



Bill of Supply for Electricity

Name: MR. INDRESH .S/O MR. GHISIYAVAN .

Sanctioned Load (KW/KVA) 1.00/
 Contract Demand

DUPLICATE BILL 21.12.21

CA No. 60012436659
 Energisation Date 16/01/2010
 Security Deposit 600.00
 SLD Charges 3000.00
 Connection Type PERMANENT
 Tariff Category Domestic Lighting DL
 Bill Basis Actual(KWH)
 Bill Remark Bill On Reading
 Bill Date 20/12/2021
 Bill No. 10903837448

Billing Address: PLOT NO Q 101 KHASRA NO 48/25
 FLOOR GROUND VILL BEGUMPUR LANDMARK NEAR
 HANUMAN CHOWK RAJEEV NAGAR EXTN VILLAGE
Supply Address: PLOT NO Q 101 KH. NO. 48/25
 GROUND FLOOR VILL BEGUMPUR RAJEEV NAGAR EXTN
 VILLAGE KARALA CITY DELHI 110086 LANDMARK

Power Factor
 District KIRARI
 Zone Karala
 MRU No. KR18A002
 Walking Sequence 000429/1287/002
 Pole/Pillar No. 513-3/4/5/2/2

Mobile/Tel No. 9871565434
 E-mail indreshvsa@gmail.com
 ECS/EBPP

Unit	Current Meter Detail		Removed Meter Detail		Units Consumed [(A-B) x MF] + [(C-D) x MF]
	Current Reading (A)	Previous Reading (B)	Removal Reading (C)	Previous Reading (D)	
	No.95076484,MF= 1.00				
	Status(Visual Inspection):OK,Single Phase				
	19/12/2021	18/11/2021			
KWH	4728	4488			240
MDI KW	2.53				



Due Date
04-JAN-2022
 (Immediate for Arrears)
 Total Amount Payable
Rs. 230.00



Important Message

For any help related to Online registration of New Connection request, please contact @ 24*7 helpline number-19124 or What's App No-7303482071 or Live Chat with our Executives at www.tatapower-ddl.com
 Interest accrued for FY 2020-2021 ,already adjusted in bill no. 10902940953(Generated for the period 06.03.2021 TO 06.04.2021) for Rs. 46.50 ,TDS deducted Rs. 0.00
 Last payment of RS. 40.00 received on 30-NOV-2021 .

Make your cheque/DD payable to Tata Power Delhi Distribution Limited CA No. 60012436659. Please mention full name and phone number of drawer while making payment through cheque. Cheque should be A/c payee, payable at Delhi and not post dated.

Your Current MDI has exceeded the Sanctioned load (SL). Kindly note, as per DERC Order the highest of average of MDI readings recorded as per billing cycle covering any four consecutive calendar months during the fin. year i.e. from 1st Apr to 31st Mar would be adopted to revise the SL in next FY.

Nearest Payment Centres (1) TPDDL ZONE 533, KARALA ROAD, NEAR KANJHAWALA CHOWK, GAON KANJHAWALA

Consumption History

Billing Period	Days	Units	Bill Basis	Current Demand	Subsidy	Provisional Bill Refund	Total Amount Payable
18/10/21 to 18/11/21	32	216	Actual	884.44	-841.28	0.00	40.00
15/09/21 to 17/10/21	33	211	Actual	846.86	-846.86	0.00	0.00
13/08/21 to 14/09/21	33	212	Actual	843.89	-843.89	0.00	0.00
12/07/21 to 12/08/21	32	187	Actual	743.31	-743.31	0.00	0.00
09/06/21 to 11/07/21	33	135	Actual	542.11	-542.11	0.00	0.00
08/05/21 to 08/06/21	32	190	Actual	764.03	-764.03	0.00	0.00

Payment History

NOV-21	APR-21	FEB-21	JAN-21	NOV-20	OCT-20
40.00	40.00	50.00	110.00	30.00	90.00

Other Arrears not incl. in "Total Amount Payable"

