

IIC Stakeholder Portfolio Dashboard



Table of Contents

Introduction and Purpose	3
Dashboard Overview.....	3
Accessing the Dashboard.....	3
Summary Dashboard.....	4
Summary Dashboard Key Metrics.....	4
Summary Dashboard Filters.....	4
Current Case Queue.....	5
Top 5 Stakeholder Group by Case Count.....	5
Case Count by Status.....	5
Project Count by Stakeholder Group.....	6
Current CR Queue	6
CR Count by Status.....	6
Top 5 Requestors by CR Count	6
Top 5 Stakeholder Groups by CR Count	6
CR Deployed but Open	7
CRs for Upcoming Release.....	7
CRs in Release Planned Status	7
Count of CRs in Pending Status.....	7
Case Dashboard.....	8
Case Dashboard Key Metrics.....	8
Cases Created (Cumulative).....	8
Cases Closed (Cumulative).....	8
Case Trend by Week.....	8
Top 5 Issue Types.....	9
Closed Cases Trend by Issue Type	9
Open Case Count by Age.....	9
First Response SLA by Week.....	9
AVG Time to Close.....	10
AVG Days to Close by Week for Closed Cases	10
CR Dashboard.....	11
CR Dashboard Key Metrics.....	11
CRs Created (Cumulative)	11
CRs Closed (Cumulative).....	11
CR Trend by Week.....	11
AVG Age for Open CRs	12
AVG Age for Closed CRs	12
AVG Age and AVG Time to Close by Week.....	12
Top 5 Project Categories by CR Count	12
Top 10 CRs	12
Project Dashboard.....	13
Project Dashboard Key Metrics.....	13
Current Projects by Stakeholder & Status.....	14
Project Count by Stakeholder Group.....	14
Project Count by Funding Type.....	14
Project Count by Month.....	15
Project Count by Status.....	15
Project Count by Phase.....	15
Case – Detail View	16
Detail View Reports.....	16
CR – Detail View.....	17
Detail View Reports.....	17
Project – Detail View.....	17
Detail View Reports.....	17

Introduction and Purpose

The purpose of this dashboard is to provide you with a singular source of information regarding stakeholder cases, CRs, and PRB-registered projects. The dashboard provides a summary of each of these areas and drill-down capabilities to view the underlying data that make up the key stakeholder metrics covered within this dashboard.

Dashboard Overview

The IIC Stakeholder Performance Dashboard provides an overall summary view of all the stakeholder metrics within the dashboard. There are three additional summary tabs in the Tableau workbook – a Case Summary report, a CR Summary report, and a Project (official PRB) report.

Each of the charts on the Summary tab can be clicked on for drill-down details. Clicking on any of the Case metrics, CR metrics, or Project metrics, will bring you to the appropriate Details tab.

Accessing the Dashboard

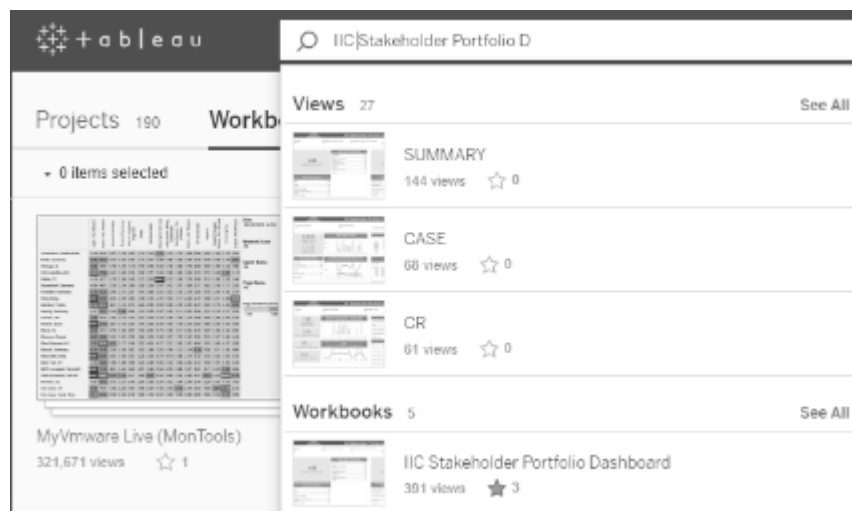
The IIC Stakeholder Performance Dashboard is currently located in the Tableau Self-Service environment. To access the dashboard, begin by ensuring you are logged into Workspace ONE.



Within Workspace ONE, locate the BI: Self Service Data Visualization icon/application and click to open.



Once you have opened Tableau, use the Tableau Search function to locate the dashboard by typing in “IIC Stakeholder Portfolio Dashboard”. It should only take a few letters of this search string to display the correct dashboard for you as seen here:



You can click on the IIC Stakeholder Portfolio Dashboard from the Views section which will open the Tableau workbook on that specific view or from the Workbooks section (which will open by default on the first view within the dashboard).

Summary Dashboard



Summary Dashboard Key Metrics

The Summary tab in the IIC Stakeholder Portfolio Dashboard provides an overall view of key stakeholder metrics and their values. The key metrics captured in this dashboard are as follows:

- Current case queue count and case count by status
- Top 5 stakeholder groups by case count
- Project count by stakeholder groups
- Current CR queue count and CR count by status
- Top 5 individual requestor by CR count
- Top 5 stakeholder groups by CR count
- Total CRs deployed but not open
- Total CRs for upcoming release
- Total CRs in Release Planned status
- Total count of CRs in Pending status

Each chart on the Summary tab can be clicked on for additional drill-down details. Clicking on any of the Case metrics, CR metrics, or Project metrics will bring you to the appropriate Details tab.

Summary Dashboard Filters



The Summary Dashboard tab provides several filters that will impact all the dashboard tabs within the overall dashboard. You can select the Domain filter to choose between BI-related information for your stakeholders, MDM-related information for your stakeholders, or All. The default selection is All.

