

# HOTEL API SPECIFICATION

(Version 2.1)



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## 1 CHANGE LOGS

Date	Changed By	API	Description	Version
15 <sup>th</sup> July 2021	-	-	Specifications of Hotel API (JSON-Based)	1.0
2 <sup>nd</sup> Sep 2021	Shubham Gupta	Search, Prebook & Bookingdetail	Add identifier to bifurcate policies at room level	1.1
5 <sup>th</sup> Apr 2022	Divya Tyagi	CountryList, citylist, hotelcode & hoteldetails	These methods are used to download hotel Static details through API	1.2
6 <sup>th</sup> May 2022	Divya Tyagi	Search,Prebook	Added response parameter (WithTransfers) in search & prebook response	1.3
28 <sup>th</sup> Jun 2022	Divya Tyagi	Book,Bookingdetails	Added request parameter “BookingReferenceId” in Booking request which can be further used in Booking details method to retrieve the booking details.	1.4
17 <sup>th</sup> Feb 2023	Divya Tyagi	PreBook	Added response parameter “Amenities” in Prebook Response	1.5
15 <sup>th</sup> Mar 2023	Divya Tyagi	TBOHotelCodeList, Search,Pre-book	This method is used to download hotelcodes associated with a City. Added response parameter “ExtraGuestCharges” in Search and Pre-book Response.	1.6

16th Aug 2023	Divya Tyagi	API Workflow	Implemented Hotel Search Workflow.	2.0
27 <sup>th</sup> Dec 2023	Divya Tyagi	Bookingdetails based on Date  API Workflow	This method is used to retrieve the booking details made by the agency in the specified date.  Depreciated Hotel Search Workflow	2.1
27 <sup>th</sup> Oct 2025	Naveen Yadav	Hotel Detail method	To get the room wise details.	2.1

## 2 AUTHENTICATION

The API uses the **Basic Auth** protocol for this authentication.

All APIs should be secured with HTTPS protocol.

Description	TBO provided Username and Password should be used in the authorization.
URI	BaseUrl
Method	POST
Content-Type	<i>application/json</i>

Type
Basic Auth
▼

The authorization header will be automatically generated when you send the request.  
[Learn more about authorization ↗](#)

---

Username	TBOAPI
Password	*****
<input type="checkbox"/> Show Password	

## 3 API ENDPOINT

Test BaseURL: [http://api.tbotechnology.in/TBOHolidays\\_HotelAPI](http://api.tbotechnology.in/TBOHolidays_HotelAPI)

Live BaseURL: {Live-URL}/HotelAPI

Please follow this convention for API endpoint: {BaseUrl}/{Method Name}. For example:

API	Endpoint
Search	{BaseUrl}/Search
PreBook	{BaseUrl}/PreBook
HotelBook	{BaseUrl}/Book

BookingDetail	{BaseUrl}/BookingDetail
Cancel	{BaseUrl}/Cancel

## 4 TIMEOUT SETTINGS

Please refer to the following table for recommended timeout settings for each API.

API	Recommended Timeout
Search	5-23 Seconds
PreBook	23 Seconds
Book	120 Seconds

**Note:** To complete the entire booking process i.e., from search to book, the timeout is 30 minutes.

## 5 RESPONSE STATUS

Status code indicates the status of response.

Response Status	Status Code	Description	Remarks
SUCCESS	200	Successful	<p>This should be returned by all successful response, which indicates:</p> <ul style="list-style-type: none"> <li>• Availability Check: Hotel is valid, and rooms are available for the given search criteria.</li> <li>• Allotment check: The given room with rate plan that user wants to book is still available.</li> <li>• Booking Check: Booking</li> </ul>

			<ul style="list-style-type: none"> <li>is Confirmed or Voucher</li> <li>Cancel Check: Booking is Cancelled</li> </ul>
NO_AVAILABILITY	201	No Availability	No available rooms for given criteria.
RATE_UNAVAILABLE	207	Given rate is not Available for booking anymore.	Given rate is not Available for booking anymore.
BOOKING_FAIL	405	Booking Failed	Cannot create booking
CANCEL_FAIL	479	Cancel Failed	Cannot cancel booking
UNAUTHORIZED	401	Access Credentials is incorrect	Please check the credentials to access API feeds
INVALID_REQUEST	400	Invalid Request	When any parameter/value passed in the request is incorrect
UNEXPECTED_ERROR	500	Unexpected Error	Any undefined error returned. Please send complete logs (JSON request and response) at <a href="mailto:apisupport@tboholidays.com">apisupport@tboholidays.com</a> for clarification.
LIMIT_EXCEEDED	429	QPS Exceeded	Requests have exceeded allowed QPS.
BOOKINGCODE_EXPIRED	315	Session Expired	Session expired between search to book.
INSUFFICIENT_BALANCE	300	Agency has Insufficient Funds for requested booking.	Agency does not have sufficient funds for the requested booking.

AGENT_BLOCKED	402	Agency blocked at TBO end.
---------------	-----	----------------------------

## 6 SEARCH

Description	This method is used to request <b>room availability</b> . Some filters and special features can be applied before sending an availability request.
URI	BaseUrl/Search
Method	POST

### 6.1 REQUEST PARAMETER

Parameter	Type	Description
CheckIn	String	Check-In date of the stay. Format: YYYY-MM-DD
CheckOut	String	Check-Out date of the stay. Format YYYY-MM-DD
HotelCodes	String	List of TBOH codes of the requested hotels (comma separated list) Recommended Value; 100 hotel codes
GuestNationality	String	Lead guest nationality (in ISO 3166-1 alpha-2 letter country codes) E.g., United Arab Emirates – <b>AE</b> , Turkey – <b>TR</b> (If Guest is resident of UAE and searching for UAE hotels then guest can send his nationality as AE)
<b>PaxRooms;</b>	Array	Contains an array of occupancy for each room
Adults	Integer	Number of Adult guests (1-8) per room

Children	Integer	Number of Child guests (1-4) per room
ChildrenAges	Integer (Array)	List of children ages (0-18 years). The length of array is equal to the number of children in the room. E.g.: [2, 8] if request contains 2 children.
ResponseTime	Integer	Expected response time (seconds)
IsDetailedResponse	Boolean	To get additional details in the search response like the day-wise break-up and detailed cancel policies. Default Value; False
<b>Filters;</b>	Object	Refine the search response
Refundable	Boolean	Set it <b>True</b> in case only Refundable rooms are required. Default Value; False
NoOfRooms	Integer	Filter for the maximum number of rooms client wants to receive in the response.
MealType	Enumeration	Filter response based on available meals. Possible Values. All, WithMeal and RoomOnly,

#### 6.1.1 SAMPLE REQUEST (SINGLE ROOM)

```
{
  "CheckIn": "2021-07-16",
  "CheckOut": "2021-07-17",
  "HotelCodes": "1247101",
  "GuestNationality": "AE",
  "PaxRooms": [
    {
      "Adults": 1,
      "Children": 1,
      "ChildrenAges": [ 1 ]
    }
  ],
  "ResponseTime": 23.0,
  "IsDetailedResponse": false,
  "Filters": {
    "IsDetailedResponse": true
  }
}
```

```

    "Refundable": false,
    "NoOfRooms": 0,
    "MealType": "All"
}
```

### 6.1.2 SAMPLE REQUEST (MULTIPLE ROOM)

```

{
  "CheckIn": "2021-07-16",
  "CheckOut": "2021-07-17",
  "HotelCodes": "1247101",
  "GuestNationality": "AE",
  "PaxRooms": [
    {
      "Adults": 3,
      "Children": 1,
      "ChildrenAges": [ 1 ]
    },
    {
      "Adults": 1,
      "Children": 1,
      "ChildrenAges": [ 1 ]
    }
  ],
  "ResponseTime": 23.0,
  "IsDetailedResponse": false,
  "Filters": {
    "Refundable": false,
    "NoOfRooms": 2,
    "MealType": "All"
  }
}
```

### 6.2 RESPONSE PARAMETER

Parameter	Type	Description
-----------	------	-------------

Status;	Object	
Code	Integer	Internal code to denote response status.
Description	String	Descriptive message.
HotelResult;	Array	Information regarding the hotels
HotelCode	String	TBOH hotel code
Currency	String	Configured currency in the API profile of the client.
Room(s);	Array	Contains a list of bookable rooms
Name	Array of String	Contain the list of room name. In case of multiple rooms first element represents the first room and so on.
BookingCode	String	Unique Identifier for each bookable unit.
Inclusion	String	Inclusion associated with rooms if any
DayRates;	List of Array	Displays price breakdown per each day of the hotel stay.
BasePrice	Decimal	BasePrice of the room.
TotalFare	Decimal	Total fare of the bookable unit.
TotalTax	Decimal	Total tax of the bookable unit.
ExtraGuestCharges	Decimal	Extra Guest charges of the bookable unit (if applicable)
RecommendedSellingRate	String	The minimum selling rate for the requested booking. The B2C client cannot sell the room at a rate lower than the RecommendedSellingRate returned in the response, if any.

