CenterPointEnergy.com

CUSTOMER
EARLHAM COLLEGE

SERVICE ADDRESS 302 College Ave, Richmond, IN 47374-5362 ACCOUNT NUMBER 12939657-8 DATE MAILED Jan 30, 2025

AUTOPAY DATE

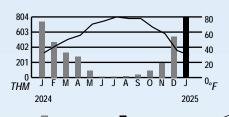
AMOUNT DUE

Feb 18, 2025 \$ 579.78

Gas leak or emergency Leave immediately, then call 800-227-1376, 24 hours a day

Customer service 800-227-1376 toll-free Monday - Friday, 7 am - 7 pm Est Call before you dig Call 811 or 800-382-5544 24 hours a day Relay Indiana 800-743-3333 CenterPointEnergy.com

### Your usage in a glance



usage th month	IS	temperature	
1 year ago		Last month	This month
ısed	741	545	801
gas use(Therm	s) 20.6	18.8	22.9
temperature	31	34	28
period	36	29	35
	month 1 y used	month 1 year ago used 741 gas use(Therms) 20.6 temperature 31	1 year ago         Last month           used         741         545           gas use(Therms) 20.6         18.8           temperature         31         34

#### ACCOUNT SUMMARY

Previous Gas Amount Due		\$ 395.74
Payment Dec 31, 2024	Thank you!	- 175.71
Payment Jan 13, 2025	Thank you!	- 220.03
Current Gas Charges (Details on page 2)		+ 579.78
DO NOT PAY - Total Amount Due to be Drafted		\$ 579.78

<sup>\*</sup> The amount due after Feb 18, 2025 is \$ 597.38, which includes a late charge of \$ 17.60.

For questions, call Greg White (317) 260-5319

Responsibility for gas piping. The customer is responsible for the maintenance of all gas piping from the gas meter to all gas appliances. Buried gas piping that is not maintained is subjected to potential hazards of corrosion and leakage. For your safety, all buried gas piping should be periodically inspected for leaks. If the buried piping is metallic, it should also be periodically inspected for corrosion. If an unsafe condition is found, the gas piping will need to be promptly repaired.

When digging near buried gas piping, the piping must be located in advance and digging should be done by hand. Plumbing and heating contractors can assist in locating, inspecting and repairing customers' buried pipelines. State law requires that you must call at least two (2) full working days before you dig. Always call 811 before you dig.

### How to pay your bill



Visit: CenterPointEnergy.com/paybill Pay immediately, schedule a payment or set up automatic monthly payments.

Please keep this portion for your records

### Phone

Call 800-227-1376 and make a payment using your checking or savings account, or by debit or credit card.

In person

To find a payment location, visit: CenterPointEnergy.com/paybill or call 800-227-1376.

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Mail To mail a payment, send to: PO Box 1423 Houston, TX 77251-1423





Has your AutoPay bank account changed? See form on back of stub.

AUTOPAY DATE

Feb 18, 2025

**AMOUNT DUE** 

\$ 579.78

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EARLHAM COLLEGE 801 NATIONAL RD W RICHMOND, IN 47374-4021 When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.

Your bill is scheduled to be paid automatically by bank draft on the due date Feb 18, 2025. Your bank draft is set up for:



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SERVICE ADDRESS 302 College Ave, Richmond, IN 47374-5362

Rate: COM 220\_IN N 220 General Sales Service COM

### **DEFINITIONS**

Distribution and Service Charges - The costs to deliver natural gas to your home or business, including the customer facilities charge that is billed each month regardless of consumption.

Gas Cost Charge - Portion of the bill which reflects how much CenterPoint Energy Indiana North and CenterPoint Energy Indiana South paid for the natural gas used in your home or business. This cost is passed on to you.

Demand - Charge for some larger customers based on their highest usage within a defined period. The billing demand for qas is stated in therms.

CCF (100 Cubic Feet) - Gas consumption is measured by your meter in hundreds of cubic feet.

Therm (THM) - The volume of gas in CCF multiplied by the therm conversion factor.

Therm Conversion Factor - The heat content of the gas used to convert the measured gas consumption from CCF to therms

Pressure Factor - Factor used to calculate consumption on meters in which delivery pressure is higher than standard pressure and a pressure compensation instrument is not used

Miscellaneous Charges - Examples for miscellaneous charges may include but are not limited to deposits, reconnect charges, etc.

