



Get Help

► CelcomDigi One Product Disclosure Sheet

CelcomDigi One Product Disclosure Sheet

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Product Overview:

CelcomDigi One comes with unlimited 5G/4G Internet, 2 unlimited family lines, widest range of premium 5G phones from RM1/month, 300Mbps fibre and Disney+ Premium plan. Perfect for families who want seamless connectivity, entertainment and flexibility – all in one package.

Effective Date:

- CelcomDigi One Pro and One Ultra: 11th June 2024 - current
- CelcomDigi One Lite: 16th July 2024 - current

CelcomDigi One Lite	
Monthly Commitment (RRP)	RM200
Monthly Commitment (with Freedom Add-Ons)	RM200 Note: CelcomDigi One Lite does not include add-ons
5G Speed Tier (max download speed)	Advanced (300Mbps)
Monthly All Usage Quota & Hotspot	500GB (5G/4G)
	250GB (5G/4G)
	+ Bonus 25GB (5G/4G)



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SMS (all networks)	
Video Call (all networks)	
MMS (all networks)	
IDD Calls	
Upfront Payment	RM200
Supplementary Line (Family Line + GadgetSIM)	
50% Off Roaming Passes	-
50% Off Supplementary Line	-
Included CelcomDigi Postpaid 5G Family Plus	-
Disney+ Premium	-
Home Connectivity	5G Home WiFi with router (auto-renewable)
Uninterrupted WiFi with Free 4G Dongle	-
5G Home WiFi Device Upfront	
Freedom Add-Ons	-



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### 1. How much do I need to pay upon registration?

	Upon Registration	1st Bill
Plan Upfront	1x monthly commitment	-
Processing Fee (one-time)	-	RM10
SIM Fee (one-time)	-	RM5

*Your 1st monthly commitment will be pro-rated.*

### 2. Is there any foreigner deposit to sign up for this plan?

Foreigner deposit may be applicable.

### 3. If I port-in my line from other service provider to CelcomDigi, do I enjoy a waiver for the upfront fee?

Yes, your upfront fee is waived for all the lines that you port-in to CelcomDigi at all the physical stores.

### 4. Who will be charged with the processing fee?

All new, Pre2Post, MNP registration would be charged with processing fee in the first bill.

### 5. Who will be charged with the SIM fee?

All new and MNP registration in-store would be charged with SIM fee in the first bill.

You can sign up for the plan at:

- CelcomDigi Store
- CelcomDigi Lite Express
- CelcomDigi Express
- Authorized Partners

Any Malaysian citizens, permanent residence or foreign nationals with valid long term stay in Malaysia.

- New subscribers (New registration, Port-in or Prepaid-to-Postpaid plan change) may be eligible for a waiver of the upfront fee.
- In the event the subscribers wish to terminate the line before 12 months, a penalty fee will be applied.



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- Involuntary termination
- Early renewal
- Plan downgrade

The termination fee shall be waived for the following scenarios:

### Plan Upgrade

- Penalty charges will not apply if customer upgrades to a plan with equal or higher m
- Freedom Add-Ons contract tenure will continue on the new plan.
- Customer must stay on Freedom Add-Ons for minimum of 2 consecutive billing and





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