RoomPromotion	List of String Array	List of promotions on the rate. In the case of multi-room, first element defines promotion for the first room, other respectively
CancelPolicies;	Array	It contains the list of detailed cancel policies applicable on the bookable unit.
Index	String	Denotes the room index for which cancellation policies is applicable. If missing, policies are applicable for entire booking
FromDate	String	Cancel policy start date
ChargeType	String	Charge type for cancellation policies e.g., fixed amount, percentage value etc.
CancellationCharge	Decimal	Cancellation charges applicable on bookable unit.
MealType	Enumeration	This reflects the meal type for the rate.Possible Values: Breakfast_For_2 ,Breakfast_For_1, All_Inclusive_All_Meal
IsRefundable	Boolean	Defines refundable and non-refundable room.
WithTransfers	Boolean	Defines if transfers are included.
<b>Supplements;</b>	List of Object	It contains list of supplements. Please ensure same are visible to end customer.
Index	Integer	Denotes the room index for which supplement is applicable.
Type	String	Supplement charge type Possible Values. Included: price included in total, AtProperty: charges need to be paid at the hotel.
Description	String	Supplement details

Price	Decimal	Supplement charges
Currency	String	The applicable currency for the supplement charges.

### 6.2.1 SAMPLE RESPONSE (SINGLE ROOM) \_SUCCESSFUL

```
{
  "Status": {
    "Code": 200,
    "Description": "Successful"
  },
  "HotelResult": [
    {
      "HotelCode": "1120548",
      "Currency": "USD",
      "Rooms": [
        {
          "Name": ["Luxury Room, 1 King Bed"],
          "BookingCode": "1120548!TB!2!TB!4ee85bb9-9ca6-4c66-8a8a-524bfdd5ae2b",
          "Inclusion": "Free WiFi",
          "TotalFare": 152.88,
          "TotalTax": 28.12,
          "ExtraGuestCharges": "17.22",
          "RecommendedSellingRate": "160.67",
          "RoomPromotion": [
            "Private sale"
          ],
          "MealType": "Room_Only",
          "IsRefundable": false,
          "Supplements": [
            [
              {
                "Index": 1,
                "Type": "AtProperty",
                "Description": "mandatory_tax",
                "Price": 20.00,
                "Currency": "AED"
              }
            ]
          ],
          "WithTransfers": false
        },
        {
          "Name": ["Luxury Room, 2 Twin Beds"],
          "BookingCode": "1120548!TB!2!TB!4ee85bb9-9ca6-4c66-8a8a-524bfdd5ae2b",
          "Inclusion": "Free WiFi",
          "TotalFare": 152.88,
          "TotalTax": 28.12,
          "ExtraGuestCharges": "17.22",
          "RecommendedSellingRate": "160.67",
          "RoomPromotion": [
            "Private sale"
          ],
          "MealType": "Room_Only",
          "IsRefundable": false,
          "Supplements": [
            [
              {
                "Index": 1,
                "Type": "AtProperty",
                "Description": "mandatory_tax",
                "Price": 20.00,
                "Currency": "AED"
              }
            ]
          ],
          "WithTransfers": false
        }
      ]
    }
  ]
}
```

```

    "BookingCode": "1120548!TB!4!TB!4ee85bb9-9ca6-4c66-8a8a-524bfdd5ae2b",
        "Inclusion": "Free WiFi",
        "TotalFare": 152.88,
        "TotalTax": 28.12,
        "ExtraGuestCharges": "17.22",
        "RecommendedSellingRate": "160.67",
        "RoomPromotion": [
            "Private sale"
        ],
        "MealType": "Room_Only",
        "IsRefundable": false,
        "Supplements": [
            [
                {
                    "Index": 1,
                    "Type": "AtProperty",
                    "Description": "mandatory_tax",
                    "Price": 20.00,
                    "Currency": "AED"
                }
            ]
        ],
        "WithTransfers": false
    }
]
}
}

```

## 6.2.2 SAMPLE RESPONSE (MULTIPLE ROOM) \_SUCCESSFUL

```

{
    "Status": {
        "Code": 200,
        "Description": "Successful"
    },
    "HotelResult": [
        {
            "HotelCode": "1120548",
            "Currency": "USD",
            "Rooms": [
                {
                    "Name": [
                        "Luxury Room, 1 King Bed",
                        "Luxury Room, 1 King Bed"
                    ],
                    ...
                }
            ]
        }
    ]
}

```

```

"BookingCode": "1120548!TB!2!TB!9a47646b-1bba-4746-91d5-969149db1185",
    "Inclusion": "Free WiFi",
    "TotalFare": 305.75,
    "TotalTax": 56.24,
    "ExtraGuestCharges": "17.22",
    "RecommendedSellingRate": "321.34",
    "RoomPromotion": [
        "Private sale",
        "Private sale"
    ],
    "MealType": "Room_Only",
    "IsRefundable": false,
    "Supplements": [
        [
            {
                "Index": 1,
                "Type": "AtProperty",
                "Description": "mandatory_tax",
                "Price": 20.00,
                "Currency": "AED"
            }
        ],
        [
            {
                "Index": 2,
                "Type": "AtProperty",
                "Description": "mandatory_tax",
                "Price": 20.00,
                "Currency": "AED"
            }
        ]
    ],
    "WithTransfers": false
},
{
    "Name": [
        "Luxury Room, 2 Twin Beds",
        "Luxury Room, 2 Twin Beds"
    ],
    "BookingCode": "1120548!TB!4!TB!9a47646b-1bba-4746-91d5-969149db1185",
    "Inclusion": "Free WiFi",
    "TotalFare": 305.75,
    "TotalTax": 56.24,
    "ExtraGuestCharges": "17.22",
    "RecommendedSellingRate": "321.34",
    "RoomPromotion": [
        "Private sale",

```

```

        "Private sale"
    ],
    "MealType": "Room_Only",
    "IsRefundable": false,
    "Supplements": [
        [
            {
                "Index": 1,
                "Type": "AtProperty",
                "Description": "mandatory_tax",
                "Price": 20.00,
                "Currency": "AED"
            }
        ],
        [
            {
                "Index": 2,
                "Type": "AtProperty",
                "Description": "mandatory_tax",
                "Price": 20.00,
                "Currency": "AED"
            }
        ]
    ],
    "WithTransfers": false
}
]
}
}

```

### 6.2.3 SAMPLE RESPONSE \_NO AVAILABILITY

```
{
    "Status": {
        "Code": 201,
        "Description": "No Available rooms for given criteria"
    }
}
```

## 7 PREBOOK

Description	This method used to request up-to-date availability and prices.
URI	BaseURL/PreBook
Method	POST

## 7.1 REQUEST PARAMETER

Parameter	Type	Description
BookingCode	String	A unique booking code for the selected bookable unit, as received in the search response
PaymentMode	Enumeration	Mode of payment for booking. Possible Value: Limit, Saved Card and New Card. <b>Default value; Limit.</b>

### 7.1.1 SAMPLE REQUEST (SINGLE ROOM) \_BOOKING BY NEW CREDIT CARD

```
{
  "BookingCode": "1157709!TB!1!TB!9c5b1815-ac8a-4c2c-8dc3-cf46a41c7343",
  "PaymentMode": "NewCard"
}
```

### 7.1.2 SAMPLE REQUEST (MULTIPLE ROOM) \_BOOKING BY LIMIT

```
{
  "BookingCode": "1247101!TB!1!TB!d6f7ec94-fd7a-4d62-b04b-2b9508b8c25d",
  "PaymentMode": "Limit"
}
```

### 7.1.3 SAMPLE REQUEST (MULTIPLE ROOM) \_BOOKING BY SAVED CREDIT CARD

```
{
  "BookingCode": "1247101!TB!1!TB!d6f7ec94-fd7a-4d62-b04b-2b9508b8c25d",
  "PaymentMode": "SavedCard"
}
```

### 7.2 RESPONSE PARAMETER

Parameter	Type	Description
<b>Status;</b>	Object	
Code	Integer	Internal code to denote response status
Description	String	Descriptive message.
<b>HotelResult;</b>	Array	Information regarding the hotels
HotelCode	String	TBOH hotel code
Currency	String	Configured currency in the API profile of the client.
<b>Room(s);</b>	Array	Contains a list of bookable rooms
Name	Array of String	Contain the list of room name. In case of multiple rooms first element represents the first room and so on.
BookingCode	String	Unique Identifier for each bookable unit.
Inclusion	String	Inclusion associated with rooms if any
<b>DayRates;</b>	List of Array	Displays price breakdown per each day of the hotel stay.

BasePrice	Decimal	BasePrice of the room.
TotalFare	Decimal	Total fare of the bookable unit.
TotalTax	Decimal	Total tax of the bookable unit.
ExtraGuestCharges	Decimal	Extra Guest charges of the bookable unit (if applicable)
RecommendedSellingRate	String	The minimum selling rate for the requested booking. The <b>B2C client</b> cannot sell the room at a rate lower than the RecommendedSellingRate returned in the response, if any.
RoomPromotion	String	List of promotions on the rate. In the case of multi-room, first element defines promotion for the first room, other respectively
<b>CancelPolicies;</b>	List of String Array	It contains the list of detailed cancel policies applicable on the bookable unit.
Index	String	Denotes the room index for which cancellation policies is applicable. If missing, policies are applicable for entire booking
FromDate	String	Cancel policy start date
ChargeType	String	Charge type for cancellation policies e.g., fixed amount, percentage value etc.
CancellationCharge	Decimal	Cancellation charges applicable on bookable unit.
MealType	Enumeration	This reflects the meal type for the rate. Possible Values: Breakfast_For_2 ,Breakfast_For_1, All_Inclusive_All_Meal
IsRefundable	Boolean	Defines refundable and non-refundable room.
WithTransfers	Boolean	Defines if transfers are included.



