

GPT-CHATBOT PRO DOCUMENTATION

INSTALLATION

1. On the module management page, click on the "**Upload a module**" button.
2. Choose the module package file you have downloaded.

CONFIGURATION

After installation, click on the "**Configure**" button for the module. On the configuration screen, enter your ChatGPT API key in the designated field.

To obtain a ChatGPT API key, register on the OpenAI website and follow their instructions. You can access it through the following link: [OpenAI API](#)

CHATBOT PARAMETERS

Context parameters are of utmost importance as they guide the AI on how to respond and allow you to control its behavior. By using context, you can instruct the AI to avoid specific questions or adhere to certain guidelines. Additionally, you can incorporate your company's profile, relevant links, and other pertinent information. The conversation experience with the chatbot greatly depends on these parameters.

Here are some examples of how these parameters could be set:

1. **Chatbot context:** You are the virtual assistant for XYZ Store. You should provide detailed information about the products, inform about our shipping policies, and kindly address customer inquiries.
2. **Product information:** These are the store's products:
Smartphone X: Smartphone X is our latest release. It features a 6.5-inch screen, a 48MP rear camera, and a 5000mAh battery. It is available in two colors: black and blue. The price is \$699.
Dress Y: Our Dress Y is made of 100% cotton, has a midi cut, and is available in sizes from S to XL. It comes in three colors: white, red, and navy blue. Its price is \$59.
3. **Shipping information:** We offer two shipping methods in Europe: Standard and Express. Standard shipping is free and usually takes 5-7 business days. Express shipping costs \$20 and delivers within 1-2 business days.
4. **Customer support:** Customers also have the option to send us an email at info@yourstore.com or contact us via phone at 654654654 from Monday to Friday, 8 AM to 3 PM.

Additionally, the module provides an enhanced experience through preconfigured context options. These are:

- **Avoid speculation:** If the AI doesn't have the information or it's beyond its training data, it should not speculate. Inform the user that it cannot provide that information. (Recommended)

- **Error handling:** If the AI cannot provide accurate information or assistance, courteously direct the user to other resources, such as customer support. (Recommended)

TEMPERATURE PARAMETER

The "**temperature**" parameter controls the level of randomness in the AI's responses within a valid range of 0 to 1. A higher value (closer to 1) produces more diverse but potentially less coherent responses, while a lower value (closer to 0) results in more focused and consistent responses.

A balanced temperature value is usually 0.6.

PRIVACY CONFIGURATION

It is crucial to review the privacy and data protection regulations of the country where the module is installed. The module should be adapted to comply with these regulations. To assist with this, we have included a configurable privacy message and a checkbox to include a consent request.

An example of a privacy message could be: "To improve your shopping experience and provide you with a more personalized service, we need your consent to collect and process your personal information in accordance with our privacy policy."

By checking the "**Consent request**" box, the customer must accept the privacy consent message to initiate the conversation.

PERSONALIZATION

You can change the position of the chatbox on your website and the displayed icon. You can also customize the name of the AI and the welcome message from the translations section of Prestashop. Personalize the chatbox icon to align with your brand identity or design aesthetics. Customize the text, color, or style of the chatbox's send button.

TROUBLESHOOTING

If you encounter any issues or need assistance with the module, you can contact the developers via email at info@prestashopmasters.com.

We also welcome feedback and suggestions to continue improving the module.

