

DATES TO OAKLAND’S ENCAMPMENT MANAGEMENT PLAN (EMP)

Adopted October 2020

homelessness is “the most pressing issue facing our City” - City Auditor

PROGRAM DATA ANALYSIS

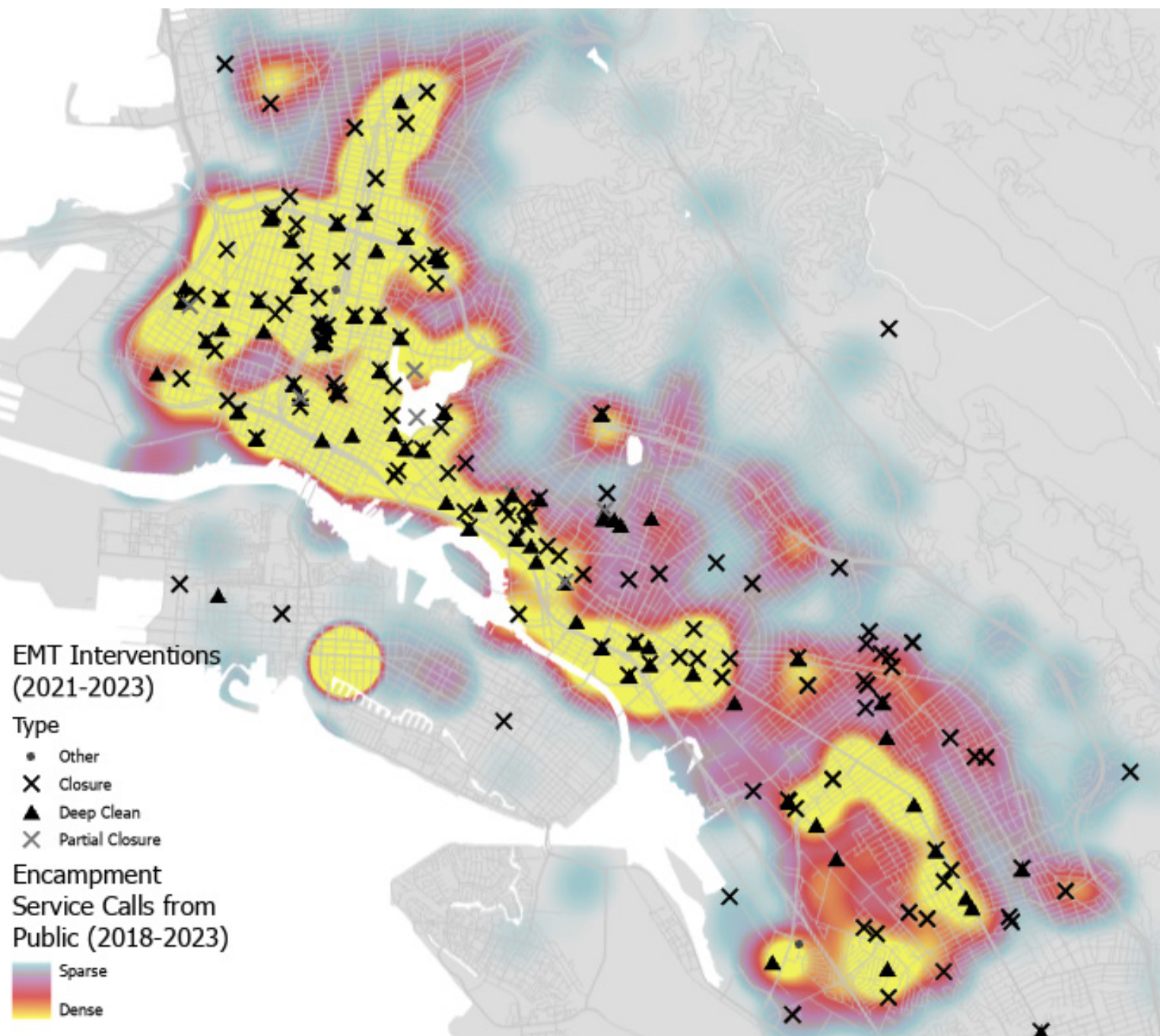
PROGRAM OVERVIEW

644 INTERVENTIONS
AT 288 ENCAMPMENTS
2021-2023

Encampments on Average saw **2.2** interventions
Spread over **2.5 days**
The most interventions were **17** at Mosswood Park
The longest interventions was **4 days** at Woods St

