



Customer Service: 765-973-7200

Office Hours: 7:30 am to 4:30 pm Monday - Friday

Email: CommentGroup@RP-L.com

Website: www.RP-L.com

AUTO PAY Account #: 1741955310

> **Customer Name: EARLHAM/BARCLAY ANNEX**

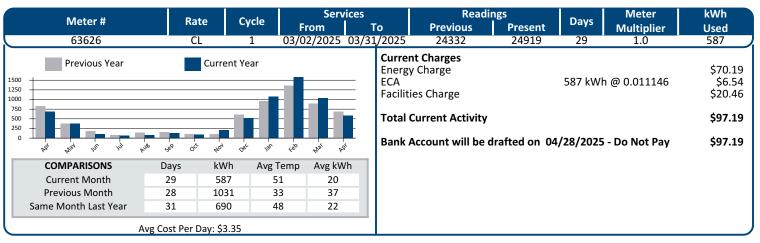
Billing Date: 04/09/2025 Due Date: 04/28/2025

Account Activity

\$155.01 **Previous Balance** Payment Received 03/31/2025 -\$155.01 \$0.00 **Balance Forward Current Charges** \$97.19 Total Amount Due 04/28/2025 \$97.19

Bank Account will be drafted on 04/28/2025

230 COLLEGE AVE **Status: Active Service Location: 917**



RETURN THIS PORTION WITH PAYMENT. MAKE CHECKS PAYABLE TO: RICHMOND POWER AND LIGHT





EARLHAM/BARCLAY ANNEX

RICHMOND IN 47374-0000

228 COLLEGE AVE

1741955310 Account # Auto Pay on 04/28/2025 \$97.19 **Total Due After 04/30/2025** \$100.11 Do Not Pay

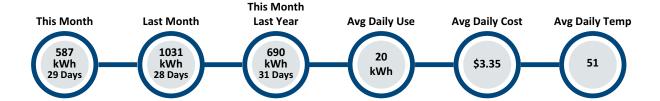
4 399

RICHMOND POWER & LIGHT PO BOX 908 RICHMOND IN 47375-0908

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Energy Usage Comparison



AVOID UTILITY SCAMS!



- Here's how to deal with calls or messages that appear to come from your utility company:
- Contact RP&L yourself. If you're worried you might be behind on your bills, call RP&L @ 765-973-7200 never the number the caller gave you, which will lead you back to the scammer.
- Know only scammers demand you pay a certain way. Scammers ask you to pay in a way that makes it hard for you to get your money back — wiring money, putting money on a gift card, using payment apps, paying with a scannable barcode or <u>OR code</u>, or <u>cryptocurrency</u>. RP&L won't demand you pay that way.
- Act quickly if you suspect you paid a scammer. Contact the company you used to send the money and tell them it was fraud. Ask for their help to reverse the payment. You might be able to <u>recover some</u> of your money.
- Report utility company impersonators to RP&L and to the FTC at ReportFraud.ftc.gov.

Please contact the Customer Service Office regarding questions for life support, customer service policies, payment extensions and address changes. You may also find additional information on our website, www.RP-L.com.

Returned checks or returned ACH payments will be charged a return check fee.







