

Management Process and Organizational Behaviour

Paper: CP-101

Time: Three Hours]

[Maximum Marks: 70

Note:- Attempt FIVE questions in all. Question no. 1 is compulsory.

All questions carry equal marks.

1. Explain the following in Brief :
 - (a) Assumptions of theory 'Y'
 - (b) Management by Objectives (MBO)
 - (c) Halo Effect
 - (d) Span of Control
 - (e) Personality
 - (f) Social Responsibility of Business
 - (g) Job-rotation.

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2. What do you mean by Management skills? How does skill requirement differ at various levels of Management, while performing different roles by managers? Explain with the help of suitable examples.

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3. What do you understand by the term attitude? What are its components? What are the methods of attitude measurement and how does attitude measurement help the management? Explain.

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4. Distinguish between system approach and contingency approach to management and also evaluate suitability of contingency approach to management of modern organizations.

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5. What do you mean by the term Emotional Intelligence (EQ) ? Explain various dimensions of emotional intelligence. Discuss its applications in the functioning of an organization and how can a manager take advantage of this concept?

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6. What do you mean by the term Work Motivation? Discuss process theories of work motivation and evaluate their significance for modern organizations.

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7. What do you mean by organization structure? What are elements of organization structure? Explain Matrix organization structure and discuss its merits and demerits.

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8. What do you mean by Stress? Discuss various techniques of stress management and highlight the significance of stress management for organizations.

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