



## Get Help

- FAQ: CelcomDigi Postpaid 5G / One Plans

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## 1. What is the all new CelcomDigi Postpaid 5G/ One Plan?

CelcomDigi Postpaid 5G Plan is a new 5G Plan which offers Unlimited 5G & 4G anywhere, 50% discount on supplementary lines and roaming, free 5G Phones & latest 5G Phones from RM1/ month.

CelcomDigi One Plan is a new 5G Plan which offers Unlimited 5G & 4G anywhere, 50% discount on roaming, latest 5G Phones from RM1/ month, 2 unlimited family lines, 300Mbps fibre & Disney+ (Premium) plan.

## 2. What is the download speed for each of the 5G Speed Tier under CelcomDigi Postpaid 5G/ One Plan?

Below are the download speeds for the Essential, Advance, Premium & Ultimate 5G Speed Tier.

5G Speed Tier	Max Download Speed
Essential	100Mbps
Advance	300Mbps
Premium	500Mbps
Ultimate	Maximum

## 3. With this CelcomDigi Postpaid 5G/ One plan launch, are you also going to discontinue the Celcom Postpaid and Digi Postpaid?

Yes, Celcom Postpaid and Digi Postpaid Plan will be discontinued. We recommend you to sign-up the new CelcomDigi Postpaid 5G/ One Plans to enjoy the best value on your postpaid plan. The new CelcomDigi Postpaid 5G plan starts from as low as RM40/ month.

## 4. I am an existing Digi Customer having the non-contract Roam Like Home offer. Will I continue to enjoy this offer if I change plan to CelcomDigi Postpaid 5G/ One Plan?



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## **5. Can I sign up for the CelcomDigi Postpaid/ One plans with senior citizens or person with disability rebate?**

There is no rebate for senior citizens or person with disability with CelcomDigi Postpaid/ One plans currently. Stay tuned for our upcoming promo. Kindly note that if you are currently already enjoy a senior citizen or person with disability rebate on your current Digi plan, you will continue to enjoy the rebate when you change to a CelcomDigi Postpaid 5G/ One Plan.

## **6. Can I sign up for WatchSIM on my watch with CelcomDigi Postpaid 5G / One Plan?**

Yes, you may sign up for a WatchSIM with CelcomDigi Postpaid 5G / One Plan.

If you have an existing NUMBERshare or AirSIM subscription, you need to terminate the subscription and sign up for WatchSIM, then you can continue to enjoy the service with the new CelcomDigi Postpaid 5G / One plan.

## **7. Is auto-billing discount still available for CelcomDigi Postpaid 5G/ One Plan?**

RM50 rebate auto-billing offer for Celcom customer and 5% x 6 months rebate auto-billing offer for Digi customers will not be available on the CelcomDigi Postpaid 5G/ One Plan. Digi customers that are still enjoying the 5% x 6 months rebate will have the offer dropped when they move to this plan. Stay tuned for our upcoming offer for auto-billing.





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