Team Members and Their Contributions

Gaurav (Independent Tester)

Designed and executed Test Case 5.

Responsible for performing comprehensive testing and ensuring that all edge cases are covered.

Validated the robustness of the system through rigorous testing and provided feedback on error handling.

Amita (Independent Tester)

Designed and executed Test Cases 1 and 2.

Responsible for conducting initial testing, including validation of null handling and basic ticket processing.

Ensured that fundamental functionalities of the system were tested thoroughly.

Varun (Independent Tester)

Provided technical assistance during testing.

Developed and implemented Test Cases 3 and 4.

Focused on handling invalid input scenarios and edge case testing to ensure system robustness.