On a/c of Theft of Electricity NTA/Disputed



Your Electricity Bill Summary / बिल सारांश

Net Current Demand	Subsidy	Arrears (included in Total Amount Payable)		Provisional Bill Refund	Adjustments	LPSC	Total Amount Payable
1041.63	-810.32	Energy	Non-Energy				238.63
		7.32	0				

Current Demand Details / वर्तमान शुल्क का विवरण

Bill Period 19/11/2021 to 19/12/2021

Days: 31 Month: 1.0129

Fixed Charges

1.00 *20.00 *1.0129=20.26.

Energy Charges

Units	Rate(Rs.)	Amount(Rs.)	Type
203	X 3.00	609.00	
37	X 4.50	166.50	

Total 775.50

Power Purchase Cost Adj. Charge (PPAC)

PPAC On Fixed Charges	0.33
# PPAC On Energy Charges	12.72
Differential PPAC On Fixed Charges	1.72
# Differential PPAC On Energy Charges	65.92

Surcharge

On Fixed Charge @8%	1.62
# On Energy Charges @8%	62.04

Pension Trust Surcharge

On Fixed Charge	1.42
On Energy charge	54.29
Electricity Tax @5% (on #)	45.81

Net Current Demand

1041.63

Tariff applicable w.e.f. 01-October-2021 as per DERC (for detail please visit www.derc.gov.in)

Category	Fixed Charges per month	Units per Month	Energy Charges
Domestic	Upto 2 kW	0-200 units	₹ 3.00/kWh
	>2 kW and ≤5 kW	201-400 units	₹ 4.50/kWh
	>5 kW and ≤15 kW	401-800 units	₹ 6.50/kWh
	>15 kW and ≤25 kW	801-1200 units	₹ 7.00/kWh
	>25 kW	above 1200 units	₹ 8.00/kWh
Single Points Delivery Supply at 11kV for GH5	₹ 20/kW		₹ 4.50/kWh
Non-Domestic	upto 3kVA		₹ 6.00/kVAh
	above 3kVA		₹ 8.50/kVAh
Industrial	₹ 250/kVA		₹ 7.75/kVAh
Agriculture	₹ 125/kW		₹ 1.50/kWh
Public Utilities	₹ 250/kVA		₹ 6.25/kVAh
Advertisement & Hoardings	₹ 250/kVA		₹ 8.50/kVAh
Charging Station for E-Rickshaw/E-Vehicle on single point delivery		LT	₹ 4.50/kWh
		HT	₹ 4.00/kVAh

Detail of Power Purchase Cost Adjustment Charge Rates

for detail please visit <https://www.tatapower-dcl.com/regulations-and-compliance/tariff-related/power-purchase-adjustment-charges>

Period	Rate	Period	Rate	Period	Rate
17.05.20 to 16.08.20	4.50% (Prov.)	17.11.20 to 16.02.21	1.11% (Prov.)	01.04.21 to 31.03.22	8.50% (Diff.)
01.03.20 to 18.08.20	2.644% (Diff.)	19.08.20 to 31.03.21	7.14% (Diff.)	26.07.21 to 25.10.21	1.14% (Prov.)
17.08.20 to 16.11.20	1.92% (Prov.)	17.02.21 to 16.05.21	7.51% (Prov.)	26.10.21 to 25.01.22	1.64% (Prov.)