The Stakeholder Group (Case) filter impacts all Case metrics throughout the dashboard. Select only the stakeholder groups you need to help with the efficient performance of the dashboard. Similarly, the Stakeholder Group (CR & Project) filter impacts all CR and Project metrics throughout the dashboard.

You can always reset the filter values to their default value by clicking on the Reset Filter button.

Current Case Queue

This chart shows you the number of open cases (including those in progress) in the current queue.

Top 5 Stakeholder Group by Case Count

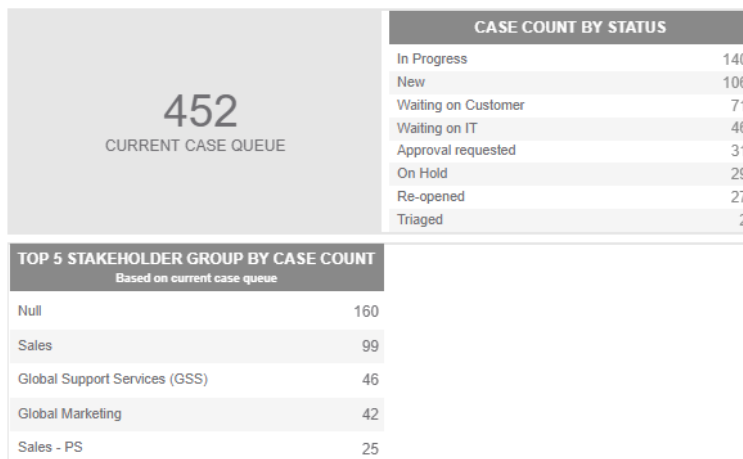
This chart shows you the top five stakeholders grouped within the current queue of open cases (including those in progress). The available status values are:

- Approval Requested
- New
- Re-Opened
- Waiting on Customer
- In Progress
- On Hold
- Triaged
- Waiting on IT

Case Count by Status

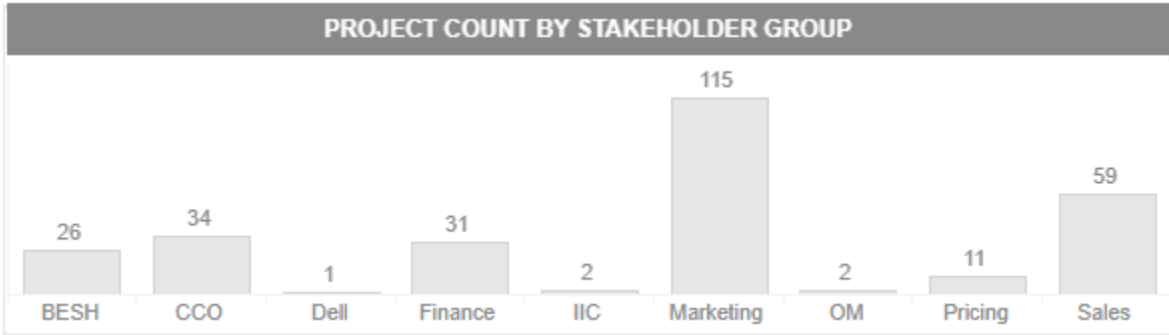
This chart shows you the count of cases by status. Status values include the following values:

- Null
- Closed
- Closed – No Action
- Closed – No Response
- Closed – Not Reproducible
- Closed - Resolved



Project Count by Stakeholder Group

This chart shows you the count of projects by stakeholder group. Bars in the chart show the count of projects. There is no filter on status.

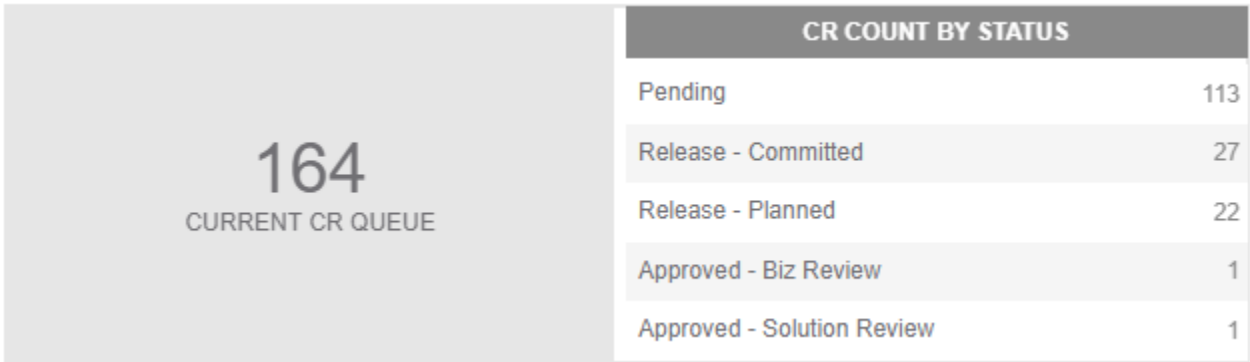


Current CR Queue

This chart shows you the number of open CRs including those in progress. Status values include all values except for "90. Closed".

CR Count by Status

This chart shows you the top five values by CR count (current queue including those in progress). Status values include all values except for "90. Closed".



Top 5 Requestors by CR Count

This chart shows you the top five requestors by CR count including those in progress. Status values include all values except for "90. Closed".

Top 5 Stakeholder Groups by CR Count

This chart shows you the top five stakeholder groups by CR count including those in progress. Status values include all values except for "90. Closed".

TOP 5 REQUESTORS BY CR COUNT Based on current CR queue		TOP 5 STAKEHOLDER GROUP BY CR COUNT Based on current CR queue	
Michelle Walters	32	Null	101
Murulidhar G	18	IIC	15
Jisha Jayakrishnan	15	Sales	15
Vincent Liu	12	Global Marketing	11
Kapil Arora	8	Other (Including Enterprise)	5

CR Deployed but Open

This chart shows you the current queue of CRs where the CR review status is **Release - Committed**. Status values include all values except for **90. Closed** and the release date is less than the Last Refresh date of the dashboard.

