Ideation Phase ResolveNow & Idea Prioritization Template

Date	26 June 2025
Team ID	LTVIP2025TMID53123
Project Name	ResolveNow: Your Platform for Online
	Complaints
Maximum Marks	4 Marks

ResolveNow & Idea Prioritization Template:

ResolveNow: Your Platform for Online Complaints, we created an open and inclusive space where every team member, including myself, actively contributed to identifying real-world problems related to inefficient complaint systems. We encouraged creative freedom and focused on generating a wide range of ideas—both practical and out-of-the-box—with a common goal of improving how users file, track, and resolve complaints.

Through structured collaboration, we categorized and prioritized our ideas based on their impact and feasibility. This process helped us finalize essential features such as real-time complaint tracking, user-agent chat functionality, and a smart admin dashboard. Even though our team worked remotely, we successfully used digital tools and consistent communication to shape a robust, user-friendly solution.

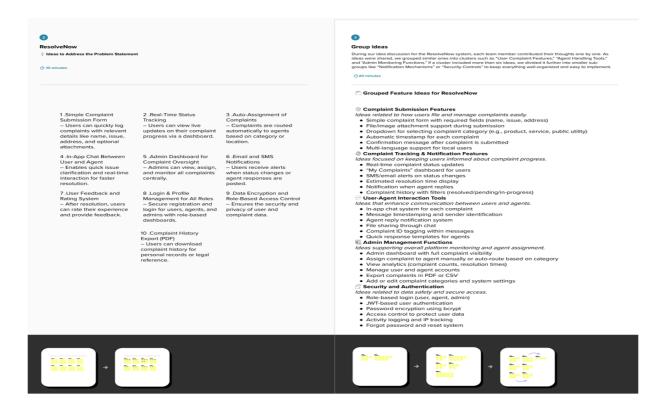
We used this structure in our ResolveNow planning sessions to freely explore ideas, collaborate effectively, and shape meaningful features—even while working remotely as a team.

Reference: https://app.mural.co/t/varshitha3613/template/0f690c88-b3d9-4edb-9b7d-fe73b0bd82c1

Step-1: Team Gathering, Collaboration and Select the Problem Statement



Step-2: Brainstorm, Idea Listing and Grouping



Step-3: Idea Prioritization

