# **Lead Scoring Case Study Summary**

This analysis is done for X Education to find out what they need to do to attract more industry professionals to their courses. Based on the Data provided we get a lot of information about the way potential customers visited the site, how long they spent on it, how they arrived at it, and the conversion rate.

## The following are the steps used for Solution are:

## Step1: Reading and Understanding Data

- Importing the necessary library
- Read and analyse the data

## Step2: Data Cleaning

- We replaced the 'select' option with the null value since it did not give us much information
- The data was partially clean except for a few null values. We dropped the variables with a null value greater than 40%, and for the remaining null values we made changes in accordance with the data

#### Step3: Data Analysis (EDA)

- Then we started with the EDA to check the condition of our data. We performed the Categorical and Univariate analysis to get insights over dataset
- The analysis revealed many variables that were irrelevant, so these variables were dropped

## Step4: Creating Dummy Variables

We next created dummy data for the categorical variables

#### > Step5: Test Train Split

 In the next step, the data set was divided into train and test segments with a 70-30% ratio

# > Step6: Feature Rescaling

- We used the StandardScaler to scale the original numerical variables
- Using the stats model, we created our initial model, which gave us a complete statistical view of each parameter

#### Step7: Feature selection using RFE

- o The 15 top features were selected based on the RFE
- Based on the VIF values and p-values (VIF < 5 and p-value < 0.05 were kept), the variables that were not significant were manually removed
- We derived the Confusion Metrics and calculated the model's overall Accuracy based on the above assumptions
- For a better understanding of the model's reliability, we also calculated the Sensitivity and Specificity matrices

# > Step8: Plotting the ROC Curve

 We plotted the ROC curve for the features, which showed a good area coverage of 86%, further solidifying our model

# > Step9: Finding the Optimal Cut-off Point

- We plotted the probability graph for Accuracy, Sensitivity, and Specificity for different probabilities and intersection was considered as optimal probability cut-off point
- o Based on a cut-off value of 0.37, we use 0.4 as the model estimate
- We could also observe the values of the Accuracy = 79.1%, Sensitivity = 75.0%,
  Specificity = 81.6%

# > Step10: Computing the Precision and Recall metrics

This method was also used to recheck and a cut off of 0.42 was found with Precision
 = 71.9% and recall = 75.0% on the train data frame

# > Step11: Making Predictions on Test Set

We then applied these learnings to test model and found an accuracy = 79.1%,
 Sensitivity = 74.3% and Specificity = 81.8%