<b>Supplements</b>	List of Object	It contains list of supplements. Please ensure same are visible to end customer.
<b>Amenities</b>	List of String	Amenities associated with the hotel
Index	Integer	Denotes the room index for which supplement is applicable.
Type	String	Supplement charge type  Possible Values;  Included: price included in total,  AtProperty: charges need to be paid at the hotel.
Description	String	Supplement details
Price	Decimal	Supplement charges
Currency	String	The applicable currency for the supplement charges.
RateConditions	List of String	Hotel/Room norms associated with the bookable unit
CreditCardBillingOptions	Array	Applicable in case of mode of payment is Credit Card. Provides a list of supported currencies with equivalent Booking Amount and convenience charges

#### 7.2.1 SAMPLE RESPONSE (SINGLE ROOM) \_BY NEW CREDIT CARD

```
{
  "Status": {
```

```
"Code": 200,
"Description": "Successful"
},
"HotelResult": [
{
    "HotelCode": "1435427",
    "Currency": "USD",
    "Rooms": [
        {
            "Name": [
                "Standard Twin Room,2 Large Twin Beds"
            ],
            "Inclusion": "Free WiFi",
            "DayRates": [
                [
                    {
                        "BasePrice": 15.15762150
                    }
                ]
            ],
            "TotalFare": 17.10,
            "TotalTax": 1.94,
            "ExtraGuestCharges": "6.45",
            "RoomPromotion": [
                "Save10%"
            ],
            "CancelPolicies": [
                {
                    "FromDate": "05-05-2022 00:00:00",
                    "ChargeType": "Fixed",
                    "CancellationCharge": 0.0
                },
                {
                    "FromDate": "12-05-2022 00:00:00",
                    "ChargeType": "Percentage",
                    "CancellationCharge": 100.0
                }
            ],
            "MealType": "Room_Only",
            "IsRefundable": true,
            "WithTransfers": false,
            "Amenities": [
                "Non-Smoking",
                "Premium bedding",
                "Turndown service",
                "Iron/ironing board (on request)"
            ]
        }
    ]
}
]'
```

```

        "Satellite TV service",
        "Soundproofed rooms",
        "Room service",
        "In-room climate control (air conditioning)",
        "Blackout drapes/curtains",
        "Minibar",
        "Separate bathtub and shower",
        "Free wired internet",
        "Daily housekeeping",
        "Free WiFi",
        "Individually decorated",
        "Bidet",
        "Individually furnished",
        "Phone",
        "Designer toiletries",
        "MP3 docking station",
        "Child-size bathrobes",
        "Roll-in shower",
        "Connecting/adjoining rooms available",
        "Soap",
        "Mini-fridge",
        "Toilet paper",
        "Shampoo",
        "DVD player",
        "Toothbrush and toothpaste available on request",
        "Slippers",
        "Private bathroom",
        "Bathrobes",
        "Wheelchair accessible",
        "Free toiletries",
        "Hair dryer",
        "In-room safe",
        "Rainfall showerhead",
        "Rollaway/extra beds (surcharge)",
        "Room service (24 hours)",
        "Flat-panel TV",
        "Free newspaper",
        "Free bottled water"
    ],
},
],
"RateConditions": [
    "Early check out will attract full cancellation charge unless otherwise specified.",
    "Please note that this a special rate which should be sold only with a airline ticket as part of a package."
]
}
]
```

"Please refer to the following Terms of Use -  
<http://mytravelagent.online/termsofuse.pdf>",  
 "CheckIn Time-Begin: 2:00 PM",  
 "CheckOut Time: 12:00 PM",  
 "CheckIn Instructions: &lt;ul&gt; &lt;li&gt;Extra-  
 person charges may apply and vary depending on property policy&lt;/li&gt;&lt;li&gt;Gov-  
 ernment-  
 issued photo identification and a credit card, debit card, or cash deposit may be requ-  
 ired at check-  
 in for incidental charges&lt;/li&gt;&lt;li&gt;Special requests are subject to availabi-  
 lity upon check-  
 in and may incur additional charges; special requests cannot be guaranteed&lt;/li&gt;&  
 lt;li&gt;This property accepts credit cards and cash&lt;/li&gt; &lt;/ul&gt; ",  
 " Special Instructions : Front desk staff will greet guests on arrival.  
",  
 "Minimum CheckIn Age : 15",  
 " Optional Fees: &lt;p&gt;The following fees and deposits are charged  
 by the property at time of service, check-in, or check-  
 out. &lt;/p&gt; &lt;ul&gt; &lt;li&gt;Fee for cooked-to-  
 order breakfast: VND 40000 for adults and VND 30000 for children (approximately)&lt;/li&gt;  
 &lt;li&gt;Self parking fee: VND 50000 per day&lt;/li&gt; &lt;li&gt;E-  
 arly check-  
 in is available for a fee (subject to availability, amount varies)&lt;/li&gt; &lt;li&gt;  
 Late check-  
 out is available for a fee (subject to availability, amount varies)&lt;/li&gt;  
 &lt;li&gt;Credit card charges are subject to a surcharge of 3 percent &lt;/li&gt;  
 &lt;/ul&gt; &lt;p&gt;The above list may not be comprehensive. Fees and deposits may  
 not include tax and are subject to change. &lt;/p&gt; ",  
 "Cards Accepted: Visa,Debit cards not accepted,Cash,Mastercard",  
 "Pets not allowed"  
],  
"CreditCardBillingOptions": [  
{  
 "Amount": 61.93,  
 "Currency": "GBP",  
 "ConvenienceCharges": 0.0
},  
{  
 "Amount": 85.822,  
 "Currency": "USD",  
 "ConvenienceCharges": 0.0
}
],

```
{  
    "Amount": 666.53,  
    "Currency": "HKD",  
    "ConvenienceCharges": 0.0  
},  
{  
    "Amount": 1244728.99,  
    "Currency": "IDR",  
    "ConvenienceCharges": 0.0  
},  
{  
    "Amount": 359.71,  
    "Currency": "MYR",  
    "ConvenienceCharges": 0.0  
},  
{  
    "Amount": 25.81,  
    "Currency": "KWD",  
    "ConvenienceCharges": 0.0  
},  
{  
    "Amount": 315.22,  
    "Currency": "AED",  
    "ConvenienceCharges": 0.0  
}  
]  
}  
]  
}
```

#### 7.2.2 SAMPLE RESPONSE (MULTIPLE ROOM) BY LIMIT

```
{
    "Status": {
        "Code": 200,
        "Description": "Successful"
    },
    "HotelResult": [
        {
            "HotelCode": "1120548",
            "Currency": "USD",
            "Rooms": [
                {
                    "Name": [
                        "Luxury Room, 2 Twin Beds",
                        "Luxury Room, 2 Twin Beds"
                    ],
                    "BookingCode": "1120548!TB!4!TB!9a47646b-1bba-4746-91d5-969149db1185",
                    "Inclusion": "Free WiFi",
                    "DayRates": [
                        [
                            [
                                {
                                    "BasePrice": 124.7564850
                                }
                            ],
                            [
                                [
                                    {
                                        "BasePrice": 124.7564850
                                    }
                                ]
                            ],
                            [
                                "TotalFare": 305.75,
                                "TotalTax": 56.24,
                                "ExtraGuestCharges": "6.45",
                                "RecommendedSellingRate": "321.34",
                                "RoomPromotion": [
                                    "Private sale",
                                    "Private sale"
                                ],
                                "CancelPolicies": [
                                    {
                                        "FromDate": "05-05-2022 00:00:00",
                                        "ChargeType": "Percentage",
                                        "CancellationCharge": 100.0
                                    }
                                ],
                                "MealType": "Room_Only",
                                "IsRefundable": false,
                                "Supplements": [

