

SHIPPING POLICY

SHIPPING AND DELIVERY - INDIA

Vastra Collections ships to all the pin codes in India. We have partnered with best logistics services to ensure that your products are handled professionally and delivered on time.

ORDER DISPATCH

Vastra Collections orders are usually processed and dispatched within 1 working days. In case of any delays in processing your order, we will intimate you and inform you regarding possible delays.

ORDER DELIVERY

For India:

Our logistics partner usually deliver the shipment in 2-3 days for metro cities and 5-7 days for non-metro cities from the time we dispatch your order. However, in case of any unforeseen circumstances or rare operational issues, there might be a delay in delivering your order.

International orders (Outside of India):

Every package goes from one checkpoint to another before it gets delivered to you safely, the process takes time but the travel is quick. You can expect your package within 5 to 10 days from your order date. In some rare cases, any delays can be brought to our notice by emailing at vastracollections2024@gmail.com and we shall provide you with better information for your query.

SHIPPING CHARGES

Shipping within India:

Vastra Collections offers free shipping for all prepaid orders within India. Shipping charges/Cash-handling charge of ₹150 is applicable for all COD orders within India.

International Shipping:

International shipping charges are applicable as per the weight of the products in your order and this will be automatically added to your cart at Check Out. Our shipping charges are on DDU (Delivery Duty Unpaid) basis.

All the product prices on our website and the shipping charges are exclusive of import duties. As the recipient of the order, you shall be liable for all import duties, customs and local sales tax levied by the country you are in. Please ensure payment of import duties to receive your order on arrival. Failing to do so your order might get stuck at the customs department or it may return back to our warehouse and in such cases, we will not be able to refund the shipping charges if it returns back to us and also deduct the charges for the return.