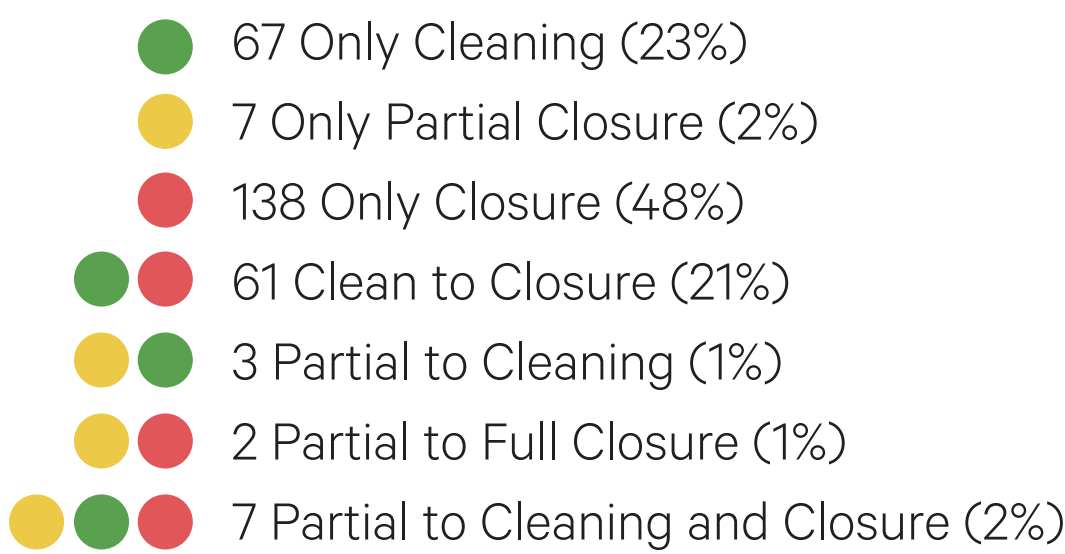


Interventions and Request Calls

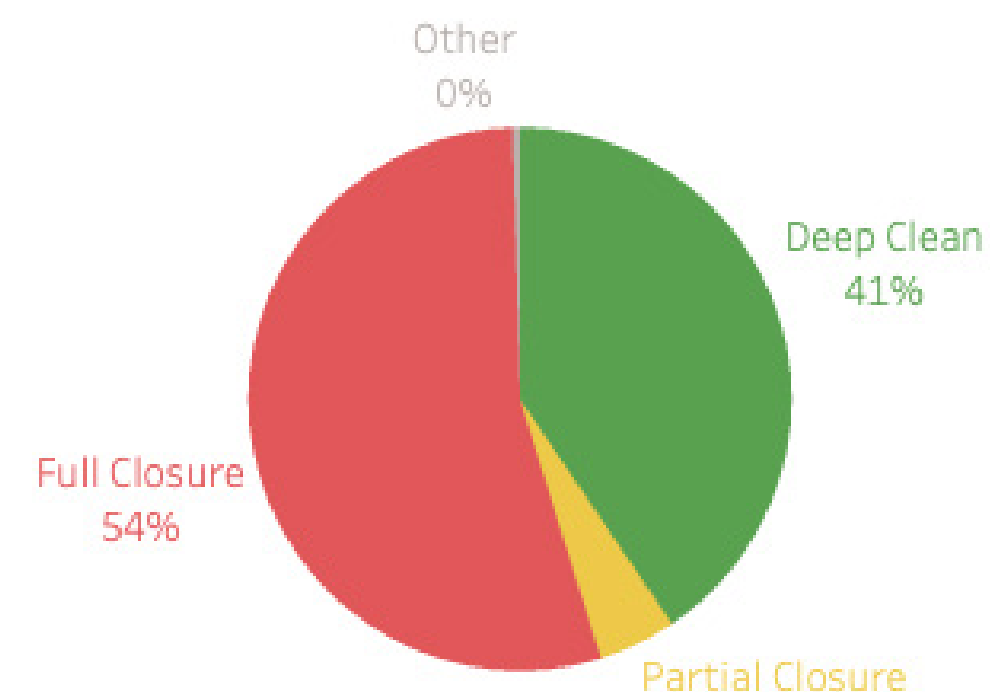


Map of EMT Interventions (2021-2023), a total of 644 interventions; and Encampment Service Calls from the public (2018-2023), a total of 19,696 calls. Both layers accessed from the City of Oakland's Public Data Portal on 5/1/23

