

EDUCATION

W. P. Carey School of Business, Arizona State University	Aug 2024 – Dec 2025
Master of Science, Business Analytics	Tempe, AZ
GPA: 4.00/4.00	
University of Delhi, Shri Ram College of Commerce	Jul 2018 – Jun 2021
Bachelor of Commerce	New Delhi, IN

PROFESSIONAL EXPERIENCE

Operations & Business Analyst Intern	May 2025 – Aug 2025
BANGERS SNACK INC.	San Francisco, CA
<ul style="list-style-type: none">Gathered and documented business requirements across marketing & operations, defined KPI frameworks and prepared functional specifications for SAP-integrated launch trackers, enabled 50% store readiness across 300+ outlets.Automated an executive KPI dashboard (SQL + Apps Script + Looker Studio) that integrated SKU-expiry-pallet data across 6+ product lines, which reduced manual errors by 90% and improved refresh timeliness by 96%.Mapped as-is/to-be inventory workflows and implemented FEFO/FIFO with expiry-at-risk alerts, reduced product waste by 12% and improved SKU traceability (Lean Six Sigma).Standardized pallet-ID reconciliation processes, built lightweight ETL aligned to SAP/NetSuite and documented SOPs, eliminated duplicate pallet records and enabled real-time SKU-level audits.Coordinated cross-functional launch of a D2C e-commerce system (website deployment, Amazon FBA, velocity-based planning), generated \$3.1K+ revenue from 71 orders with 5.7K+ sessions (May-Jul 2025).Designed a supplier data mart (HubSpot + trend data) and created evaluation criteria (DoE), delivered 8% cost savings through system-driven sourcing decisions.	
Marketing & Brand Analyst Intern	May 2023 – Jun 2023
DGBREW TECHNOLOGIES	New Delhi, IN
<ul style="list-style-type: none">Analyzed stakeholder requirements and market trends to prioritize SEO/SEM initiatives, which increased online visibility by 25% and strengthened brand positioning.Designed self-serve GA4 dashboards in Looker Studio and standardized KPI definitions (traffic, bounce, conversion, rankings), which produced a 15% rise in engagement.	
Data Analyst Intern	Oct 2022 – Apr 2023
ESC INDIA	New Delhi, IN
<ul style="list-style-type: none">Analyzed two years of export performance data using Python with cross-functional teams and formulated six KPIs (e.g., market share, export frequency, product performance index), which contributed to a 15% increase in promotion effectiveness.Developed automated BI reporting systems (SQL + Power BI) for 200K+ records, standardized refresh cadence and reduced manual effort by 30% via stored procedures and CTEs.Refactored 20+ complex SQL queries per week using window functions, CTEs, and indexing to improve latency by 35% and reduce redundancy by 26%, enabling faster reporting and smoother UAT sign-off.	

RESEARCH EXPERIENCE

Research Assistant	Jan 2025 – Present
INFORMATION SYSTEMS LAB – Arizona State University	Tempe, AZ
<ul style="list-style-type: none">Documented requirements and Improved Alzheimer’s detection model transparency by annotating medical images and restructuring 5 subclasses, enhanced explainability, supported training of state-of-the-art computer vision models, and achieved 95% accuracy, strengthening data-driven healthcare decisions.Facilitated cross-functional reviews (engineering, UI/UX) and produced stakeholder reports showing a 30% improvement vs. baseline, supporting system adoption.Established a reporting framework for A/B test results in Power BI + GA4, produced a +27.2% MoM increase in LinkedIn visibility and aligned content strategy with stakeholder goals.	

PROJECT EXPERIENCE

Arizona State University	
<ul style="list-style-type: none">Grocery Store Review Analysis: Built an insight deck from 8,000+ Yelp reviews (NLP, regression/classification), which achieved 98.4% sentiment accuracy and guided pricing & inventory decisions for stakeholders.Road Crack Detection & Repair Prioritization: Trained a deep learning segmentation model to detect cracks in bike lane images, achieved 91% accuracy and a Dice score of 0.81. Developed a severity-based prioritization framework with dashboards to help city planners allocate repair resources based on safety impact.	

SKILLS & ACTIVITIES

<ul style="list-style-type: none">Business & Stakeholders: Requirements (BRD/FRD, User Stories), Functional Specifications, Process Mapping (BPMN, Visio, SIPOC, RACI), KPI/OKR Frameworks, Change Management (stakeholder workshops, adoption), UAT, SOP/Policy Documentation, Lean Six Sigma, Project Methodology (Agile/Scrum, Waterfall), Jira/Confluence, Regression, A/B Testing, Experiment Design, Statistical Analysis, Machine LearningData & Reporting: SQL, Python (pandas, NumPy, matplotlib, seaborn, scikit-learn), R, Power BI (DAX), Tableau, Looker Studio, MS Excel (Power Query, automation), Ad-hoc Reporting, KPI/Metric Definitions (guardrails & SLAs), Data Quality & Lineage, Data Modeling (Star/Snowflake, ER Diagramming), ETL Automation (CTEs, Stored Procedures, Apps Script), Audit Readiness & Risk AssessmentsPlatforms & Tools: Salesforce, HubSpot, GA4, GTM, BigQuery, MS SQL Server, Power Apps, IBM Cognos, Azure Data Studio, SPSS, Minitab	
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