

## **Exercises of chapter 1 and 2**

### **Exercise 1.1:**

It is said that government spending on IT is increasing as government departments take initiatives to improve customer service or have a wider reach of services. Find out what factors are responsible for the increase of IT spending by government agencies. Also list and

The factors responsible for increase the IT spendings by the government are as follows:

#### **Growing Importance of Software Projects**

Everyday life is being profoundly impacted by software initiatives, which is increasing demand for development in uncharted territory. Organizations inside the government are realizing how software may enhance services and broaden their scope.

#### **Wide Applications Across Sectors**

Numerous industries, including public services, healthcare, education, and cars, are progressively integrating software systems. This integration is being used by government organizations to improve the way they provide their services.

#### **Increasing Use of Technology in Daily Life**

Governments are under pressure to use comparable technology for public services, increasing comfort and efficiency, because of the widespread use of IT systems in commonplace gadgets like cell phones, appliances, and automobiles.

#### **Advancements in Software Systems**

To manage large-scale operations and make well-informed judgments, governments are investing more in IT to use cutting-edge software solutions for areas like data analytics, automation, and real-time processing.

#### **Customer-Oriented Services**

Governments that prioritize customer satisfaction must implement IT solutions that improve service quality, user experience, and accessibility for all residents.

#### **Economic and Employment Growth**

Since the IT industry employs many people, governments want to support the development of specialized skills, economic growth, and job creation.

### **3 major projects done by Canadian Government are:**

#### **1. Digital Identity Program:**

To create a secure and efficient digital identity system for Canadian citizens. The aim is to streamline access to government services, enhance security, and reduce fraud by providing a verified digital identity for individuals.

The program involves integrating multiple services like health care, tax filings, and social benefits under a unified system. The platform is expected to make interactions with federal services more seamless and accessible, while also ensuring privacy and data protection.

This project will impact millions of Canadians, improving their access to government services and simplifying identity verification for a variety of activities.

## **2. Open Government Platform (OGP):**

The OGP aims to make government data more accessible and usable to the public. This initiative promotes transparency and fosters innovation by making various datasets, including financial and environmental data, open for public use.

The OGP allows citizens, researchers, and businesses to access government datasets for use in applications, research, and policy development. It supports open source projects and encourages collaboration between the public and private sectors.

The platform has created a wealth of opportunities for innovation in areas like civic tech, allowing third parties to build apps and solutions based on public data.

## **3. Canada's Digital Service (CDS) Transformation:**

The CDS is working on modernizing the technology infrastructure across various federal agencies to improve the quality of services offered to Canadians. It focuses on the adoption of agile practices, user-centered design, and cloud-based solutions to enhance service delivery.

This involves upgrading systems in departments such as immigration, social services, and health. The goal is to reduce processing times, increase efficiency, and provide more responsive services.

The CDS transformation will lead to more efficient government operations, improved user satisfaction, and better overall service delivery, especially in areas like immigration processing and public health.

## **Exercise 2.2**

Go to some open-source projects and find out about their project charters. Find out why they have those project charters.

### **Rocket.Chat — Open-Source Slack Alternative**

#### **Purpose of Project Charters**

- **Clarity and Focus:** It defines the project's mission and objectives, ensuring all contributors understand the project's purpose and direction.
- **Stakeholder Alignment:** By identifying key stakeholders and their roles, it promotes effective communication and collaboration among team members.
- **Resource Allocation:** It outlines the allocation of resources, including budget and personnel, facilitating efficient resource management.
- **Risk Management:** By assessing potential risks and establishing mitigation strategies, it prepares the team to handle challenges proactively.

### **Plausible Analytics — Open-Source Google Analytics Alternative**

The project charter for Plausible Analytics would likely focus on its mission to provide a privacy-friendly alternative to Google Analytics, emphasizing transparency, simplicity, and user data protection.

#### **What project charter will do?**

##### **Mission**

To empower website owners with actionable insights through privacy-friendly, open-source analytics while respecting user data and promoting ethical digital practices

##### **Goals**

- Provide a simple, intuitive analytics platform that is free from tracking user personal data.
- Offer a fully open-source solution to ensure transparency and community involvement in development.
- Support compliance with privacy laws such as GDPR, CCPA, and others.
- Promote sustainable, privacy-focused digital alternatives to big tech.

