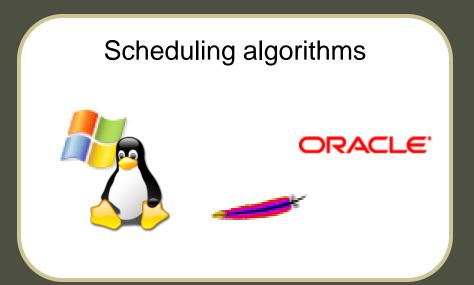
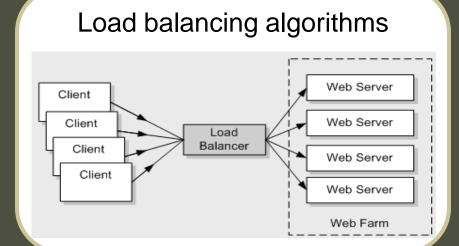
# Approximations, Inapproximability and Tight Bounds for Queueing Systems

VARUN GUPTA
Carnegie Mellon University

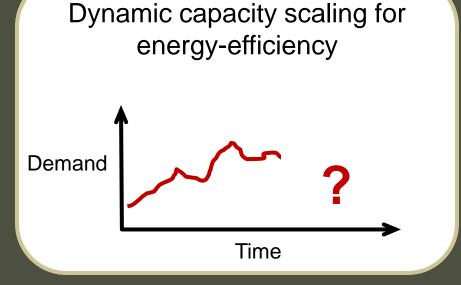
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## Performance Evaluation and Design

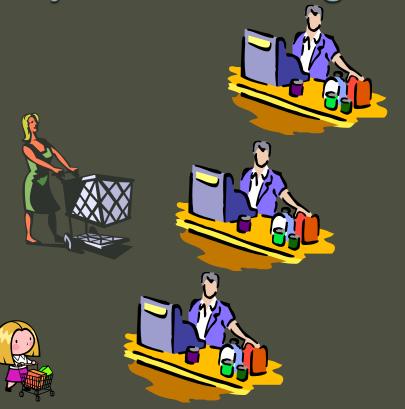








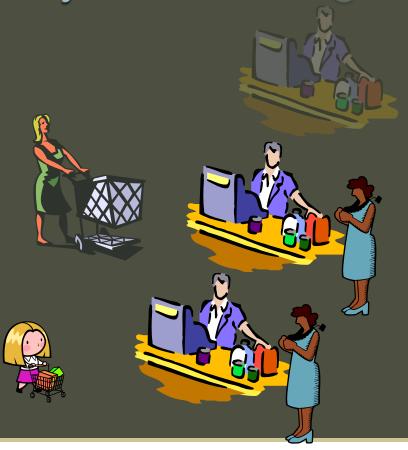
## Capacity Provisioning Questions



GOAL: Average Time in queue  $< t_{max}$ 

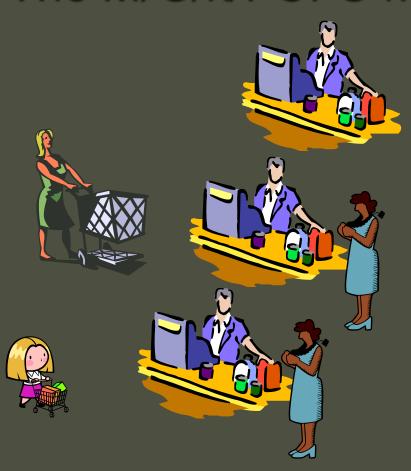
Q: Minimum # open checkout counters?

