Date: 01/11/2025

Time ID: NM2025TMID07947

Project Name: **Education Organisation using ServiceNow**

Maximum Marks: 5 Marks

Project Planning Phase

Project Planning Template (Product Backlog, Sprint Planning, Stories, Story Points)

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint 1	Request Management	USN-1	As a student, I can raise academic or administrative requests through the ServiceNow portal.	2	High	Varsha M
	Workflow Setup	USN-2	As an admin, I can configure automated workflows to route requests to the right department.	3	High	N. Durga Mahendra
Sprint 2	Notification & Alerts	USN-3	As a user, I should receive notifications when my request is approved, rejected, or updated.	2	Medium	O. Sravani
	Approval Automation	USN-4	As a faculty or admin, I can approve student			

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
			requests automatically based on predefined			