

# HOSPITAL REPORT/CONSULT

## Purpose

- To provide guidelines for contact between prehospital care personnel and receiving facilities

## Related Policies

- Trauma Triage and Destination Guideline Policy, 4613
- Communication Failure, 7002
- EMS Communication System, 7004
- MCI Plan
- BLS Treatment Guidelines
- STEMI, C 9
- Stroke/TIA, N 4
- Sepsis, M 6

## Definitions

- **Report Only** is a notification to the receiving facility that a patient is enroute
- **Notification** is a communication meant to alert hospital staff that a specialty care patient is enroute. Notifications include:
  - I. Trauma
  - II. Stroke
  - III. STEMI
  - IV. Sepsis
- **Physician Consult** is a consultative discussion between field personnel and an ED physician

## Policy

### A. Report Only

- Shall occur anytime a prehospital unit transports a patient
- May be performed by any prehospital personnel
- Reports shall include the following:
  - I. Transport unit identification
  - II. Level of care being provided (ALS or BLS)
  - III. Estimated time of arrival to receiving facility
  - IV. Level of transport (code 2 or 3)
  - V. General category of patient (type of illness or injury) or treatment guideline being used for an ALS patient
  - VI. Condition of patient (stable, improving, or worsening)

### B. Notification (Trauma/Stroke/STEMI/Sepsis)

- Field personnel will advise the receiving facility a minimum of ten minutes prior to arrival (or as soon as possible if transport less than ten minutes)

- Is required when patients meets notification criteria
- Notifications shall include the following:
  - I. Unit and transport code
  - II. Notification type (e.g., Trauma, Stroke, STEMI, Sepsis)
  - III. Age/Gender
  - IV. Pertinent findings for the specific notification (see related protocol)
  - V. ETA

C. Physician Consult

- Shall occur when specified in an ALS or BLS Treatment Protocol
- Trauma Center consultation is recommended for questions about the destinations for injured patients. Consult shall be made with MarinHealth Medical Center Level III Trauma Center
- Physician Consult shall include the following:
  - I. The need for physician consultation
  - II. Patient assessment information as appropriate
  - III. Policy or procedure being followed which mandates physician consult or order

D. If attempts to contact for any of the reasons above and unable to contact the intended receiving facility, personnel may contact another in-county hospital. If no facility can be contacted, the following shall occur:

- Treatment should be administered according to the appropriate ALS or BLS treatment protocol
- Medications or treatments listed as “physician consult required” may not be administered or performed
- Documentation of the communications failure should be completed as detailed in policy #7002, Communication Failure

E. In the event of a declared multiple patient incident, paramedics may operate according to the MCI Plan omitting contact or hospital consultation