

For billing and service inquiries
1-800-990-7788
www.sce.com

Your electricity bill

BEHR PROCESS CORPORATION / Page 1 of 4

Customer account
7851218574918

Rotating outage
Group A028


Amount due \$4,582.36
Due by 03/13/23

Service account
8111757581
33 Tsim Sha Tsui Road,
Kowloon, Hong

POD-ID
101760940005199198

Date bill prepared
02/21/23

Your account summary

Previous Balance	\$25,677.53
Payment Received 02/03/23	-\$25,383.24
Payment Received 02/17/23	-\$22,970.21
Credit balance	-\$22,675.92
Your new charges	\$27,256.52
Late payment charge	\$1.67
UUT Consolidated Charges	\$0.09
 Total amount you owe by 03/13/23	\$4,582.36

Your cost varies by time of day



Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 9pm - 12am	12am - 8am 9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(14-574)

Tear here

Tear here



Customer account 7851218574918
Please write this number on the memo line of
your check. Make your check payable to
Southern California Edison.

Amount due by 03/13/23

\$4,582.36

Amount enclosed

\$

STMT 02212023 P

33 Tsim Sha Tsui Road, Kowloon,
Hong

P.O. BOX 300
ROSEMEAD, CA 91772-0002

Ways to contact us

Customer service numbers

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Relay calls accepted

Request a large print bill 1-800-655-4555

Multicultural services

Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:

Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400

www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356
	Debit & credit card * 1-800-254-4123

*Residential customers only

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 02/21/23.

- Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.6% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating-outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 700121974918

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 700121974918

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

☐

Every
Month

☐

One Month
only



Usage



Avg. cost



Total cost

Mid peak		24216 kWh	x	\$0.12792	=	\$3,097.71	
Off peak		39354 kWh	x	\$0.12739	=	\$5,013.31	
Super off peak		41749 kWh	x	\$0.08179	=	\$3,414.65	
		105319 kWh				\$11,525.67	Energy Charges
						\$13,541.52	Demand Charges
						\$2,189.33	Other credits/charges
						\$27,256.52	Total

Costs are rounded and include delivery and generation charges. During season or price changes, averages are used. To view all charges and credits and to calculate your bill, refer to **Details of your new charges**.

Winter season demand (kW)

Your maximum demand reached this billing period is 444 kW
Your reactive demand is 223 kVar

Maximum Winter demand reached by price period :
Mid Peak 398 kW 02/02/23 04:45pm-05:00pm
Off peak 338 kW 02/16/23 07:45am-08:00am
Super off peak 444 kW 01/23/23 08:45am-09:00am

To view your demand charges, please refer to the **Details of your new charges**.

Your past and current electricity usage

For meter V349N-005002 from 01/23/23 to 02/20/23

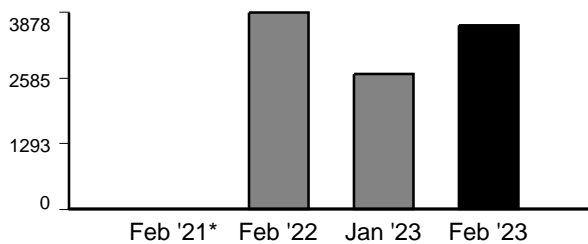
Total electricity you used this month in kWh

105,319

Your next billing cycle will end on or about 03/21/23.

Your daily average electricity usage (kWh)

Reactive usage is 63,643 kVarh



* No data available

Usage comparison

	Feb '21 *	Feb '22	Mar '22	Apr '22	May '22	Jun '22	Jul '22	Aug '22	Sep '22	Oct '22	Nov '22	Dec '22	Jan '23	Feb '23
Total kWh used		120,216	129,443	134,106	129,031	123,062	111,860	105,690	116,035	109,780	111,222	92,120	88,022	105,319
Number of days		31	29	30	31	30	30	31	30	30	31	30	33	29
Appx. average kWh used/day		3,877	4,463	4,470	4,162	4,102	3,728	3,409	3,867	3,659	3,587	3,070	2,667	3,631

Details of your new charges

Your rate: TOU-8-D

Billing period: 01/23/23 to 02/20/23 (29 days)

Delivery charges - Cost to deliver your electricity

Facilities rel demand	444 kW x \$21.22000	\$9,421.68
Demand-Winter		
Mid peak	398 kW x \$2.73000	\$1,086.54
Energy-Winter		
Mid peak	24,216 kWh x \$0.03385	\$819.71
Off peak	39,354 kWh x \$0.03274	\$1,288.45
Super off peak	41,749 kWh x \$0.03211	\$1,340.56
Wildfire fund charge	105,319 kWh x \$0.00530	\$558.19
DWR adjustment	105,319 kWh x -\$0.00208	-\$219.06
Customer charge		\$349.79
Power factor adj	223 kVar x \$0.52000	\$115.96

Your Delivery charges include:

- \$2,484.51 transmission charges
- \$9,684.35 distribution charges
- \$9.48 nuclear decommissioning charges
- \$1,716.70 public purpose programs charge
- \$390.73 new system generation charge

Your Generation charges include:

- -\$2.10 competition transition charge
- \$1,076.34 power charge indifference adjustment (PCIA)

Your overall energy charges include:

- \$238.99 franchise fees

Additional information:

- Service voltage: 480 volts

Generation charges - Cost to generate your electricity

SCE		
Demand-Winter		
Mid peak	398 kW x \$7.33000	\$2,917.34
Energy-Winter		
Mid peak	24,216 kWh x \$0.09407	\$2,278.00
Off peak	39,354 kWh x \$0.09465	\$3,724.86
Super off peak	41,749 kWh x \$0.04968	\$2,074.09

Other charges or credits

Fixed recovery charge	105,319 kWh x \$0.00047	\$49.50
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Subtotal of your new charges		\$25,805.61
Santa Ana UUT	\$25,805.61 x 5.50000%	\$1,419.31
State tax	105,319 kWh x \$0.00030	\$31.60
Your new charges		\$27,256.52

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

DWR Adjustment

This is a refund from the California Department of Water Resources (DWR) relating to the purchase of power during the 2000-2001 energy crisis. The adjustment line item will only appear on bills of customers who previously paid the DWR Bond Charge.