



Ergonomics in HCI Unit 1 - Complete Study Guide

Based on the comprehensive analysis of Unit 1 materials and question bank, here's what you need to study about **Ergonomics** in HCI:

▮ Core Definition

Ergonomics is the study of how people interact with technology and environments to enhance comfort, safety, efficiency, and performance. In HCI, it focuses on the physical characteristics of human-computer interaction.

▮ Key Topics to Study in Ergonomics (Unit 1)

1. Physical Design Considerations

- **Arrangement of controls and displays**
 - Group controls by function, frequency of use, or sequence
 - Example: ATM keypad layout, car dashboard design
- **Surrounding environment factors**
 - Seating arrangements adaptable for all user sizes
 - Lighting conditions and screen glare
 - Temperature, humidity, noise levels

2. Input Device Ergonomics

Important for SEE: Know ergonomic input devices with examples

Ergonomic Input Devices:

- **Ergonomic keyboards** - Reduce wrist strain with natural hand positioning
- **Vertical mouse** - Handshake grip reduces forearm twisting
- **Trackball** - Less arm movement required
- **Touch screens** - Direct manipulation but consider arm fatigue

3. Display Design Ergonomics

- **Screen positioning** and viewing angles
- **Font sizes** and readability
- **Color usage** principles:
 - Red for warnings/danger
 - Green for okay/safe status
 - Consider color blindness (8% males, 1% females)
- **Visual hierarchy** and information grouping

4. Health and Safety Issues

- **Repetitive Strain Injury (RSI)** prevention
- **Eye strain** from prolonged screen use
- **Posture-related problems** from poor workstation setup
- **Physical positioning** guidelines for long-term computer use

5. Fitts' Law Application

Formula: Movement Time = $a + b \times \log_2(D/S + 1)$

- **D** = Distance to target
- **S** = Size of target
- **Design implication:** Make buttons larger and closer for faster interaction

▮ Frequently Asked SEE Questions

2-Mark Questions:

1. Define ergonomics in the context of HCI
2. Name two ergonomic input devices and specify their function
3. State two ergonomic principles for screen design
4. How does Fitts' Law apply to button design?

5-Mark Questions:

1. Discuss the impact of poor ergonomics on user productivity
2. Describe ergonomic challenges in laptop design
3. Explain ergonomic considerations for gaming setups
4. How do ergonomic factors influence interface effectiveness?

8-10 Mark Questions:

1. **Analyze ergonomic considerations in gaming setups**
2. **Design an ergonomic workstation for a data entry operator**
3. **Evaluate ergonomic challenges in mobile device usage**

▮ Sample Answers (SEE Ready)

Q: Define ergonomics in the context of HCI (2 marks)

Answer: Ergonomics in HCI is the study of designing interfaces and physical environments that fit human capabilities and limitations. It focuses on optimizing comfort, safety, efficiency, and performance in human-computer interactions by considering physical characteristics like posture, input device design, and environmental factors.

Q: Name two ergonomic input devices and specify their function (2 marks)

Answer:

1. **Ergonomic keyboard** - Designed to reduce wrist strain by promoting natural hand positioning and reducing repetitive stress injuries
2. **Vertical mouse** - Allows handshake grip position, reducing forearm twisting and wrist pressure during extended use

Q: Discuss the impact of poor ergonomics on user productivity (5 marks)

Answer:

Physical Impact:

- Repetitive Strain Injuries (RSI) leading to reduced work capacity
- Eye strain causing fatigue and reduced concentration
- Poor posture resulting in back and neck pain

Performance Impact:

- Increased error rates due to discomfort
- Slower task completion times
- Frequent breaks needed for recovery

Long-term Consequences:

- Chronic health problems
- Reduced job satisfaction
- Increased absenteeism and healthcare costs

Example: Poor keyboard design can cause carpal tunnel syndrome, reducing typing speed and accuracy significantly.

▮ **Memory Tips for SEE**

Remember "CLASP" for Ergonomic Factors:

- **C**ontrols arrangement
- **L**ighting and environment
- **A**ccessibility for all users
- **S**afety and health considerations
- **P**hysical comfort optimization

Fitts' Law Quick Memory:

"Bigger targets, closer distance = faster interaction"

Color Psychology:

- **Red** = Stop/Warning/Danger
- **Green** = Go/Safe/OK
- **Consider** = Color blindness affects 8% males, 1% females

▮ **Real-World Examples to Use in Answers**

1. **ATM Design:** Button size and spacing for different user heights
2. **Smartphone Ergonomics:** One-handed operation considerations
3. **Gaming Controllers:** Button placement for extended use
4. **Car Dashboards:** Critical control accessibility while driving
5. **Office Workstations:** Monitor height, keyboard position, chair adjustment

▮ **Key Diagrams to Remember**

1. **Proper workstation setup** - Monitor at eye level, feet flat on floor
2. **Fitts' Law visualization** - Target size vs. distance relationship
3. **Color contrast examples** - High contrast for readability
4. **Input device comparisons** - Traditional vs. ergonomic designs

✓ Final Tips for SEE Success

1. **Always provide examples** when explaining ergonomic principles
2. **Connect ergonomics to user performance** and health outcomes
3. **Know the difference** between physical ergonomics and cognitive ergonomics
4. **Be able to critique** poor ergonomic design with specific solutions
5. **Understand trade-offs** between aesthetic design and ergonomic functionality

Focus Areas: Input devices, display design, Fitts' Law, health considerations, and real-world applications in modern technology interfaces.



1. unit1.pdf
2. QnBank_HCI.pdf