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► FAQ: CelcomDigi Postpaid 5G Plan / One Plan Benefits

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1. How do I enjoy the 50% Roaming Pass Discount on the eligible CelcomDigi Postpaid 5G / One Plan?

Customers that sign up on CelcomDigi Postpaid 5G plan 120 and above/ CelcomDigi ONE plans from 1st December 2023 will get to enjoy 50% discount on the 3-Day, 7-Day Unlimited, 14-Day Unlimited and 30-Day Unlimited roaming passes. The offer will be ongoing until further notice.

The roaming pass will be shown at its full price on the Celcom Life and MyDigi apps. You can proceed to purchase the roaming pass, and the 50% discount will be applied to your bill at the end of the bill cycle.

2. How do I enjoy the 50% Supplementary Line Discount on the eligible CelcomDigi Postpaid 5G Plan / One Plan?

You will enjoy the supplementary line discount right away on your current bill cycle when you sign up for CelcomDigi Postpaid 5G 160 plan / One Pro / One Ultra. The discount will be applicable to both Family Line plans & GadgetSIM plans.

However, do note that your supplementary line will need to be in the same billing account as your principal line. Supplementary line that are on a different billing account will not be entitled for the rebate.

3. How do I enjoy the 2 dedicated lines of CelcomDigi Postpaid 5G Family Plus included in the CelcomDigi One Ultra plan?

Once you have activated the CelcomDigi One Ultra plan, you can then either:

- a. add line on dedicated CelcomDigi Postpaid 5G Family Plus for CelcomDigi One Ultra plan.
- b. perform change of plan to the dedicated CelcomDigi Postpaid 5G Family Plus for CelcomDigi One Ultra plan.

Take note that:

- i. If any of the dedicated CelcomDigi Postpaid 5G Family Plus included in the CelcomDigi One Ultra plan has been terminated / moved to other accounts, you must



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enjoy 50% discount.

- ii. If you have more than 2 dedicated CelcomDigi Postpaid 5G Family Plus in your CelcomDigi One Ultra plan account, the excessive supplementary line will be moved to conventional chargeable CelcomDigi Postpaid 5G Family Plus plan.

4. I am on CelcomDigi One Ultra plan, and is currently having 2 dedicated CelcomDigi Postpaid 5G Family Plus lines included in the plan. How many other supplementary lines under the same billing account that get 50% Supplementary Line Discount?

50% Supplementary Line Discount can be applicable on 4 other supplementary lines.

5. Who can enjoy the rebate on StreamMORE Disney+ Add-Ons?

Subscribers on CelcomDigi Postpaid 5G 160 or CelcomDigi Postpaid One Pro can enjoy a 50% rebate on Disney+ Add-Ons, when subscribed through the principal mobile number.

Please note that the StreamMORE Add-Ons will be displayed at the full price in the Celcom Life and MyDigi apps. You can proceed to purchase the Add-On, and the 50% rebate will be reflected in your bill at the end of your billing cycle.

For more info, you may refer [CelcomDigi Disney Bundle FAQ](#).

6. Is Disney+ (Premium) included in CelcomDigi One Ultra plan?

Yes. Customer will automatically enjoy this perk if:

- The principal line is tied to an existing contract (e.g. Freedom Add-Ons, device contract, or a CelcomDigi Fibre / 5G Home WiFi contract registered under the same NRIC), and
- CelcomDigi maintains an active partnership with Disney+.

For more info, you may refer [CelcomDigi Disney+ Bundle FAQ](#).



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