

Download and Installation

Last Updated Feb 24, 2025 | ⌚ 2 minute read | Summarize |

- Omnissa Workspace ONE Admin Assistant
- Product Documentation

This section describes the steps to download the Workspace ONE Admin Assistant and install the software.

How to Download the Admin Assistant

You can access and download the Admin Assistant tool in multiple ways as listed in the following table. This table will be kept up to date.

Location	Link
Release Notes	Workspace ONE Admin Assistant for macOS Release Notes
Workspace ONE Console when adding a macOS formatted binary (.pkg, .dmg, .mpkg, and .app)	Accessible after uploading a macOS application into Workspace ONE
Customer Connect	Admin Assistant
Appcast XML URL (Auto-update URL for scripts)	Auto-update Appcast XML URL for Scripts

Role-Based Access to the Admin Assistant

As a best practice, create a UEM admin role that is specifically used for the Admin Assistant CLI as described in the following procedure:

1. Log in to the Omnissa Workspace ONE UEM console and select **Accounts > Administrators > Roles > Add Role**.
2. Add **Name** and **Description** based on what works for your team.

For example: **Name** - "AdminAssistantCLI" and **Description** - "Used for role based access for Admin Assistant CLI"
3. Navigate to **Apps & Books > Name: Application** and click **Details**.
4. To configure, choose **Application Create** and **Application Edit**.

ON THIS TOPIC

- How to Download the Admin Assistant
- Role-Based Access to the Admin Assistant
- Uploading Software to Workspace ONE UEM Using the CLI
- Uninstalling the Admin Assistant

5. Navigate to **Groups > Name: Edit Type** and click **Details**.
6. Select **Organization Group Type Add** and **Organization Group Type Edit** and **Save**.

The new role is displayed in the **Roles** list.

Uploading Software to Workspace ONE UEM Using the CLI

Administrators can use the command-line tool to parse and upload the files.

1. After you install the Intelligent Hub, in the terminal, enter `adminassistantcli`.
2. Sign-in to the Admin Assistant and enter the following CLI command.

```
adminassistantcli config
```

3. Upload the macOS software (pkg, mpkg, app or dmg) and .plist files. Enter the following:

Explain this code

```
adminassistantcli upload <sub  
commands>
```

The Application ID is returned in the terminal along with the path to **App Details** in the console. You can use the same path to check if the apps are uploaded.

3. Navigate to **Workspace ONE UEM > Resources > Apps** and refresh the page to check if the App is uploaded.

For more information on Admin Assistant tool, see *Generate Metadata Using Omnissa Admin Assistant Tool* in *Software Distribution Management for macOS and Win32 Applications* guide.

Uninstalling the Admin Assistant

To uninstall the Admin Assistant through the app:

1. Open Admin Assistant.
2. In the top left corner of the macOS menu bar, click **Workspace ONE Admin Assistant > Uninstall**.

To uninstall Admin Assistant through Terminal, enter the following:

Explain this code

```
sudo sh /Applications/Workspace\ ONE\  
Admin\  
Assistant.app/Contents/Resources/AdminAss
```

The uninstall procedure removes the Admin Assistant app, and information stored in the macOS keychain which includes the UEM API Admin username, UEM API Admin password, UEM API key and UEM Group ID.

Note: The previously generated application data is retained even after you have uninstalled the Admin Assistant. The directory `~/Documents/Workspace ONE Admin Assistant` is not deleted.

© 2025 Omnissa, LLC
590 E Middlefield Road,
Mountain View CA 94043
All Rights Reserved.

Offerings

- Omnissa platform
- Platform services
- Products

Resources

- Blog
- Partners
- Security response
- Trust center
- User portal
- Glossary
- Data rights request

Company

- About
- News
- Careers
- Contact us