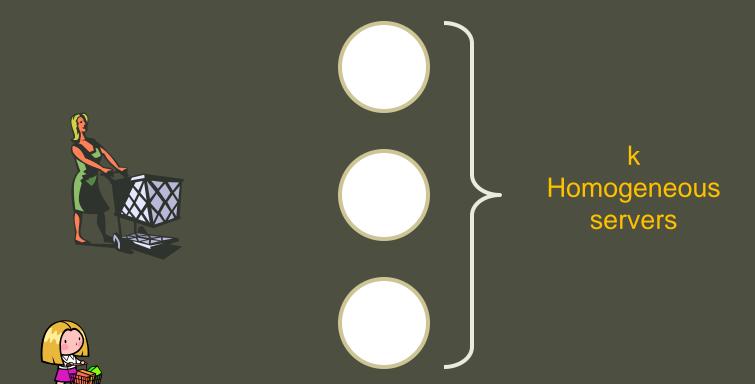
## Capacity Provisioning Questions

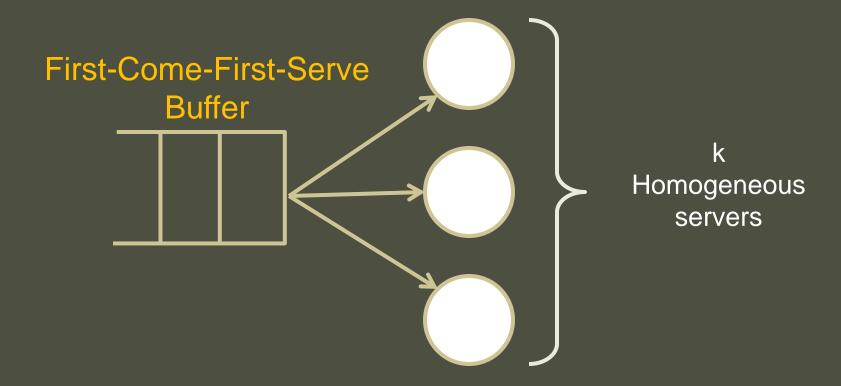


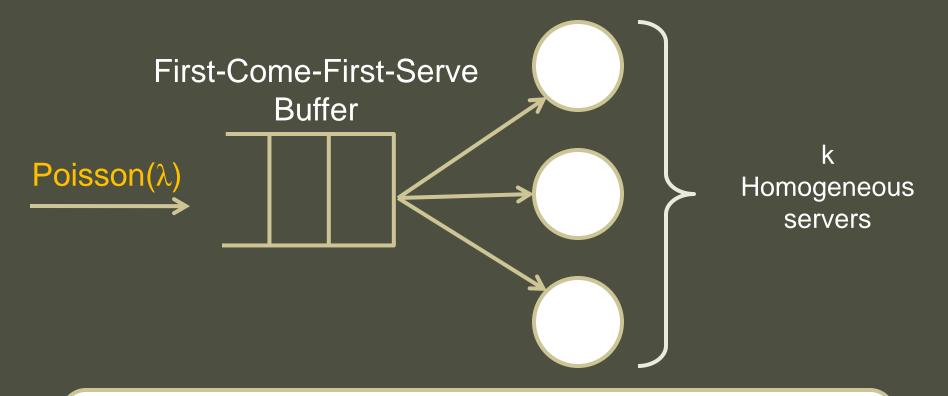
GOAL: Average Time in queue  $< t_{max}$ 

Q: Minimum # open checkout counters? 3 slow or 2 fast?
Stochastic Modeling (Queueing Theory) formalizes the above questions

