

# Workspace ONE Intelligent Hub for Windows Release Notes

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- Omissa Workspace ONE UEM
- Omissa Workspace ONE Intelligent Hub
- Release Notes

## What’s in the Release Notes?

Workspace ONE Intelligent Hub for Windows Release Notes describe the new features and enhancements in each release. This page contains a summary of the new capabilities, issues that have been resolved, and known issues that have been reported in each release over the last 12 months.

## Workspace ONE Intelligent Hub 24.10.20

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

### New Features

- There are no new features to introduce for this release.
- The following DEEM version is bundled with the Intelligent Hub version 25.3.0

### Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft-supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 22H2 + or Windows 10 Build / Windows 10 Version 22H2+
- Workspace ONE UEM Console 2406.
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

### Resolved Issues

- HUBW-20839: Improved DSM sync performance when there are many applications assigned.
- HUBW-20907: Assignment source not displayed as **Workflow** in **Device Apps** list and **App Deployment Tracking** page post environment upgrade to 2506.
- HUBW-20896: Fixed issue with Application Uninstall through Hub UI failing for some Windows apps.
- HUBW-20714: Improved resiliency around Task Scheduler start up.

### Known Issues

- We haven’t identified any notable known issues in this release. If you’re facing any problems, feel free to reach out to our support team.

## Workspace ONE Intelligent Hub 25.06.7

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

### New Features

#### ON THIS TOPIC

- What’s in the Release Notes?
- Workspace ONE Intelligent Hub 24.10.20
- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues
- Workspace ONE Intelligent Hub 25.06.7
- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues
- Workspace ONE Intelligent Hub 24.10.19
- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues
- Workspace ONE Intelligent Hub 25.06.6
- New Features
- Minimum Requirements

- The following Software Distribution Agent (SFD) version was bundled with the Intelligent Hub version 25.06.2.
- The following DEEM version was bundled with the Intelligent Hub version 25.3.0.

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft-supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 22H2 + or Windows 10 Build / Windows 10 Version 22H2+
- Workspace ONE UEM Console 2406.
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-20765: Improvements to Hub Services API usage and handling rate limits while retrieving app entitlements.
- HUBW-20744: Timing issue - Handle DSM sync after checkout with correct User ID.
- HUBW-20838: Improved DSM sync performance when there are a large number of applications assigned.
- HUBW-20878: Fixed issues with Horizon sessions dropped during Hub upgrade.

## Known Issues

- HUBW-17433: Multiuser workflows displayed within the Device Details tab do not get updated as per the user assignment after re-assignment happens.

## Workspace ONE Intelligent Hub 24.10.19

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Workspace ONE Experience Management (DEEM) version 25.3.0 was bundled with the Intelligent Hub.

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2406. **Note:** Certain enhancements require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-20635: Fixed issue with Hub UI getting stuck on the loading screen due to HCF host failure to start when running on Windows devices that use the Arabic locale
- HUBW-20672: Updated ordering of resource execution during device enrollment and multi-user device reassignment to speed up delivery of user profiles
- HUBW-20620: During Multiuser re-assignment, blocking reassignment for temp user which gets created during a web sign-in

- HUBW-20621: Remove obsolete WMI query to get software update before DSM drift calculation
- HUBW-20618: Added additional OMADM check-ins after Multiuser device reassignment to ensure faster resource delivery
- HUBW-20553: Fix Hub Logic to Process All Notification Message Bodies Received from AWCM vs process just the first AWCM payload

## Known Issues

- We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## Workspace ONE Intelligent Hub 25.06.6

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- The following Software Distribution Agent (SFD) version was bundled with the Intelligent Hub: 25.06.2.
- The following DEEM version was bundled with the Intelligent Hub: 25.3.0

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft-supported Semi-Annual Channel Windows 11 Build/Windows 11 Version 22H2 + or Windows 10 Build/Windows 10 Version 22H2+
- Workspace ONE UEM Console 2406
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-20521: During Multiuser reassignment, blocking reassignment for temp user which gets created during a web sign-in.
- HUBW-20568: Fixed issue with Hub UI getting stuck on the loading screen due to HCF host failure to start when running on Windows devices that use the Arabic locale.
- HUBW-20617: Added additional OMADM check-ins after Multiuser device reassignment to ensure faster resource delivery.
- HUBW-20621: Optimized WMI query for software updates during DSM sync.
- HUBW-20709: Preventing Multiple Rapid application launches when user performs a double-click to launch Apps displayed in the Hub App Catalog (includes Virtual, Native, and Web).
- HUBW-20679: Updated ordering of resource execution during device enrollment and multi-user device reassignment to speed up delivery of user profiles.
- HUBW-20663: Fixed issue with Domain join as a directly assigned resource getting executed before the onboarding workflow is completed.
- HUBW-20554: Fix Hub Logic to process all notification message bodies received from AWCM versus process just the first AWCM payload.

## Known Issues

- HUBW-17433: Multiuser workflows displayed within the Device details tab does not get updated as per the user assignment after reassignment occurs.

## Workspace ONE Intelligent Hub 25.06.5

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- There are no new features to introduce for this release.
- The following Software Distribution Agent (SFD) version was bundled with the Intelligent Hub: 25.3.0.

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft-supported Semi-Annual Channel Windows 11 Build/Windows 11 Version 22H2 + or Windows 10 Build/Windows 10 Version 22H2+
- Workspace ONE UEM Console 2406
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-20403: Create new custom Action to start services that support GPO deployment.
- HUBW-20220: Bitlocker Enforce - Enforce protectors in local enforcement when keys are already available.
- HUBW-20126: Proper handling of Resource installation failure and sending action status feedback to DSM.

## Known Issues

- HUBW-17433: Multiuser workflows displayed within the Device details tab are not updated as per the user assignment after reassignment happens.

## Workspace ONE Intelligent Hub 24.10.18

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

There are no new features to introduce for this release.

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2406
- **Note:** Certain enhancements require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-20350: Fixed issue with MSI installation failing during GPO deployment, where the custom action InstallSuccess was configured as Immediate, causing it to run in a restricted impersonated context under the SYSTEM account
- HUBW-20195: Bitlocker Enforce - Enforce protectors in local enforcement when keys are already available
- HUBW-19952: Proper handling of Resource installation failure and sending action status feedback to

#### DSM

- HUBW-19936: Fixed issue with Hub getting stuck on pending screen and never loads after enrollment
- HUBW-19746: Fixed issue with applications not getting installed on a multiuser enabled device post check-in

### Known Issues

- We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

### Workspace ONE Intelligent Hub 25.06.4

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

### New Features

- Application Request and Approval via Intelligent Hub and ServiceNow Integration
  - We've added support for requesting applications directly from the Intelligent Hub application catalog, with a streamlined approval flow powered by ServiceNow integration.
  - End users can now initiate application requests within Hub, and once approved through the associated ServiceNow incident, the application will be automatically installed on the user's managed device—enhancing both user experience and IT efficiency.
- The following Software Distribution Agent (SFD) version is bundled in this version of the Intelligent Hub: 25.3.0.

