influencing management of human resources?

- 12. What are the various types of selection tests? Explain the do's and don'ts of an interview.**
- 13. Describe career management, its need and its process.**
- 14. What are the pros and cons of the following methods job evaluation :
ranking, classification, factor comparison and point methods?**
- 15. What is E-HRM? Discuss the role and applications of E-HRM.**