CRs for Upcoming Release

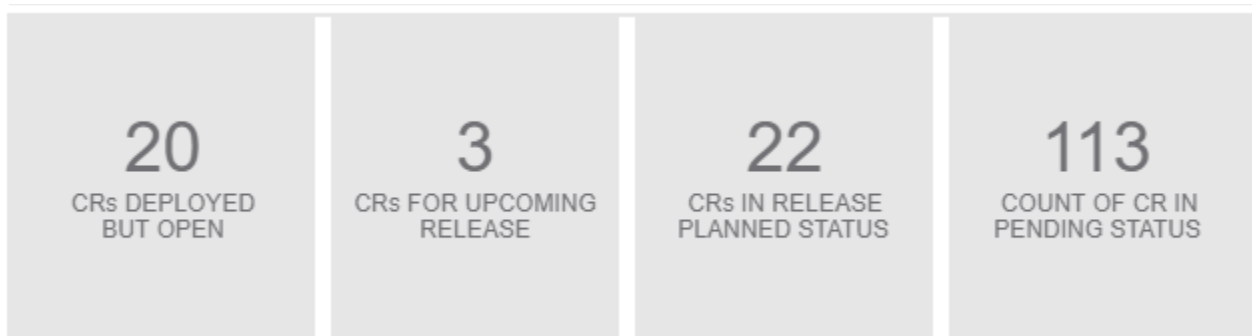
This chart shows you the count of CRs where the CR review status is **Release - Committed** and the release date is greater than the Last Refresh date of the dashboard.

CRs in Release Planned Status

This chart shows you the count of CRs where the CR review status is **Release - Planned**. Status values include all values except for **90. Closed**.

Count of CRs in Pending Status

This chart shows you the count of CRs where the CR review status is **Release - Pending**. Status values include all values except for **90. Closed**.

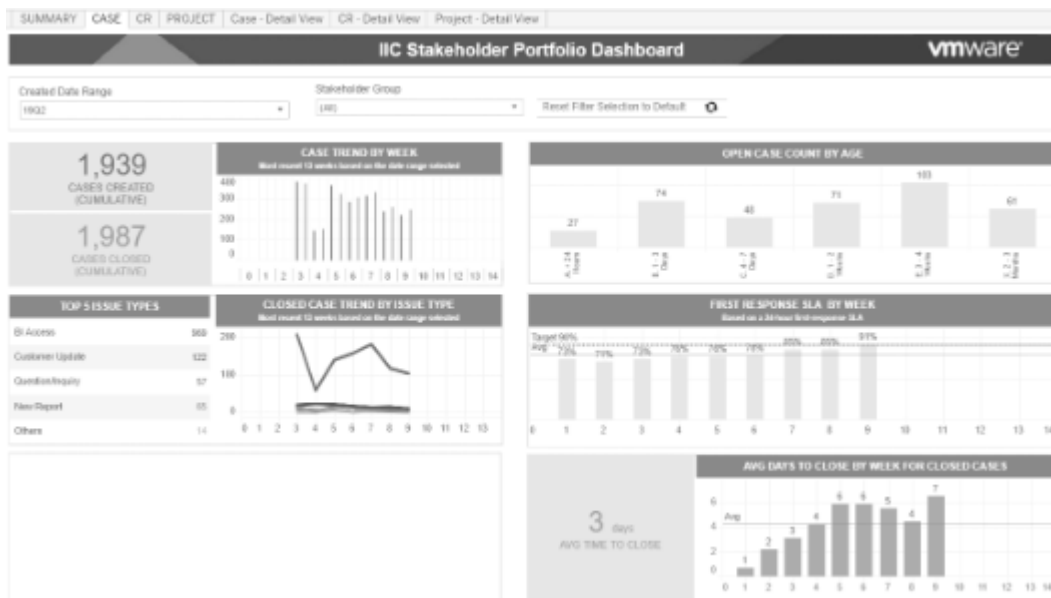


Case Dashboard

Case Dashboard Key Metrics

The Case tab in the IIC Stakeholder Portfolio Dashboard provides an overall view of key stakeholder metrics and their values. The key metrics captured in this dashboard are as follows:

- Cases Created (Cumulative)
- Cases Closed (Cumulative)
- Case Trend by Week
- Top 5 Issue Types
- Closed Case Trend by Issue Type
- Open Case Count by Age
- First Response SLA by Week
- Average Time To Close
- Average Days to Close by Week for Closed Cases



Cases Created (Cumulative)

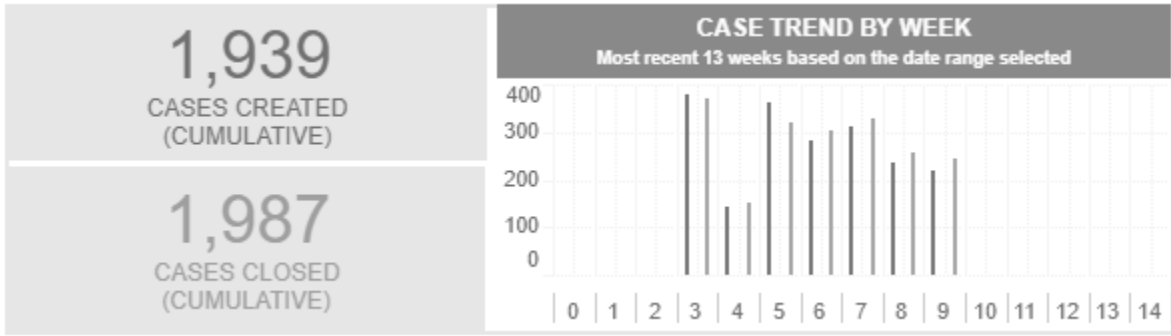
This chart shows you the count of cases created within the selected date range.

Cases Closed (Cumulative)

This chart shows you the count of cases closed within the selected date range (Snapshot data).

