



### **Customer Service Representative**

Pizza Hut York Mills • January 2023 – Present Classic Sleepcare and Healthscope • October 2021 – June 2022 Concentrix Phil Inc. • January 2018 – September 2021

Telepeformance • February 2016 – November 2017

- Interacting with customers to provide information in response to inquiries about the products and service and to handle and resolve complaints
- Effectively managed a high-volume of inbound customer calls

## Sales Clerk/Agent

Nina Marc Auto Supply

November 2014 – December 2015

Robinson's Home

June 2014 – October 2014

- Greet customers, record orders, and serve food and beverages with a consistently positive and helpful attitude, including answering questions about the menu
- Directing customers to merchandise within the store
- Introducing promotion and opportunities to customers

# **Education**

#### **AMA Compute College**

Bachelor of Science in Information Technology (2010 – 2014)

#### **Centennial College**

- Health Informatics Technology (Currently Enrolled)

### **Objectives**

To serve the company to the best of my abilities and to join in workplace that promotes personal growth.

## References

Julieta Tam Landlady/merchandiser 647-780-9825 Roseller Agbayani Management group 647-888-8793 Ros.agbayani@gmail.com



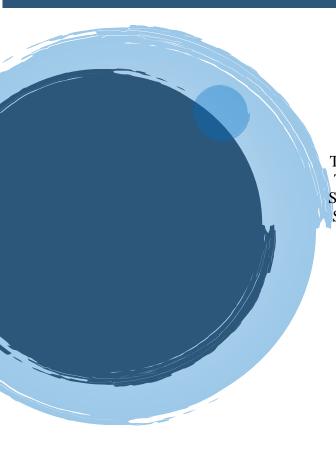
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Availability
Tuesday – 1pm onwards
Thursday – 6am – 5pm
Saturday – 4pm onwards
Sunday – 3pm onwards

