



Get Help

## ► CelcomDigi One Product Disclosure Sheet

## CelcomDigi One Product Disclosure Sheet

Modified on Tue, 28 Oct at 4:54 PM

### Product Overview:

CelcomDigi One comes with unlimited 5G/4G Internet, 2 unlimited family lines, widest range of premium 5G phones from RM1/month, 300Mbps fibre and Disney+ Premium plan. Perfect for families who want seamless connectivity, entertainment and flexibility – all in one package.

### Effective Date:

- CelcomDigi One Pro and One Ultra: 11th June 2024 - current
- CelcomDigi One Lite: 16th July 2024 - current

		CelcomDigi One Li
Monthly Commitment (RRP)		RM2C
Monthly Commitment (with Freedom Add-Ons)	Note: CelcomDigi One Lite do Ons	RM2C
5G Speed Tier (max download speed)		Advan (300Mbit)
	500G (5G/4G)	
Monthly All Usage Quota & Hotspot	250G (5G/4G) + Bonus 25 (5G/4G)	



## Get Help

SMS (all networks)	
Video Call (all networks)	
MMS (all networks)	
IDD Calls	
Upfront Payment	RM20
Supplementary Line (Family Line + GadgetSIM)	
50% Off Roaming Passes	-
50% Off Supplementary Line	-
Included CelcomDigi Postpaid 5G Family Plus	-
Disney+ Premium	-
Home Connectivity	5G Home WiFi with router (auto-renewal)
Uninterrupted WiFi with Free 4G Dongle	-
5G Home WiFi Device Upfront	
Freedom Add-Ons	-



Get Help

## 1. How much do I need to pay upon registration?

	Upon Registration	1st Bill
Plan Upfront	1x monthly commitment	-
Processing Fee (one-time)	-	RM10
SIM Fee (one-time)	-	RM5

Your 1st monthly commitment will be pro-rated.

## 2. Is there any foreigner deposit to sign up for this plan?

Foreigner deposit may be applicable.

## 3. If I port-in my line from other service provider to CelcomDigi, do I enjoy a waiver for the port-in fee?

Yes, your upfront fee is waived for all the lines that you port-in to CelcomDigi at all the physical ports.

## 4. Who will be charged with the processing fee?

All new, Pre2Post, MNP registration would be charged with processing fee in the first bill.

## 5. Who will be charged with the SIM fee?

All new and MNP registration in-store would be charged with SIM fee in the first bill.

You can sign up for the plan at:

- CelcomDigi Store
- Authorized Partners
- CelcomDigi Lite Express
- CelcomDigi Express

Any Malaysian citizens, permanent residence or foreign nationals with valid long term stay.

- New subscribers (New registration, Port-in or Prepaid-to-Postpaid plan change) may be subject to a processing fee.
- In the event the subscribers wish to terminate the line before 12 months, a penalty fee may apply.



## Get Help

### • INVOLUNTARY TERMINATION

- Early renewal
- Plan downgrade

The termination fee shall be waived for the following scenarios:

#### Plan Upgrade

- Penalty charges will not apply if customer upgrades to a plan with equal or higher monthly commitment.
- Freedom Add-Ons contract tenure will continue on the new plan.
- Customer must stay on Freedom Add-Ons for minimum of 2 consecutive billing and





## Get Help

[Investor Relations](#)

[Newsroom](#)

[Network](#)

[CelcomDigi Corporate](#)

[CelcomDigi Business](#)

## Resources

[Terms & conditions](#)

[Cookie Notice](#)

[Privacy Notice: CelcomDigi | Celcom | Digi](#)

---

© Copyright 2025 CelcomDigi Berhad [Registration No. 199701009694 (425190-X)]. All Rights Reserved.