

Roll No.....

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**13533**

**MBA/M-17**  
**ORGANISATIONAL BEHAVIOUR**  
Paper: MBA-CP-207

Time: Three Hours

Maximum Marks: 70

Note: Attempt ant eight questions from Part A of 5 marks each and any three questions from Part B of 10 marks each.

**Part A**  
(Short Answer Type Questions)

1. Define OB with the help of behaviourist framework.
2. What is the role of environment in shaping the personality of a person?
3. What are the basic principles of learning?
4. Social perception and impression management.
5. What is the impact of employee recognition on work behaviour of an employee?
6. Define the concepts of group and team.
7. What are the different styles of leadership?
8. What is the role of organizational culture in organizational effectiveness?
9. 'Change or die', discuss the role of change management in the light of the statement.
10. What are the various forms of stress and also discuss their causes.

**Part-B**  
(Long Answer Type Questions)

11. "Organisational behaviour represents interaction among individuals, groups and the organization." Elucidate the statement.

12. Are leadership and management different from one another? What is Fiedler's model of leadership? Explain its implications in O.B.
13. What is the nature of perception? Explain basic principles of perception and their implications in O.B.
14. What is the process of communication? Explain the role of interpersonal feedback as a control measure in work behaviour.
15. Define organizational culture. Discuss the relevance of organizational culture in increasing the output of people working there.