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Introduction to Managing iOS Devices

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Omnissa Workspace ONE UEM   Product Documentation   SaaS

Omnissa Workspace ONE UEM provides you with a robust set of mobility management solutions to enroll, secure, configure, and manage the iOS devices in your deployment.

Through the Workspace ONE UEM console you can:

- Manage the entire lifecycle of corporate and employee owned devices.
- Enable end users to perform tasks themselves including enrollment and by using the Self-Service Portal (SSP).
- Ensure that devices are compliant and secure by assigning profiles to specific groups and individuals in your organization.
- Integrate any of your existing enterprise apps with the Workspace ONE UEM Software Development Kit (SDK) to enhance their functionality.
- Use reporting tools and a searchable, customizable dashboard to perform ongoing maintenance and management of your device fleet.

Supported iOS Devices

Omnissa Workspace ONE UEM supports iPhone, iPad, and iPod Touch devices running iOS 11.0 and higher. Certain Workspace ONE UEM and iOS features require later versions of the software. These additional requirements are noted in the documentation where applicable. For more information on supported versions, see KB article here.

iOS Admin Task Prerequisites

You need the following information to perform many of the tasks. Compile this information before proceeding.

- **UEM console** – Access to the UEM console with administrator permissions, which allows you to create profiles, policies, and manage devices within the Omnissa Workspace ONE UEM environment.

- **Credentials** – This user name and password allow you to access your UEM console environment. These credentials may be the same as your network directory services or may be uniquely defined in the UEM console.

- **Apple Push Notification service (APNs) Certificate** – This certificate is issued to your organization to authorize the use of Apple's cloud messaging services.

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