

# EMS COMMUNICATION

## PURPOSE

To provide an overview of EMS communication.

## RELATED POLICIES

Ambulance Supply and Equipment Requirements, #5002; ALS Non-transport Supply and Equipment Requirements, #5005; EMS Aircraft, #5100; Prehospital/Hospital Contact, #7001; Communication Failure, #7002; Trauma Triage and Destination Guidelines, #4613; BLS Treatment Guidelines; ALS Treatment Guidelines; Destination Guidelines, GPC 04

## POLICY

- A. The universal 9-1-1 emergency number is to be used by all system participants in an emergency.
- B. All system participants shall participate in efforts to educate the public on the appropriate use of the 9-1-1 system.
- C. System participants are required to have, maintain, and utilize designated communications equipment as may be detailed in policy, contract, MOU, or other written agreement.
- D. BLS and ALS Treatment Guidelines and the Trauma Triage and Destination Guideline will specify requirements for field to hospital contact, indicating the need for hospital consultation or receiving hospital notification and the point at which that contact should occur.
- E. In the Marin County EMS System, all radio or telephone contact between prehospital providers and hospital facilities is to be made with the intended receiving hospital unless that hospital is located in another county. (Refer to Destination Guidelines, GPC 04)