```

```
[
  [
    {
      "Index": 1,
      "Type": "AtProperty",
      "Description": "mandatory_tax",
      "Price": 20.00,
      "Currency": "AED"
    }
  ],
  [
    [
      {
        "Index": 2,
        "Type": "AtProperty",
        "Description": "mandatory_tax",
        "Price": 20.00,
        "Currency": "AED"
      }
    ]
  ],
  "WithTransfers": false,
  "Amenities": [
    "Non-Smoking",
    "Premium bedding",
    "Turndown service",
    "Iron/ironing board (on request)",
    "Satellite TV service",
    "Soundproofed rooms",
    "Room service",
    "In-room climate control (air conditioning)",
    "Blackout drapes/curtains",
    "Minibar",
    "Separate bathtub and shower",
    "Free wired internet",
    "Daily housekeeping",
    "Free WiFi",
    "Individually decorated",
    "Bidet",
    "Individually furnished",
    "Phone",
    "Designer toiletries",
    "MP3 docking station",
    "Child-size bathrobes",
    "Roll-in shower",
    "Connecting/adjoining rooms available",
    "Soap",
    "Mini-fridge",
    "Toilet paper",
  ]
]
```

```

        "Shampoo",
        "DVD player",
        "Toothbrush and toothpaste available on request",
        "Slippers",
        "Private bathroom",
        "Bathrobes",
        "Wheelchair accessible",
        "Free toiletries",
        "Hair dryer",
        "In-room safe",
        "Rainfall showerhead",
        "Rollaway/extra beds (surcharge)",
        "Room service (24 hours)",
        "Flat-panel TV",
        "Free newspaper",
        "Free bottled water"
    ]
}
],
"RateConditions": [
    "W.e.f 31.03.2014, Government of Dubai is applying "Tourism Dirham" a fee ranging from AED 7- 20 per room per night, which the guests availing the stay will have to pay to the hotel directly as applied before check-out.",
    "Early check out will attract full cancellation charge unless otherwise specified.",
    "Please note that this a special rate which should be sold only with a airline ticket as part of a package.",
    "Please refer to the following Terms of Use - http://mytravelagent.online/termsofuse.pdf",
    "CheckIn Time-Begin: 3:00 PM",
    " CheckIn Time-End: 3:00 AM",
    "CheckOut Time: 12:00 PM",
    "CheckIn Instructions: <ul> <li>Extra-person charges may apply and vary depending on property policy</li><li>Government-issued photo identification and a credit card, debit card, or cash deposit may be required at check-in for incidental charges</li><li>Special requests are subject to availability upon check-in and may incur additional charges; special requests cannot be guaranteed</li>&lt;li&gt;The name on the credit card used at check-in to pay for incidentals must be the primary name on the guestroom reservation</li>&lt;li&gt;This property accepts credit cards, debit cards, and cash</li>&lt;li&gt;Safety features at this property include a fire extinguisher, a smoke detector, a security system, and a first aid kit</li>&lt;li&gt;Please note that cultural n

```

orms and guest policies may differ by country and by property; the policies listed are provided by the property</li> </ul> ",

" Special Instructions : Front desk staff will greet guests on arrival.",

"Mandatory Fees: &lt;p&gt;You'll be asked to pay the following charges at the property:&lt;/p&gt; &lt;ul&gt;&lt;li&gt;A tax is imposed by the city: AED 20.00 per accommodation, per night&lt;/li&gt;&lt;/ul&gt; &lt;p&gt;We have included all charges provided to us by the property. &lt;/p&gt; ",

" Optional Fees: &lt;p&gt;The following fees and deposits are charged by the property at time of service, check-in, or check-out. &lt;/p&gt; &lt;ul&gt; &lt;li&gt;Fee for buffet breakfast: AED 145 per person (approximately)&lt;/li&gt; &lt;li&gt;Early check-in is available for a fee (subject to availability)&lt;/li&gt; &lt;li&gt;Rollaway bed fee: AED 240.0 per night&lt;/li&gt; &lt;/ul&gt; &lt;p&gt;The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change. &lt;/p&gt; ",

"Cards Accepted: Visa,Diners Club,Debit cards,American Express,Cash,Mastercard",

"&lt;ul&gt; &lt;li&gt;Reservations are required for spa treatments. Reservations can be made by contacting the hotel prior to arrival, using the contact information on the booking confirmation. &lt;/li&gt;&lt;li&gt;Only registered guests are allowed in the guestrooms. &lt;/li&gt; &lt;li&gt;The property has connecting/adjoining rooms, which are subject to availability and can be requested by contacting the property using the number on the booking confirmation. &lt;/li&gt;&lt;li&gt;No pets and no service animals are allowed at this property. &lt;/li&gt;&lt;li&gt;This property advises that enhanced cleaning and guest safety measures are currently in place.&lt;/li&gt; &lt;li&gt;Disinfectant is used to clean the property; commonly-touched surfaces are cleaned with disinfectant between stays; bed sheets and towels are laundered at a temperature of at least 60°C/140°F.&lt;/li&gt;&lt;li&gt;Personal protective equipment, including masks and gloves, will be available to guests.&lt;/li&gt;&lt;li&gt;Social distancing measures are in place; staff at the property wear personal protective equipment; a shield is in place between staff and guests in main contact areas; periodic temperature checks are conducted on staff; temperature checks are available to guests; guests are provided with hand sanitizer; cashless payment methods are available for all transactions; contactless room service is available; masks are required in public areas.&lt;/li&gt;&lt;li&gt;Contactless check-in and contactless check-out are available.&lt;/li&gt;&lt;li&gt;Enhanced food service safety measures are in place.&lt;/li&gt;&lt;li&gt;Each guestroom is kept vacant for a minimum of 24 hours between bookings.&lt;/li&gt;&lt;li&gt;This property affirms that it follows the cleaning and disinfection practices of ALLSAFE (Accor Hotels).&lt;/li&gt; &lt;ul&gt;,Service animals not allowed,Pets not allowed,Property follows a brand or regulatory agency's sanitization guidelines ALLSAFE (Accor Hotels),Gap period enforced between guest stays - 24 hours,Shield between guests and staff in main contact areas,Contactless check-out is available,Caters to women only,Property confirms they are implementing guest safety measures,Temperature checks are available to guests,Contactless food service / room service is available,Social distancing measures are in place,Staff temperature checks are conducted regularly,Property is cleaned with disinfectant,Guests are provided w

```

    ith free hand sanitizer,Property confirms they are implementing enhanced cleaning meas-
ures,Staff wears personal protective equipment,Cashless transactions are available,Mas-
ks are available to guests,Bed sheets and towels are washed at a temperature of at lea-
st 60°C/140°F,Food service has been amended for enhanced safety,Protective clothing is
available to guests,Contactless check-
in is available,Gloves are available to guests,Masks are compulsory at the property,UN
ESCO sustainable tourism pledge,Commonly-
touched surfaces are cleaned with disinfectant"
]
}
]
}

```

## 8 BOOK

Description	This method used to request for confirm and voucher the booking.
URL qualifier	BaseUrl/Book
Method	POST

### 8.1 REQUEST PARAMETER

Parameter	Type	Description
BookingCode	String	A unique booking code for the selected bookable unit, same as received in the search response
CustomerDetails	Array	Array of object
<b>CustomerNames;</b>	Array	Array of number of guests per room.
Title	String	Title of the guest Possible Values; ‘Mr’, ‘Mrs’, ‘Ms’
FirstName	String	Lead guest first name

LastName	String	Lead guest last name
Type	String	Type of the guest Possible Values: ‘Adult’, ‘Child’
ClientReferenceId	String	Client reference number.
BookingReferenceId	String	Booking Reference number
TotalFare	Decimal	Total fare for the booking.
EmailId	String	Email id of the guest
PhoneNumber	String	Phone number of the guest
BookingType	Enumeration	Default Value : Voucher
PaymentMode	Enumeration	Mode of payment for the booking. Possible Values; Limit, SavedCard and NewCard. Default Value: Limit
PaymentInfo	Object	
CvvNumber	String	CVV security code of the credit card.
CardNumber	String	Credit card number (without spaces).
CardExpirationMonth	String	Expiration month of the credit card;
CardExpirationYear	String	Expiration year of the credit card;
CardHolderFirstName	String	<b>First name</b> of the credit card holder exactly as it appears on the credit card.
CardHolderLastName	String	<b>Last name</b> of the credit card holder exactly as

		it appears on the credit card.
BillingAmount	Decimal	Billing amount of the booking.
BillingCurrency	String	Billing currency of the booking.
<b>CardHolderAddress;</b>	Object	The billing address of your credit card.
AddressLine1	String	Address first line
AddressLine2	String	Address second line
City	String	City
PostalCode	String	Postal or zip code of the address
CountryCode	String	Country code (in ISO 3166-1 alpha-2 format)

#### 8.1.1 SAMPLE REQUEST (SINGLE ROOM) \_BOOKING BY NEW CREDIT CARD

```
{
  "BookingCode": "1157709!TB!1!TB!9c5b1815-ac8a-4c2c-8dc3-cf46a41c7343",
  "CustomerDetails": [
    {
      "CustomerNames": [
        {
          "Title": "Mr",
          "FirstName": "Shubham",
          "LastName": "Gupta",
          "Type": "Adult"
        },
        {
          "Title": "Mr",
          "FirstName": "Kunal",
          "LastName": "Agrawal",
          "Type": "Child"
        }
      ]
    }
  ]
}
```

```

        ],
    },
],
"ClientReferenceId": "1626158614415-92957459",
"BookingReferenceId": "AVw12qw3218",
"TotalFare": 85.82,
"Emailld": "apisupport@tboholidays.com",
"PhoneNumber": "918448780621",
"BookingType": "Voucher",
"PaymentMode": "NewCard",
"PaymentInfo": {
    "CvvNumber": "123",
    "CardNumber": "0123456789101112",
    "CardExpirationMonth": "04",
    "CardExpirationYear": "2022",
    "CardHolderFirstName": "Dummy",
    "CardHolderlastName": "Dummy",
    "BillingAmount": 61.93,
    "BillingCurrency": "GBP",
    "CardHolderAddress": {
        "AddressLine1": "Dummy",
        "AddressLine2": "Dummy",
        "City": "Dummy",
        "PostalCode": "110059",
        "CountryCode": "AE"
    }
}
}
}

