

SALESFORCE PROJECT

PROJECT TITLE :RealEstate CRM (Property & Agent Management)

PROBLEM: Real estate firms struggle with property listings, agent performance, and client leads. **Solution**

Phase 10: Final Presentation & Demo Day

A. Pitch Presentation

Goal: Clearly communicate the problem, solution, and value of your CRM.

Suggested Slide Flow:

1. Introduction

- Company / Project Name: *Real Estate CRM*
- Your Role: Admin/Developer
- Overview: Challenges in property, agent, and client management

2. Problem Statement

- Highlight pain points:
 - Manual tracking of properties & visits
 - No automated lead follow-ups
 - Difficult reporting for agent performance

3. Solution

- Salesforce-based CRM
- Key objects: Property, Agent, Client, Deal, Contract
- Automation: Flows for reminders, auto-generated property references
- LWC Portal: Lead capture and property search
- Integration: Google Maps & e-signature

4. Phase Overview

- Brief on Phases 1–9: Requirements, Setup, Data Modeling, Automation, Apex, UI, Integration, Data Management, Reporting & Security

5. Key Features Demo

- Automated Property Reference
- Scheduled Visit Reminders
- Lead capture via portal
- Property search with map visualization
- Deal & Contract automation
- Agent performance dashboard

6. Technical Highlights

- Record-Triggered Flows, Scheduled Flows, Screen Flows
- Apex triggers for advanced automation
- LWC components: PropertySearch, PropertyMap, LeadForm
- Integrations: Google Maps, DocuSign
- Data deployment via Change Sets/SFDX

7. Impact / Metrics

- Faster lead follow-ups
- Reduced manual data errors
- Improved agent performance visibility

8. Next Steps / Future Enhancements

- Mobile-first portal
- AI recommendations for property matching
- Analytics with Einstein / Tableau CRM

B. Demo Walkthrough

Step-by-Step Demo Script:

1. Property Creation

- Create a new Property
- Show auto-generated Property_Ref__c

2. Client Lead Capture

- Submit lead via portal or screen flow
 - Show Client__c and Deal__c creation
 - 3. Visit Scheduling & Reminders**
 - Schedule a visit for a client
 - Demonstrate scheduled flow sending reminder task/email
 - 4. Deal & Contract Workflow**
 - Update Deal Stage → Closed Won
 - Show Contract auto-creation
 - Trigger DocuSign e-signature flow
 - 5. Property Search**
 - Search properties in LWC portal
 - Show filters, map, and property detail navigation
 - 6. Reporting & Dashboards**
 - Open Sales Pipeline dashboard
 - Show Agent performance metrics
 - Filter dynamic dashboard by logged-in agent
 - 7. Security & Sharing**
 - Show restricted access to Deal__c or Client__c for a normal agent
 - Show manager view with broader visibility
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C. Handoff Documentation

Contents:

- Object schema & ERD
- Record Types & Page Layouts
- Automation flows, validation rules, approval processes
- Apex triggers & classes
- LWC components & usage guide
- Integration setup (Named Credentials, External Services)
- Deployment instructions (Change Sets, SFDX, ANT)
- Reports & Dashboards list

- Security settings (Profiles, Permission Sets, OWD, Sharing Rules)

Format: PDF or Confluence page for internal handoff

D. LinkedIn / Portfolio Project Showcase

Tips:

- Highlight **problem, solution, and impact**
- Include **screenshots of dashboards, LWCs, flows**
- Add a **short video demo** if possible
- Mention **technologies used:** Salesforce (Flows, Apex, LWC, Dashboards, Integrations)