Complaint Management : Three Tier Grievance Redressal Structure/ शिकायत प्रबंधन

Complaint Registration and Status Update/शिकायत का पंजीकरण एवं वर्तमान स्थिति

You may contact us through any of the following touch points/आप किसी भी निम्नलिखित/सुझाव/शिकायत के लिए नीचे दिए गए विकल्पों में से किसी का चयन करके किसी का बदल करके हमसे संपर्क कर सकते हैं -

- Sampark Kendra/सम्पर्क केंद्र (19124)
- District Customer Care Centres/जिला उपभोक्ता सेवा केंद्र (9:30 AM to 5:30 PM-Mon-Fri/सोम-शुक्र 9:30 AM to 1:00 PM-Sat/शनि)
- Online through Complaint section on Tata power-DDL Website www.tatapower-dcl.com or e-mail at customercare@tatapower-dcl.com
- To report Harassment, unethical Practice or Theft/चोरी/अनैतिक व्यवहार, बिजली की चोरी की सूचना व शिकायत के लिए 19124 पर संपर्क कर सकते हैं or write to us at vigilance@tatapower-dcl.com

Complaint Management: Three Tier Grievance Redressal Structure

Tier-I [Tata Power-DDL Complaint Escalation & Redressal Structure]

If not satisfied with the resolution received, you may visit the District Customer Care Centre and meet the following officials with complete details/यदि आप अपने किसी भी निवेदन/शिकायत के संबंध में पूर्ण कार्यवाही से संतुष्ट नहीं हैं तो आप जिला उपभोक्ता सेवा केंद्र जाकर नीचे दिए गए अधिकारियों से संपर्क कर सकते हैं:

- Level 1 - Customer Relations Executive (CRE)/उपभोक्ता संबंध अधिकारी
- Level 2 - Customer Service Manager (CSM)/District Manager/उपभोक्ता सेवा प्रबंधक/जिला प्रबंधक अधिकारी/(on any working day/किसी भी कार्य दिवस पर)
- Level 3 - Circle Head (with prior appointment through Customer Service Manager)/वर्तमान प्रमुख (उपभोक्ता सेवा प्रबंधक के माध्यम से पूर्व अनुमति प्राप्त करें)
- Level 4 - Head (Customer Services)/समग्र प्रमुख (उपभोक्ता सेवा)

Customer Complaint Analysis Group (CCAG), उपभोक्ता शिकायत विश्लेषण समूह
TATA Power Delhi Distribution Limited, CENCARE Building, Opposite C-2, Lawrence Road, Keshav Puram, Delhi-110035. Email: ccag@tatapower-dcl.com

TIER-II [Independent Forum-CGRF]

If customer is still not satisfied with the resolution/response, after exhausting all complaint handling, escalation and redressal mechanism at TPDDL, in respect of grievances like new connection, Billing, Metering, Power Outage, Load Shedding, Load Enhancement/Reduction, Disconnection, Reconnection of Power Supply, Name Change, Street Lights, Transfer of Connection, then customer may approach

Consumer Grievance Redressal Forum (CGRF), Sub-Station Building, Police Colony, Model Town-11, Delhi - 110009, Tel: 011-27463809, Email: cgrf@tatapower-dcl.com

Note: Forum shall not entertain a complaint if it pertains to the subject matter for which proceeding are pending before any court. Further, forum does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against the assessment, Theft of Electricity, Power to adjudicate, Compounding of offences, Notice of accidents and inquiries etc. which fall U/s 126, 127, 135, 139, 143, 152 & 161 of Indian Electricity Act, 2003.

TIER-III [Independent Forum-Electricity Ombudsman]

If not satisfied with CGRF order, an appeal against CGRF orders may be filed with the electricity Ombudsman, B-53, Pashchim Marg, Opp. Tagore International School, Vasant Vihar, New Delhi-110057.
Email: elect_ombudsman@yahoo.com

TOD tariff shall be applicable on all consumers (other than Domestic) whose sanctioned load/MDI (whichever is higher) is 10kW/11kVA and above				
Months	TOD hours	Surcharge	Rebate	
May to Sept	Peak Hours	14:00 to 17:00 hrs	20%	
	Off Peak Hours	22:00 to 01:00 hrs		
		04:00 to 10:00 hrs	20%	

As per GoNCTD order no. F.6/24/Power/2021/2447-50 dated 23-Jun-2021 for FY 2021-2022