```

#### 8.1.2 SAMPLE REQUEST (MULTIPLE ROOM) **BOOKING BY LIMIT**

```
{
    "BookingCode": "1120548!TB!4!TB!8bd7a82e-439a-4b2d-869d-09de4456e482",
    "CustomerDetails": [
        {
            "CustomerNames": [
                {

```

```

        "Title": "Mr",
        "FirstName": "TestGuest",
        "LastName": "One",
        "Type": "Adult"
    }
]
},
{
    "CustomerNames": [
        {
            "Title": "Mr",
            "FirstName": "TestGuest",
            "LastName": "second",
            "Type": "Adult"
        }
    ]
},
],
,

"ClientReferenceId": "1626135861wq4415-5686105",
"BookingReferenceId": "AVw12118",
"TotalFare": 360.13,
"Emailld": "himanshu.kumawat@tbo.com",
"PhoneNumber": "919999999999",
"BookingType": "Voucher"
}

```

#### 8.1.3 SAMPLE REQUEST (MULTIPLE ROOM) BOOKING BY LIMIT

```
{
    "BookingCode": "1120548!TB!10!TB!409203d8-df85-4812-9c4e-b38dd2d89312",
    "CustomerDetails": [
        {
            "CustomerNames": [

```

```
{  
    "Title": "Mr",  
    "FirstName": "TestGuest",  
    "LastName": "One",  
    "Type": "Adult"  
}  
]  
,  
{  
    "CustomerNames": [  
        {  
            "Title": "Mr",  
            "FirstName": "TestGuest",  
            "LastName": "Second",  
            "Type": "Adult"  
        }  
    ]  
},  
],  
,"ClientReferenceId": "20220404-02",  
,"BookingReferenceId": "AVw123218",  
,"TotalFare": 378.71,
```

```
"EmailId": "himanshu.kumawat@tbo.com",  
"PhoneNumber": "919999999999",  
"BookingType": "Voucher",  
"PaymentMode": "NewCard",  
"PaymentInfo": {  
    "CvvNumber": "123",  
    "CardNumber": "5555555555554444",  
    "CardExpirationMonth": "12",  
    "CardExpirationYear": "2023",  
    "CardHolderFirstName": "John",  
    "CardHolderlastName": "Doe",  
    "BillingAmount": 1391.794,  
    "BillingCurrency": "AED",  
    "CardHolderAddress": {  
        "AddressLine1": "Dummy",  
        "AddressLine2": "Dummy",  
        "City": "Dummy",  
        "PostalCode": "110059",  
        "CountryCode": "AE"  
    }  
}
```

{}

#### 8.1.4 SAMPLE REQUEST (MULTIPLE ROOM) \_ BY SAVED CREDIT CARD

```
{  
  "BookingCode": "1247101!TB!1!TB!d6f7ec94-fd7a-4d62-b04b-2b9508b8c25d",  
  "CustomerDetails": [  
    {  
      "CustomerNames": [  
        {  
          "Title": "Mr",  
          "FirstName": "Shubham",  
          "LastName": "Gupta",  
          "Type": "Adult"  
        },  
        {  
          "Title": "Mr",  
          "FirstName": "Kunal",  
          "LastName": "Agrawal",  
          "Type": "Child"  
        }  
      ]  
    },  
    {  
      "CustomerNames": [  
        {  
          "Title": "Ms",  
          "FirstName": "Surbhi",  
          "LastName": "Jain",  
          "Type": "Adult"  
        },  
        {  
          "Title": "Ms",  
          "FirstName": "Anshu",  
          "LastName": "Rawat",  
          "Type": "Child"  
        }  
      ]  
    }  
  ]  
}
```

```

        }
    ]
},
],
"BookingType": "Voucher",
"PaymentMode": "SavedCard",
"PaymentInfo": {
    "CvvNumber": "123"
},
"ClientReferenceId": "1626265961573-16415097",
"BookingReferenceId": "AVw123218",
"TotalFare": 43.2,
"EmailId": "apisupport@tboholidays.com",
"PhoneNumber": "918448780621"
}

```

## 8.2 RESPONSE PARAMETER

Parameter	Type	Description
<b>Status;</b>	Object	
Code	Integer	Internal code to denote response status
Description	String	Descriptive message.
ClientReferenceId	String	Client reference number.
ConfirmationNumber	String	Unique TBOH generated confirmation number

### 8.2.1 SAMPLE RESPONSE

```
{
  "Status": {
    "Code": 200,
    "Description": "Successful"
  },
  "ClientReferenceId": "1625733337375-78767296",
  "ConfirmationNumber": "FL1IMA"
}
```

## 9 CANCEL

Description	This method used to request to cancel the existing booking
URL qualifier	BaseUrl/Cancel
Method	POST

### 9.1 REQUEST PARAMETER

Parameter	Type	Description
ConfirmationNumber	String	Unique TBOH generated confirmation number.

#### 9.1.1 SAMPLE REQUEST

```
{ "ConfirmationNumber": "FL1IMA" }
```

### 9.2 RESPONSE PARAMETER

Parameter	Type	Description

Status;	Object	
Code	Integer	Internal code to denote response status
Description	String	Descriptive message.
ConfirmationNumber	String	Unique TBOH generated confirmation number.

#### 9.2.1 SAMPLE RESPONSE

```
{
  "Status": {
    "Code": 200,
    "Description": "Cancelled"
  },
  "ConfirmationNumber": "FL1IMA"
}
```

## 10 BOOKINGDETAIL

Description	This method is used to request to get all the details of existing booking using confirmation number or booking reference id.
URL qualifier	BaseUrl/BookingDetail
Method	POST

**Note- In case of timeout/failure/http/network related error in book response then it is mandatory to call the BookingDetail method by using BookingReferenceId after 120 seconds of book response.**

#### \* Retrieving Hotel Confirmation Number (HCN) via API

To minimize manual intervention and ensure timely updates, clients are encouraged to retrieve the Hotel Confirmation Number (HCN) through the Booking Detail API instead of relying on emails. Please note that HCN will only be provided if the check-in is within 30 days of the booking.

## Step 1: Identify SLA Based on Check-in Window

Priority	Check-in Window	HCN SLA (From Booking Time)
P0	< 24 hours	3 hours
P1	24–48 hours	4 hours
P2	48–72 hours (2–3 days)	6 hours
P3	72–120 hours (3–5 days)	12 hours
P4	120–192 hours (5–8 days)	48 hours
P4+	192–336 hours (8–14 days)	72 hours
P5	336–720 hours (14–30 days)	120 hours

**Example:** For a check-in in 2 days (P2), first API call should be made 6 hours after booking creation.

## Step 2: Booking Detail API

1. Initial API Call: After SLA time has passed, call the Booking Detail API.

2. If HCN is not available, Retry every 1 hour.

**NOTE-** Maximum 3 retries can be made.

## Step 3: Raise Ops Ticket

If the HCN is still not available after the SLA window and 3 retry attempts, raise an operations ticket with the relevant booking details for further assistance.

### 10.1 REQUEST PARAMETER

Parameter	Type	Description
ConfirmationNumber	String	Unique TBOH generated confirmation number
BookingReferenceId	String	Unique booking reference ID

PaymentMode	Enumeration	Mode of payment for the booking. Possible Values; Limit, SavedCard and NewCard. Default Value: Limit
-------------	-------------	--

#### 10.1.1 SAMPLE REQUEST (BY CONFIRMATIONNUMBER)

```
{
  "ConfirmationNumber": "YOSUR8",
  "PaymentMode": "Limit"
}
```

#### 10.1.2 SAMPLE REQUEST (BY BOOKINGREFERENCEID)

```
{
  "BookingReferenceId": "AVw12118",
  "PaymentMode": "Limit"

}
```

## 10.2 RESPONSE PARAMETER

Parameter	Type	Description
Status;	Object	
Code	Integer	Internal code to denote response status
Description	String	Descriptive message.

