**ATHIYA M  
Senior Salesforce Developer**

**Email: someone@gmail.com**

**SUMMARY:**

* 6+ years of Information Technology experience with 4+ years of experience with CRM platforms as a Salesforce developer.
* Experienced in developing and administrating various projects to customize Salesforce applications and implement business logic.
* Worked on Process Builder, Flows, Workflow, Apex classes, Triggers, Web services, Aura Component, LWC, and Visualforce pages for multiple projects by following Salesforce best practices.
* Experienced in multiple tools like Data Loader, Workbench, Visual Studio Code, SoapUI, Postman, etc.
* Worked as a business/system analyst to help the client find a backup solution for Salesforce.
* Identified the backup/recovery tools.
* Accustomed to working in large and small team environments and coordinating with cross-functional teams.

**Key technologies I work with:**

* Apex, LWC, Aura Component, Visualforce, SOQL, SOSL, REST API, Webservices, Java, C++, C, XML, MySQL, JSON, HTML, JavaScript, CSS, Python
* Force.com IDE Eclipse, IntelliJ, Data Loader, Wireshark, Tcpdump, Network Miner, Snort, VMWare

**TECHNICAL SKILLS:**

**Consulting:**

* Salesforce consulting
* Solution-specific consulting
* Technical consulting

**Engineering practices:**

* CI/CD
* Debugging
* SAP CRM development
* Salesforce Primary Clouds
* Unit testing
* Backup and disaster recovery implementation and maintenance
* Capability modeling

**Technologies:**

* Visualforce
* Aura components
* Bootstrap CSS
* CSS modules
* JavaScript
* Postman
* SFDX CLI
* SOAP
* SOQL
* Salesforce platform
* Salesforce Apex
* Salesforce Classic
* Salesforce Lightning
* Salesforce Data Loader
* Salesforce Experience Cloud
* Salesforce Sales Cloud
* Salesforce Security Model
* Salesforce Service Cloud

**Leadership & soft skills:**

* Problem-solving
* Professional development
* Planning
* Results validation
* Building strategies
* Business needs identification

**WORK EXPERIENCE (SAMPLE PROJECT DESCRIPTION):**

*Jan 2022 - now*

**Project Role:** Lead Salesforce Developer

**Customer Domain:** Life Sciences & Healthcare

**Team size:** 19-21 members

**Responsibilities:**

* Worked as a Development Team Lead in developing user stories.
* Actively followed agile methodology principles.
* Technical assessment of existing architecture and designing documentation for customer requirements to satisfy business expectations.
* Worked on production bugs and user stories.
* Maintaining good communication during calls with the client to minimize gaps helped me reach their expectations.

**Database:** Salesforce

**Tools:** Salesforce, VS Code, Copado, Jira

**Technologies:** Apex, Aura Components, Salesforce Service Cloud, REST API, Visualforce, Batch Apex, Schedulable Apex, Agile, SOQL, HTML, CSS, JavaScript

**EDUCATION:**

Master in Science and Engineering, 2017

**CERTIFICATIONS:**

* Salesforce Platform Developer I
* Salesforce Platform Developer II
* Salesforce Administrator 201
* Salesforce App Builder
* Project Management - Six Sigma White Belt

**LANGUAGES:**

* English C1
* Spanish Native