

[Home](#) > [Berita](#)

After Being Built, AI SARI Chatbot Made By The Indonesian Ministry Of Foreign Affairs Is Undergoing Testing

14 Februari 2025, 14:15 | Editorial Team



Director of Protection for Indonesian Citizens at the Indonesian Ministry of Foreign Affairs Judha Nugraha (VOI/AFI)

Share:



JAKARTA - A chatbot with artificial intelligence (AI) SARI (Indonesian Migrant Artificial Relations) made by the Indonesian Ministry of Foreign Affairs is undergoing testing, said the Director General of Protection for Indonesian Citizens Judha Nugraha.

"Currently, the AI chatbot has been built and is undergoing testing," Judha said in a short message, Friday, February 14.

"It will be officially launched soon," he added.

Judha further said that the AI SARI chatbot was built together between the Indonesian Ministry of Foreign Affairs and UN Women. It will later be embedded in one of the ministries' digital ecosystems.

"It will be embedded in the Safe Travel feature," said Judha.

Previously reported, the Indonesian Ministry of Foreign Affairs continues to take advantage of the development of technology, information, digital to artificial intelligence, in order to support the services and protection of Indonesian citizens (WNI) abroad.

Deputy Minister of Foreign Affairs of the Republic of Indonesia, Armanatha Ch. Nasir said, related to the use of the digital ecosystem in efforts to protect and provide services, the Ministry of Foreign Affairs continues to strive to increase innovation.

"There is a Safe Travel, Portal Peduli WNI. Now we are continuing to increase innovation, including using AI (artificial intelligence) in providing assistance to Indonesian citizens with the SARI system," he explained in his presentation on the service and protection achievements of Indonesian citizens abroad throughout 2024 at the Indonesian Ministry of Foreign Affairs, Thursday, February 13.

On the same occasion, Judha said, AI SARI chatbots were presented to provide humanist services.

"If ordinary chatbots cannot detect language, (SARI) even use Javanese can respond, they can provide empathy. We have trained to be able to provide empathy and also respond to needs when getting problems," explained Judha.

SEE ALSO:



Menlu AS Sebut Kembalinya Militer Israel ke Medan Perang Tidak Menyelesaikan Masalah Hamas

14 Februari 2025, 13:30



Presiden Trump Janjikan Keterlibatan Kyiv dalam Perundingan Damai dengan Rusia

14 Februari 2025, 11:45

He said, Portal Peduli WNI is a web base. Meanwhile, Safe Travel is a mobile application that can be downloaded on the App Store and Play Store.

Caring for Indonesian citizens is intended for Indonesian citizens who live abroad. Meanwhile, Safe Travel, continued Judha, is dedicated to Indonesian citizens who travel briefly abroad, although Indonesian citizens who live abroad can also be used.

"This is a form of commitment from the Indonesian Ministry of Foreign Affairs to carry out digital transformation to make it easier for people to get the service and protection of Indonesian citizens," explained Judha.

The English, Chinese, Japanese, Arabic, and French versions are automatically generated by the AI. So there may still be inaccuracies in translating, please always see Indonesian as our main language. (system supported by DigitalSiber.id)

Tag: [Internasional](#) [kementerian luar negeri](#) [chatbot](#) [kecerdasan buatan](#)

MOST POPULAR TAGS

#Prabowo Subianto
#donald trump
#Jokowi
#Indonesian Hajj Pilgrims
#gaza

POPULAR



I NEWS

Two Taiwanese Arrested For Entering US Military Bases Without Permit

16 Mei 2025, 05:00



I NEWS

Germany Supports Increased Defense Expenditure Budget For NATO Members To 5 Percent Of GDP

16 Mei 2025, 06:00



I NEWS

US President Trump: My Priority Ends Conflict, Not Starting It

16 Mei 2025, 04:00



I NEWS

Head of Delegation Says Russia Wants to Achieve Peace with Ukraine

16 Mei 2025, 09:15



I NEWS

KKB Returns To Action In Central Papua, 2 Brimob Members Shot Dead

16 Mei 2025, 07:30

RELATED NEWS



| NEWS
KPK Confiscates Land And Buildings To Apartments In East Java Worth IDR 9 Billion Related To Bribery Of Grant Funds
16 Mei 2025, 18:46



| NEWS
Megawati Gathers PDIP Regional Heads, Reminds Regional And Central Programs Must Be In Line
16 Mei 2025, 18:40



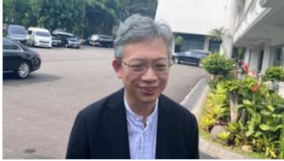
| LIFESTYLE
Changes In Shopping Trends In The Community, Habits Of Hanging Out To Health Become An Option
16 Mei 2025, 18:25



| NEWS
KPK Finds IDR 788.4 Million And Foreign Money When Searching Houses In Kebayoran Lama Regarding Rita Widyasari's Case
16 Mei 2025, 18:22



| NEWS
Ganjar: The PDIP Congress Was Postponed Not Because Of Hasto's Case
16 Mei 2025, 18:18



| NEWS
Prabowo Receives Chinese Ambassador To Discuss Strengthening Investment To Food
16 Mei 2025, 18:08