

Roll No.....

Total Pages: 3

13233

MBA/M-18
ORGANISATIONAL BEHAVIOUR
Paper: MBA-CP-207

Time: Three Hours

Maximum Marks: 80

Note: Attempt ant eight questions from Part A of 5 marks each and any three questions from Part B of 10 marks each.

Part -A
(Short Answer Type Questions)

1. Define Organisation Behaviour with the help of cognitive framework.
2. What are the essential principles of effective learning?
3. What is the relevance of Group cohesiveness in group performance?
4. How the process of perceptual selectivity affects one's perception?
5. How one can manage one's impression at work place?
6. Define the process of motivation.
7. Define 'team' with the help of suitable example.
8. What are the parameters of healthy organizational climate?
9. What are the causes of organizational conflict?
10. What are the various types of stress at work place?

Part-B

11. "Organisation Behaviour experts face several challenges while managing interpersonal relations in an organization". Discuss.
12. Explain operant conditioning theory of learning with its application in work behaviour.
13. Describe the stages of group development. Why is important for managers to be familiar with the concept of group behaviour?
14. How do employees resist change and what can managers do about overt & covert resistance?
15. Explain various consequences of work stress and also suggest preventive measures of stress management.