##### **Scope**

- **What is included:** Development and maintenance of a lightweight analytics platform that does not rely on cookies, uses minimal resources, and delivers real-time reporting.
- **What is excluded:** Tracking personal user data or incorporating third-party services that compromise user privacy.

##### **Guiding Principles**

- Privacy-first: No personal data collection or intrusive tracking mechanisms.
- Open source: Transparent codebase and collaborative development with contributions from the community.
- Simplicity: Focus on a user-friendly interface and straightforward analytics.

### **Stakeholders**

- Website owners and developers seeking privacy-focused analytics solutions.
- Contributors from the open-source community.
- End-users of websites whose data privacy is a priority.

### **Deliverables**

- An easy-to-deploy, open-source analytics platform.
- Regular updates to ensure compliance with privacy laws and user needs.
- Documentation for setup, customization, and contribution.

### **Governance**

- The project will operate under a collaborative open-source governance model, with major decisions reviewed by maintainers and input welcomed from the community.

### **Why Have a Project Charter?**

#### **Clarifies Purpose and Vision**

The charter would clearly define the mission and goals of Plausible Analytics, making it easier for contributors and users to align with the project's principles.

#### **Encourages Transparency and Trust**

As an open-source privacy-focused project, trust is critical. A charter helps establish credibility by explicitly stating the project's commitment to privacy and ethical development.

#### **Defines Boundaries**

The charter sets clear limits on the scope of the project, ensuring the team does not compromise on privacy principles or expand beyond its mission.

#### **Facilitates Governance and Decision-Making**

With open-source projects often relying on contributions from a diverse community, a charter provides a framework for making consistent decisions and resolving conflicts.

#### **Engages the Community**

By outlining the project's values and principles, the charter attracts like-minded contributors who are passionate about privacy and ethical software development.

## Supabase — Open-Source Firebase Alternative

Supabase aims to provide an open-source alternative to Firebase by offering scalable, secure, and developer-friendly backend services. It enables developers to build web and mobile applications with PostgreSQL databases, real-time data synchronization, authentication, and API generation—without vendor lock-in.

The primary goals of Supabase are:

**Build an Open-Source Firebase Alternative:** Provide developers with real-time database services and authentication.

**Ensure Easy Integration & Developer Experience:** Offer APIs and SDKs for seamless integration with front-end applications.

**Promote Community-Driven Development:** Encourage contributions from the open-source community for rapid feature development.

**Ensure Scalability & Performance:** Leverage PostgreSQL and edge functions to deliver high-performance, scalable applications.

**Enhance Security and Reliability:** Implement robust security features, including role-based access control and encryption.

**Foster an Open and Inclusive Community:** Develop clear contribution guidelines and transparent governance structures.

### Scope of the Project

In Scope:

- Real-time database services based on PostgreSQL
- Authentication and authorization mechanisms
- Edge functions and APIs for app development
- Scalable storage solutions
- Developer collaboration tools
- Open-source contribution and community governance

Out of Scope:

- Proprietary Firebase features (e.g., Firestore-specific queries)
- non-PostgreSQL database support
- Closed-source enterprise features (if any)

### Governance and Roles

- Core Team: Responsible for roadmap, releases, and security updates.

- Contributors: Community members contributing code, documentation, and issue resolution.
- Maintainers: Reviewing PRs, ensuring quality, and aligning contributions with project goals.
- Users & Stakeholders: Developers, startups, and enterprises using Supabase for application development.

### **Key Deliverables**

- Supabase Platform: A fully managed backend-as-a-service.
- Documentation: Comprehensive guides for developers.
- Community Engagement: Open forums, Discord discussions, and contribution guidelines.
- Open-Source Codebase: Transparent and accessible repository on GitHub.

### **Why Supabase Needs a Project Charter?**

Supabase, as an open-source project, needs a **project charter** for the following reasons:

- Clarity in Direction: Defines the vision, scope, and objectives, preventing feature creep.
- Governance and Decision-Making: Establishes clear roles for maintainers, contributors, and the core team.
- Transparency: Ensures that decisions, funding, and contributions are managed in an open manner.
- Sustainability: Enables long-term planning for funding, feature development, and maintenance.
- Community Engagement: Encourages a thriving contributor base by providing well-defined contribution guidelines.

By having a structured charter, Supabase can ensure project stability, encourage open-source collaboration, and provide a clear path for growth and innovation.