<b>BookingDetail;</b>	Object	
BookingStatus	Enumeration	Status of the booking. Possible Value; Please refer the enumeration table.
VoucherStatus	Boolean	Possible Value; Confirm, Voucher
ConfirmationNumber	String	Unique TBOH generated confirmation number
HotelConfirmationNumber	String	Confirmation Number Provided by Hotel
InvoiceNumber	String	Unique TBOH generated invoice number
CheckIn	String	<i>Check-In date of the stay.</i> <i>Format: YYYY-MM-DD</i>
CheckOut	String	<i>Check-Out date of the stay.</i> <i>Format: YYYY-MM-DD</i>
BookingDate	String	The date on which the booking been made. <i>Format: YYYY-MM-DD</i>
NoOfRooms	Integer	Number of rooms booked
<b>HotelDetails;</b>	Object	Details of the hotel booked
HotelName	String	Name of the hotel booked
Rating	Enumeration	Star Rating of the hotel booked
AddressLine1	String	Address first line of the hotel booked
AddressLine1	String	Address second line of the hotel booked

Map	String	Geo location (Latitude and Longitude) of the hotel booked
City	String	City name of the hotel booked
<b>Rooms;</b>	Array	Details of rooms booked
Currency	String	Booking price currency
Name	Array	Name of the room booked
Inclusion	String	Inclusion associated to the room booked
TotalFare	Decimal	Total price of the room booked
TotalTax	Decimal	Total tax applicable of the room booked
RoomPromotion	Array	Room promotion details of the room booked
<b>CancelPolicies;</b>	Array	It contains the list of detailed cancel policies applicable on the room booked
Index	String	Denotes the room index for which cancellation policies is applicable. If missing, policies are applicable for entire booking
FromDate	String	Cancel policy start date
ChargeType	String	Charge type for cancellation policies e.g., fixed amount, percentage value etc.
CancellationCharge	Decimal	Cancellation charges applicable on the room booked
MealType	Enumeration	This reflects the meal type for the rate. Possible Values: Breakfast_For_2 ,Breakfast_For_1, All_Inclusive_All_Meal
IsRefundable	Boolean	Defines refundable and non-refundable room.



<b>Supplements;</b>	List of Object	It contains list of supplements. Please ensure same are visible to end customer.
Index	Integer	Denotes the room index for which supplement is applicable.
Type	String	Supplement charge type  Possible Values.  Included: price included in total,  AtProperty: charges need to be paid at the hotel.
Description	String	Supplement details
Price	Decimal	Supplement charges
Currency	String	The applicable currency for the supplement charges.
CustomerDetails	Array	Array of object
<b>CustomerNames;</b>	Array	Array of number of guests per room.
Title	String	Title of the guest  Possible Values; ‘Mr’, ‘Mrs’, ‘Ms’
FirstName	String	Lead guest first name
LastName	String	Lead guest last name
Type	String	Type of the guest  Possible Values: ‘Adult’, ‘Child’
RateConditions	List of String	Hotel/Room norms applicable on the hotel booked
CreditCardOptions	Array	Application in case of mode of payment is Credit

	Card. Provides a list of supported currencies with equivalent Booking Amount and convenience charges
--	--

#### 10.2.1 SAMPLE RESPONSE

```
{
  "Status": {
    "Code": 200,
    "Description": "Successful"
  },
  "BookingDetail": {
    "BookingStatus": "Confirmed",
    "VoucherStatus": true,
    "ConfirmationNumber": "YOSUR8",
    "InvoiceNumber": "MW34325",
    "CheckIn": "2021-10-16T00:00:00",
    "CheckOut": "2021-10-17T00:00:00",
    "BookingDate": "2021-07-1317T00:00:00",
    "NoOfRooms": 1,
    "HotelDetails": {
      "HotelName": "Golden Sands Hotel Apartments",
      "Rating": "ThreeStar",
      "Map": "25.251559|55.295027",
      "City": "Dubai"
    },
    "Rooms": [
      {
        "Currency": "USD",
        "Name": [ "STUDIO STANDARD" ],
        "Inclusion": "ROOM ONLY",
        "TotalFare": 107.1400000000000
      }
    ]
  }
}
```

```
"TotalTax": 0.00,  
"RoomPromotion": [ "Early Booking discount"],  
"CancelPolicies": [  
  {  
    "FromDate": "12-07-2021 00:00:00",  
    "ChargeType": "Fixed",  
    "CancellationCharge": 0.00  
  },  
  {  
    "FromDate": "11-10-2021 00:00:00",  
    "ChargeType": "Fixed",  
    "CancellationCharge": 0.00  
  },  
  {  
    "FromDate": "15-10-2021 00:00:00",  
    "ChargeType": "Percentage",  
    "CancellationCharge": 100.00  
  }  
],  
"MealType": "Room_Only",  
"IsRefundable": false,  
"CustomerDetails": [  
  {  
    "CustomerNames": [  
      {  
        "Title": "Mr",  
        "FirstName": "Shubham",  
        "LastName": "Gupta",  
        "Type": "Adult"  
      },  
      {  
        "Title": "Mr",  
        "FirstName": "Kunal",  
        "LastName": "Gupta",  
        "Type": "Adult"  
      }  
    ]  
  }]
```

```

        "LastName": "Agrawal",
        "Type": "Child"
    }
]
}
]
},
],
"RateConditions": [
    "Early check out will attract full cancellation charge unless otherwise specified",
    "Please note that the cancellation policy is based on the hotel's time.",
    "10.00 AED payable at arrival in hotel. .1x STUDIO Estimated total amount of taxes & fees for this booking: 10.00 Utd. Arab Emir. Dirham payable on arrival. Car park YES (without additional debit notes). Check-in hour 14:00 - . No Name change allowed any time of the yearNOT VALID FOR Germany MarketDubai Mall shuttle bus For Golden Sands Hotel Sharjah- From Golden Sands Hotel Sharjah to Dubai Mall at: 11:00 am / 03:00 pm / 07:00 pm only- From Dubai Mall to Golden Sands Hotel Sharjah at: 4:00 pm and 8:00pm only As a result of local government measures and guidelines put in place by services providers including hotels and ancillaries guests may find that some facilities or services are not available. Please visit https://static-sources.s3-eu-west-1.amazonaws.com/policy/index.html for further information (15/05/2020-31/12/2021)."
]
}
}

```

## 11 COUNTRYLIST

Description	This API method is used to fetch the complete unique TBOH Country code list in response.
URL qualifier	<a href="#">BaseUrl/CountryList</a>
Method	<i>GET</i>

### 11.1 REQUEST PARAMETER

No parameter required in Body

### 11.2 RESPONSE PARAMETER

Parameter	Type	Description
<b>Status;</b>	Object	
Code	Integer	Internal code to denote response status
Description	String	Descriptive message.
CountryList	Object	
Code	String	ISO Country code (eg. AE)
Name	String	Country name

#### 11.2.1 SAMPLE RESPONSE

```
{
    "Status": {
        "Code": 200,
        "Description": "Success"
    },
    "CountryList": [
        {
            "Code": "AL",
            "Name": "Albania"
        },
        {
            "Code": "AD",
            "Name": "Andorra"
        },
        {
            "Code": "AG",
            "Name": "Antigua"
        },
        {
            "Code": "AR",
            "Name": "Argentina"
        },
        {
            "Code": "AW",
            "Name": "Aruba"
        }
    ]
}
```

},

## 12 CITYLIST

Description	This API method used to fetch the complete city code and name for the requested country.
URL qualifier	<a href="#">BaseUrl/CityList</a>
Method	<i>POST</i>

### 12.1 REQUEST PARAMETER

Parameter	Type	Description
CountryCode	String	Code of the country.

#### 12.1.1 SAMPLE REQUEST

```
{
  "CountryCode": "AT"
}
```

### 12.2 RESPONSE PARAMETER

Parameter	Type	Description
<b>Status;</b>	Object	
Code	Integer	Internal code to denote response status

Description	String	Descriptive message.
<b>CityList;</b>	Object	
Code	Integer	Code of the city
Name	String	Name of City

#### 12.2.1 SAMPLE RESPONSE

```
{
    "Status": {
        "Code": 200,
        "Description": "Success"
    },
    "CityList": [
        {
            "Code": "100758",
            "Name": "Abersee"
        },
        {
            "Code": "100117",
            "Name": "Abfaltersbach"
        },
        {
            "Code": "100443",
            "Name": "Absam"
        },
        {
            "Code": "100650",
            "Name": "Abtenau"
        }
    ]
}
```

### 13 HOTELCODELIST

Description	This API method is used to fetch the complete hotel code list in response
URL qualifier	BaseUrl/hotelcodelist

Method	GET
--------	-----

### 13.1 REQUEST PARAMETER

No parameter required in the body

### 13.2 RESPONSE PARAMETER

Parameter	Type	Description
<b>Hotel Codes</b>	Integer	Unique TBOH hotel code list

#### 13.2.1 SAMPLE RESPONSE

```
{  
    "HotelCodes": [  
        1000000,  
        1000001,  
        1000002,  
        .  
        .  
        5000008  
    ]  
}
```

## 14 HOTELDETAILS

Description	This API method is used to fetch the complete detail of the Hotel like Hotel name, Hotel address, Hotel Description, Images etc.
URL qualifier	<i>BaseURL/HotelDetails</i>
Method	<i>POST</i>

### **IMPORTANT NOTE-**

\* How to Request Room-Level Information

Add "IsRoomDetailRequired": true in the HotelDetails API request.