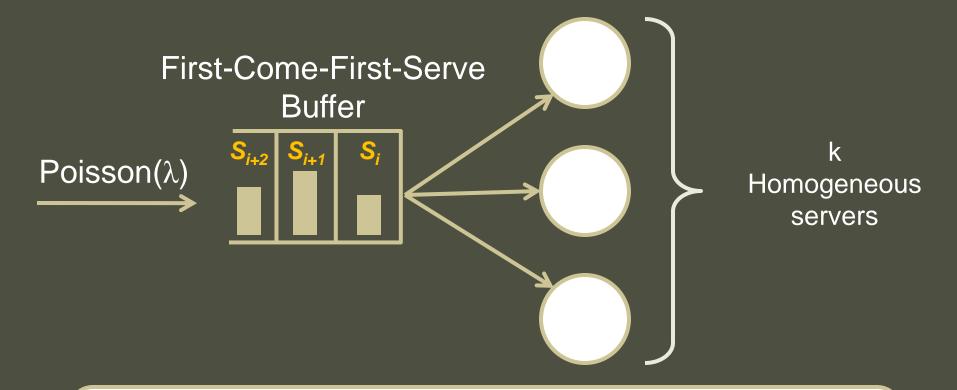




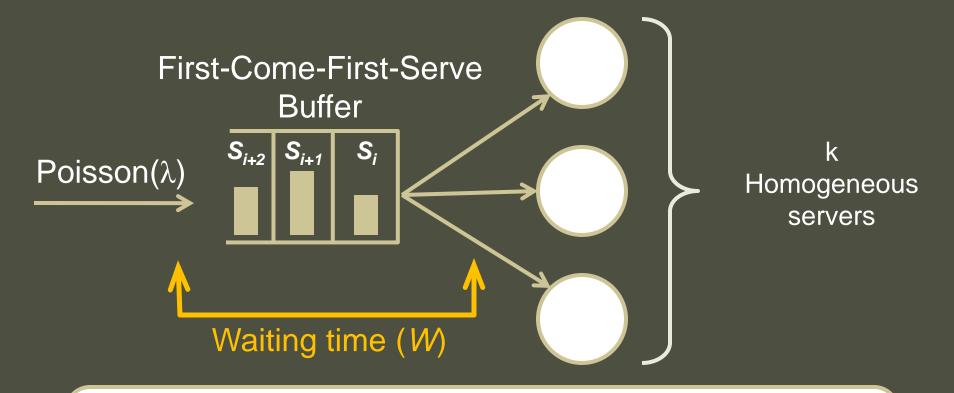




•  $\lambda$  = arrival rate

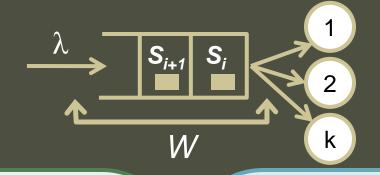


- $\lambda$  = arrival rate
- job sizes  $(S_1, S_2, ...)$  i.i.d. samples from S
- "load"  $\rho \equiv \lambda E[S]$



- $\lambda$  = arrival rate
- job sizes  $(S_1, S_2, ...)$  i.i.d. samples from S
- "load"  $\rho \equiv \lambda E[S]$

 $GOAL : E[W^{M/G/k}]$ 



$$\rho \equiv \lambda E[S]$$

k=1

#### Case: S ~ Exponential (M/M/1)

Analyze E[W<sup>M/M/1</sup>] via Markov chain (easy)

#### Case: $S \sim General (M/G/1)$

$$E[W^{M/G/1}] = \frac{C^2+1}{2}E[W^{M/M/1}]$$

$$C^2 = \frac{var(S)}{E[S]^2}$$

Sq. Coeff. of Variation (SCV) > 20 for computing workloads

k>1

#### Case: S ~ Exponential (M/M/k)

E[WM/M/k] via Markov chain

#### Case: S ~ General (M/G/k)

No exact analysis known

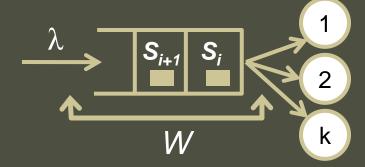
#### The Gold-standard approximation:

Lee, Longton (1959)

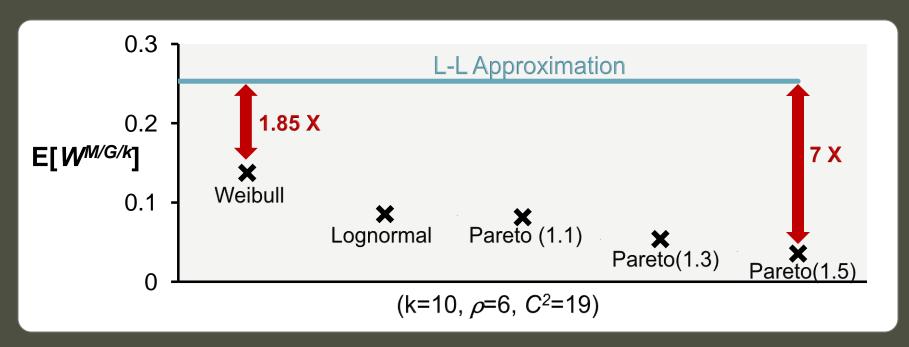
$$\mathrm{E}[W^{M/G/k}] pprox \frac{C^2+1}{2} \mathrm{E}[W^{M/M/k}]$$

#### Lee, Longton approximation:

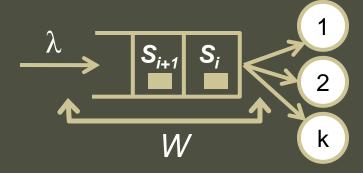
$$\mathrm{E}[W^{M/G/k}] pprox rac{C^2+1}{2} \mathrm{E}[W^{M/M/k}]$$



- Simple \$\infty\$
- Exact for k=1
- $\clubsuit$  Asymptotically tight as  $\rho \rightarrow k$  (think Central Limit Thm.)



