



206 Vista Blvd.
Arden, NC 28704
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Lifetime Limited Warranty

SMCM warrants its cabinetry to be free of defects in material and/or workmanship under normal residential usage to the original purchaser of the cabinetry for as long as they own their home. Functional hardware is to be determined by warranty of the individual manufacturer. Individual warranty information can be obtained by emailing a request to: orders@smcm.us

These warranties are only applicable to product used in residential applications within the United States and Canada and are not transferable to subsequent owners.

Our obligation under these warranties shall be limited to the repair or replacement of any part or parts that prove defective as determined by our review. These warranties do not cover the cost of installation, removal, subsequent damage, or transportation of the defective product, regardless of who performs the work.

These warranties shall become void if products are misused, abused, mishandled, improperly stored, changed, modified or subjected to extreme temperatures or extreme moisture levels, acts of God or the effects of normal wear and tear. This warranty does not apply to any Acrylic or Thermofoil products that discolor, de-laminate or bubble if installed without the use of properly installed heat shields adjacent to appliances or fixtures, such as ovens or lighting that generate high temperatures. These warranties do not apply to cabinetry ordered and purchased unfinished.

Natural woods vary in color and exhibit color changes as they age. Cabinet colors darken or lighten over time due to sunlight, smoke, household cleaners and other environmental conditions. Painted product may eventually have visible cracking around the joint areas. These variations are considered the natural characteristics of the material in relation to their environment and are not covered under these warranties. SMCM reserves the right to substitute discontinued product with the most similar styling, wood species/material and color available at the time your claim is submitted.

These warranties are the exclusive warranties of SMCM and are in lieu of all other warranties, expressed or implied, including the implied warranties of merchantability and fitness for a specific purpose.

To obtain performance under these limited warranties, first contact your authorized SMCM retailer, who will arrange for an inspection. A dated sales receipt as proof of purchase is required to obtain benefits from these warranties. If a retailer is unavailable, please email to: orders@smcm.us with an explanation of the defect.

SMCM's normal operating procedures and policies apply to the administration of these warranties.

In keeping with our policy of continued product improvement, SMCM reserves the right to change product specifications without notice.