



CenterPointEnergy.com

CUSTOMER  
EARLHAM COLLEGE

SERVICE ADDRESS  
610 National Rd W, Richmond, IN 47374-4020

ACCOUNT NUMBER  
12947779-0  
DATE MAILED  
Jan 30, 2025

Page 1 of 4

Your account is past due.  
**TOTAL DUE \$ 16.61**

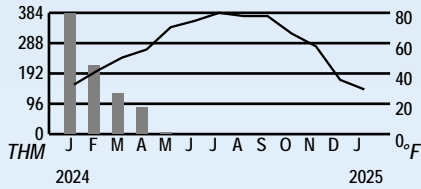
Gas leak or emergency  
Leave immediately, then call  
800-227-1376, 24 hours a day

Customer service  
800-227-1376 toll-free  
Monday - Friday, 7 am - 7 pm Est

Call before you dig  
Call 811 or 800-382-5544  
24 hours a day

Relay Indiana  
800-743-3333  
CenterPointEnergy.com

#### Your usage in a glance



Previous usage	Usage this month			Average daily temperature
	1 year ago	Last month	This month	
Total Therms used	383	0	0	
Average daily gas use(Therms)	10.6	0.0	0.0	
Average daily temperature	31	34	28	
Days in billing period	36	29	35	

#### ACCOUNT SUMMARY

Previous Gas Amount Due		\$ 16.56
Payment Dec 31, 2024	Thank you!	- 15.87
Past Gas Due Amount		\$ 0.69
Current Gas Charges due Feb 18, 2025 (Details on page 2)		+ 15.92
DO NOT PAY - Total Amount Due to be Drafted		\$ 16.61

\* The amount due after Feb 18, 2025 is \$ 17.30, which includes a late charge of \$ .69.

For questions, call Greg White (317) 260-5319

Responsibility for gas piping. The customer is responsible for the maintenance of all gas piping from the gas meter to all gas appliances. Buried gas piping that is not maintained is subjected to potential hazards of corrosion and leakage. For your safety, all buried gas piping should be periodically inspected for leaks. If the buried piping is metallic, it should also be periodically inspected for corrosion. If an unsafe condition is found, the gas piping will need to be promptly repaired.

When digging near buried gas piping, the piping must be located in advance and digging should be done by hand. Plumbing and heating contractors can assist in locating, inspecting and repairing customers' buried pipelines. State law requires that you must call at least two (2) full working days before you dig. Always call 811 before you dig.

#### How to pay your bill

Online  
Visit: [CenterPointEnergy.com/paybill](https://CenterPointEnergy.com/paybill) Pay immediately, schedule a payment or set up automatic monthly payments.

Phone  
Call 800-227-1376 and make a payment using your checking or savings account, or by debit or credit card.

In person  
To find a payment location, visit: [CenterPointEnergy.com/paybill](https://CenterPointEnergy.com/paybill) or call 800-227-1376.

Mail  
To mail a payment, send to:  
PO Box 1423  
Houston, TX 77251-1423

Please keep this portion for your records



#### ACCOUNT PAST DUE

ACCOUNT NUMBER 12947779-0

PAST DUE AMOUNT	+	CURRENT CHARGES	=	TOTAL AMOUNT DUE
\$ 0.69		\$ 15.92		\$ 16.61
Due immediately		Feb 18, 2025		

00007066 1

EARLHAM COLLEGE  
801 NATIONAL RD W  
RICHMOND, IN 47374-4021

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.

Your bill is scheduled to be paid automatically by bank draft on the due date Feb 18, 2025. Your bank draft is set up for:

0230219192153

051000001294777909000000016610000000173080

000001



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Page 2 of 4

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## DEFINITIONS

Distribution and Service Charges - The costs to deliver natural gas to your home or business, including the customer facilities charge that is billed each month regardless of consumption.

Gas Cost Charge - Portion of the bill which reflects how much CenterPoint Energy Indiana North and CenterPoint Energy Indiana South paid for the natural gas used in your home or business. This cost is passed on to you.

Demand - Charge for some larger customers based on their highest usage within a defined period. The billing demand for gas is stated in therms.

CCF (100 Cubic Feet) - Gas consumption is measured by your meter in hundreds of cubic feet.

Therm (THM) - The volume of gas in CCF multiplied by the therm conversion factor.

Therm Conversion Factor - The heat content of the gas used to convert the measured gas consumption from CCF to therms.

Pressure Factor - Factor used to calculate consumption on meters in which delivery pressure is higher than standard pressure and a pressure compensation instrument is not used.

Miscellaneous Charges - Examples for miscellaneous charges may include but are not limited to deposits, reconnect charges, etc.

Disclaimer - Programs and services are operated under the brand CenterPoint Energy by Indiana Gas Company, Inc. d/b/a CenterPoint Energy Indiana North, Southern Indiana Gas and Electric Company d/b/a CenterPoint Energy Indiana South in their respective service territories.

