



CenterPointEnergy.com

CUSTOMER  
EARLHAM COLLEGE

SERVICE ADDRESS  
701 National Rd W, Richmond, IN 47374-4000

ACCOUNT NUMBER  
12876770-4  
DATE MAILED  
Feb 06, 2025

Page 1 of 4

AUTOPAY DATE Feb 24, 2025  
AMOUNT DUE \$ 7,199.77

Gas leak or emergency  
Leave immediately, then call  
800-227-1376, 24 hours a day

Customer service  
800-227-1376 toll-free  
Monday - Friday, 7 am - 7 pm Est

Call before you dig  
Call 811 or 800-382-5544  
24 hours a day

Relay Indiana  
800-743-3333  
CenterPointEnergy.com

#### ACCOUNT SUMMARY

Previous Gas Amount Due	\$ 1,142.45
Payment Jan 24, 2025	Thank you! - 1,142.45
Current Gas Charges (Details on page 2)	+ 7,199.77
<b>DO NOT PAY - Total Amount Due to be Drafted</b>	<b>\$ 7,199.77</b>

\* The amount due after Feb 24, 2025 is \$ 7,415.97, which includes a late charge of \$ 216.20.

For questions, call Greg White (317) 260-5319

Responsibility for gas piping. The customer is responsible for the maintenance of all gas piping from the gas meter to all gas appliances. Buried gas piping that is not maintained is subjected to potential hazards of corrosion and leakage. For your safety, all buried gas piping should be periodically inspected for leaks. If the buried piping is metallic, it should also be periodically inspected for corrosion. If an unsafe condition is found, the gas piping will need to be promptly repaired.

When digging near buried gas piping, the piping must be located in advance and digging should be done by hand. Plumbing and heating contractors can assist in locating, inspecting and repairing customers' buried pipelines. State law requires that you must call at least two (2) full working days before you dig. Always call 811 before you dig.

#### How to pay your bill

Online  
Visit: [CenterPointEnergy.com/paybill](https://CenterPointEnergy.com/paybill) Pay immediately, schedule a payment or set up automatic monthly payments.



Phone  
Call 800-227-1376 and make a payment using your checking or savings account, or by debit or credit card.



In person  
To find a payment location, visit: [CenterPointEnergy.com/paybill](https://CenterPointEnergy.com/paybill) or call 800-227-1376.



Mail  
To mail a payment, send to:  
PO Box 1423  
Houston, TX 77251-1423



Please keep this portion for your records



ACCOUNT NUMBER 12876770-4

Has your AutoPay bank account changed? See form on back of stub.

AUTOPAY DATE Feb 24, 2025  
AMOUNT DUE \$ 7,199.77

00009322 1

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.

EARLHAM COLLEGE  
801 NATIONAL RD W  
RICHMOND, IN 47374-4021

Your bill is scheduled to be paid automatically by bank draft on the due date Feb 24, 2025. Your bank draft is set up for:

0470201934564

051000001287677043000007199770000074159750

000001



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## DEFINITIONS

Distribution and Service Charges - The costs to deliver natural gas to your home or business, including the customer facilities charge that is billed each month regardless of consumption.

Gas Cost Charge - Portion of the bill which reflects how much CenterPoint Energy Indiana North and CenterPoint Energy Indiana South paid for the natural gas used in your home or business. This cost is passed on to you.

Demand - Charge for some larger customers based on their highest usage within a defined period. The billing demand for gas is stated in therms.

CCF (100 Cubic Feet) - Gas consumption is measured by your meter in hundreds of cubic feet.

Therm (THM) - The volume of gas in CCF multiplied by the therm conversion factor.

Therm Conversion Factor - The heat content of the gas used to convert the measured gas consumption from CCF to therms.

Pressure Factor - Factor used to calculate consumption on meters in which delivery pressure is higher than standard pressure and a pressure compensation instrument is not used.

Miscellaneous Charges - Examples for miscellaneous charges may include but are not limited to deposits, reconnect charges, etc.

Disclaimer - Programs and services are operated under the brand CenterPoint Energy by Indiana Gas Company, Inc. d/b/a CenterPoint Energy Indiana North, Southern Indiana Gas and Electric Company d/b/a CenterPoint Energy Indiana South in their respective service territories.

RES 110 - Residential Sales Service, RES 210 - Residential Sales Service, RES 211 - Unmetered Gas Lighting Sales Service, COM 120 - General Sales Service, COM 125 - School/Government Transportation Service, COM 129 - Natural Gas Vehicle Service, COM 220 - General Sales Service, COM 225 - School/Government Transportation Service, COM 229 - Natural Gas Vehicle Service, COM 240 - Interruptible Sales Service

For a more detailed description of each of the terms used on your bill, please visit [CenterPointEnergy.com/definitions](http://CenterPointEnergy.com/definitions) or call Customer Support at 800-227-1376.