### Minimum Requirements

- The following are the minimum requirements for this release.
  - A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 22H2 + or Windows 10 Build / Windows 10 Version 22H2+
  - Workspace ONE UEM Console 2406
  - .NET Framework 4.6.2
  - [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
  - [Internet access for Code Signing Validation](#)
- Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

### Resolved Issues

- HUBW-18809: Fixed issue with Application Installation status in Hub showing "Downloading 100%" when its in installing stage.
- HUBW-19625: Fixed issue with network failure causing re-assignment attempts in Windows single user mode.
- HUBW-19675: Fixed an issue where application installations on Windows devices were failing intermittently.
- HUBW-19746: Fixed issue with applications not getting installed on a multiuser enabled device post check-in.
- HUBW-19873: Fixed issue with "Identity provider or authentication method not found" error on Windows Hub enrolled with staging account.
- HUBW-19903: Fixed issue with Hub reporting DEPLOYMENT\_STATE\_TYPE\_SUCCEEDED on failed install attempt for app.
- HUBW-19906: Fixed issue with Hub getting stuck on pending screen and never loads after enrollment.
- HUBW-19987: Enhanced Device enrollment flow to prevent delays in certain scenarios.

### Known Issues

- HUBW-17433: Multiuser workflows displayed within Device details tab aren't updating as per the user assignment after re-assignment happens.

### Workspace ONE Intelligent Hub 24.10.17

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Added support for a new set of APIs on UEM that allow admins to block DSM-driven install and uninstall actions. This provides much-needed flexibility to handle edge cases where DSM retries actions endlessly due to misconfigurations or intentional setups, such as applications configured with invalid uninstall strings.
- Added support for Application Approval Workflows through Service Now integration where end users can request for an application from within the Intelligent Hub application catalog. Applications once approved from within the ServiceNow Incident will be automatically installed on the managed device.

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2406  
**Note:** Certain enhancements require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-19988: Fixed issue with device enrollment being slow for few devices
- HUBW-19886: Added support for app approval workflow in native Hub UI
- HUBW-19811: Added support for additional languages including Czech, Danish, Italian, Polish, Turkish and Swedish
- HUBW-19692: Fixed issue on Windows devices enrolled with a staging account, where the Hub app fails to launch with this error: "Identity provider or authentication method not found"

## Known Issues

- We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## Workspace ONE Intelligent Hub 25.06.3

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Added support for a new set of APIs on UEM that allow admins to block DSM-driven install and uninstall actions. This provides much-needed flexibility to handle edge cases where DSM retries actions endlessly due to misconfigurations or intentional setups, such as applications configured with invalid uninstall strings.

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2406  
**Note:** Certain enhancements require an upgraded version of UEM for full support.
- .NET Framework 4.6.2

- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- There were no resolved issues in this release.

## Known Issues

- HUBW-17433: Multiuser workflows displayed within Device details tab doesn't get updated as per the user assignment after re-assignment happens.

## Workspace ONE Intelligent Hub 24.10.16

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- **Add TPM Key protector during OOBE enrollment until user can enter the PIN.** During OOBE, machine configured to have TPM+PIN will now have TPM key protectors until the user can enter the PIN. This improvement allows for reboot during OOBE and eliminate the need to suspend BitLocker while improving security and ease of use.

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2406 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-19498: Fixed issue where Intelligent Hub did not maximize properly on secondary monitor

## Known Issues

- We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## Workspace ONE Intelligent Hub and SFD 25.06.2

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

There are no new features to introduce for this release.

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2406 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-19619: Fixed issue where Hub was encrypting the device even when recovery key addition fails on the device
- HUBW-19573: Fixed issue where Intelligent Hub did not maximize properly on secondary monitor
- HUBW-19530: Fixed issue where Hub uninstalled unmigrated dependency app on mod stack enablement
- HUBW-19351: Collect Computer SID from device and include it in WindowsSecurityInformationSample

## Known Issues

- HUBW-17433: Multiuser workflows displayed within Device details tab doesn't get updated as per the user assignment after re-assignment happens.

## Workspace ONE Intelligent Hub 24.10.15

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

There are no new features to introduce for this release.

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2406 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-19554: 2410 Hub is encrypting the device even when recovery key addition fails on the device
- HUBW-19529: Fixed issue where Hub uninstalled non-migrated dependency app on mod stack enablement
- FS-6248: Fixed an issue where terminal workflow statuses (completed/failed) were not being sent to console as part of the selective sample interval

## Known Issues

- HUBW-17433: Multiuser workflows displayed within Device details tab doesn't get updated as per the user assignment after re-assignment happens.

## Workspace ONE Intelligent Hub and SFD 25.06.1



- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

There are no new features to introduce for this release.

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2406 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-19404: Improve app icon download flow to avoid race conditions
- HUBW-19402: Fixed issue with notification not displaying in system tray when notification is sent through hub services
- HUBW-19376: Fixed issue with Baselines processing error that resulted in baselines getting uninstalled
- HUBW-19368: Bitlocker Encryption Profile -Added support to enforce key protectors
- HUBW-19064: Fixed issue with DB Password not reset for UEM.PersistentQueue.Data.litedb for deferred Enrollment

## Known Issues

- HUBW-17433: Multiuser workflows displayed within Device details tab doesn't get updated as per the user assignment after re-assignment happens.

## Workspace ONE Intelligent Hub 24.10.14

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

There are no new features to introduce for this release. - **Note:** Intelligent Hub v24.10.14 will be seeded in UEM 2410 patch 23.

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2406 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-19373: Fixed issue with Baselines processing error that resulted in baselines getting uninstalled
- HUBW-19367: Bitlocker Encryption Profile -Added support to enforce key protectors
- HUBW-18747: Fixed issue with fully encrypted device status reporting incorrect status in BITLOCKER API : USED\_SPACE\_ONLY\_ENCRYPTED
- HUBW-18220: User context Windows profile displayed as 'Installed' on a shared device for end-user to which the profile is not assigned

## Known Issues

- HUBW-17433: Multiuser workflows displayed within Device details tab doesn't get updated as per the user assignment after re-assignment happens.

