

Time: Three Hours]

[Maximum Marks: 70

Note: Attempt any *five* questions. Question No.1 is compulsory.

All questions carry equal marks.

(Compulsory Question)

1. Write short notes on the following :
 (a) Group synergy.
 (b) Task role.
 (c) Competition.
 (d) Influence process.
 (e) High effective group.
 (f) Grapevine.
 (g) Active listening. 2x7=14
2. What is meant by the term "Group" ? What are some, types of groups? On what bases may groups be classified? 14
3. What do you mean by Interpersonal Communication? 14
4. What might motivate you to join a group? "High cohesiveness in a group leads to higher group productivity". Do you agree or disagree? Explain. 14
5. What is Group-decision making? Discuss the Manager's role in groups and the decision making process. 14
6. What is Team Building? What is the process of team building? Explain in detail. 14
7. What do you mean by Interpersonal relation orientation? "Resistance to change is an irrational response." Do you agree or disagree? Explain. 14
8. What role do you think training plays in an individual's ability to trust? For instance, does the training of lawyers, accountants, law enforcement personnel and social workers take different approaches towards trusting others? Explain. 14