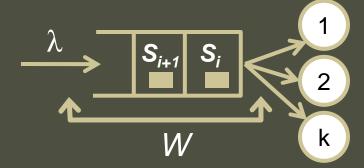
## Outline



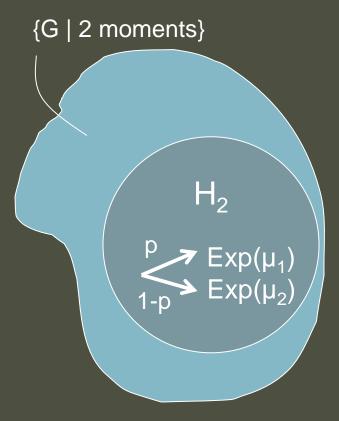
- An Inapproximability result for E[W<sup>M/G/k</sup>]
- Framework for tight bounds via higher moments of S

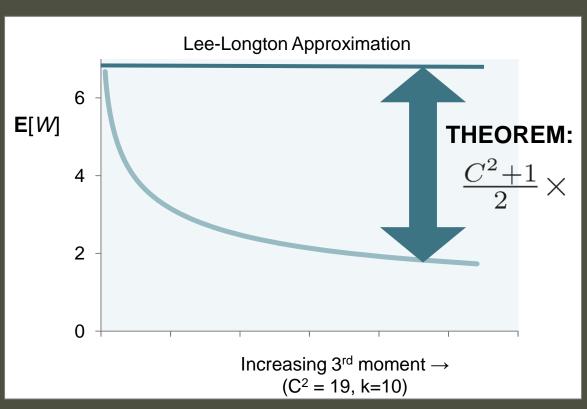
#### Lee Longton approximation:

$$\mathrm{E}[W^{M/G/k}] pprox \frac{C^2+1}{2} \mathrm{E}[W^{M/M/k}]$$

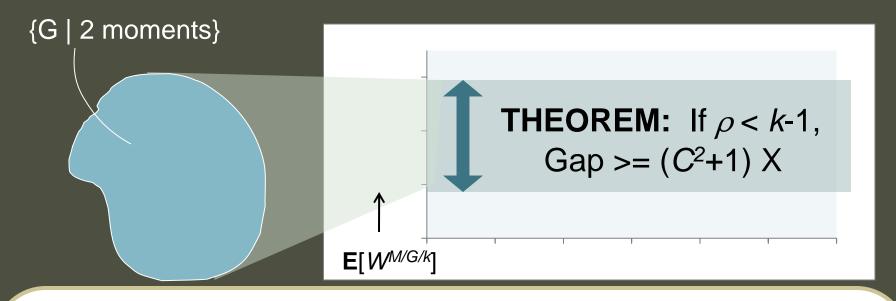


#### GOAL: Bounds on approximation ratio





[Dai, G., Harchol-Balter, Zwart]



**COR.:** No approx. for  $E[W^{M/G/k}]$  based on first two moments of job sizes can be accurate for all distributions when  $C^2$  is large

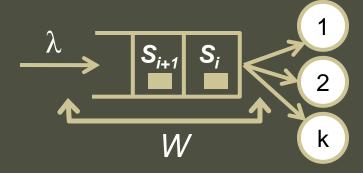
**PROOF:** Analyze limit distributions in  $D_2 \equiv$  mixture of 2 points