## Workspace ONE Intelligent Hub 25.06

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

### Intelligent Hub Application Version Control:

This new feature empowers administrators with precise control over which version of the Intelligent Hub is installed on Windows devices, supporting both Win32 and ARM platforms. You can now deploy Intelligent Hub updates independently of Workspace ONE UEM console upgrades and gain direct access to Beta builds without manual download/upload steps. Unified version control is available for both Intel/AMD (Win32) and ARM-based Windows devices.

Once enabled (available upon request via Omnissa Support or your Account Team), the existing setting Intelligent Hub Automatic Updates in the UEM Console (System Settings > Devices & Users > Microsoft > Windows > Intelligent Hub Application) is renamed to Use Intelligent Hub Version Control. A new section, Intelligent Hub Target Seeding, is introduced, allowing version assignment at the Organizational Group (OG) level.

### Key Improvements:

- Assign a specific version to a production OG to ensure consistency, while using the latest GA or Beta version in a test OG for validation.
- After successful testing, update the production OG to the validated version.
- Applies instantly to newly enrolled devices (including OOBE and Autopilot). Existing devices will auto-update within 48 hours if running an older version.
- Devices already running a newer version will not be downgraded. Downgrades are not supported.

### Behavior Based on Previous Settings:

- If Intelligent Hub Automatic Updates was previously enabled, the new setting is automatically enabled and defaults to Latest available —preserving current behavior.
- If it was disabled, the new version control setting remains disabled.

*Note: This feature requires Workspace ONE UEM version 2506 or later*

### Faster SFD Delivery and Installation via the Intelligent Hub

Workspace ONE now supports a faster and more efficient installation of the Software Distribution Framework (SFD) by shifting the process from the traditional OMA-DM channel to a Hub-based installation. With this enhancement, SFD is bundled with Hub and is installed immediately after enrollment, enabling earlier application deployment and improving overall device readiness.

### Key Improvements:

- SFD is now installed via the Intelligent Hub, independent of the OMA-DM workflow.
- Installation occurs immediately after enrollment as the SFD package is part of the Intelligent Hub,

reducing delays in the provisioning process.

- Applications can begin installing sooner, accelerating time-to-productivity.
- Devices reach a usable state faster, enhancing the end-user experience.

This update addresses previous challenges associated with deployment timelines and ensures a smoother, more efficient onboarding experience.

*Note: This feature requires Workspace ONE UEM version 2506 or later and Hub version 25.06.x.*

### **Enhanced Offline Domain Join (ODJ) Configuration – Now Decoupled from Enrollment**

The Offline Domain Join (ODJ) configuration process has been significantly enhanced to improve reliability, flexibility—especially in Autopilot Hybrid Join scenarios.

#### *Key Improvements:*

Configuring Offline Domain Join is no longer tied to the device enrollment process. It can now be applied at any time, significantly reducing the risk of failures caused by race conditions or timeouts during Autopilot enrollments.

With this update, ODJ can also be configured as a step within the Freestyle workflows, especially the new Onboarding workflows introduced recently, enabling IT teams to properly sequence and stage devices before they reach end users. This ensures a smoother onboarding experience and more consistent device readiness. For more information, see [Offline Domain Join in Workflows](#)

Administrators can now deploy ODJ even after a device has been moved to a different Organizational Group (OG), including child OGs. Additionally, to maintain naming consistency, a device's computer name will only change if it is not already joined to a domain.

*Note: This feature requires Workspace ONE UEM version 2506 or later and Hub version 25.06.x.*

### **Support for Administrative Template (ADMX) with Profiles – Technical Preview**

Workspace ONE UEM now supports Administrative Template (ADMX), giving IT administrators a unified and scalable way to manage Windows policies across their device fleet.

#### *Key Improvements:*

- Manage all administrative templates for Windows 10, Windows 11, and Windows Server directly from the UEM console.
- Pre-Uploaded ADMX templates for common applications—including those for Microsoft Office, Omnisia Horizon, Google Chrome, Mozilla Firefox, and more.
- *Known Issue:* Reapplying Baselines will reset policies applied via the ADMX profiles. Ability for Baselines and ADMX profiles to seamlessly co-exist will be introduced when this feature will be Generally Available. Please refrain from using this feature currently if you have baselines configured.

### **Launch Native and App Volumes MSI Apps Directly from Intelligent Hub for Windows:**

With the introduction of this enhanced app catalog functionality, end users can now launch native applications and App Volumes MSI apps directly from the Intelligent Hub app catalog—alongside the existing ability to launch web and Horizon apps.

#### *Key Improvements:*

- App Launch Support: Native apps and App Volumes MSI apps can now be launched from within the Hub catalog.
- Admin Control: IT administrators can define custom launch commands for all applications in the app configuration within Workspace ONE UEM.
- Improved User Experience: End users no longer need to manually locate and open native apps post-installation—they can launch them directly from the Hub interface.

Previously, users could only install native applications via Intelligent Hub but were unable to launch them directly. Now, with launch commands configured in UEM, Hub will execute the defined command, providing a seamless way for users to both install and launch apps from a single interface. This enhancement simplifies app access and boosts productivity by reducing the number of steps needed to open frequently used apps

*Note: This feature requires Workspace ONE UEM version 2506 or later and Hub version 25.06.x.*

### Intelligent Hub Deferred Enrollment:

Intelligent Hub now supports Deferred Enrollment, enabling simplified and automatic device onboarding into Workspace ONE UEM. Deferred Enrollment allows devices to be pre-configured with Intelligent Hub, but delays the actual enrollment until first user login. This is ideal for automating device enrollment of Horizon Cloud virtual machines (VMs) into UEM, reducing manual setup and streamlining the end-user experience.

#### How It Works:

1. Intelligent Hub is installed in the Horizon Gold Image with the Deferred Enrollment parameter enabled.
2. New VMs are provisioned with Hub pre-installed.
3. Enrollment is triggered automatically when a user logs in for the first time.
4. The device is enrolled into UEM and receives user-specific configurations.

### Logging and Troubleshooting Enhancements

This release introduces several powerful enhancements to improve visibility, streamline troubleshooting, and reduce time-to-resolution for both end users and administrators.

1. *Log Submission from Intelligent Hub:* End users can now send logs directly to Workspace ONE UEM from the Hub Support tab, with two new options added alongside the existing "Collect Logs" feature:
  - *Send Hub Logs to UEM:* Automatically uploads all Intelligent Hub-related logs to the UEM console. Logs are accessible under Device Details → Attachments → Documents.
  - *Send Other Logs to UEM:* Sends logs from DEEM, Workspace ONE Assist, and Workspace ONE Tunnel to the same location in the UEM console.
  - Users receive a confirmation once the log upload is complete, improving transparency and support efficiency.
2. *Application Deployment Event Logging:* To enhance visibility into application deployment, Intelligent Hub now sends detailed application deployment event summaries to the UEM console under Device Details → Troubleshooting → Event Logs.

