DANIELLE VANSIA

Senior Technical Writer | Open-Source Contributor | Continuous Learner

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EXPERIENCE

Senior Technical Writer
Pluralsight (Joined via acquisition of A Cloud Guru in July 2021)

📅 February 2021 – Present   📍 Remote

- Promoted from Technical Writer to Senior Technical Writer after one year of work
- Creates and reviews technical resources to support the A Cloud Guru platform; works with content related to cloud (AWS, GCP, Azure), DevOps, security, programming, and Linux
- Manages the team's project queue and workload, trains and peer reviews other writers, balances team priorities and deadlines
- Restructured internal documentation repository in Confluence as well as developed and maintained internal style guide
- Co-authored a course for the platform: Introduction to Azure Data Studio (ADS): An Explorer's Guide; developed technical content and recorded/edited course videos
- Led multiple training sessions to help team members open their first pull request on GitHub as well as spin up a Linux sandbox environment
- Maintains and updates syncs for reports using the Asana and Smartsheet Python SDKs
- Created and maintains an automation using Python and Snowflake queries to parse and package a course's subtitles
- Participated in multiple company hackathons (e.g., scripted a Python/SQL automation for analyzing tech job descriptions to make relevant learning suggestions)

Technical Writer
Cerner Corporation

📅 December 2018 – February 2021   📍 Malvern, PA

- Created end-user release notes, reference pages, and help pages on Cerner's Confluence wiki space
- Led regulatory documentation review team for quarterly publications
- Contributed to department style guide and served as a member on the Cerner Style Board

Data Specialist (Documentation and Training)
West Chester University

📅 July 2016 – November 2018   📍 West Chester, PA

- Created training documentation and videos in Camtasia for students, faculty, and external users of the college's assessment software system
- Ran live and virtual training sessions for faculty and students

Professional Services Specialist
The College of New Jersey

📅 January 2013 – June 2016   📍 Ewing, NJ

- Created summer and winter course marketing plan and worked with outside vendors to run department advertisements
- Maintained office's website on WordPress
- Developed office's business process manual and hired, trained, and evaluated student workers

OPEN SOURCE

Technical Writer/Contributor
Getting Things GNOME! (GTG)

📅 March 2020 – Present

- Maintains user manual for Linux-based application; learned Mallard XML syntax to update manual
- Contributes and responds to assigned issues through the project's GitHub repository

Google Season of Docs (GSoD) Technical Writer
Learning Equality

📅 August 2019 – February 2020

- Produced video tutorials for installing the Kolibri learning app on multiple OSes
- Designed animated explainer video to improve users' technical literacy on local area networks and the internet
- Constructed a new manual on content creation best practices and created a technical writing style guide

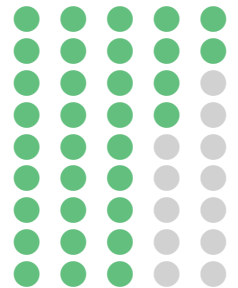## SKILLS

Confluence   ●●●●●
Markdown   ●●●●●
Asana & Jira   ●●●●○
Camtasia & Screenflow   ●●●●○
Adobe Creative Suite   ●●●○○
Git and GitHub   ●●●●○
HTML & CSS   ●●●○○
Python   ●●●○○
SQL   ●●●○○

CERTIFICATIONS

- Certified Entry-Level Python Programmer (2022)
- AWS Certified Cloud Practitioner (2021)

EDUCATION

M.A. in English
The College of New Jersey

📅 September 2013 – May 2016

B.S. in Business Administration
The College of New Jersey

📅 Sept 2008 – May 2012