Vasileios Toumpelis

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Profile

Developer with experience in front and back-end web development of e-commerce applications, currently looking for opportunities to use my knowledge and experience in order to deliver successful solutions and open the next big chapter of my career.

Education

BSc Computer Science, 1st class, University of Essex, UK   **2014 – 2017**

Relevant modules included: Software Engineering, Object-Oriented Programming, Application Programming, Web Programming, Databases, Mobile Robotics, Individual and Group Projects.

Greek Apolytirion, General Lyceum of Mygdonia, Greece   **2011 – 2014**

Graduation Certificate of mark 18.3/20, rated "Excellent".

Work Experience

Developer - Enigen UK   **Nov 2020 – Present**

Working as part of a team responsible for delivering API-first e-commerce and bespoke web development solutions. Used JavaScript, HTML, CSS, Knockout.js and APIs to develop and integrate solutions based on the Oracle Commerce Cloud platform. Experienced in front and back-end development, following industry-standard development workflows and best practices.

CX Consultant - Enigen UK   **Jul 2019 – Nov 2020**

Responsible for communicating with internal team, supervising and training analysts in order to lead implementation projects of Oracle CRM solutions. Continuously interacting with customers to discuss, analyse and meet their requirements.

CX Analyst - Enigen UK   **Jan 2018 – Jul 2019**

Involved in all phases of cloud customer experience implementation projects, from analysis, design and build, to testing, deployment and go-live. Gained experience in Oracle customer experience (CX) SaaS platforms.

Technical Skills

- **JavaScript** experience acquired through daily back-end programming tasks as part of my current role as well as university education.
- **HTML, CSS, Knockout.js, jQuery, Bootstrap,** knowledge gained via education, self-learning and front-end development work on e-commerce solutions.
- Solid understanding of how to use and construct **APIs**, within and between platforms.
- Experienced with **Oracle SaaS** platforms. Have acquired this knowledge and certifications after several years of working with Oracle cloud solutions focused on customer experience (CX) and e-commerce.
- **Python** knowledge. Originally learned Python as part of university education, then enhanced this skill by online self-learning and several work assignments.
- Experienced with **Visual Studio Code, Git** and **Bitbucket**.

Professional Skills

- **Interpersonal Skills** - Good listening and speaking skills. Ability to analyse conversations and communicate points clearly.
- **Team-work** - Successfully worked within several teams to deliver common goals. Also, have shown the ability to quickly adapt within new team settings and introduce new members to existing team.
- **Customer-focused** - Experienced with leading interactions with customers regularly to meet the project scope, customer requirements and improve professional relationships.
- **Problem-solving** - Developed significant skills to efficiency solve problems over the course of education and previous job roles. Also, earned the ability to adapt to unexpected situations and make decisions under pressure.
- **Objective-oriented** - Work with determination and persistence towards achieving the best possible outcome in the most effective way.
- **Motivated** - Excited to practice programming and acquire new knowledge and technical skills.

Interests

Fitness - Enjoy visiting the gym on a regular basis to work out and clear my mind.

Music - Love exploring new music and learning how to play electric guitar.

Travel - Like travelling to and exploring new destinations with family and/or friends, building life-long memories.

References

Available upon request