#### **Approximations using higher moments?**

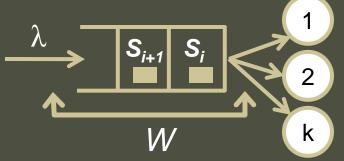
[Dai, G., Harchol-Balter, Zwart] 15

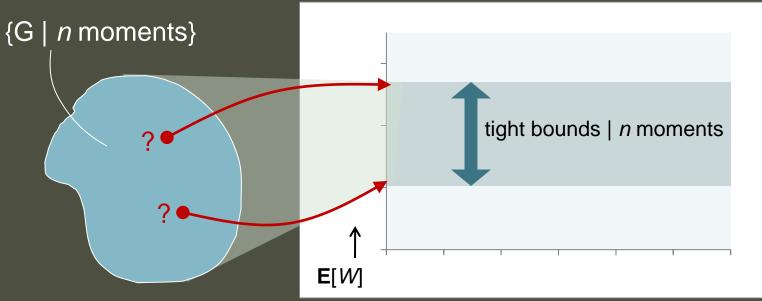
## Outline



- An Inapproximability result for E[W<sup>M/G/k</sup>]
- Framework for tight bounds via higher moments of S

# Exploiting higher moments





GOAL: Identify the "extremal" distributions with given moments

RELAXED GOAL: Extremal distributions in some "non-trivial" asymptotic regime

**IDEA:** Light-traffic asymptotics  $(\lambda \rightarrow 0)$ 

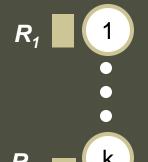
#### **RELAXATION:** Identify the "extremal" distributions in light traffic

#### Light traffic theorem for *M/G/k* [Burman Smith]:

$$E[W^{M/G/k}] = \frac{1}{k!} \left(\frac{\rho}{k}\right)^k E[\min\{R_1, R_2, \dots, R_k\}] + o(\rho^k)$$

Probability of finding all servers busy



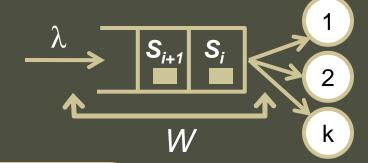


i.i.d. copies of  $R \equiv equilibrium residual$ size of S

pdf of R: 
$$f_R(x) = \frac{\operatorname{Prob}[S \geq x]}{\operatorname{E}[S]}$$

**SUBGOAL:** Extremal distributions for E[min{ $R_1,...,R_k$ }] s.t. E[ $S^i$ ] =  $m_i$  for i=1,..,n

### Where we are...



**GOAL:** Tight bounds on  $E[W^{M/G/k}]$  given n moments of S **IDEA:** Identify extremal distributions

**RELAXATION (Light Traffic):** Extremal distributions for

 $E[\min\{R_1,...,R_k\}]$  s.t.  $E[S^i] = m_i$  for i=1,...,n

## Principal Representations, Extremal Problems, and Tchebycheff-systems

GIVEN: Moment conditions on random variable *X* with support [0,B]

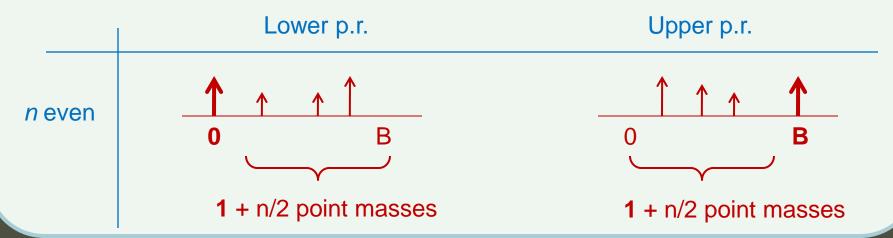
$$E[f_0(X)] = m_0$$

$$E[f_1(X)] = m_1$$

$$...$$

$$E[f_n(X)] = m_n$$

**Principal Representations (p.r.)** on [0,B] are distributions satisfying the moment conditions, and the following constraints on the support



## Principal Representations, Extremal Problems, and Tchebycheff-systems

GIVEN: Moment conditions on random variable *X* with support [0,B]

Want to bound: E[g(X)]

$$E[f_0(X)] = m_0$$

$$E[f_1(X)] = m_1$$

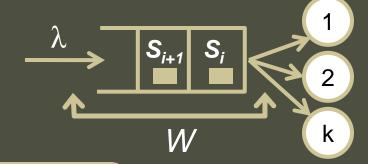
$$...$$

$$E[f_n(X)] = m_n$$

#### **THEOREM** [Markov-Krein]:

If  $\{f_0, f_1, ..., f_n\}$  and  $\{f_0, ..., f_n, g\}$  are Tchebycheff-systems on [0, B], then E[g(X)] is extremized by the unique lower and upper principal representations of the moment sequence  $\{m_0, ..., m_n\}$ .