Case Trend by Week

This chart shows you the trends of New and Closed cases by Snapshot week. Color bars show details about New and Closed counts and the view is impacted by all the filters on the dashboard. Hover over the bars to see the detail.



Top 5 Issue Types

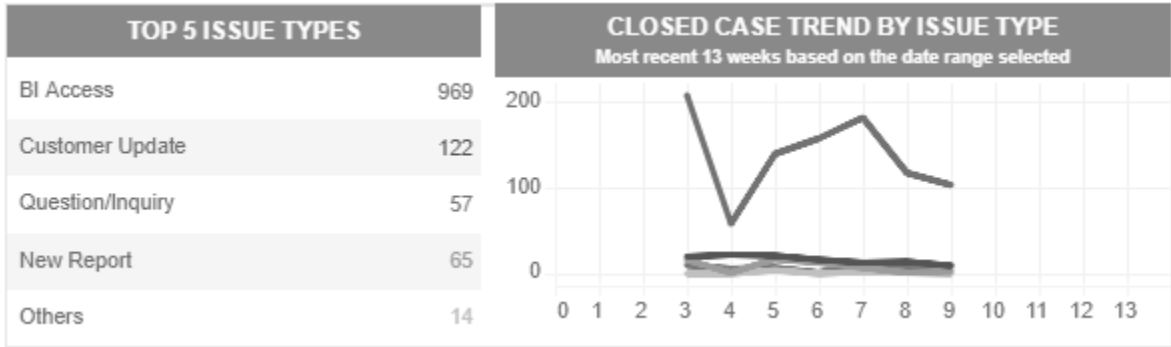
This chart shows you the top five issue types based on closed cases within the selected date range (Fiscal Quarter). This chart includes ONLY closed cases. Included status values are:

- Closed
- Closed – No Action
- Closed – No Response
- Closed – Not Reproducible
- Closed – Resolved

Closed Cases Trend by Issue Type

This chart shows you the top five issue types weekly trend (Closed Week) based on closed cases within the selected date range (Fiscal Quarter). Included status values are:

- Closed
- Closed – No Action
- Closed – No Response
- Closed – Not Reproducible
- Closed – Resolved



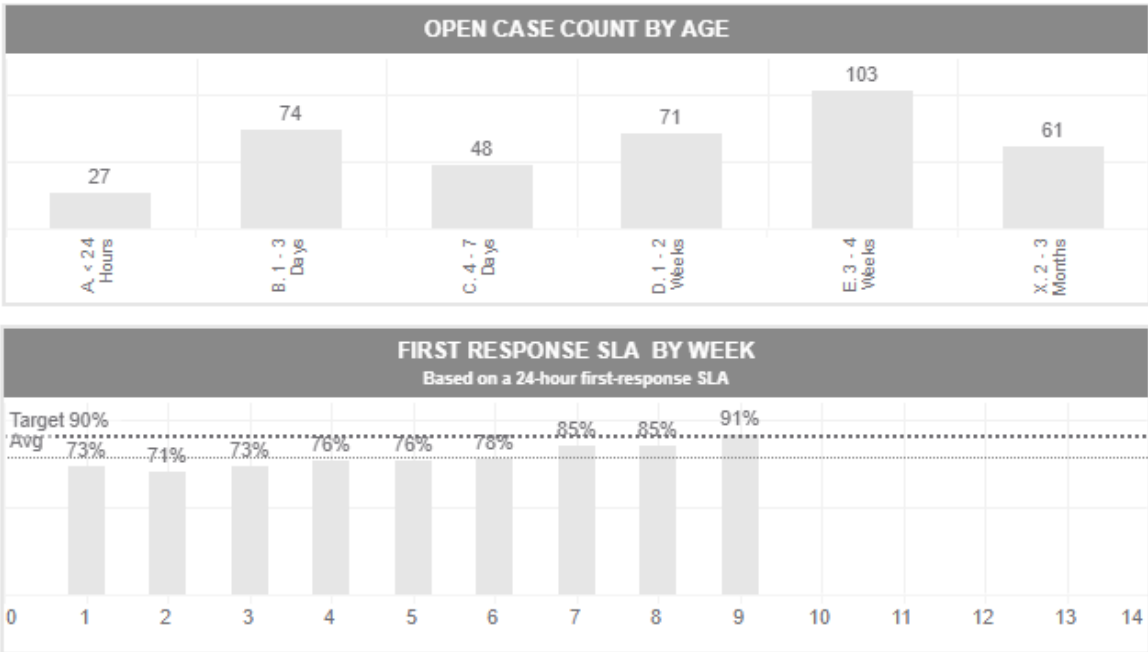
Open Case Count by Age

This chart shows you the count of open cases by age distribution, including cases in the **Approved Requested**, **In Progress**, **New**, **On Hold**, and **Re-Opened** status.

First Response SLA by Week

This chart shows you the total number of cases with a first-response within 24 hours, represented as a percentage (24 hours / total cases) within the selected date range.

The Average line is dynamic and is calculated based on the percentage by week. The static line represents a first-response target of 90%.



AVG Time to Close

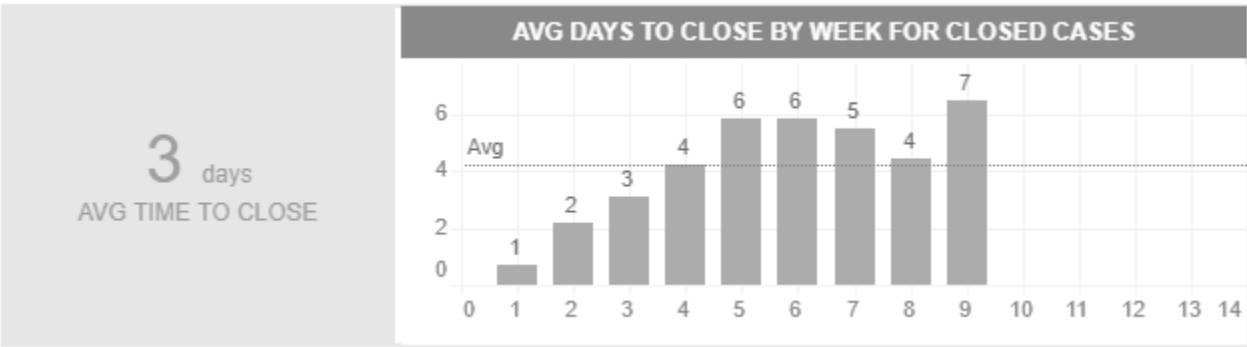
This chart shows you the average time to close the cases within the selected date range. This chart includes only the closed cases within the selected date range.

