

Roll No.

Total No. of Pages : 2

MMS/M09

7665

Human Resource Management

Paper : CP-203

Time : Three Hours]

[Maximum Marks : 70

Note :- Attempt **FIVE** questions in all. Q. No. 1 is compulsory. All questions carry equal marks.

UNIT-I

1. Explain the following terms. The answer should not exceed **ten** lines each :-
 - (a) Define Integration
 - (b) Technological Unemployment
 - (c) Social Responsibility
 - (d) Training and Development
 - (e) Position Rotation
 - (f) Limitation of MBAs
 - (g) Career Anchors.

UNIT-II

2. With the increase in the level of education of nation's work force, what problems and opportunities are created for Human Resource Manager.
3. In order to understand the role of HR in today's Organizations, it is useful to understand how companies themselves are changing and the trends that are causing these changes to occur. In the light of this statement discuss the major environmental challenges faced by Human Resource Management.

4. What do you mean by Job Analysis ? How the process of Job Analysis can be called out in the organizations ?
5. The purpose of Human Resource Planning is to assure that a certain desired number of persons with the requisite skills will be available at some specified time in the future. In the light of this statement explain the process of Human Resource Planning.
6. Explain the objective of Performance Appraisal system and discuss the process of Performance Appraisal in detail.
7. What do you mean by Job Evaluation ? Discuss the methods of Job Evaluation.
8. How the conflict can be resolved within an organization ? What are the various steps involved in Handling a Grievance ?