Example request:

```
{  
    "Hotelcodes": "1261320",  
    "Language": "en",  
    "IsRoomDetailRequired": true  
}
```

\* Response Structure (Key Fields)

Each room detail includes:

RoomName - e.g., "Deluxe Room, 1 King Bed, Garden View"

RoomId - Unique identifier (e.g., 197354)

RoomSize – (e.g., 1830 ft)

RoomDescription - Room features

imageURL - Array of URLs for room-specific images

Example:

```
{  
    "RoomName": "Deluxe Room, 1 King Bed, Garden View",
```

```

    "RoomId": 197354,
    "RoomSize": "1830 ft",
    "RoomDescription": "1 King Bed Overlooking the garden, Free WiFi, Cable channels...",
    "imageURL": [
        "https://www.tboholidays.com/imageresource.aspx?img=example1",
        "https://www.tboholidays.com/imageresource.aspx?img=example2"
    ]
}

```

\* [Mapping Room Details for Booking Information](#)

Search API returns a RoomID.

This RoomID corresponds to the RoomId in HotelDetails API.

Allows mapping room details & images to booking info.

**Please note if Room ID is 0, which means mapping isn't available.**

Example:

```

"Rooms": [
{
    "Name": [
        "Deluxe Room, 1 King Bed, Garden View, NonSmoking"
    ],
    "RoomID": [
        "197354"
    ],
    "TotalFare": 23157.62,
    "IsRefundable": false
}
]

```

## 14.1 REQUEST PARAMETER

Parameter	Type	Description
-----------	------	-------------

Hotel Code	Integer	Unique TBOH Hotel code.
Language	String	Code of preferred language to retrieve response. AR – Arabic, ES – Spanish, PT – Portuguese, FR – French, ZH-Chinese/Traditional Chinese

#### 14.1.1 SAMPLE REQUEST

```
{
    "Hotelcodes": 1000000,
    "Language": "EN"
}
```

#### 14.2 RESPONSE PARAMETER

Parameter	Type	Description
Status;	Object	
Code	Integer	Internal code to denote response status
Description	String	Descriptive message.
HotelDetails	Object	
HotelCode	Integer	Unique TBOH hotel codes
HotelName	String	Hotel name against TBOH hotel code
Description	String	A short description about the requested hotel
HotelFacilities	String	Display all available hotel facilities
Attractions	String	It shows the nearby locations, and the attractions point

Images	String	All Hotel images link
Address	String	Address first line of the hotel booked
PinCode	Integer	Pin code of hotel's city
CityId	Integer	Code of the city
CountryName	String	Name of the Country
PhoneNumber	String	Phone number of the Hotel booked
FaxNumber	Integer	Fax number of the hotel
HotelRating	Enumeration	Star Rating of the hotel booked
Map	String	Contains latitude, longitude information
CityName	String	Name of City
CountryCode	Integer	Code of the country
CheckInTime	String	Check-In time of the stay.
CheckOutTime	String	Check-Out time of the stay.

#### 14.2.1 SAMPLE RESPONSE

```
{
  "Status": {
    "Code": 200,
    "Description": "Successful"
  },
  "HotelDetails": [
    {
      "HotelCode": "1000000",
      "HotelName": "Sofitel Legend Old Cataract Aswan",
      "Address": "1000000, Aswan, Egypt"
    }
  ]
}
```

**"Description":** "<p>HeadLine : Near Nubian Museum</p><p>Location : A stay at Sofitel Legend Old Cataract Aswan places you in the heart of Aswan, just a 5-minute walk from Nubian Museum and within a 5-minute drive of Elephantine Island. This 5-star hotel is 1.2 mi (1.9 km) from Aswan Bazaar and 1.3 mi (2.1 km) from Unfinished Obelisk.</p><p>Rooms : Make yourself at home in one of the 138 guestrooms featuring mini bars and LCD televisions. Complimentary wireless Internet access keeps you connected, and satellite programming is available for your entertainment. Private bathrooms with shower/tub combinations feature complimentary toiletries and bidets. Conveniences include phones, as well as safes and desks.</p><p>Dining : Enjoy French cuisine at 1902 RESTAURANT, one of the hotel's 4 restaurants, or stay in and take advantage of the 24-hour room service. Snacks are also available at the coffee shop/caf . Relax with a refreshing drink from the poolside bar or one of the 4 bars/lounges.</p><p>Renovations : Due to COVID-19, this property's food and beverage options may be limited.</p><p>CheckIn Instructions : Extra-person charges may apply and vary depending on property policy. Government-issued photo identification and a credit card, debit card, or cash deposit may be required at check-in for incidental charges. Special requests are subject to availability upon check-in and may incur additional charges; special requests cannot be guaranteed. No onsite parking is available. This property accepts credit cards, debit cards, and cash. Safety features at this property include a smoke detector and a security system. Please note that cultural norms and guest policies may differ by country and by property; the policies listed are provided by the property.</p><p>Special Instructions : This property doesn't offer after-hours check-in. Front desk staff will greet guests on arrival. Due to COVID-19, this property's food and beverage options may be limited pursuant to local regulations.</p>&nbsp;<br/><b>Disclaimer notification: Amenities are subject to availability and may be chargeable as per the hotel policy.</b>"

**"HotelFacilities":** [
 "Library",
 "Express check-in",
 "elevator",
 "Indoor pool",
 "24-hour front desk",
 "Poolside bar",
 "Turkish bath/Hammam",
 "Porter/bellhop",
 "Express check-out",
 "Dry cleaning/laundry service",
 "Outdoor pool",
 "Limo or Town Car service available",
 "Conference space size (meters) - 44",
 "Number of meeting rooms - 3",
 "Terrace",
 "Luggage storage",
 "ATM/banking",

```

        "Concierge services",
        "Gift shops or newsstand",
        "Snack bar/deli",
        "Shopping on site",
        "Pool umbrellas",
        "Airport transportation (surcharge)",
        "Barbecue grill(s)",
        "Couples/private dining",
        "Private picnics",
        "Coffee/tea in common areas",
        "Number of bars/lounges - 4",
        "Full-service spa",
        "Conference space",
        "Spa treatment room(s)",
        "Tours/ticket assistance",
        "Coffee shop or café",
        "Steam room",
        "Free WiFi",
        "Pool sun loungers",
        "Babysitting or childcare (surcharge)",
        "Smoke-free property",
        "Proposal/romance packages available",
        "Wheelchair accessible - no",
        "24-hour business center",
        "Conference space size (feet) - 474",
        "Laundry facilities",
        "Spa tub",
        "24-hour fitness facilities",
        "Garden",
        "Free newspapers in lobby"
    ],
    "Attractions": {
        "1)": "Distances are displayed to the nearest 0.1 mile and kilometer.
<br /> <p>Nubian Museum - 0.4 km / 0.2 mi <br /> Elephantine Island -
1.1 km / 0.7 mi <br /> Unfinished Obelisk - 1.5 km / 1 mi <br /> Kitchener's Island -
1.7 km / 1.1 mi <br /> Aswan Bazaar - 1.9 km / 1.2 mi <br /> Feryal Garden -
2.2 km / 1.4 mi <br /> Tombs of the Nobles - 4 km / 2.5 mi <br /> Philae Temple -
10 km / 6.2 mi <br /> Philae - 12 km / 7.5 mi <br /> High Dam Monument -
16.9 km / 10.5 mi <br /> Temple of Kalabsha - 17.4 km / 10.8 mi <br /> Aswan Dam -
17.8 km / 11.1 mi <br /> Monastery of St Simeon -
23.1 km / 14.4 mi <br /> Mausoleum of the Aga Khan -
23.4 km / 14.5 mi <br /> Kom Ombo Temple -
47 km / 29.2 mi <br /> </p><p>The preferred airport for Sofitel Legend Old Cataract Aswan is Aswan (ASW-Aswan Intl.) - 17.9 km / 11.1 mi </p>"
    },
    "Images": [

```

```

        "https://api.tbotechnology.in/imageresource.aspx?img=9eMP+0FIICgCIk6ZC
lZH9Cs+1gwAq6BFWcc22yNLMF/UJIXMdPdTX9IMA+gOFHIZ0e6X2r2Pe98Nnf1JsUZ4vSpJuSO2+iow8K6we
UG+E=",
        "https://api.tbotechnology.in/imageresource.aspx?img=9eMP+0FIICgCIk6ZC
lZH9Cs+1gwAq6BFWcc22yNLMF/UJIXMdPdTX9IMA+gOFHIZ0e6X2r2Pf91tOg4n9rlIKdTqRz5JpHww9xfVi
YDdY=",
    ],
    "Address": "Abtal El Tahrir Street, Aswan 81511, Assuan, Aswan, 81511, Egypt",
    "PinCode": "81511",
    "CityId": "109642",
    "CountryName": "Egypt",
    "PhoneNumber": "+20972316000",
    "FaxNumber": "+20972316011",
    "Map": "24.08166|32.88985",
    "HotelRating": 5,
    "CityName": "Aswan",
    "CountryCode": "EG",
    "CheckInTime": "3:00 PM",
    "CheckOutTime": "12:00 PM"
}
]
}

```

## 15 HotelBookingDetailBasedOnDate

Description	This method is used to retrieve the booking details made for requested date range. (Maximum of 60 days (about 2 months) booking details can be retrieved.)
URL qualifier	BaseUrl/BookingDetailsbasedondate
Method	POST

### 15.1 REQUEST PARAMETER

Parameter	Type	Description
FromDate	String	Format: YYYY-MM-DD
ToDate	String	Format: YYYY-MM-DD