These event logs include the following event data: First detection status, Pre-condition checks, Final detection status, Exit codes and more. This provides administrators with deeper insights into app install/uninstall outcomes and helps identify root causes of deployment failures faster.

3. *Filter Logs by Duration and Component:* Administrators can now filter collected logs based on timeframe and log source, making it easier to isolate relevant data during troubleshooting.
  - Timeframe Filters: All logs, or logs from the last 1, 3, 7, or 14 days
  - Component Filters:
    - *Hub:* Logs from Intelligent Hub, App Deployment Agent, Provisioning Agent, Factory Provisioning, and MDM
    - *System:* Windows and PCRefresh logs
    - *Other:* Logs from Assist, DEEM Telemetry Agent, and Workspace ONE Tunnel

*Note: This feature requires Workspace ONE UEM version 2506 or later and Hub version 25.06.x.*

### Support Tab Migrated to Native Experience

The Support Tab has been migrated to a native user interface, providing a more integrated and efficient experience. This transition from webview to native UI ensures faster load times and a smoother interaction.

Key improvements include:

- Improved Performance: Experience quicker access to support features and resources.
- Seamless Navigation: Enjoy a more intuitive and responsive interface that enhances usability.

### Enhanced Processor Architecture Selection for App Deployment:

This new feature provides administrators with granular control over app distribution based on processor architecture. Previously, administrators could only select one option among 32-bit, 64-bit, and ARM64 as the 'Supported Processor Architecture' during app deployment. UEM will then determine the distribution to device architectures in the backend, limiting flexibility.

#### Key Improvements:

- Multi-Selection Option: Administrators can now select multiple processor architectures during app deployment. The available options include 32-bit, 64-bit, ARM32, and ARM64.
- Granular Control: This enhancement allows for more precise control over app distribution. For example:
  - Distribute a 32-bit app 'X' to devices with 32-bit and 64-bit architectures only, excluding ARM64.
  - Distribute a 64-bit app 'Y' to devices with 64-bit and ARM64 architectures, utilizing x64 emulation for compatibility.

This update empowers administrators to tailor app deployments to specific device architectures, accommodating a wide range of use cases and ensuring optimal app performance across diverse environments.

*Note: This feature requires Workspace ONE UEM version 2506 or later and Hub version 25.06.x.*

### New Launch Option: Intelligent Hub in Maximized Screen Mode

We've added support for launching the Workspace ONE Intelligent Hub UI in maximized screen mode, offering a more immersive and centralized experience for end users.

#### What's New:

A new Launch Type-> Maximize option is now available for the Hub UI. When enabled, the Intelligent Hub will open in a full-screen (maximized) window automatically upon user login or system boot. This enhancement is ideal for organizations that want to position the Hub as the primary interface for accessing Line of Business (LOB) applications—whether native apps or Horizon virtual apps.

#### Key Improvements:

- Example to launch Hub in Maximized mode via Powershell-> Start-Process wslwinhub? LaunchType=Maximized
- Note: Unlike Kiosk mode, users can still minimize or close the Hub window at any time, preserving flexibility.
- The Hub will launch directly into the Favorites tab, streamlining access to key apps and resources.

### Default User Mode Configuration During Windows Multiuser Enrollment

Workspace ONE UEM now supports configuring the default user mode (Single User Mode or Multi User Mode) at the Organization Group (OG) level. This setting is automatically applied to Windows devices during enrollment through the Intelligent Hub client.

- Configuration in UEM console: Administrators can define the default user mode in the UEM console under the OG settings. The available options include:
  - Single User Mode
  - Multi User Mode
- Hub behavior during enrollment:
  - During the enrollment process, the Windows Intelligent Hub queries the UEM console for the default user mode setting.
  - The retrieved mode is validated and stored locally by the Hub.

- Based on the setting, the Hub configures the Windows device accordingly.

*Note: This feature requires Workspace ONE UEM version 2506 or later and Hub version 24.10.10+ or 25.06.x.*

## Experience Management 25.03 for Windows

The Experience Management 25.03 agent for Windows is included in the Workspace ONE Intelligent Hub 25.06 installation for customers that are entitled to and have Experience Management telemetry enabled. The release notes of what's included is described [here](#).

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2406 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support. These requirements are noted alongside the respective enhancements.
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-18264: Fixed issue with fully encrypted device status reporting incorrect status in BITLOCKER API: USED\_SPACE\_ONLY\_ENCRYPTED

## Known Issues

- HUBW-17433: Multiuser workflows displayed within Device details tab doesn't get updated as per the user assignment after re-assignment happens.

## Workspace ONE Intelligent Hub 24.10.13

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Performance Improvements to optimize device CPU usage

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2402 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-18820: Enhancements in Hub to show Application Install Notifications only when SFD is actually installing the app

- HUBW-18819: Improvements in SFD to show Application Install Notifications only when SFD is actually installing the app [SFD v24.10.7 seeded in UEM 2410 patch 20]
- HUBW-18789: Updated Windows Hub SDK to use litedb 5.0.21
- HUBW-18783: Improved the handling of large strings passed within the application to optimize memory usage
- HUBW-18782: Improvements in Task Scheduler to terminate long running Powershell executor processes
- HUBW-18781: Remove unused gRPC components to reduce unnecessary background activity and resource consumption
- HUBW-18780: Optimized PersistentQueue LiteDB Handling
- HUBW-18703: Enhanced logic to accurately detect the installed app version when multiple versions are assigned to a device, preventing unnecessary reinstallation

## Known Issues

- We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## Workspace ONE Intelligent Hub 24.10.11

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Bug Fixes Only

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2402 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD)
- Internet access for Code Signing
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-18703: Fixed issue with Windows Hub repeatedly installing select applications on devices
- HUBW-18613: Rehydrate node cache with accurate profile status during OS upgrade to prevent reinstallation of profiles
- HUBW-18597: Fixed issue with workflow icons getting changed when installing
- HUBW-18589: Windows devices will not break mdm connection after the hub is deleted

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## Workspace ONE Intelligent Hub 24.10.10

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Command-Line

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2402 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD)
- Internet access for Code Signing
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- FS-7694: Fixed an issue where Workflows/Scripts created prior to rebranding will not execute upon upgrade to Intelligent Hub for Windows 24.10.
- FS-7783: Fixed an issue where a workflow re-run/re-execute fails consistently while the step status may show all steps as “Completed” post upgrade to Intelligent Hub for Windows 24.10.
- HUBW-18282: Support for Dutch language added back to Hub on all tabs.
- HUBW-18289: Ability to collect Hub logs through command line.
- HUBW-18291: Fixed an issue where the app catalog search result displayed the “Install” option for apps that are already installed on the device.
- HUBW-18315: Fixed an issue with Advanced Staging leading to the error “Invalid User. Device May be registered to another user” on brand new VMs as the record exists in UEM.
- HUBW-18461: Fixed an issue with Profiles not installing on Windows devices enrolled as multi-user due to a user SID mismatch.

