



Louie Nikko Go

Experience

Customer Service Representative

Pizza Hut York Mills • January 2023 – Present

Classic Sleepcare and Healthscope • October 2021 – June 2022

Concentrix Phil Inc. • January 2018 – September 2021

Teleperformance • February 2016 – November 2017

- Interacting with customers to provide information in response to inquiries about the products and service and to handle and resolve complaints
- Effectively managed a high-volume of inbound customer calls

Sales Clerk/Agent

Nina Marc Auto Supply • November 2014 – December 2015

Robinson's Home • June 2014 – October 2014

- Greet customers, record orders, and serve food and beverages with a consistently positive and helpful attitude, including answering questions about the menu
- Directing customers to merchandise within the store
- Introducing promotion and opportunities to customers

Education

AMA Compute College

- Bachelor of Science in Information Technology (2010 – 2014)

Centennial College

- Health Informatics Technology (Currently Enrolled)

Objectives

To serve the company to the best of my abilities and to join in workplace that promotes personal growth.

References

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