RES 110 - Residential Sales Service, RES 210 - Residential Sales Service, RES 211 - Unmetered Gas Lighting Sales Service, COM 120 - General Sales Service, COM 125 - School/Government Transportation Service, COM 129 - Natural Gas Vehicle Service, COM 220 - General Sales Service, COM 225 - School/Government Transportation Service, COM 229 - Natural Gas Vehicle Service, COM 240 - Interruptible Sales Service

For a more detailed description of each of the terms used on your bill, please visit [CenterPointEnergy.com/definitions](http://CenterPointEnergy.com/definitions) or call Customer Support at 800-227-1376.

## Current gas charges

Rate: RES 210\_IN N 210 Residential

Meter Number Days in Billing Period  
N000000700100 35

Billing Period	Current Reading	- Previous Reading	= CCF Used	x Meter Multiplier	x Pressure Factor	
12/21/24 - 01/24/25	260 A	260 A	0	1	1	
<i>0 x 1.05800 (Therm Conversion) = Therms Used of 0 THM</i>						
Distribution and Service Charges						\$15.92
Total Current Gas Charges						\$ 15.92

Customer Service questions or concerns: To contact CenterPoint Energy regarding your bill or service, including an itemized breakdown of the charges included on your bill, visit us online at [CenterPointEnergy.com](http://CenterPointEnergy.com) or contact us between 7 a.m. and 7 p.m. Eastern, Monday

through Friday, at 800-227-1376. Please do not include any correspondence to P.O. Box 209, Evansville, IN 47702-0209.

Meter Abbreviations  
A = Actual meter reading  
E = Estimated meter reading

Mail payments to CenterPoint Energy, PO BOX 1423, Houston, TX 77251-1423

## Has your AutoPay bank account changed?

To update your bank account information, please sign and date this form and return it with this month's payment, using one of your new checks. Money orders do not qualify for enrollment or updating. Your next bill will be automatically deducted from the account listed on your check. For more information or to update your banking information electronically, go to [CenterPointEnergy.com/autopay](http://CenterPointEnergy.com/autopay).

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay. CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed.

Account holder's signature

Date



## Providing resources to assist with your needs and ease bill payments

Using more energy during winter to stay warm may mean an increase in your energy bill. With you in mind, CenterPoint Energy offers resources that can help you manage your energy costs this winter.

Go to **CenterPointEnergy.com/PaymentAssistance** to explore programs and services designed to help lighten your financial burden.



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## Know the signs and stay safe around carbon monoxide!



Carbon monoxide (CO) safety is crucial because CO is a colorless, odorless gas that can be deadly when inhaled in high concentrations.

**Symptoms of exposure:** Exposure to carbon monoxide can lead to symptoms such as headaches, dizziness, nausea, confusion and even loss of consciousness. Prolonged exposure can be fatal.

**Early warning devices:** Install and/or test the carbon monoxide detectors in your home. These devices can alert you to the presence of carbon monoxide before it reaches dangerous levels.

**Ventilation:** Make sure all combustion appliances are adequately maintained and properly vented according to manufacturer's specifications. This includes gas stoves, fireplaces, furnaces and water heaters.

Learn more at **CenterPointEnergy.com/COsafety**.

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## Improving our system to better serve you

At CenterPoint Energy, it's our job to ensure you have the energy you need to for the moments that are most important to you. That's why we are implementing innovative practices and making improvements to our energy delivery infrastructure.

No matter how the energy we provide is used, we strive to deliver it safely and reliably every day.

To learn more about CenterPoint and the services we provide, visit **CenterPointEnergy.com** or scan the QR code.



For a hard copy or additional information about these messages, contact customer service at the phone number on the front of your bill. 240927\_15





## Shop and save at our new Energy Efficiency Store!

We are excited to welcome you to our newly launched online store. With new sales prices, you can find a wide selection of products designed to help you save money, boost energy efficiency and improve your home's comfort.

Explore now by visiting  
**CenterPointEnergy.com/Shop.**

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## Start 2025 off right by saving energy and money.

### It's the perfect time for a fresh start!

Small changes, like sealing air leaks and adjusting the thermostat, can make a big difference in the amount of energy you use.

Make every month more energy-efficient by exploring more tips at  
**CenterPointEnergy.com/SavingsTips**  
or by scanning the QR code .



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## A safety message from CenterPoint Energy

**If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-227-1376.** Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

**Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba.** No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

### How to read your meter



The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

1. Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
2. Read the next dial, the "10-thousand" dial. The curved arrow on the dial above shows a

counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "10-thousand" dial should be read as 8.

3. Read the "100-thousand" dial, it seems to point to 2. Double-check by using the rule above. Since the pointer of the "10-thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100-thousand" dial.

4. Read the left-most dial, the "million-foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million-foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.