AVG Days to Close by Week for Closed Cases

This chart shows you the trend of average days to close for closed cases by closed week of quarter within the selected date range. The y-axis denotes the closed week of the selected date range (Snapshot data).

Included status values are:

- Closed
- Closed – No Action
- Closed – No Response
- Closed – Not Reproducible
- Closed – Resolved



CR Dashboard

CR Dashboard Key Metrics

The CR tab in the IIC Stakeholder Portfolio Dashboard provides an overall view of key stakeholder metrics and their values. The key metrics captured in this dashboard include:

- CRs Created (Cumulative)
- CRs Closed (Cumulative)
- Open CR Count and Average Age by Week
- Average Age for Open CRs
- Average Age for Closed CRs
- Closed CR Count and Average Time to Close by Week
- Top 5 Project Categories by CR Count
- Top 10 CRs

Use the Domain filter to select the domain of interest – BI, MDM, or All. Use the Created Date Range dropdown filter to select fiscal quarter value(s). The Stakeholder Group dropdown filter can be used to select the stakeholder group(s) of interest. Use the Reset Filter Selection to Default to reset all filters.



CRs Created (Cumulative)

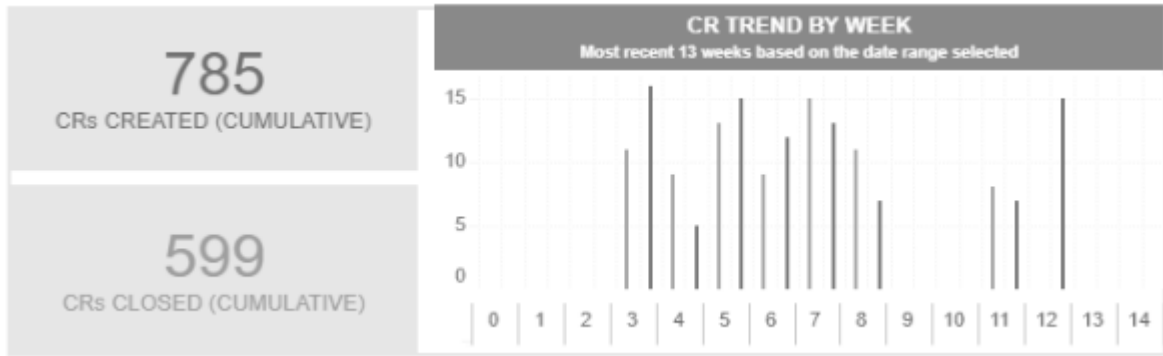
This chart shows you the total count of CRs created within the selected date range, regardless of the current CR status.

CRs Closed (Cumulative)

This chart shows you the total count of CRs closed within the selected date range.

CR Trend by Week

This chart shows you the trends of new and closed CRs for the Snapshot week. The **BLUE** bar represents the count of CRs opened within the corresponding week and the **ORANGE** bar represents the count of CRs closed within the corresponding week.



AVG Age for Open CRs

This chart shows you the average age for all CRs created within the selected date range, and which are still open. This chart excludes closed CRs.

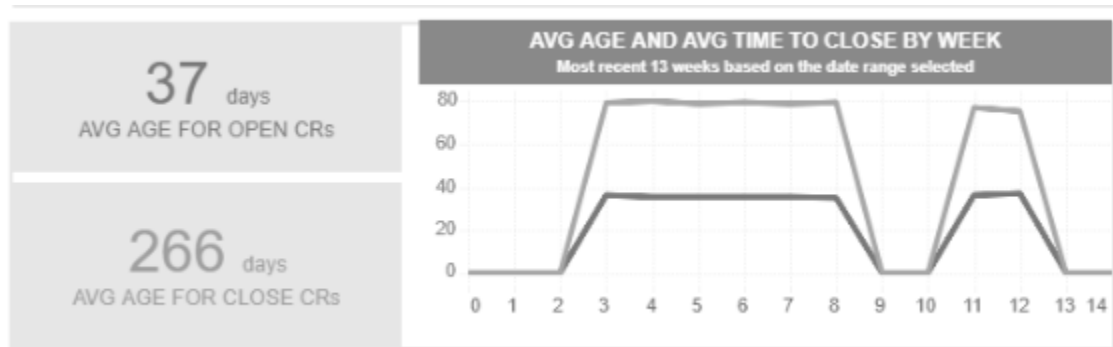
AVG Age for Closed CRs

This chart shows you the average time to close, for all closed CRs within the selected date range. Includes CRs in ".90 Closed" status.

AVG Age and AVG Time to Close by Week

This chart shows you the trend of average age for open CRs and the average time to close for closed CRs, by week.

The **BLUE** line represents the average age for open CRs within the corresponding week and the **ORANGE** line represents the average time to close, for closed CRs, within the corresponding week.



Top 5 Project Categories by CR Count

This chart shows you the top five categories, based on CR count. This chart includes open CRs only, within the selected date range. These categories represent the primary system impacted as part of the CR.

Top 10 CRs

This chart shows you the top ten CRs by score. This chart includes open CRs only, within the selected date range. The CR Score calculation is based on the following fields:

- PRB Category
- Breadth of Impact
- Level of Effort

Refer to the IICR Management Process for calculation details.