### Where we are...



**GOAL:** Tight bounds on  $E[W^{M/G/k}]$  given n moments of S **IDEA:** Identify extremal distributions

**RELAXATION (Light Traffic):** Extremal distributions for

$$E[\min\{R_1,...,R_k\}]$$
 s.t.  $E[S^i] = m_i$  for  $i=1,...,n$ 

**RELAXATION:** Extremal distributions for E[min{ $R_1,...,R_k$ }] s.t. E[ $S^i$ ] =  $m_i$  for i=1,...,n

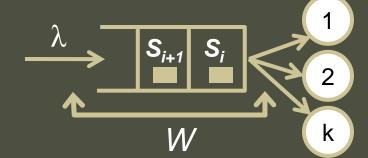
IDEA 1: Want to use Markov-Krein Theorem to say upper/ lower p.r. of  $\{m_0, ..., m_n\}$  are extremal ...

IDEA 2: Suffices to prove p.r.s extremize  $E[\min\{R_1, c_2, ..., c_k\}] = E[g(S)] \text{ for all } c_2, ..., c_k > 0$ 

g(x) piecewise polynomial, but does not form a T-system with  $x^i$ 

**THEOREM [G., Osogami]:** Upper and lower p.r. are extremal for  $E[\min\{R_1,...,R_k\}]$  s.t.  $E[S^i] = m_i$  for i=1,...,n, if n=2 or 3.

#### Where we are...



**GOAL:** Tight bounds on  $E[W^{M/G/k}]$  given n moments of S **IDEA:** Identify extremal distributions

**RELAXATION (Light Traffic):** Extremal distributions for

 $E[\min\{R_1,...,R_k\}]$  s.t.  $E[S^i] = m_i$  for i=1,...,n

THEOREM:

For n = 2 or 3

**RELAXATION 2:** Restrict to mixtures of Exponential distributions

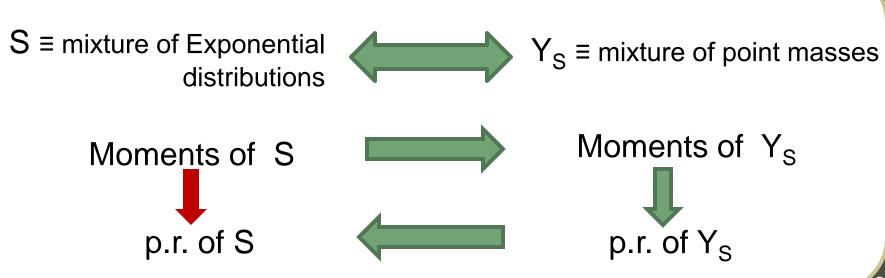
(Dense in Completely Monotone (CM) family; CM contains Weibull, Pareto, Gamma)

**THEOREM:** For all *n*.

**SUBGOAL:** Extremal distributions for E[min{ $R_1,...,R_k$ }] s.t. E[ $S^i$ ] =  $m_i$  for i=1,...,n; and S is mixture of Exponential

IDEA 1: Want to use Markov-Krein Theorem to say upper/lower p.r. of  $\{m_0, ..., m_n\}$  within this class are extremal ...

Need to define upper/lower p.r. for mixtures of Exponentials



**SUBGOAL:** Extremal distributions for E[min{ $R_1,...,R_k$ }] s.t. E[ $S^i$ ] =  $m_i$  for i=1,...,n; and S is mixture of Exponential

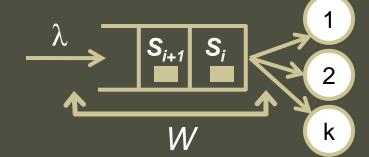
IDEA 1: Want to use Markov-Krein Theorem to say upper/lower p.r. of  $\{m_0, ..., m_n\}$  within this class are extremal ...

