User Story Mapping

techabc

Actor: Collectors

Activities	Tasks	Stories	Goals
Activity with collector	Browse the upcoming	Next	Start
		Skip	
		Choose Login or Signup	
	Browse the past	Choose Country	Verify
		Input Phone Number	
		Enter Verification Code	
		Edit Phone Number	
		Resend Verification Code	
		Cancel Process	
	Sign up	Verify Phone Number	Create an Account
		Enter Email & Password	
		Input Basic Information	
		Choose Institution or Individual	
		Cancel Process	
	Login	Input Email & Password	Login
		Login	
		Recover Account	
		Verify Phone Number	
		Cancel Process	
	Recover Account	Input Email	Recover
		Input Phone Number	
		Cancel Process	
Activity with brands	Browse Conversations	Change Tab (Quick Filter)	Select Conversation
		Browse Contacts	
		See last Messages	
		See amount of Unread Messages	
		See Notifications	
		View Conversation	
	View Conversation	See History of Messages	Chat
		Search in Chat	
		Chat Options	
		Write Message	
		Send Message	
		Click Profile	
	Browse Contacts	Search by Name	Find a Contact
		Search by Phone Number	
		Find by QR code	
		Select Contact / View Conversation	
		Invite to CrescoFin	
		Open Contact's Action Menu	
		Reset Search	
	Open Contact's Action Menu	Report User	Interact with Contact
		Block User	
		Share Profile	
		Copy Link	
		Message	
	Send Message	Send Written Message	Communicate with other User
		Send Images or Videos	
		Send Audio	
		Send Location	
		Send Contact	
		Send Money	
Activity with profiles	Browse Products	Search by Currency	Select Product
		Search by Type	
		Search by Interest Rate	
		See Available Products	
		Select / View Product	
		See Notifications	
	View Product	See Detail	Understand Offering
		See Insurance	
		Choose Amount	
		Choose Subscription Dates	
		Place Savings	
		Go Back	
	Place Savings	See Projected Interest Return	Place Savings
		Confirm Placement	
		Go Back	
	Confirm Transaction	Insert PIN code	Confirm Transaction
		Go Back	
	Insufficient Funds	Deposit Funds	Fund Account
		Go Back	
Activity with redemption module	View Profile	See Basic Information	Check Profile
		Change Picture	
		Access to Settings	
		Access to Personal Information	
		Access to Login and Security	
		Invite Friends	
		See Notifications	
	Personal Information Settings	Change Name	Modify Personal Information
		Change Email Address	
		Change Phone Number	
		Check KYC	
		Go back	
	Change Email Address	Input Email Address	Change Email Address
		Require Password	
		Require Email Confirmation	
		Go back	
	Login and Security Settings	Enable PIN Code	Modify Login & Security Settings
		Disable PIN Code	
		Change PIN Code	
		Change Password	
	Change PIN Code	Input Current PIN code	Change PIN Code
		Input New PIN code	
		Input New PIN code	
		Input New PIN code again	
		Go back	
	Enable PIN Code	Input New PIN code	Enable PIN Code
		Input New PIN code again	
		Go back	
	Change Password	Input Current Password	Change Password
		Input New Password	
		Input New Password again	
		Go back	
	Settings	See Appearance Settings	Modify Other Settings
		See Data Privacy Settings	
		Change Dark/Light Mode	
		Allow people to find you	
		Share Analytics	
KYC Management	KYC required Individual	Quick Explanation & T&Cs	Verify Individuals
		Provide Address	
		Select Document Type	
		Upload ID Card Photo	
		Take Selfie	
		Verify Account	
		Go back	
	KYC required Institutions	TBD	Verify Institutions
	Check KYC	See Status	Check KYC
		Go back	
Notifications	Browse Notifications	See Recent Activity	See Notifications
		See Past Activity	
		Select Notification	
		Open Notification's Action Menu	
		Go back	
	Open Notification's Action Menu	Mark as Unread	Interact with Notification
		Go to	
		Cancel	
	Select Notification	Redirect to Notification type Action	See Notification Procedence
Accounts / Wallet	View Accounts	See Total Balance	See Accounts
		See Basic Accounts	
		See Savings Accounts	
		Add Basic Accounts	
		See Basic/Savings Balance	
		See Notifications	
		Enter Account	
	Add Basic Account	Select Account Currency	Add Account
		Open Account	
		KYC Process Start	
		Cancel Process	
	View Basic Account	See Available Balance	View Account
		Send	
		Deposit / Receive	
		Exchange	
		Save (Make Placement)	
		See Transaction History	
		Filter Transaction History	
	View wCRES/CRES Account	See Available Balance	View Account
		Send	
		Deposit / Receive	
		Exchange	
		Wrap/Unwrap wCRES/CRES	
		See Transaction History	
		Filter Transaction History	
	Filter Transaction History	Filter by Type	Browse Transactions
		Filter by Sent / Received	
		Filter by Date	
		Reset Filters	
	Send Currency	Select Account From	Send Money
		Select Recipient	
		Choose Amount	
		Input Notes	
		Confirm Transaction	
		Cancel Process	
	Select Recipient	Select by QR Code	Select Recipient
		Search by Name / Phone Number	
		Select from Contacts	
	Confirm Transaction	See Transaction Details	Confirm Transaction
		Confirm Process	
		Cancel Process	
		Insert PIN Code	
		Show Confirmation Screen	
	Receive / Deposit [FIAT]	See Bank Account details	Deposit FIAT
		Show QR Details	
		Copy Details	
		Go back	
	Receive / Deposit [Crypto]	Quick Explanation & T&Cs	Deposit Crypto
		See Receiving Account details	
		Show QR Details	
		Go back	
	Exchange	Quick Explanation & T&Cs	Exchange Currency
		Select Currency To	
		Choose Amount	
		Confirm Transaction	
		Go back	
	Wrap/Unwrap wCRES/CRES	Choose Amount	Wrap/Unwrap wCRES/CRES
		Confirm Transaction	
		Go Back	
Dashboard	Welcome User	Show Performance Graphics	Welcome User
		Suggest Savings	
		Suggest Deposits	