- Subsidy to domestic consumer will be applicable as below:
 - Subsidy will be provided equivalent to the entire current month bill charges utilizing consumption upto 200 units per month.
 - Subsidy will be provided upto Rs. 800 per month utilizing consumption between 201-400 units per month. This category of consumer will not get subsidy at (i) above. No subsidy to be given in case the consumption is above 400 units.
- Subsidy to Agriculture consumer will be applicable on existing tariff at Rs. 105/kW/month on fixed charges.
- Disclaimer: "This electricity bill is only for electricity supply to the premises occupied by the consumer and should not be construed as having bearing on the rights or titles over the premises" डिस्क्लेमर: यह बिजली बिल उपभोक्ता द्वारा अपने अधीन परिसर क्षेत्र के लिए केवल बिजली सप्लाई से संबंधित है एवं यह उस परिसर क्षेत्र के ऊपर स्थायित्व अथवा अधिकार के लिए प्रमाण में नहीं लाया जाएगा।
- Please ensure "No Dues Certificate on the premise" is obtained from Tata Power DDL against the property prior to Sale/Purchase to avoid any inconvenience in future. (संविन में होने वाली किसी भी अचुक्ति से बचाव हेतु, संपत्ति खरीद/बिक्री से पूर्व, टाटा पावर-डीएल से "संपत्ति पर देय मुक्ति प्रमाण-पत्र" अवश्य प्राप्त करें।)
- Notice: In event of all dues (incl. previous bill's arrear) non-payment by due date, connection shall be disconnected after expiry of 15 days notice period as per sec 56(1) of EA, 2003. (नोटिस: शिष्टतः अधिमान 2003, धारा 56(1) के अनुरूप नोटिस देने के 15 दिनों के बाद देय राशि (पिछले बिलों के बकाया राशि) का भुगतान न किए जाने पर कनेक्शन की अनुमति बंद करने के लिए कानूनी है।)

General Information / सामान्य सूचना

- बिल राशि Rs. 4000/- से अधिक होने पर भुगतान Cheque/Demand Draft/Online modes द्वारा करें।
- Debit/Credit card द्वारा Rs. 5000/- से अधिक बिल राशि के भुगतान पर Processing charges उपभोक्ता द्वारा देय होंगी।
- As per DERC tariff order the payment of monthly electricity bill of all categories of consumers except Domestic, Agriculture & Mushroom Cultivation exceeding Rs. 20,000/- shall necessarily be paid digitally i.e. NEFT, RTGS, IMPS, Credit Card, Debit Card, Wallets etc. w.e.f. 1st October 2021.
- Cheque Bounce होने पर Negotiable Instruments Act, 1881 की धारा 138 के तहत कानूनी कार्यवाही की जा सकती है। (बिजली कनेक्शन काट दिया जा सकता है एवं Cheque वापसी शुल्क 200/- भुगतान करेंगे।)
- यदि बिजली बिल से अधिक बिजली प्रयोग नहीं करने की स्थिति में समकालीन रूप से संबंधित बिजली उपभोक्ता सेवा केंद्र से संपर्क करें।
- एक वर्ष के भीतर दो बार बिल देते हुए उपभोक्ता अधिनियम के तहत से जुड़े 6 दिनों के भीतर बिल के लिए नकद और बिल से बिल का भुगतान नहीं कर सकते हैं।
- क्यापूर राशि के भुगतान पर करने पर LPSC की गणना सीटिंग के आधार पर 18% डिस्काउंट की दर से होगी।
- क्यापूर बिजली की कार्यवाही आपके पास होने वाले बिलों काट कर-डीट्रीट करवाया के पड़वान पर की जाय अवकाश है। इसके लिए और समकालीन रूप से मोबाइल एप पर बिल कर सकते हैं।
- In event of non-receipt of bills, a copy of the bill can be downloaded from Website or Mobile App.
- As per the DERC Guidelines, Reference Regulation Number of Supply Code Regulation 26, special Meter Reading Charges, for LT Connection: INR 50/- only and for HT Connection: INR 200/- only