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## Workspace ONE Intelligent Hub 24.10.9

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- **Introducing the Enhanced View Activity Section in Hub App Catalog:** We are excited to announce the new and improved View Activity section, also known as the Activity Monitor, within the Hub App Catalog. Users can now navigate to the View Activity pill within the Apps tab to track applications being installed or uninstalled on their devices

In the Hub 24.10.6 release, we introduced the Native Apps tab, which offered better performance and real-time app updates. However, the Activity Monitor was missing in that release. With this update, we have re-added the Activity Monitor, ensuring that status updates are real-time, resilient, and accurate. Now, users can easily see which apps are being installed or uninstalled without having to scroll through the entire app catalog to find apps undergoing active deployment.

- Bug Fixes

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2402 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support.



- .NET Framework 4.6.2
- Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD)
- Internet access for Code Signing
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-18176: Win 11 device profile installation status does not match in the modern stack enabled environment
- HUBW-18149: Fixed an issue with Web Links missing from the Hub Favorites tab
- HUBW-18037: Fixed an issue with incorrect provisioning tool name used in Hub
- HUBW-18007: Migrated Hub from using WMIC to MMI as WMIC is deprecated in Windows 11
- HUBW-17982: Enhanced BitLocker to go, now start encryption only after recovery key is saved to DB
- HUBW-17918: Improved the Profile list sampling to show accurate deployment status on UEM console
- HUBW-17915: Fixed an issue with Multiuser device reassignment not working when enrolled with AssignToLoggedInUser = Y

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## Workspace ONE Intelligent Hub 24.04.17

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Bug Fixes Only

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2402 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD)
- Internet access for Code Signing
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-18074: Enhanced BitLocker to go, now start encryption only after recovery key is saved to DB
- HUBW-18035: Post Enrolment Onboarding screen not showing up when HUB is launched
- HUBW-18008: Migrated Hub from using WMIC to MMI as WMIC is deprecated in Windows 11
- HUBW-17978: Fixed issue with Post Enrollment Onboarding screen not autolaunching during AutoPilot with AD Join

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## Workspace ONE Intelligent Hub 24.04.16

- New Features

- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Bug Fixes

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2402 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD)
- Internet access for Code Signing
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-17915: Fixed: Issue with Multiuser device reassignment not working when enrolled with AssignToLoggedInUser = Y
- HUBW-17923: Fixed: Issue with modern stack automatically enabling multi-user mode on existing enrolled devices
- HUBW-17917: Fixed: Some Profiles installed successfully on the device don't show accurate deployment status on UEM console
- HUBW-17771: Ensures Event logs display accurate resource names for all apps and profiles after enabling mod stack.
- HUBW-17770: Fixed: Profiles with Unknown Context are removed from Device on modstack
- HUBW-17631: Fixed : AppCenter Reported Crash on WebView\_DOMContentLoaded
- HUBW-17616: Fixed : Update beacon monitor to send beacon to server only every 6 hours
- HUBW-17582: Fixed : HMAC errors after signing out from staging user and signing in to actual user with Windows Hub 24.4.3+
- HUBW-17439: Fixed : Windows Peer Distribution Profile is not installing on Windows devices, shows 'Pending Install' even after reattempting.

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## Workspace ONE Intelligent Hub 24.10.8

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Bug Fixes

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2402 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD)

- Internet access for Code Signing
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-17622: Advanced Staging Hangs in Hub Enrollment on 24.4.2.0
- HUBW-17496: Email Auto discovery was not working and led to error: "Enrollment information was not found for this email"
- HUBW-17474: Fixed Hub Crashes when there is Public App and user clicks the refresh button
- HUBW-17410: Fixed issue with User2 being able to see the App Catalog of User1 after user switch for multi-user devices
- HUBW-17275: Fixed issue with modern stack automatically enabling multi-user mode on existing enrolled devices

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## Workspace ONE Intelligent Hub 24.10.7

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues
- How to Download

## New Features

- Bug Fixes

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2402 **Note:** Certain enhancements mentioned above require an upgraded version of UEM for full support.
- .NET Framework 4.6.2
- [Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent \(SFD\)](#)
- [Internet Access for Code Signing](#)
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-17439: The Windows Peer Distribution Profile is not installing on Windows devices. It shows 'Pending Install' even after reattempting.
- HUBW-17506: Workflow gets stuck post UEM upgrade to 24.6.0.19

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## How to Download Workspace ONE Intelligent Hub 24.10.7

- **Prior Version is Installed:** Direct end users to update the app when prompted. The application seamlessly updates over the existing application version without disrupting device enterprise functionality.
- **Prior Version is Not Installed:** Download the prior version from <https://getwsone.com/>

