

MMS/M-16
ORGANISATIONAL BEHAVIOUR
PAPER-CP-207

Time Allowed: 3 Hours

Maximum Marks: 70

Note: Attempt any eight questions from part-A. And any three Questions from part-B.

Part-A

Short answer type questions of 5 marks each.

1. What are the other fields that contribute in the development of O.B?
2. What are the basic assumptions of behaviour?
3. Explain the need of job satisfaction at work place.
4. How learning affects work behavior of an employee.
5. Define perception and also explain the principle of perceptual selectivity.
6. Explain the concept of motivating a diverse workforce.
7. Define group and group-cohesiveness.
8. Why is it important for managers to be familiar with concept of person perception?
9. How organizational climate affects work behavior.
10. What are the main sources of work stress?

Part-B

11. Explain the concept and nature of O B with the help of cognitive and behavior framework.
12. Define personality. Explain trait theory of personality with its merits and demerits.
13. What is attribution theory? Why is it important for managers to have a working knowledge of person-perception and attribution style?
14. Differentiate groups from teams and explain stages of group development.
15. What is planned change? How does Kotter's eight step plan deal with resistance to change?