TOP 5 PROJECT CATEGORIES BY CR COUNT				
Support & Maintenance SAP BOBJ				277
Atlas				73
Support & Maintenance - VM Dash				73
Product Master Roadmap				57
MDM_CDCI				54
TOP 10 CRs				
CR #	Change Summary	Stakeholder Group	Business Owner	CR Review Status
CR-00147162	GDPR - Data Use Reminder Agreement Form for Tableau and Tableau SSE	Legal	Suzanne Khan	Release - Committed
CR-00147056	Tableau workbook: Innovation to Production	Sales	Rajveer Dhillon	Release - Planned
CR-00144833	AWES - Embedded ELA Extract in QAW	Sales - ID	Mohanakrishnan Muthusamy	Rejected
CR-00146987	Calendar Dimensions in Quotable Asset	BESH - BU (BUR&D)	Dan Tranes	Release - Committed
CR-00145686	Executive engagement data: Logic change	Null	Null	Pending
CR-00146899	Map the fields in Hana	Null	Priya Komallus	Release - Planned
CR-00147349	Global Weekend Reporting	Null	Vincent Liu	Release - Committed

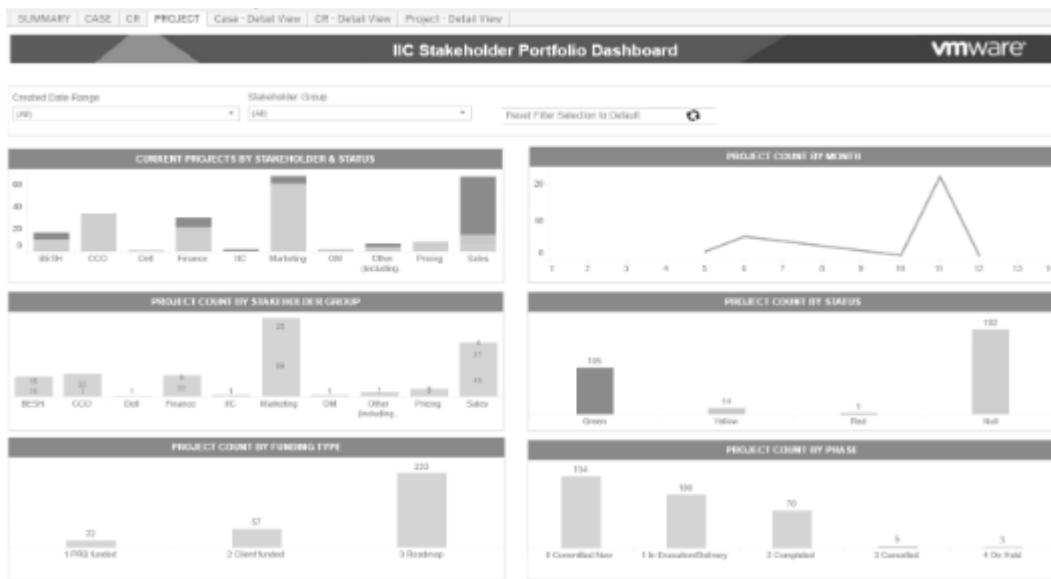
Project Dashboard

Project Dashboard Key Metrics

The Project tab in the IIC Stakeholder Portfolio Dashboard provides an overall view of key stakeholder metrics and their values. The key metrics captured in this dashboard include:

- Current Projects by Stakeholder & Status
- Project Count by Stakeholder Group
- Project Count by Funding Type
- Project Count by Month
- Project Count by Status
- Project Count by Phase

Use the Created Date Range dropdown filter to select fiscal quarter value(s). The Stakeholder Group dropdown filter can be used to select the stakeholder group(s) of interest. Use the Reset Filter Selection to Default to reset all filters.



Current Projects by Stakeholder & Status

This chart shows you the total count of open projects by stakeholder and status. The status values include:

- Phase– 0 Committed New
- Phase– 1 In Execution/Delivery
- Phase– 4 On Hold

Project status is color coded in the stacked bars. Gray represents projects with no status updated in the Plan of Record. Only open projects are included.

Project Count by Stakeholder Group

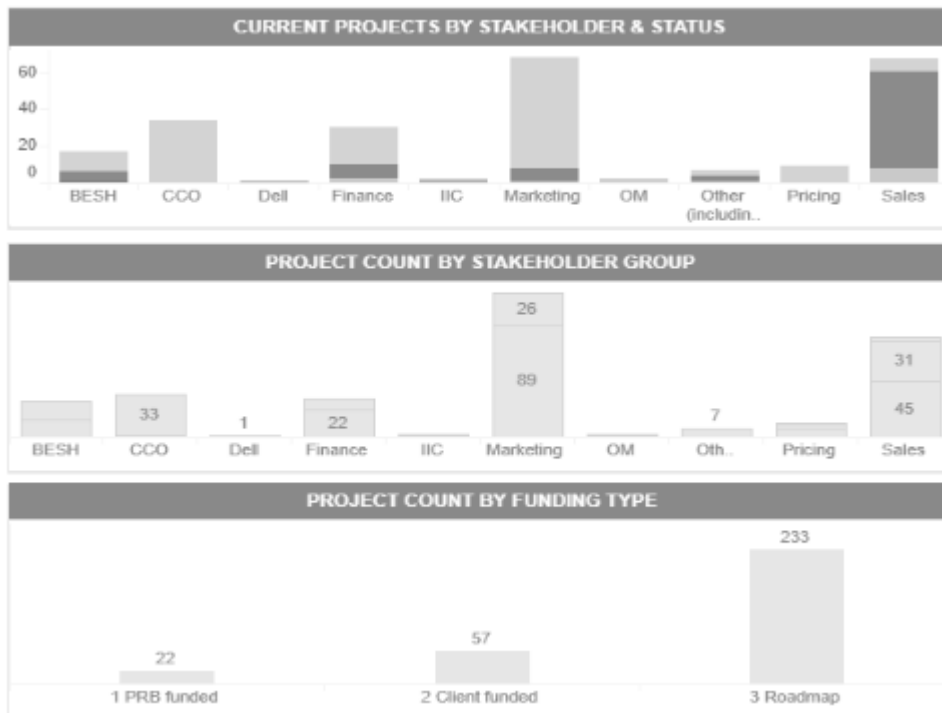
This chart shows you the count of projects by stakeholder group. The chart bars show the count of projects and there is no status filter applied. When the selected date range spans multiple quarters, the bars show the project count by the individual quarters.