Disclaimer - Programs and services are operated under the brand CenterPoint Energy by Indiana Gas Company, Inc. d/b/a CenterPoint Energy Indiana North, Southern Indiana Gas and Electric Company d/b/a CenterPoint Energy Indiana South in their respective service territories.

RES 110 - Residential Sales Service, RES 210 - Residential Sales Service, RES 211 - Unmetered Gas Lighting Sales Service, COM 120 - General Sales Service, COM 125 - School/Government Transporation Service, COM 129 - Natural Gas Vehicle Service, COM 220 - General Sales Service, COM 225 - School/Government Transportation Service, COM 229 - Natural Gas Vehicle Service, COM 240-Interruptible Sales Service

For a more detailed description of each of the terms used on your bill, please visit CenterPointEnergy.com/definitions or call

Customer Support at 800-227-1376.

Meter Number Days in Billing Period
N000001253726 35

Billing Period Current Reading - Previous Reading = CCF Used x Meter Multiplier x  $\frac{Pressure}{Factor}$  12/21/24 - 01/24/25 496 A 9739 A 757 1 1 1 1  $\frac{757}{X}$  1.05800 (Therm Conversion) = Therms Used of 800.906 THM

Distribution and Service Charges \$218.92
Gas Cost Charge 360.86

**Total Current Gas Charges** 

Current gas charges

\$ 579.78

Customer Service questions or concerns: To contact CenterPoint Energy regarding your bill or service, including an itemized breakdown of the charges included on your bill, visit us online at CenterPointEnergy.com or contact us between 7 a.m. and 7 p.m. Eastern, Monday

through Friday, at 800-227-1376. Please do not include any correspondence to P.O. Box 209, Evansville, IN 47702-0209.

Meter Abbreviations
A = Actual meter reading
E = Estimated meter reading

Mail payments to CenterPoint Energy, PO BOX 1423, Houston, TX 77251-1423

### Has your AutoPay bank account changed?

To update your bank account information, please sign and date this form and return it with this month's payment, using one of your new checks. Money orders do not qualify for enrollment or updating. Your next bill will be automatically deducted from the account listed on your check. For more information or to update your banking information electronically, go to *CenterPointEnergy.com/autopay*.

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay. CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed.

Account holder's signature

Date



CenterPointEnergy.com



## Providing resources to assist with your needs and ease bill payments

Using more energy during winter to stay warm may mean an increase in your energy bill. With you in mind, CenterPoint Energy offers resources that can help you manage your energy costs this winter.

Go to **CenterPointEnergy.com/PaymentAssistance** to explore programs and services designed to help lighten your financial burden.



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## Know the signs and stay safe around carbon monoxide!



Carbon monoxide (CO) safety is crucial because CO is a colorless, odorless gas that can be deadly when inhaled in high concentrations.

**Symptoms of exposure:** Exposure to carbon monoxide can lead to symptoms such as headaches, dizziness, nausea, confusion and even loss of consciousness. Prolonged exposure can be fatal.

**Early warning devices:** Install and/or test the carbon monoxide detectors in your home. These devices can alert you to the presence of carbon monoxide before it reaches dangerous levels.

**Ventilation:** Make sure all combustion appliances are adequately maintained and properly vented according to manufacturer's specifications. This includes gas stoves, fireplaces, furnaces and water heaters.

Learn more at CenterPointEnergy.com/ COSafety.

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CenterPointEnergy.com



# Shop and save at our new Energy Efficiency Store!

We are excited to welcome you to our newly launched online store. With new sales prices, you can find a wide selection of products designed to help you save money, boost energy efficiency and improve your home's comfort.

Explore now by visiting

CenterPointEnergy.com/Shop.

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# Start 2025 off right by saving energy and money.

### It's the perfect time for a fresh start!

Small changes, like sealing air leaks and adjusting the thermostat, can make a big difference in the amount of energy you use.

Make every month more energy-efficient by exploring more tips at **CenterPointEnergy.com/SavingsTips** or by scanning the QR code.



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### A safety message from CenterPoint Energy

If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-227-1376. Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra linea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba. No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

### How to read your meter



The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

- 1. Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
- 2. Read the next dial, the "IO-thousand" dial. The curved arrow on the dial above shows a

counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "IO-thousand" dial should be read as 8.

- 3. Read the "IOO-thousand" dial, it seems to point to 2. Double-check by using the rule above. Since the pointer of the "IO-thousand" dial is between 8 and 9, take the lower reading number, 1, for the "IOO-thousand" dial
- 4. Read the left-most dial. the "million-foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million-foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.