

EDUCATION

W. P. Carey School of Business, Arizona State University	Aug 2024 – Dec 2025
Master of Science, Business Analytics	Tempe, AZ
GPA: 4.00/4.00	
University of Delhi, Shri Ram College of Commerce	Jul 2018 – Jun 2021
Bachelor of Commerce	New Delhi, IN

PROFESSIONAL EXPERIENCE

Operations & Business Analyst Intern	May 2025 – Aug 2025
BANGERS SNACK INC.	San Francisco, CA
<ul style="list-style-type: none"><li>Designed A/B experiments for product launches, analyzed adoption metrics in <b>SQL + Power BI</b>, achieving an <b>11% conversion uplift QoQ</b>.</li><li>Defined SKU-level <b>event schema</b> (expiry-at-risk, stockouts, demand triggers), which enabled adoption tracking and feature usage dashboards.</li><li>Automated a BI dashboard (<b>SQL + Apps Script + Looker Studio</b>) integrating SKU-expiry-pallet data across 6+ product lines, reduced <b>manual errors by 90%</b> and improved <b>refresh speed by 96%</b>.</li><li>Orchestrated the launch of a D2C ecommerce channel by leading website deployment, Amazon FBA integration, and velocity-based inventory planning, <b>generated \$3.1K+ revenue through 71</b> orders with 5.7K+ sessions during May–July 2025.</li><li><b>Automated</b> pallet-ID generation &amp; reconciliation, lightweight <b>ETL (Apps Script + SQL)</b> aligned to SAP/NetSuite, which eliminated duplicate pallet records.</li><li><b>Created</b> a supplier data mart (<b>HubSpot + trend data</b>) and applied <b>DoE</b> for sample evaluations, informed sourcing decisions that delivered <b>8% cost savings</b>.</li></ul>	
Marketing & Brand Analyst Intern	May 2023 –Jun 2023
DGBREW TECHNOLOGIES	New Delhi, IN
<ul style="list-style-type: none"><li>Redesigned digital marketing strategy through <b>industry trend analysis</b> and <b>SEO/SEM</b> optimization, <b>lifted online visibility by 25%</b> and strengthened brand positioning.</li><li>Developed GA4 + SEO dashboards in <b>Looker Studio</b>, monitored <b>organic traffic, bounce, conversion, and keyword rankings</b>, Produced a <b>15% rise in engagement</b>.</li></ul>	
Data Analyst Intern	Oct 2022 – Apr 2023
ESC INDIA	New Delhi, IN
<ul style="list-style-type: none"><li><b>Analyzed</b> two years of export performance data using Python with cross-functional teams and <b>formulated six KPIs</b> (e.g., market share, export frequency, product performance index), which <b>contributed to a 15% increase in promotion effectiveness</b>.</li><li>Designed, implemented, and maintained automated BI reporting systems by <b>building SQL-based ETL processes for 200K+ sales records</b>, integrating stored procedures and CTEs to streamline monthly reporting and reduce manual intervention.</li><li>Refactored 20+ complex SQL queries per week using <b>window functions, CTEs, and indexing</b> to improve latency by 35% and <b>reduce redundancy by 26%</b>.</li></ul>	

RESEARCH EXPERIENCE

Research Assistant	Jan 2025 – Present
INFORMATION SYSTEMS LAB – Arizona State University	Tempe, AZ
<ul style="list-style-type: none"><li>Executed product-style experiments by designing <b>A/B tests</b>, defining <b>guardrail metrics</b>, and visualizing <b>retention cohorts in SQL + Power BI</b>, uncovering insights that <b>drove +27.2% MoM engagement</b>.</li><li><b>Improved</b> Alzheimer’s detection model transparency by annotating medical images and restructuring 5 subclasses, <b>enhanced explainability, supported training of state-of-the-art computer vision models</b>, and <b>achieved 95% accuracy</b>, delivering clinician-readable outputs.</li><li>Partnered with technical and UI/UX teams to evaluate drone detection system performance using mAP50 and F1-score, crafted visual reports that highlighted a <b>30% improvement over baseline</b>, bolstering department’s case for defense funding.</li></ul>	

PROJECT EXPERIENCE

Arizona State University	
<ul style="list-style-type: none"><li><b>Grocery Store Review Analysis:</b> Built an <b>NLP pipeline to analyze 8,000+ Yelp reviews</b> from Arizona grocery stores using <b>regression and classification techniques</b>, which achieved <b>98.4% sentiment accuracy</b>. Identified key satisfaction drivers like stockouts and service delays, delivering insights that guided pricing and inventory strategies.</li><li><b>Road Crack Detection &amp; Repair Prioritization:</b> Trained a <b>deep learning segmentation model</b> to detect cracks in bike lane images, <b>achieved 91% accuracy and a Dice score of 0.81</b>. Developed a severity-based prioritization framework with dashboards to help city planners allocate repair resources based on safety impact.</li></ul>	

SKILLS & ACTIVITIES

<ul style="list-style-type: none"><li><b>Programming:</b> Python (NumPy, Pandas, Keras, Matplotlib, Seaborn, Scikit-learn), R, SQL</li><li><b>Product Analysis &amp; Modeling:</b> A/B &amp; Multivariate Testing, Experiment Design, Guardrail Metrics, Event Taxonomy, Cohort &amp; Funnel Analysis, Predictive Modeling, Regression, NLP, Sentiment Analysis</li><li><b>Data Management &amp; Engineering:</b> ETL Automation (Stored Procedures, CTEs, Google Apps Script), Semantic Layer/Metric Definitions, Data Modeling &amp; Warehousing (Star/Snowflake), SSIS, Data Quality &amp; Lineage</li><li><b>Platforms &amp; Tools:</b> Power BI (DAX), Looker Studio, Tableau, Excel (Advanced automation &amp; VBA-equivalent scripting), GA4, HubSpot, GTM, BigQuery, MS SQL Server, Azure Data Studio, SPSS, Minitab, SAP (Inventory modules – exposure), EC2, AWS SageMaker</li></ul>	
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