

Assignment 1 - Project integration management

ORGANIZATIONAL DESCRIPTION

Project Title: Infrastructure Transformation Project

Project Sponsor: CIO

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Project Manager: Amit Prabhakar

Project Customer: ABC Corp.

Organizational Description

ABC Corporation is a fortune 1000 company having over 5000 employees and a full-fledged IT team to support its IT operations. Being a manufacturing company famous for our rugged and robust automobiles we are also known for innovative IT solutions. From rural prosperity to IT, from mobility to business productivity, we are empowering enterprise everywhere. We are headquartered in College Station and have branches across North and South America. We have a loyal customer base across US, Mexico, Brazil and Canada.

We enable business to create amazing relationships with innovative and affordable solutions regarding CRM and Tech support in the market. The company currently has many applications hosted on the infrastructure in the two data centers based in College station and Houston respectively. The company tends to put the customers' needs at the center of its focus, helping businesses transform user experience and enable personalized dealings that drive customer excellence.

What makes us different?

- Sustained experimenting: we keep on practically implementing new innovative ideas rather than keeping them under wraps.
- Our efficient IT team supports the business and growth strategy which enables our company to remain competitive.
- Deep domain professional competence gives us a unique position the market
- Cost effective and value for money products backed by superior customer support is our key differentiator

Satisfied customer are our biggest assets and we strongly believe that customer satisfaction is a direct reflection of employee's satisfaction. Thus the company always focuses on creating and maintaining a conducive work environment for employees.