

## **Customer & Portfolio Overview Dashboard**

The primary goal of the Customer & Portfolio Overview Dashboard is to provide an at-a-glance understanding of customer demographics, investment distribution, risk tolerance, and performance metrics to support decision-making and strategic planning.

- 1. Total Customers, Average ROI, Total Portfolio Value (KPI Cards)**

These metrics serve as high-level summary indicators.

- 2. Portfolio Value by Asset Type (Horizontal Bar Chart)**

Displays the total value of customer investments broken down by asset type

- 3. Customers by Account Type (Donut Chart)**

Shows the split between Investment and Retirement accounts.

- 4. Portfolio Value by Location (Treemap)**

Represents the value of portfolios across different U.S. states.

- 5. Portfolio Value by Asset Type and Risk Level (Stacked Column Chart)**

Breaks down the portfolio value by both asset type and associated risk levels

- 6. Customer Detail Table**

Includes Customer\_ID, Sum of ROI, Risk\_Level, and Sum of Current\_Value.

- 7. Customers by Age Group (Bar Chart)**

Segments customers into <30, 30-50, and >50 age groups.

- 8. Slicers**

Location, Risk Tolerance, Account Type, Asset Type, Risk Level.

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## **Transaction & Customer Behavior Analysis**

The primary goal of the Transaction & Customer Behavior Analysis Dashboard is to provide a clear, interactive view of customer transaction behavior, financial volume, and trends over time to support performance monitoring and strategic insights.

- 1. Total Transactions, Sum of Amount, Average Transaction Value (KPI Cards)**

These metrics serve as top-level summary indicators to show how active the customer base is, the total value transacted, and the typical size of each transaction.

- 2. Transaction Trend (Line Chart)**

Displays the monthly trend of total transactions throughout 2024.

- 3. Transaction Type by Month (Clustered Bar Chart)**

Shows the number of Buy vs. Sell transactions broken down month-by-month.

- 4. Transactions by Type (Pie Chart)**

Shows the overall percentage of Buy vs. Sell transactions.

**5. Customer Transaction Summary Table (Table)**

Includes Customer\_ID, Sum of Amount, and Earliest Transaction Date.

**6. Slicers**

Location, Risk Tolerance, Transaction Type, Account Type, Date Range.