IDEA 2: Suffices to prove p.r.s extremize  $E[\min\{R_1, \text{Exp}(c_2), \dots, \text{Exp}(c_k)\}] = E[g(Y_S)] \text{ for all } c_2, \dots, c_k > 0$ 

g(y) = a+b/(cy+1), and does form a T-system with  $y^i$ 

**THEOREM [G., Osogami]:** Upper and lower p.r. are extremal for  $E[\min\{R_1,...,R_k\}]$ s.t.  $E[S^i] = m_i$  for i=1,...,n; and S mixture of Exponential,  $\forall n$ .

#### Where we are...



**GOAL:** Tight bounds on  $E[W^{M/G/k}]$  given n moments of S **IDEA:** Identify extremal distributions

**RELAXATION (Light Traffic):** Extremal distributions for

 $E[\min\{R_1,...,R_k\}]$  s.t.  $E[S^i] = m_i$  for i=1,...,n

THEOREM:

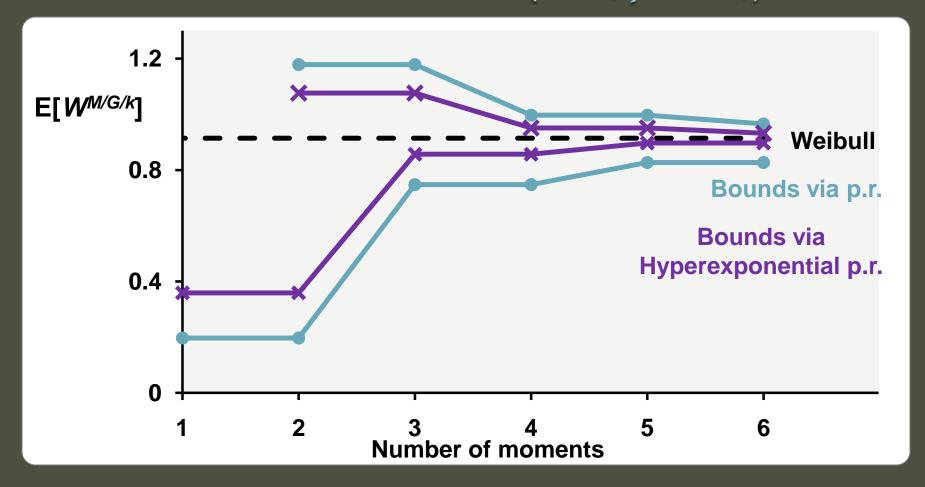
For n = 2 or 3

**RELAXATION 2:** Restrict to mixtures of Exponential distributions

(Dense in Completely Monotone (CM) family; CM contains Weibull, Pareto, Gamma)

**THEOREM:**For all *n*.

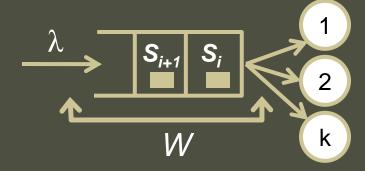
### Simulation Results (k=4, $\rho$ =2.4,)



#### **Approximation Schema:**

Refine lower bound via an additional odd moment, Upper bound via even moment until gap is acceptable

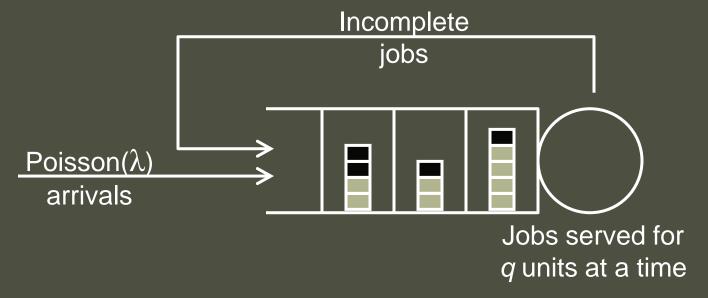
## Outline



- An inapproximability result for E[WM/G/k]
- Framework for tight bounds via higher moments of S
- Many other "hard" queuing systems fit the above framework too