Payment Options

Payment Channels	Mode of Payment	Timings
Online Payment at www.tatapower-dcl.com	Net Banking / Credit / Debit Card	
Digital Online payments	BBPS (Bharat Bill Pay) - QR code on bill	
Mobile Wallets / Apps.	Amazon, Paytm, Mobikwik, Freecharge, Airtel Money, etc.	24 Hours
HDFC Bank / Yes Bank	NEFT / RTGS / IMPS	
Drop Boxes at Axis Bank Branches / ATM	Cheque / DD	
Designated Yes Bank Branches	Cash up to Rs. 50000/-	As per Bank Timings
Tata Power-DDL Collection Centres	Cash (cash up to Rs. 4000/-) / Cheque /	9:00 AM - 4:00 PM*
ATPM (Any Time Payment Machine)	DD / Cards	9:30 AM - 6:00 PM*

*For More Details visit our website - www.tatapower-dcl.com

Avail WhatsApp Services Through Registered Mobile Number (RMN)

No Power Supply (NPS) complaints can now be registered through the following modes:		Electricity Bill on Whatsapp	
Missed Call Service @ 96196 19124 through Registered Mobile No (RMN)	NPSPH<space><RMN> or NPSPH XXXXXXXXXX	For Whatsapp Opt in give missed call at 7303482071 from RMN	
Whatsapp @ 7303482071	NPSCA<space><CA no> or NPSCA XXXXXXXXXX	Duplicate Bill on Whatsapp @ 7303482071	BILL<space><CA no>

दिल्ली का वोट 3rd Anniversary SSR 2022

1 नवंबर से 30 नवंबर 2021

01 नवंबर 2022 तक यदि आपको उम्र 18 वर्ष या इससे अधिक है और मतदाता सूची में आपका नाम दर्ज नहीं है तो **तुरंत पंजीकरण कराएं**

DOWNLOAD

अगर आपके पास वोटर आईडी है, तो अपना नाम सूची में अवश्य चेक कर लें

वोटोटर 1950

मुख्य निर्वाचन अधिकारी, दिल्ली

ऑफिस: सी-2, लॉरेंस रोड, केशव पुरम, दिल्ली-110035

वेबसाइट: www.ceoedhioffice.org

फॉलो करें

#ceodhioffice

Pay on Amazon & get

Flat ₹50 CASH BACK*

On your 1st ever electricity bill payment

Pay via Amazon UPI*

Use code: **TATAPOWER50**

Validity: December 2021

*TSC Apply

GO GREEN SAVE PAPER SAVE ENVIRONMENT

BE A PROUD DIGITAL CUSTOMER

To Stop Paper Bills and opt for E bills, just give a missed call on 7303482071 and get your bill on Whatsapp @

FOR MORE DETAILS VISIT OUR WEBSITE www.tatapower-dcl.com

*Paper bill will be stopped after 3 months

GET SMART POWER TIPS BY ROSHNI

VISIT TATA POWER-DDL'S WEBSITE AND CLICK ON "MEET ROSHNI" TAB

Scan to download TPDDL Connect Mobile App and avail our digital services non stop

#PoweringUpAgainstCorona

Please Install Earth Leakage Protective device (ELCB) for All Connection for Safety of People and Appliances. It is mandated by CEA and DERC Guidelines.

with you **Non-Stop**

Regd. Office: TATA Power Delhi Distribution Limited, NDPL House, Hudson Lines, Kingsway Camp, Delhi-110009.
CIN: U40109DL2001PLC111526; GSTIN NO. - 07AABCN6808R1ZV, PAN No: AABCN6808R; HSN Code: 27160000 (Electrical Energy), HSN Code: 996912 (Open Access)