Project Count by Funding Type

This chart shows you the count of projects by funding type. The chart bars show the count of projects within the selected date range. Funding type values included are:

- 1 PRB Funded
- 2 Client Funded
- 3 Roadmap

The project counts in this chart are impacted by the selected filters.



Project Count by Month

This chart shows you the count of projects, based on the month in which they were logged in the Plan of Record. The project counts are impacted by the selected filters.

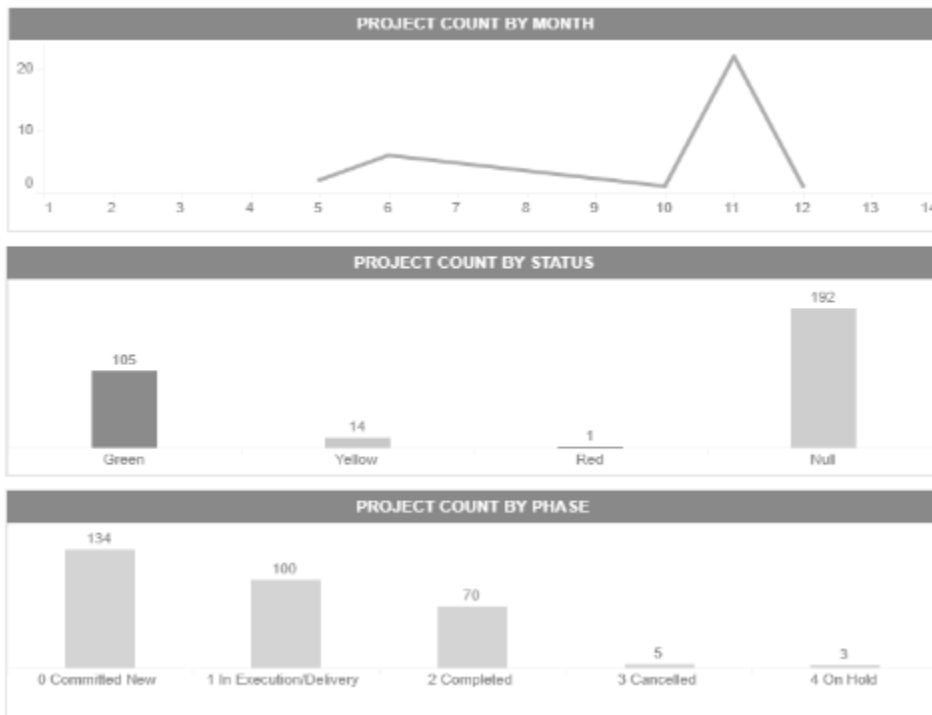
Project Count by Status

This chart shows you the count of projects by status. A Null status represents projects with a missing status in the Plan of Record. The project count is impacted by the selected filters.

Project Count by Phase

This chart shows you the count of projects by phase. The project count is impacted by the selected filters. Phase values include:

- 0 Committed New
- 1 In Execution/Delivery
- 2 Completed
- 3 Cancelled
- 4 On Hold



Case – Detail View

Detail View Reports

Drill-down enabled for the metrics on the Summary tab. Clicking on a Caserelated metric on the Summary tab, will present you with the corresponding Caserecords on this tab. You can always go back to the sourcetab, by clicking on the “Undo” button on the top-left of the dashboard or just clicking on the dashboard sheet tab.

Scrolling is enabled on this table and the filters applied on the CASE tab, automatically get applied to this tab. However, they may be over-ridden by the drill-down metrics on the Summary tab.

[illegible]

CR – Detail View

Detail View Reports

Drill-down enabled for the metrics on the Summary tab. Clicking on a CR related metric on the Summary tab, will present the user with the corresponding CR records on this tab. The user can go back to the source tab, by clicking on the “Undo” button on the top-left of the dashboard or just clicking on the dashboard sheet tab.

Scrolling is enabled on this table and the filters applied on the CR tab, automatically get applied to this tab. However, they may be over-ridden by the drill-down metrics on the Summary tab.