## Other queuing systems exhibiting Markov-Krein characterization

Example 1: M/G/1 Round-robin queue

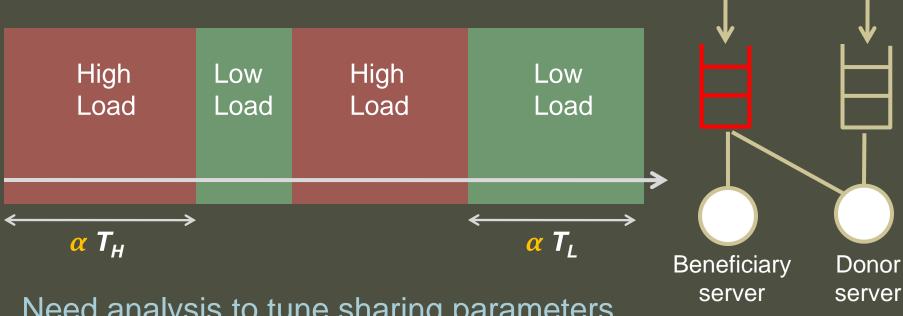


Need analysis to find q that balance overheads/performance

**THEOREM [G., Osogami]:** Upper and lower p.r. extremize mean waiting time under  $\lambda \rightarrow 0$ , when S is mixture of Exponential.

## Other queuing systems exhibiting Markov-Krein characterization

Example 2: Systems with fluctuating load



Need analysis to tune sharing parameters

**THEOREM** [G., Osogami]: Upper and lower p.r. extremize mean waiting time under  $\alpha \rightarrow 0$ , when  $T_H$ ,  $T_I$  are mixtures of Exponential.

## Open problem: Markov-Krein characterization of Stochastic Recursive Sequences

Example: Single server FCFS system  $S_{i+1}$   $S_i$   $W_{i+1}$  = waiting time of  $S_{i+1}$   $\longleftrightarrow$   $A_{i+1}$  time  $W_{i+1} = \Phi(W_i, S_i, A_{i+1})$ 

## Open problem: Markov-Krein characterization of Stochastic Recursive Sequences

Example: Single server FCFS system  $S_{i+1}$   $S_i$   $W_{i+1} = \text{waiting time of } S_{i+1}$   $W_{i+1} = (W_i + S_i - A_{i+1})^+$   $W_{i+1} = (W_i + S_i - A_{i+1})^+$ 

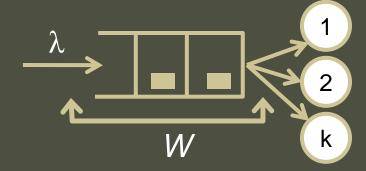
## Open problem: Markov-Krein characterization of Stochastic Recursive Sequences

Example: Single server FCFS system  $S_{i+1}$   $S_i$   $W_{i+1}$  = waiting time of  $S_{i+1}$   $W \stackrel{d}{=} (W + S - A)^+$   $S_{i+1}$   $A_{i+1}$ time

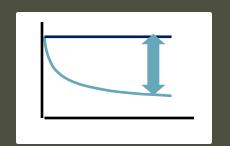
Stationary behavior of a = Fixed point of a stochastic queueing system = recursive sequence of the form 
$$W = \Phi(W,S)$$

**Q:** Given moments of S, under what conditions on f,  $\Phi$ , is E[f(W)] extremized by p.r.s?

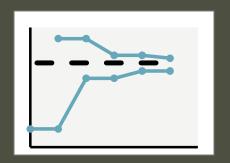
## Conclusions



 All existing analytical approx for performance based on 2 moments, but 2 moments inadequate



 Provide evidence for tight n-moments based bounds via asymptotics for M/G/k and other queuing systems



 A new problem in analysis: Markov-Krein characterization of stochastic fixed point equations

$$W \stackrel{\mathsf{d}}{=} \Phi(W, S)$$

#### **THEOREM** [Markov-Krein]:

If  $\{f_0, f_1, ..., f_n\}$  and  $\{f_0, ..., f_n, g\}$  are Tchebycheff-systems on [0,B], then E[g(X)] is extremized by the unique lower and upper principal representations of the moment sequence  $\{m_0, ..., m_n\}$ .

#### **Tchebycheff-system**

 $\{f_0, f_1, ..., f_n\}$  form a Tchebycheff-system on [0,B] if

$$a_0 f_0 + a_1 f_1 + ... + a_n f_n$$

has  $\leq$  n roots (counting multiplicities) in [0,B] for any  $a_0, a_1, ..., a_n$ 

Example 1 (Power functions):  $f_i(x) = x^i$ 

Example 2 (Cauchy kernel):  $f_i(x) = 1/(c_i+x)$  for  $c_i>0$