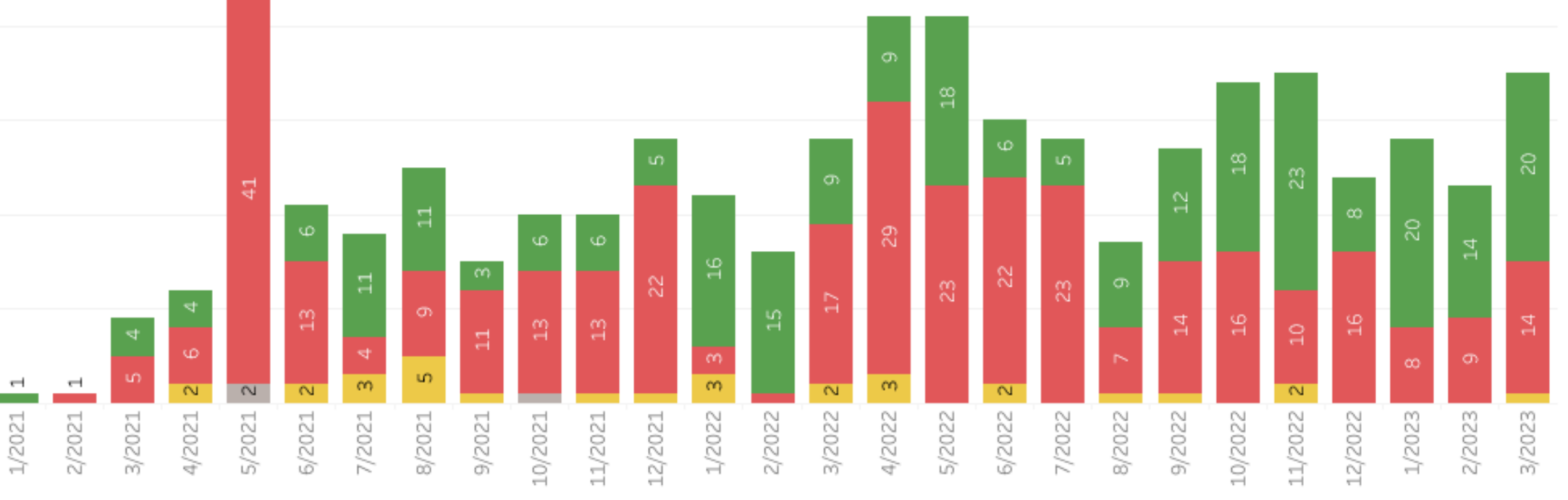
Intervention Sequencing



Intervention by Type



Interventions Over Time



EMP GOALS

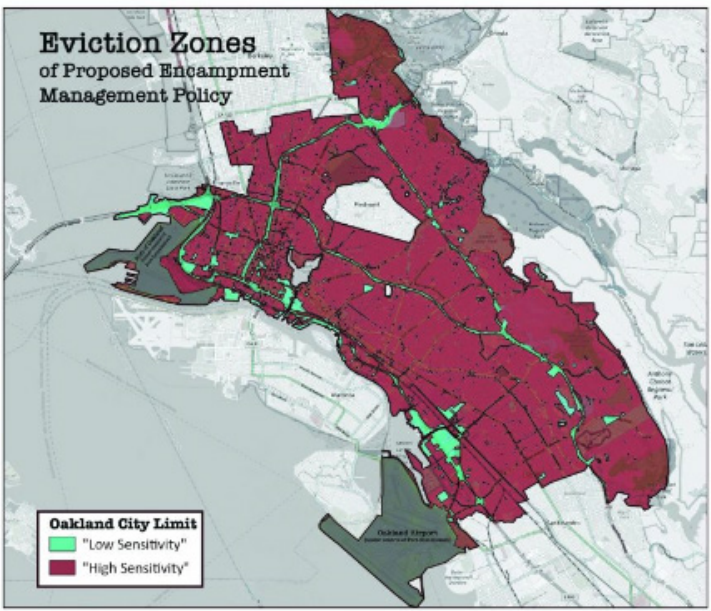
- Determine findings that will prompt EMT intervention;
- Designate high-sensitivity and low-sensitivity areas with different intervention thresholds
- Provide guidance on addressing unreasonable health and safety risks, promoting voluntary compliance, and strategies to address non-compliance