## Workspace ONE Intelligent Hub 24.10.6 and Workspace ONE SFD 24.10.5

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

### New Features

- **Introducing the New Omnisia-Branded Intelligent Hub:** Experience the refreshed look and feel of the Intelligent Hub with the new Omnisia Logo and Branding. For those administrators that refer to Hub executables and registry keys via custom scripts and within compliance monitoring, automated log file retrieval tools, antivirus settings, and firewall security configurations please note that several executable names have changed. Please refer to this KB article for more details on these changes.
- **Enhanced Send Message Reliability:** With this release, the Intelligent Hub application will now silently auto-launch in the background following a fresh install or upgrade. This ensures the reliable delivery of push notifications—even on devices where the app hasn't been manually opened—keeping your employees informed and connected without additional effort. Minimum UEM version necessary to support this is 2410
- **Improved Applications Tab:** The Applications tab has been reengineered as a native experience, delivering a faster, smoother, and more intuitive interaction. Key enhancements include:
  - Faster Delivery and Installation of On-demand applications.
  - In-line Progress Indicators that help track application installations in real-time.
  - Responsive User Interface: The redesigned tab ensures a seamless and fluid experience **Note:** The following features will not be available as part of the Native Experience - Activity monitor within the Apps tab, Application Approval Flows. Post Enrollment Activity monitor is not impacted.
- **Enhanced Reporting for Application Deployments in Freestyle Workflows:** Gain better visibility into application deployment outcomes with improved reporting capabilities. When app deployments are triggered from Freestyle workflows, you'll now receive detailed status updates, conditions evaluated and clear failure reasons. Minimum UEM and SFD version necessary to support this is 2410
- **Ability to Rollback to a previous Application versions:** Quickly address issues with new application versions without disrupting user productivity. With this release, retiring an application version (e.g., v2) will now trigger its removal from devices and automatically reinstall the previous version (e.g., v1). This process includes handling necessary device reboots seamlessly and providing accurate application version reporting in the UEM console. Minimum UEM version necessary to support this is v2410
- **Support for Hub on Standard User Devices:** Organizations with strict security policies in place that prevent non-admin users from installing packaged windows apps can now deliver the full capabilities of Intelligent Hub to their standard users. With this enhancement, the Hub UI component is installed with administrator privileges on managed devices, allowing standard users to seamlessly access and launch the Hub UI even when "Policy Name :Prevent non-admin users from installing packaged Windows apps" is applied on the device.
- **Automatic merging of large Device logs for enhanced troubleshooting:** Admins can now collect and access large device logs more efficiently. Previously, the process involved uploading multiple small files from Workspace ONE Hub to UEM, requiring admins to download and merge numerous separate files, which was time consuming for troubleshooting large log files. With the latest update, logs are uploaded and automatically merged into a single file (up to 200MB), reducing the effort and time needed to troubleshoot devices. Minimum UEM version necessary to support this is v2410
- **Optimized SFD Download Behavior:** Applications using scripts for detection or uninstallation no longer require a full application download when the cache is cleared. This optimization significantly reduces bandwidth consumption and speeds up application deployment.
- **Hub Provisioning Mode and command line device enrollment:** These enhancements to Hub provide additional enrollment flows for Windows physical and virtual machines. The processes of installing the Intelligent Hub agent and performing device enrollment have been separated. By using the new Hub Provisioning Mode, Hub can now be installed on a template PC or virtual machine such as a Horizon Gold Image. When the template completes Sysprep and is cloned, Hub remains installed and ready for enrollment on the clone. Command line, automated device enrollment can be invoked at user logon.

### Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+

- Workspace ONE UEM Console 2402
  - **Note 1:** Certain enhancements mentioned above require an upgraded version of UEM for full support. These requirements are noted alongside the respective enhancements.
  - **Note 2:** SFD 24.10.5 is seeded into UEM Console 2410. Please ensure your UEM is upgraded to 2410 to get the latest SFD 24.10.5 installed on your managed devices
- .NET Framework 4.6.2
- Internet access for Code Signing
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- FS-6301: After device reboot, a step will remain stuck 'In Progress' if that step is a condition
- FS-6924: Workflow waits until a step timeouts and does not try to execute the step immediately after device reboot
- HUBW-17462: Hub Services notifications not received on Windows Devices
- HUBW-17286: Script is not visible under script tab on device detail page
- HUBW-17248: Enrolled user SID Mismatch with HUB 24.4.12 and UEM 23.10
- HUBW-17225: A lot of HMAC errors after signing out from staging user and signing in to actual user with Windows Hub 24.4.3
- HUBW-17206: Environment Variable Expansion Failure
- HUBW-17099: Mod Stack / Windows - Hub is trying to install / remove older versions of apps that are not assigned to devices
- HUBW-17031: Post Enrolment Onboarding screen not showing up when HUB is launched
- HUBW-17026: PEO text disappears post Bitlocker Pin Prompt
- HUBW-16398: Install HubUI as an administrator vs a standard user
- HUBW-16269: Unable to set bitlocker pin on 50% of enrolments
- HUBW-14364: Intelligent Hub 23.10.05 still not prompting for certificates after new WebUI infrastructure
- HUBW-14121: Bitlocker encryption profile failing to install due to invalid dateTime format
- HUBW-14061: Product Provisioning Scripts Fail to Run Properly with Windows Hub 23.10.5
- HUBW-14048: Filename with Japanese characters getting garbled when deploying ZIP-type Win internal app
- HUBW-12907: Windows - App Install status on Activity Monitor shows more than 100%

## Known Issues

- HUBW-17401: Build 5349 - App Tile are not responsive on physical devices
- HUBW-17373: Hub is launching in very small size in VM when the VM is in minimized state
- HUBW-17342: Fav tab selection is lost after reauth with ws1 access

## Workspace ONE Intelligent Hub 24.04.15

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Bug Fixes ONLY

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 2310
- .NET Framework 4.6.2

- Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD)
- Internet access for Code Signing
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-17506: Workflow gets stuck post UEM upgrade to 24.6.0.19

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## Workspace ONE Intelligent Hub 24.04.14

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Bug Fixes ONLY

## Minimum Requirements

The following are the minimum requirements for this release. - A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+ - Workspace ONE UEM Console 2310 - .NET Framework 4.6.2 - Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD) - Internet access for Code Signing - Recommended Hardware Specifications: - 1Ghz processor with minimum of 4 cores - 8GB RAM - 256GB Hard disk space

## Resolved Issues

- HUBW-17365: Delete Archive Apps from HubCache
- HUBW-17286: Script is not visible under script tab on device detail page
- HUBW-17284: DSM Sync Failing due to LastStatus being sent as NULL - 2404
- HUBW-17248: Enrolled user SID Mismatch with HUB 24.4.12 and UEM 23.10
- HUBW-17232: Troubleshoot 3M hits to Intel dlls issue
- HUBW-17099: Mod Stack / Windows - Hub is trying to install / remove older versions of apps that are not assigned to devices
- HUBW-17074: BitLocker not following defined suspension schedule

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## Workspace ONE SFD 2310.6

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues
- How to Download SFD 23.10.6 for Windows

## New Features

- Bug Fixes ONLY

## Minimum Requirements

The following are the minimum requirements for this release. – A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2 + – Workspace ONE UEM Console 23.2.0.9 and onwards – .NET Framework 4.6.2

## Resolved Issues

- HUBW-17369: Delete App record from Hub cache table on archiving
- HUBW-17206: Environment Variable Expansion Failure
- HUBW-17099: Mod Stack / Windows – Hub is trying to install / remove older versions of apps that are not assigned to devices

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, reach out to our support team.

## How to Download SFD 23.10.6 for Windows

- Enroll a device into a UEM environment on 23.2.0.9 or higher.

## Workspace ONE Intelligent Hub 24.04.13

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Updated Intelligent Hub Branding to Omnisia Branding

## Minimum Requirements

The following are the minimum requirements for this release. – A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+ – Workspace ONE UEM Console 23.02 – .NET Framework 4.6.2 – Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD) – Internet access for Code Signing – Recommended Hardware Specifications: – 1Ghz processor with minimum of 4 cores – 8GB RAM – 256GB Hard disk space

## Resolved Issues

There are no major bug fixes to report.

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, feel free to reach out to our support team.