IC Stakeholder Portfolio Dashboard														
CR - Detail View														
ID#	Stakeholder Info	Project/Program	Business Owner	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000001	John Doe	Project X	John Doe	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000002	Jane Smith	Project Y	Jane Smith	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000003	Mike Johnson	Project Z	Mike Johnson	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000004	Emily White	Project A	Emily White	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000005	David Brown	Project B	David Brown	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000006	Patricia Green	Project C	Patricia Green	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000007	Robert Black	Project D	Robert Black	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000008	Sarah Grey	Project E	Sarah Grey	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000009	James Blue	Project F	James Blue	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000010	Michelle Yellow	Project G	Michelle Yellow	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000011	Christopher Purple	Project H	Christopher Purple	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000012	Stephanie Pink	Project I	Stephanie Pink	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000013	Benjamin Light Blue	Project J	Benjamin Light Blue	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000014	Victoria Teal	Project K	Victoria Teal	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000015	Gregory Olive	Project L	Gregory Olive	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000016	Christina Lavender	Project M	Christina Lavender	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000017	Anthony Gold	Project N	Anthony Gold	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000018	Michelle Silver	Project O	Michelle Silver	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000019	Timothy Bronze	Project P	Timothy Bronze	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000020	Angela Copper	Project Q	Angela Copper	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000021	Jose Nickel	Project R	Jose Nickel	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000022	Michelle Platinum	Project S	Michelle Platinum	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000023	Christopher Diamond	Project T	Christopher Diamond	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000024	Stephanie Ruby	Project U	Stephanie Ruby	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000025	Benjamin Sapphire	Project V	Benjamin Sapphire	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000026	Victoria Emerald	Project W	Victoria Emerald	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000027	Gregory Garnet	Project X	Gregory Garnet	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000028	Christina Topaz	Project Y	Christina Topaz	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000029	Anthony Opal	Project Z	Anthony Opal	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000030	Michelle Moonstone	Project A	Michelle Moonstone	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000031	Christopher Amethyst	Project B	Christopher Amethyst	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000032	Stephanie Citrine	Project C	Stephanie Citrine	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000033	Benjamin Peridot	Project D	Benjamin Peridot	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000034	Victoria Aquamarine	Project E	Victoria Aquamarine	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000035	Gregory Malachite	Project F	Gregory Malachite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000036	Christina Labradorite	Project G	Christina Labradorite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000037	Anthony Smoky Quartz	Project H	Anthony Smoky Quartz	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000038	Michelle Rose Quartz	Project I	Michelle Rose Quartz	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000039	Christopher Clear Quartz	Project J	Christopher Clear Quartz	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000040	Stephanie Green Aventurine	Project K	Stephanie Green Aventurine	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000041	Benjamin Bloodstone	Project L	Benjamin Bloodstone	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000042	Victoria Jet	Project M	Victoria Jet	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000043	Gregory Onyx	Project N	Gregory Onyx	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000044	Christina Black Tourmaline	Project O	Christina Black Tourmaline	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000045	Anthony Sodalite	Project P	Anthony Sodalite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000046	Michelle Fluorite	Project Q	Michelle Fluorite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000047	Christopher Labradorite	Project R	Christopher Labradorite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000048	Stephanie Calcite	Project S	Stephanie Calcite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000049	Benjamin Lapis Lazuli	Project T	Benjamin Lapis Lazuli	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000050	Victoria Zircon	Project U	Victoria Zircon	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000051	Gregory Opal	Project V	Gregory Opal	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000052	Christina Moonstone	Project W	Christina Moonstone	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000053	Anthony Smoky Quartz	Project X	Anthony Smoky Quartz	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000054	Michelle Rose Quartz	Project Y	Michelle Rose Quartz	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000055	Christopher Clear Quartz	Project Z	Christopher Clear Quartz	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000056	Stephanie Green Aventurine	Project A	Stephanie Green Aventurine	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000057	Benjamin Bloodstone	Project B	Benjamin Bloodstone	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000058	Victoria Jet	Project C	Victoria Jet	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000059	Gregory Onyx	Project D	Gregory Onyx	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000060	Christina Black Tourmaline	Project E	Christina Black Tourmaline	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000061	Anthony Sodalite	Project F	Anthony Sodalite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000062	Michelle Fluorite	Project G	Michelle Fluorite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000063	Christopher Labradorite	Project H	Christopher Labradorite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000064	Stephanie Calcite	Project I	Stephanie Calcite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000065	Benjamin Lapis Lazuli	Project J	Benjamin Lapis Lazuli	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000066	Victoria Zircon	Project K	Victoria Zircon	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000067	Gregory Opal	Project L	Gregory Opal	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000068	Christina Moonstone	Project M	Christina Moonstone	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000069	Anthony Smoky Quartz	Project N	Anthony Smoky Quartz	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000070	Michelle Rose Quartz	Project O	Michelle Rose Quartz	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000071	Christopher Clear Quartz	Project P	Christopher Clear Quartz	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000072	Stephanie Green Aventurine	Project Q	Stephanie Green Aventurine	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000073	Benjamin Bloodstone	Project R	Benjamin Bloodstone	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000074	Victoria Jet	Project S	Victoria Jet	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000075	Gregory Onyx	Project T	Gregory Onyx	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000076	Christina Black Tourmaline	Project U	Christina Black Tourmaline	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000077	Anthony Sodalite	Project V	Anthony Sodalite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000078	Michelle Fluorite	Project W	Michelle Fluorite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000079	Christopher Labradorite	Project X	Christopher Labradorite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000080	Stephanie Calcite	Project Y	Stephanie Calcite	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000081	Benjamin Lapis Lazuli	Project Z	Benjamin Lapis Lazuli	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000082	Victoria Zircon	Project A	Victoria Zircon	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000083	Gregory Opal	Project B	Gregory Opal	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000084	Christina Moonstone	Project C	Christina Moonstone	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000085	Anthony Smoky Quartz	Project D	Anthony Smoky Quartz	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000086	Michelle Rose Quartz	Project E	Michelle Rose Quartz	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000087	Christopher Clear Quartz	Project F	Christopher Clear Quartz	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000088	Stephanie Green Aventurine	Project G	Stephanie Green Aventurine	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000089	Benjamin Bloodstone	Project H	Benjamin Bloodstone	Change Category	Business Impact/Value	CR Severity/Status	Business Response/Status	CR Status	CR Action	CR Name/ID	Actual Effort	CR Age	Business System/Analysis/Response	Open Date/Status
CR-1000090	Victoria Jet	Project I	Victoria Jet	Change Category	Business Impact/Value	CR								

Project – Detail View

Detail View Reports

Drill-down enabled for the metrics on the Summary tab. Clicking on a Project related metric on the Summary tab, will present you with the corresponding Project records on this tab. You can always go back to the source tab, by clicking on the “Undo” button on the top-left of the dashboard or just clicking on the dashboard sheet tab.

Scrolling is enabled on this table and the filters applied on the PROJECT tab, automatically get applied to this tab. However, they may be over-riden by the drill-down metrics on the Summary tab.

[illegible]



VMware, Inc. 3401 Hillview Avenue Palo Alto CA 94304 USA Tel 877-486-9273 Fax 650-427-5001 www.vmware.com

Copyright © 2017 VMware, Inc. All rights reserved. This product is protected by U.S. and international copyright and intellectual property laws. VMware products are covered by one or more patents listed at <http://www.vmware.com/go/patents>. VMware is a registered trademark or trademark of VMware, Inc. and its subsidiaries in the United States and other jurisdictions. All other marks and names mentioned herein may be trademarks of their respective companies.