

APP ANALYSIS

unified Mobile Application for New-age Governance

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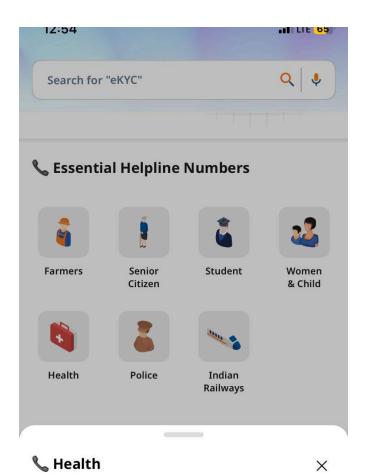
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UMANGThe Spirit of New India



HICK'S LAW



COVID-19 Helpline

National AIDS Helpline

Indian Medical Association 011-26588895, 011-26588900

1075

Simplify choices to make decisions easier for users.

- 1. Essential helpline numbers provided for all the frequently used services.
- **2.** Users can select their residing states to view schemes and news only applicable to them.

FITTS'S LAW



Larger and Closer buttons make interaction faster.

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1. Each option under the Health category, is presented as a large, clickable card.

Health

Nearby Store
Jan Aushadhi Sugam

Blood Availability
e-RaktKosh

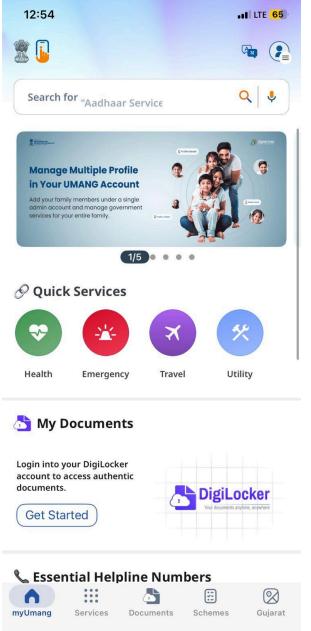
Ceiling Price
Pharma Sahi Daam

Search Medicine
Jan Aushadhi Sugam

View More

2. The View More button is prominently placed at the bottom center of the screen, making it easy to locate and tap without much movement.

JAKOB'S LAW



Follow established design conventions to improve usability.

- 1. The interface follows common mobile app navigation conventions, such as a bottom navigation bar with easily recognizable icons.
- 2. The search bar is placed at the top, a design choice widely used in apps.
- 3. The Profile Icon and setting option on the top right corner which has been used widely over many mobile platforms.

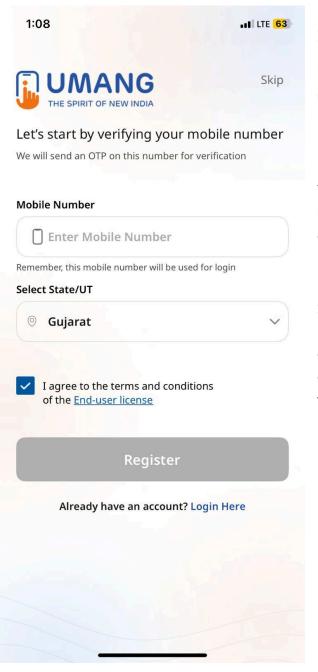
MILLER'S LAW

myScheme \leftarrow Scheme Detail Ministry Of Skill Development And Entrepreneurship Skill Loan Scheme A Skill loan scheme by Ministry of Skill Development and Entrepreneurship to provide loan upto Rs. 1,50,000 to... See More Skill Development Student **Industrial Training Institutes (ITIs)** Polytechnics **Check Eligibility** Details **Benefits** Eligibility **Application Proc** The Skill Loan Scheme was launched in July 2015 to provide institutional credit to individuals for skill development courses aligned to National Occupations Standards and Qualification Packs and leading to a certificate/diploma/degree by training institutes as per National Skill Qualification Framework (NSQF). This scheme is applicable to all member banks of the Indian Banks' Association (IBA) and any other banks and financial institutions as may be advised by the RBI. The scheme provides broad guidelines to the banks for operationalizing the skilling loan scheme. Salient features of the guidelines to banks for

One of the most impactful thing we can do is chunk our information into related groups.

- 1. Information about all the schemes are provided in an easy to read manner.
- 2. Use for paragraphs and headings helps the user to navigate through all the information and requirements.

TESLER'S LAW



Simplify where possible, but guide users through necessary complexity.

- 1. The Log-in page asks for no unnecessary information which makes it easy for the user to use the app.
- 2. There is an option to register with meri-pehchan if a user already has an account in it, it becomes very convenient for the user to log in with the same account credentials.

LAW OF PROXIMITY



Users perceive elements that are close together as related.

- 1. The app organizes services into clear sections like Certificates, Pension, and Student, with visually separated groups. Items within each group are close to one another, indicating that they belong to the same category.
- 2. There is noticeable spacing between different categories (e.g., Certificates and Pension), reinforcing that they are distinct groups.

Aesthetic Usability Effect



Users tolerate minor usability issues in a visually appealing design

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1. The options for changing the language have large icons with letters of that particular language which helps the user to identify the language.