## Workspace ONE Intelligent Hub 24.04.12

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Bug fixes only

## Minimum Requirements

The following are the minimum requirements for this release. – A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+ – Workspace ONE UEM Console 23.02 – .NET Framework 4.6.2 – Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD) – Internet access for Code Signing Validation – Recommended Hardware Specifications: – 1Ghz processor with minimum of 4 cores – 8GB RAM – 256GB Hard disk space

## Resolved Issues

- HUBW-16700: Reboot notification toast is coming up for the same app after Reboot
- HUBW-16698: Hub UI Crash - AppCenter - COMException: The group or resource is not in the correct state to perform the requested operation.
- HUBW-16654: Show apps in activity monitor even if Hide notification is set to true
- HUBW-16444: Stop refreshing content manifest expired URL on AppNotAssigned error
- HUBW-16387: Removing wrong API calls for Application metadata
- FS-6422: Fixed an issue where if a workflow fails but the step status isn't marked as failed, the workflow is never retried
- FS-6371: Fixed an issue where workflows is unable to restart when needed due to changes made to an in progress workflow
- FS-5648: Fixed an issue where workflow was creating duplicate events
- AMST-42396: Update order of execution for resource types in action orchestrator

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, reach out to our support team.

## Workspace ONE Intelligent Hub 24.04.11

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Bug fixes only

## Minimum Requirements

The following are the minimum requirements for this release. - A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+ - Workspace ONE UEM Console 23.02 - .NET Framework 4.6.2 - Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD) - Internet access for Code Signing Validation - Recommended Hardware Specifications: - 1Ghz processor with minimum of 4 cores - 8GB RAM - 256GB Hard disk space

## Resolved Issues

- HUBW-16352: Unable to set bitlocker pin on 50% of enrolments
- HUBW-16305: Hub/DEEM upgrade causing Auto reboot on Windows devices
- HUBW-16278: {DeviceReassignment}[Hub] - TaskScheduler crashes due to process corrupted state.
- HUBW-16264: 2404 User-installed app shows 'in progress' icon and 'installed' text in the app install monitor for a long time
- HUBW-16200: 2404 -The installation status is inconsistent between the catalog and the installation monitor
- HUBW-16085: App uninstall sometimes fails.
- HUBW-16079: When I switch user from user1 to user2, Hub UIs are not same.
- HUBW-16075: Failed to request log from uem console
- HUBW-16074: After install proxy profile, then delete proxy profile, no way to uninstall profile
- HUBW-15377: BranchCache Profile Installation failed on arm device with 2404 hub

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, reach out to our support team.

## Workspace ONE Intelligent Hub ARM 64 24.04.11

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features



In this release, we've made several updates containing general quality and performance improvements and the following new features.

- Support for Multi User on Windows Desktops
  - Workspace ONE Intelligent Hub now supports Multi User devices on Modern Stack enabled environments. Workspace ONE will now update the enrollment user based on the logged in Windows User. The UEM console will track each user's log in history in the Shared Devices tab. Admins will also have the ability to pause user reassignment for troubleshooting via the device details page or using a user group restriction in System Settings. For more information on Multi User Support on Windows, please see our documentation on Techzone.
- Dark Mode support within Intelligent Hub
  - Workspace ONE Intelligent Hub now supports Dark Mode. You can enable Dark Mode in Hub Services under the Branding Tab.
- Silent Enrollment for Non-AD Environments
  - Workspace ONE environments that do not leverage Active Directory (SCIM, OKTA, Other Ldap, etc.) now support silent enrollment. With this enhancement, there is no longer a requirement (for any directory type including AD) to have line of sight to Domain Controller for silent enrollment.
- Notification badge/icon indicator on Intelligent Hub icon in menu bar
- Enhanced Upgrade Experience
  - The Intelligent Hub upgrade can now be executed from anywhere on the device. Admins no longer need to run the controlled upgrade process. Admins can simply run the MSI installer and upgrade the agent.

## Minimum Requirements

The following are the minimum requirements for this release. – A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+ – Workspace ONE UEM Console 23.02 – .NET Framework 4.6.2 – Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD) – Internet access for Code Signing Validation  
– Recommended Hardware Specifications: – 1Ghz processor with minimum of 4 cores – 8GB RAM – 256GB Hard disk space

## Resolved Issues

- HUBW-16170: Hub crash resolved when it is upgraded by another user's authorization
- HUBW-16083: App installation fails due to metadata fetch for the specific application failing
- HUBW-15377: BranchCache Profile Installation failed on ARM device
- HUBW-15373: Repair Hub is not working on Arm device

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, reach out to our support team.

## Workspace ONE Intelligent Hub 24.04.10

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

This Workspace ONE Intelligent Hub for Windows release is also packaged with the Workspace ONE Experience Management agent for Windows 24.07 release. For customers using the Experience Management solution, the agent adds support to collect the following data:

- Current hard drive capacity (GB) including Max capacity, used percentage-space remaining

- GPU memory information, including GPU memory (designed & used), GPU make & model, and
- Device-level power usage and consumption.

## Minimum Requirements

The following are the minimum requirements for this release. – A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+ – Workspace ONE UEM Console 23.02 – .NET Framework 4.6.2 – Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD) – Internet access for Code Signing Validation  
– Recommended Hardware Specifications: – 1Ghz processor with minimum of 8 cores – 8GB RAM – 256GB Hard disk space

## Resolved Issues

- HUBW-16298: Upgrade UI version to 24.04.10.0 for emergency patch
- HUBW-16278: [DeviceReassignment][Hub] – TaskScheduler crashes due to process corrupted state.

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, reach out to our support team.

## Workspace ONE Intelligent Hub 24.04.08

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

This Workspace ONE Intelligent Hub for Windows release is also packaged with the Workspace ONE Experience Management agent for Windows 24.07 release. For customers using the Experience Management solution, the agent adds support to collect the following data:

- Current hard drive capacity (GB) including Max capacity, used percentage-space remaining
- GPU memory information, including GPU memory (designed & used), GPU make & model, and
- Device-level power usage and consumption.