## Current gas charges

Rate: IN N Large Transportation Service COM

Meter Number Days in Billing Period  
N000000761056 31

Billing Period	Current Reading	- Previous Reading	= CCF Used	x Meter Multiplier	x Pressure Factor
01/01/25 - 01/31/25	22635283 A	22529367 A	105916	1	1
<i>105916 x 1.05800 (Therm Conversion) = Therms Used of 11205.913 DTH</i>					

Gas Transportation Service	
Customer Facilities Charge	\$1,083.87
Distribution Charge	5,712.48
Universal Service Fund Charge	11.21
Compliance System Improvement Adj	358.59
Gas Cost Adjustment	67.24
TSCR	-33.62
<b>Total Current Gas Charges</b>	<b>\$ 7,199.77</b>

## Distribution Detail

5,000 Dekatherms @ \$0.579 per Dekatherms	\$2,895.00
6,206 Dekatherms @ \$0.454 per Dekatherms	\$2,817.48

Customer Service questions or concerns: To contact CenterPoint Energy regarding your bill or service, including an itemized breakdown of the charges included on your bill, visit us online at [CenterPointEnergy.com](http://CenterPointEnergy.com) or contact us between 7 a.m. and 7 p.m. Eastern, Monday

through Friday, at 800-227-1376. Please do not include any correspondence to P.O. Box 209, Evansville, IN 47702-0209.

Meter Abbreviations  
A = Actual meter reading  
E = Estimated meter reading

Mail payments to CenterPoint Energy, PO BOX 1423, Houston, TX 77251-1423

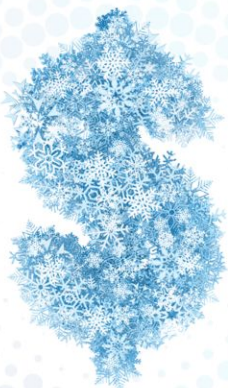
## Has your AutoPay bank account changed?

To update your bank account information, please sign and date this form and return it with this month's payment, using one of your new checks. Money orders do not qualify for enrollment or updating. Your next bill will be automatically deducted from the account listed on your check. For more information or to update your banking information electronically, go to [CenterPointEnergy.com/autopay](http://CenterPointEnergy.com/autopay).

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay. CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed.

Account holder's signature

Date



## Providing resources to assist with your needs and ease bill payments

Using more energy during winter to stay warm may mean an increase in your energy bill. With you in mind, CenterPoint Energy offers resources that can help you manage your energy costs this winter.

Go to **CenterPointEnergy.com/PaymentAssistance** to explore programs and services designed to help lighten your financial burden.



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## Building on our commitment to a cleaner energy future

CenterPoint Energy is among the first energy delivery companies to make an emissions-reduction commitment across a multi-state footprint. We are doing this by using advanced technologies such as:

- **Picarro**, a methane-leak detection technology that allows us to proactively make repairs that reduce emissions.
- **Improved leak-resistant pipelines** to replace cast-iron and bare steel pipe.
- **Zero Emission Vacuum and Compressor (ZEVAC)**, an air-powered technology that avoids emissions by capturing and reusing methane during pipeline maintenance or inspection.

Learn more at

**CenterPointEnergy.com/Sustainability.**

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## Keep your account information up to date.

Please take a moment to update your account information online. Having your most current contact details helps us stay in touch with you for important updates, billing notifications and service alerts.

Simply log in to your online account to verify your information is correct – it only takes a few minutes! Visit **CenterPointEnergy.com/MyAccount** or scan the QR code to get started.



For a hard copy of any of these messages, mail us at CenterPoint Energy, P.O. Box 1700, Marketing Floor 33, Houston, TX, 77002.

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## Shop and save at our new Energy Efficiency Store!

We are excited to welcome you to our newly launched online store. With new sales prices, you can find a wide selection of products designed to help you save money, boost energy efficiency and improve your home's comfort.

Explore now by visiting  
**CenterPointEnergy.com/Shop.**

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## Committed to making our communities more vibrant

CenterPoint Energy recognizes that our success, and the success of our neighbors, is linked to the vibrancy of our communities. That's why in 2024 our employees:



Volunteered more than **55,000** volunteer hours, providing nearly **\$1.85** million in value.



Served on a variety of nonprofit boards, helping them advance their mission.



Granted **\$16.5** million in 2024 to nonprofit organizations and donated **\$5.8** million in disaster relief through the CenterPoint Energy Foundation.



To learn more about our community initiatives, visit **CenterPointEnergy.com/Community** or scan the QR code.

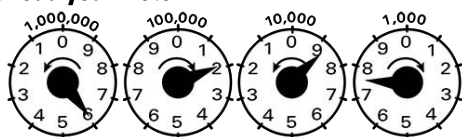
241218-13

## A safety message from CenterPoint Energy

**If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-227-1376.** Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

**Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba.** No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

### How to read your meter



The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

1. Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
2. Read the next dial, the "10-thousand" dial. The curved arrow on the dial above shows a

counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "10-thousand" dial should be read as 8.

3. Read the "100-thousand" dial, it seems to point to 2. Double-check by using the rule above. Since the pointer of the "10-thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100-thousand" dial.

4. Read the left-most dial, the "million-foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million-foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.