

Roll No.....

Total Pages: 2
13098

MBA/D-17
MANAGEMENT OF INDUSTRIAL RELATIONS
Paper: MBA-HRM-301

Time: Three Hours

Maximum Marks: 70

Note: Part-A comprises ten questions of 5 marks each and Part-B comprises five questions of 10 marks each.

*Attempt any 8 questions from Part-A and any three from Part-B .

Part-A Short Answer Type

1. What is the concept of 'Industrial Relations'? Explain its features.
2. What are the right of recognised unions?
3. What are the problems of trade unions in India? What measures would you like to suggest for strengthening them?
4. What is the role of ethical codes in maintaining health industrial relations?
5. What are the recent trends in collective bargaining?
6. Define the concept of industrial democracy and how it is helpful in maintaining harmonious relations in an organization.
7. Define 'strike' and 'lockout'. Also explain the causes of strike and lockout.
8. Define grievance. Write the procedure of grievance management.
9. What is industrial democracy? How it can be maintained in an organization?
10. Write short note on the future direction of industrial relations.

Part-B

11. Explain the role of the different participants in the industrial relation system.

12. What are the principles of trade unionism? Discuss the changing role of trade unions and the resultant impact of union management relations on industrial relations.
13. What are the objectives of employee involvement and participation? Explain various methods of worker's participation in management.
14. Critically examine the influence of I.L.O. on Indian labour legislation.
15. Discuss emerging global trends in industrial relations. Also discuss how does industrial relations operate in Japan?