# RESUME **OF** SADIA ISLAM



17/1(c), Shantibagh, Malibagh, Dhaka -1217

**Cell:** +8801305538089

Email: sadiaislamony2509@gmail.com

# **Career Objective:**

To build up a challenging environment with excellent career development prospects, where hard work, strict discipline, good communications skill & creative problem solving are the cornerstone of success.

# **Experience:**

Start Date: 19/10/2017 -Till Now

Consecutive 6 Years as a sales associate at Aarong.

- Drive sales through engagement of customers, Suggestive & cross selling and sharing products knowledge.
- Greets & receives customers in a welcoming manner.
- Maintain Visual Merchandising by displaying products.
- Maintain CRM work, Products receiving & stock maintenance with proper way.
- Manage transactions with customers using the cash register.
- Complete audit workpapers by documenting tests & findings.

#### **Academic Background:**

### **Bachelor Of Arts (B.A)**

University University of Dhaka (Affiliated)

**Institute** Begum Badrunnesa Govt. Girl's College :

**Department English Literature** :

**CGPA** 2.52 :

**Start Date** 01/01/2016 : **End Date** 01/05/2020

#### **Higher Secondary Certificate (H.S.C)**

Institute Chittagong City Corporation Kaiser- Niloufer College

Humanities **Department** :

**Passing Year** 2015

Result GPA (3.75) Board Chittagong **Start Date** 01/07/2013 **End Date** 09/08/2015



# **Secondary School Certificate (S.S.C)**

**Institute** : Hamida Pilot Girl's High School & College

**Department** : Humanities

Passing Year : 2013

 Result
 : GPA (4.44)

 Board
 : Rajshahi

 Start Date
 : 01/01/2011

 End Date
 : 09/05/2013

#### **Language Skill:**

Fluent in Reading, writing, Speaking and Listening (Both in Bengali in English Language).

## **Special Skills:**

- Can work with people of all levels.
- Possess analytical abilities of problem solving.
- Have the ability to do work under pressure in any circumstances.
- Ability to prepare any type of Report work.
- A highly numerate, with excellent communications skills.

### **Computer Skills:**

I am an efficient user of computers such as Microsoft Word, Microsoft Excel, Microsoft Access, PowerPoint, E-mail, Bijoy-Bangla Typing & Internet Browsing.

# **Training**

Safeguarding training, Gender training, Customer service training, Pos (point of sales) training, Time management training, Mind set Refreshing training.

### **Area of Interest:**

Interacting with people, social work, Reading, Cooking, Traveling, Internet Browsing, Listening music & knowing something new.

#### **Personal Details:**

Name : Sadia Islam
Father's Name : Aminul Islam
Mother's Name : Roksana Khatun
Date Of Birth : 08-09-1997
Nationality : Bangladeshi

Religion : Islam
Gender : Female
Marital status : Unmarried

**Permanent Address**: Vill: Khaliapara, PO: Ullapara,

P.S: Ullapara, Dist: Sirajganj

# **Certification:**

I certify that all information stated in this resume is true and complete to the best of my knowledge. If required and where applicable, this document can be supported by appropriate & authentic certificate/papers.

# Reference

MD.Masud Rana Sub Registrar Directorate of Registration

Email: masudrana17.mk@gmail.com

Contact:01857843094

Signature

Sadia