#### 15.1.1 SAMPLE REQUEST (BY DATE)

```
{
    "fromdate": "2023-11-09",
    "todate": "2023-11-10"
}
```

## 15.2 RESPONSE PARAMETER

Parameter	Type	Description
Status	Object	
Code	Integer	Internal code to denote response status
Description	String	Descriptive message
BookingDetail	Object	Details of all the bookings
Index	int	Count of the booking
BookingId	String	Unique booking id
ConfirmationNo	String	Unique confirmation number
BookingDate	String	Date on which booking was made. (DD- MMM-YYYY)
Currency	String	The currency in which Agent Markup and Booking price are there.
AgentMarkup	String	Amount which the agent has earned on the booking. i.e. Agency's commission
AgencyName	String	Name of the agency who made the booking
BookingPrice	String	Booking Price including agency Commision
TripName	String	
TBOHotelCode	String	TBOH Hotel Code of the Hotel
CheckInDate	String	StartDate of the requested stay

CheckOutDate	String	End Date of the requested stay
ClientReferenceNumber	String	Client reference number

### 15.2.1 SAMPLE RESPONSE

```
{
  "Status": {
    "Code": 200,
    "Description": "HotelBookingDetailBasedOnDate Successful"
  },
  "BookingDetail": [
    {
      "Index": 1,
      "BookingId": "264056",
      "ConfirmationNo": "GOF05R",
      "BookingDate": "10-Nov-2023",
      "Currency": "USD",
      "AgentMarkup": "0.00",
      "AgencyName": "ATravels",
      "BookingStatus": "Vouchered",
      "BookingPrice": "583.89",
      "TripName": "Sharma_02Dec_Dubai",
      "TBOHotelCode": "1022623",
      "CheckInDate": "02-Dec-2023",
      "CheckOutDate": "10-Dec-2023",
      "ClientReferenceNumber": "123680"
    },
    {
      "Index": 2,
      "BookingId": "263915",
      "ConfirmationNo": "7L4F4E",
      "BookingDate": "09-Nov-2023",
      "Currency": "USD",
      "AgentMarkup": "0.00",
      "AgencyName": "ATravels",
      "BookingStatus": "Vouchered",
      "BookingPrice": "983.23",
      "TripName": "One_20Nov_London",
      "TBOHotelCode": "1407362",
      "CheckInDate": "20-Nov-2023",
      "CheckOutDate": "21-Nov-2023",
      "ClientReferenceNumber": "20230320978y8"
    }
  ]
}
```

## 16 TBOHOTELCODELIST

Description	This API method is used to fetch the complete detail of the Hotel like Hotel name, Hotel address, Hotel Description, Images etc associated with the city using CityCode.
URL qualifier	<i>BaseURL/TBOHotelCodeList</i>
Method	<i>POST</i>

### 16.1 REQUEST PARAMETER

Parameter	Type	Description
City Code	Integer	Unique TBOH City code.
IsDetailedResponse	Boolean	To get additional details related to Hotels in the response.

#### 16.1.1 SAMPLE REQUEST

```
{  
    "CityCode": "130452",  
    "IsDetailedResponse": "true"  
}
```

### 16.2 RESPONSE PARAMETER

Parameter	Type	Description
Status;	Object	
Code	Integer	Internal code to denote response status

Hotels	Object	
HotelCode	Integer	Unique TBOH hotel codes
HotelName	String	Hotel name against TBOH hotel code
HotelRating	Enumeration	Star Rating of the hotel
Address	String	Address first line of the hotel
Attractions	String	It shows the nearby locations, and the attractions point
CountryName	String	Name of the Country
CountryCode	Integer	Code of the country
Description	String	A short description about the hotel
FaxNumber	Integer	Fax number of the hotel
HotelFacilities	String	Display all available hotel facilities

Map	String	Contains latitude, longitude information
PhoneNumber	String	Phone number of the Hotel
PinCode	Integer	Pin code of hotel's city
CityId	Integer	Code of the city
HotelWebsiteURL	String	Hotel website URL
CityName	String	Name of City

## 16.2.1 SAMPLE RESPONSE

1.1 km 0.7 mi <br /> The Majestic Theater -  
1.1 km 0.7 mi <br /> Jacob K. Javits Convention Center -  
1.1 km 0.7 mi <br /> Times Square - 1.1 km / 0.7 mi <br /> St. James Theatre -  
1.1 km 0.7 mi <br /> Shubert Theatre - 1.2 km / 0.7 mi <br /> Broadway -  
1.2 km 0.7 mi <br /> Winter Garden Theatre - 1.2 km / 0.7 mi <br /> Minskoff Theater -  
1.2 km 0.8 mi <br /> Broadway Theatre -  
1.3 km 0.8 mi <br /> New York Times Building -  
1.3 km 0.8 mi <br /> </p><p>The nearest airports are:<br />LaGuardia Airport (LGA) -  
16.3 km / 10.2 mi<br /> John F. Kennedy Intl. Airport (JFK) -  
29.6 km / 18.4 mi<br /> Liberty Intl. Airport (EWR) - 27.1 km / 16.8 mi<br /> New York",

Manhattan West Side is LaGuardia Airport (LGA). </p>"  
 ],  
 "CountryName": "USA",  
 "CountryCode": "US",  
 "Description": "<p>HeadLine : Near Gershwin Theater</p><p>Location : A stay at  
 Holiday Inn Express New York -  
 Manhattan West Side places you in the heart of New York, within a 15-minute walk of Gershwin Theater and Jacob K. Javits Convention Center. This hotel is 0.7 mi (1.1 km) from Times Square and 0.7 mi (1.2 km) from Broadway.</p><p>Rooms : Make yourself at home in one of the 177 air-conditioned rooms featuring refrigerators and flat-screen televisions. Your room comes with a pillowtop bed. Complimentary wireless Internet access keeps you connected, and cable programming is available for your entertainment. Private bathrooms with shower/tub combinations feature complimentary toiletries and hair dryers.</p><p>Dining : Grab a bite from the grocery/convenience store, or stay in and take advantage of the hotel's room service (during limited hours). A complimentary buffet breakfast is included.</p><p>CheckIn Instructions : Extra-person charges may apply and vary depending on property policy Government-issued photo identification and a credit card, debit card, or cash deposit may be required at check-in for incidental charges. Special requests are subject to availability upon check-in and may incur additional charges; special requests cannot be guaranteed. No onsite parking is available. This property accepts credit cards, debit cards, cash, and mobile payments. Safety features at this property include a carbon monoxide detector, a fire extinguisher, a smoke detector, a security system, a first aid kit, and window guards.</p><p>Special Instructions : Front desk staff will greet guests on arrival.</p>",  
 "FaxNumber": "1-212-582-0693",  
 "HotelFacilities": [  
     "Visual alarms in hallways",  
     "Handrails in stairways",  
     "elevator",  
     "Fitness facilities",  
     "24-hour front desk",  
     "Free breakfast",  
     "Grocery/convenience store",  
     "Express check-out",  
     "Dry cleaning/laundry service",  
     "Free WiFi",  
     "Smoke-free property",  
     "Luggage storage",  
     "ATM/banking",  
     "24-hour business center",  
     "Wheelchair accessible (may have limitations)",  
     "Wheelchair accessible path of travel",  
     "Television in common areas",  
     "Accessible bathroom",  
     "24-hour fitness facilities",  
     "Roll-in shower",

```

        "In-room accessibility",
        "Assistive listening devices available",
        "Braille or raised signage",
        "Wheelchair-accessible path to elevator",
        "Multilingual staff",
        "Wheelchair-accessible registration desk"
    ],
    "Map": "40.764167|-73.994468",
    "PhoneNumber": "1-212-582-0692",
    "PinCode": "10036",
    "HotelWebsiteUrl": "http://www.ihg.com/holidayinnexpress/hotels/us/en/new-york/nychk/hotel",
    "CityName": "New York"
},

```

## 17 ENUMERATION

Type	Enumeration
PaxType	Adult
	Child
MealPlan	All
	WithMeal
StarRating	RoomOnly
	All
StarRating	OneStar
	TwoStar
	ThreeStar
	FourStar

	FiveStar
	Limit
PaymentMode	SavedCard
	NewCard
Booking Type	Voucher
	All_Inclusive_All_Meal
	Full_Board
	Half_Board
MealType	Room_Only
	BreakFast
	Lunch
	Dinner
	BreakFast_Lunch
	Breakfast_For_1
	Breakfast_For_2
	Confirmed
	Cancelled
Booking Status	CancellationInProgress

	CancelPending
	CxlRequestSentToHotel
	CancelledAndRefundAwaited

## 18 KEY POINTS

- We strongly recommend not to hardcode the guest nationality as this may lead to operational/financial issues. Please note TBO shall not be liable in such case.
- It is strongly recommended to pass IsDetailedResponse as ‘False’, as it will decrease the overall response size and time.
- Cancellation Policy and Norms received in the PreBook response will be considered as final for the booking itinerary.
- Kindly display the mandatory supplements i.e, AtProperty before/at the booking step as the guest needs to pay the supplement charges directly at the hotel.