## Minimum Requirements

The following are the minimum requirements for this release. – A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+ – Workspace ONE UEM Console 23.02 – .NET Framework 4.6.2 – Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD) – Internet access for Code Signing Validation  
– Recommended Hardware Specifications: – 1Ghz processor with minimum of 8 cores – 8GB RAM – 256GB Hard disk space

## Resolved Issues

- HUBW-16212: Sensor Sample not working as expected
- HUBW-16180: Intelligent Hub not usable after installation on latest Windows 11 23H2
- HUBW-16071: Access to the HUB UI catalog : Restricted to authorized UEM users only, when the multi-user feature flag is enabled
- HUBW-15805: Improved consistency between SFD registry and Hub Cache Database.
- HUBW-15736: Hub 24.4 doesn't show Hub Services side panel
- HUBW-15682: Actual User becomes Staging user if Users closes the HUB manually on re-assignment
- FS-5906: Application install retries not working as expected
- FS-5664: Improved SFD/Hub Error Visibility in UEM Console
- FS-5658: Workflow status inconsistent across screens
- FS-5408: Step timeouts not honored with mod stack
- DCP-8462: Abnormal/Very High Temperature values reported in the Experience Score OOB

dashboards

- DCP-8176: Memory leak when service process stop
- DCP-7507: Average GPU usage shows inaccurate formatting

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, reach out to our support team.

## Workspace ONE Intelligent Hub 24.04.06

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Bug Fixes only

## Minimum Requirements

The following are the minimum requirements for this release.

- A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+
- Workspace ONE UEM Console 23.02
- .NET Framework 4.6.2
- Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD)
- Internet access for Code Signing Validation
- Recommended Hardware Specifications:
  - 1Ghz processor with minimum of 4 cores
  - 8GB RAM
  - 256GB Hard disk space

## Resolved Issues

- HUBW-16071: Access to the HUB UI catalog : Restricted to authorized users only, when the multi-user feature flag is enabled

## Known Issues

We haven't identified any notable known issues in this release. If you're facing any problems, reach out to our support team.

## Workspace ONE Intelligent Hub 24.04.04

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Bug Fixes only

## Minimum Requirements

The following are the minimum requirements for this release. - A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+ - Workspace ONE UEM Console 23.02 - .NET Framework 4.6.2 - Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD) - Internet access for Code Signing Validation - Recommended Hardware Specifications: - 1Ghz processor with minimum of 4 cores - 8GB RAM - 256GB Hard disk space

## Resolved Issues

- HUBW-15559: [Hub][DR] - Enrolling with ASSIGNTOLOGGEDINUSER=Y triggers reassignment regardless of user type
- HUBW-15517: Recent deployment of update to Windows Hub 24.4.2.0 prompts user for

UserID/Password

- HUBW-15368: Fixed DeviceGateway APIs being called with empty guid as DeviceUUID
- HUBW-15338: Modify msi name to WorkspaceOne Intelligent Hub Installer.msi in upgrade UAC pop-up
- FS-5789: 2404 FS Workflow deadlocks when there are multiple profile installation steps are scheduled in sequence
- HUBW-15644: [Hub] Intelligent Hub still not prompting for certificates after new WebUI infrastructure

## Known Issues

- HUBW-15073: On multiuser enrolled devices, when an existing user signs back into the device, they will see notifications for user context apps installing again.

## Workspace ONE Intelligent Hub 24.04.03

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- Bug Fixes only

## Minimum Requirements

The following are the minimum requirements for this release. - A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+ - Workspace ONE UEM Console 23.02 - .NET Framework 4.6.2 - Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD) - Internet access for Code Signing Validation - Recommended Hardware Specifications: - 1Ghz processor with minimum of 4 cores - 8GB RAM - 256GB Hard disk space

## Resolved Issues

- HUBW-14121: The Bitlocker encryption profile was failing to install due to invalid dateTime format.
- HUBW-12808: Hub opening of “Want an even better experience?” displayed multiple times even after enrollment is completed.
- HUBW-11072: Existing file on the Windows device is not consistently replaced by the “Force Reprocess” in Product actions.
- ESC-47958: Enrolling with an Advanced Staging user via Intelligent Hub hangs after entering the staging user credentials.

## Known Issues

- HUBW-15073: On multiuser enrolled devices, when an existing user signs back into the device, they will see notifications for user context apps installing again.

## Workspace ONE Intelligent Hub 24.04

- New Features
- Minimum Requirements
- Resolved Issues
- Known Issues

## New Features

- In this release, we’ve made a few updates containing general quality and performance improvements and the following new features.
- Support for Multi User on Windows Desktops
  - Workspace ONE Intelligent Hub now supports Multi User devices on Modern Stack enabled environments. Workspace ONE will now update the enrollment user based on the logged in Windows User. The UEM console will track each user’s log in history in the Shared Devices tab. Admins will also have the ability to pause user reassignment for troubleshooting via the device details page or using a user group restriction in System Settings. For more information on Multi User Support on Windows, please see our documentation on Techzone.
- Dark Mode support within Intelligent Hub

- Workspace ONE Intelligent Hub now supports Dark Mode. You can enable Dark Mode in Hub Services under the Branding Tab.
- Silent Enrollment for Non-AD Environments
  - Workspace ONE environments that do not leverage Active Directory (SCIM, OKTA, Other Ldap, etc.) now support silent enrollment. With this enhancement, there is no longer a requirement (for any directory type including AD) to have line of sight to Domain Controller for silent enrollment.
- Notification badge/icon indicator on Intelligent Hub icon in menu bar
- Enhanced Upgrade Experience
  - The Intelligent Hub upgrade can now be executed from anywhere on the device. Admins no longer need to run the controlled upgrade process. Admins can simply run the MSI installer and upgrade the agent.
- Experience Analytics
  - Adds support for battery and its health information for Windows devices
  - Adds support for LAN & Internet latency information for Windows devices

## Minimum Requirements

The following are the minimum requirements for this release. – A Microsoft supported Semi-Annual Channel Windows 11 Build / Windows 11 Version 21H2 + or Windows 10 Build / Windows 10 Version 20H2+ – Workspace ONE UEM Console 23.02 – .NET Framework 4.6.2 – Support Matrix for Workspace ONE Intelligent Hub and Application Deployment Agent (SFD) – Recommended Hardware Specifications: – 1Ghz processor with minimum of 4 cores – 8GB RAM – 256GB Hard disk space

## Resolved Issues

- HUBW-14121: The Bitlocker encryption profile was failing to install due to invalid dateTime format.
- HUBW-12808: Hub opening of “Want an even better experience?” displayed multiple times even after enrollment is completed.
- HUBW-11072: Existing file on the Windows device is not consistently replaced by the “Force Reprocess” in Product actions.

## Known Issues

- CRSVC-46615: The Remove Action within Workflows is failing for Applications and Profiles in Modern Stack Enabled environments.
- CRSVC-15073: On multiuser enrolled devices, when an existing user signs back into the device, they will see notifications for user context apps installing again.

## Support Contact Information

Submit a ticket via the [My Workspace ONE](#) portal for support.

## Download Instructions

- **Prior Version is Installed:** Direct end users to update the app when prompted. The application seamlessly updates over the existing application version without disrupting device enterprise functionality.
- **Prior Version is Not Installed:** Direct end users to download it from the <https://getwsone.com/>

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