

Project Design Phase-II
Solution Requirements (Functional & Non-functional)

Date	26 June 2025
Team ID	LTVIP2025TMID60625
Project Name	Resolve Now: Your Platform for Online Complaints
Maximum Marks	4 Marks

Functional Requirements:

Following are the functional requirements of the proposed solution.

Functional Requirements – Music Streaming App

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)
FR-1	User Authentication	Sign up, Login, Reset password
		Authentication login using Gmail
FR-2	Crime Posting	Posting complaints
FR-3	Application& Management	User will register complaints , Agent will Resolve

Non-functional Requirements:

Following are the non-functional requirements of the proposed solution.

NFR No.	Non-Functional Requirement	Description
NFR-1	Usability	The platform should offer a clean, intuitive UI for users of all skill levels.
NFR-2	Security	Users complaints are saved securely

NFR-	Performance	Pages should load within 2 seconds.
NFR-	Availability	The system should maintain 99.9% uptime across all services.
NFR-	Scalability	Should support high concurrency and rapid feature scaling through microservices