SABBANI AKASH

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PROFESSIONAL SUMMARY

Motivated graduate with a strong background in data science and proven capabilities in ServiceNow platform administration. Experienced in coordinating tech projects and delivering impactful solutions through service management best practices and committed to continuous learning, with certifications and practical exposure to ServiceNow fundamentals, ready to contribute to efficient incident handling and system optimisation.

EXPERIENCE

ServiceNow Administration – Virtual Internship

AICTE & SMART BRIDGE | 26 March 2025 – 15 May 2025

Virtual Internship focused on ServiceNow administration
• Completed certifications on ServiceNow Fundamentals and platform orientation (Xanadu).
• Executed a capstone project simulating real-world incident management scenarios.

ACADEMIC PROJECTS

Chronic Disease Prediction Using Machine Learning

• Aimed at facilitating early detection and intervention.
• Handled missing values and imbalanced data using preprocessing techniques.
• Improved model accuracy by 60% over traditional models.
• Enabled real-time updates for dynamic prediction accuracy.

TalentBridge – Job Portal & Recruitment Management System(Mern Stack)

•Developed a full-stack web application to connect job seekers and recruiters through a centralized job portal.
• Designed and managed database schemas for users, jobs, applications, and profile information.
• Built job posting, filtering, application tracking, and status update workflows.
• Integrated email notifications for new job postings and application status changes.

EDUCATION

TKR College of Engineering and Technology   2021-2025
Bachelor's of Technology in Computer Science & Engineering (Data Science)
CGPA: 7.2 |
Narayana Jr. College   2019-2021
Intermediate (MPC) – Percentage: 96% |

TECHNICAL SKILLS

• **Programming & Scripting:** Python, SQL (MySQL), JavaScript ES6+.
• **Data Visualisation:** Tableau, Advanced Microsoft Excel.
• **Front-end:** HTML5, CSS3, Tailwind CSS, React JS.
• **Back-end:** MongoDB.
• **Technologies:** ServiceNow, Administration.

SOFT SKILLS

• Problem solving
• Analytical thinking
• Strong Communication skills
• Collaboration

CERTIFICATIONS

• **ServiceNow Administration Fundamentals (Xanadu)** - Covering core platform configuration, workflow management, and administrative best practices.
• **Data Science Foundations – Great Learning Academy** - Built a strong foundation in data science concepts, including data preprocessing, analytics, and introductory machine learning.