ENCAMPMENT MANAGEMENT TEAM (EMT)

- Established in 2017
- A multi-departmental team to coordinate the City's encampment response
- Tracks all known encampments and prioritizes interventions based on health, safety, and size issues

Departments Involved:

- Oakland's Public Works Department (OPW)
- Human Services Department (HSD)
- Oakland Police Department (OPD)
- Oakland Fire Department (OFD)
- the City Administrator's Office (CAO)
- the Mayor's Office (as needed)
- the City Attorney's Office (as needed)
- Parks and Recreation (as needed)



Map of "sensitivity" areas based on data from the City's interactive map (Anti Eviction Mapping Project)
Map is roughly accurate of high and low sensitivity zones, residential areas should show only 50ft buffers around buildings, this map shows all residential areas as high-sen-

CURRENT ENCAMPMENT SERVICES

Public Works weekly services:

- Trash removal and garbage cart
- Toilets (porta potties) + servicing
- Hand wash station + servicing

Exhibit 14: Hourly cost of intervention activities in FY 2019-20 and the list of staff, vehicles, and equipment used on interventions

Number of Staff	Number of Vehicles/Equipment ¹²
Public Works (9) <ul style="list-style-type: none">Public Works Maintenance Workers (4)Street Maintenance Leaders (3)Heavy Equipment Operator (1)Public Works Supervisor (1)	Public Works <ul style="list-style-type: none">25-Cubic Yard Packers (2)Pickup Trucks (2)Lightning Loader (1)Front End Loader (1)Dingo (1)Trailer (1)
Police Department (3) <ul style="list-style-type: none">Police Officers (2)Police Sergeant (1)	
Total number of staff: 12	Total number of vehicles/equipment: 8
Hourly Cost of Interventions: \$1,464	

Source: Prepared by auditors based on data from the City's financial reporting system and information from Public Works

Reported hourly cost of "intervention", no distinction between cleaning and closure cost; Oakland's April 2021 Audit of the EMP
"two hours would cost approximately \$3,000 and an intervention taking three days would cost approximately \$35,000"

RECOMMENDATIONS

1. Decouple closures and cleanings

- Prioritize cleaning as preventative and make closures last resort
- Report on time and cost for cleaning and closures separately

2. Improve services to increase health and safety in encampments

Aligned with Councilmember Bas's suggestions 10/2020:

- Utilities / Services
 - Toilets
 - Hand washing stations
 - Trash removal
 - Laundry services
 - Solar power
 - Drinking water
- Supplies
 - Cleaning supplies
 - Tarps and zip-ties
- Safety
 - Needle collection
 - Fire extinguishers

3. Provide services based on encampment size and need

Set frequency and amount of services based on:

- Number of people living in an encampment
- Encampment existing for over two weeks

Proposed Frequency and Amount Thresholds:

- Toilets: 1 per / 5 people
- Hand washing station: 1 per / 10 people
- Trash removal and garbage cart: # of people / 7 = number of days a week (max is daily)
- Laundry Services: # of people / 7 = number of days a week (max is daily)
- Basic building supplies: restocked when laundry is provided

4. Improve Data Reporting

- Add data reporting requirements for EMT to the EMP policy
 - Include information on reasoning for deep cleaning, partial closure, and closure of camps
- Use more standardized categories for intervention type
- Use standardized categories for intervention reason
 - Provide open text field for additional reasoning
- Include what departments were involved in intervention