

**Note:** To check the CT Presenter functionality, please follow the instructions [on page 15](#).

## Introduction

The CT Presenter app for iPad and iPhone is a new solution of the CT Products family that is intended to facilitate remote interactions between the sales presenter and clients (HCPs, buyers) to achieve the most engaging user experience.

With the invite link, attendees of the Remote Detailing meeting could enter the meeting in the CT Presenter app and according to the permissions perform actions, such as stream the video, like/dislike slides, or answer the questions on a slide.



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# Jon the Remote Detailing meeting

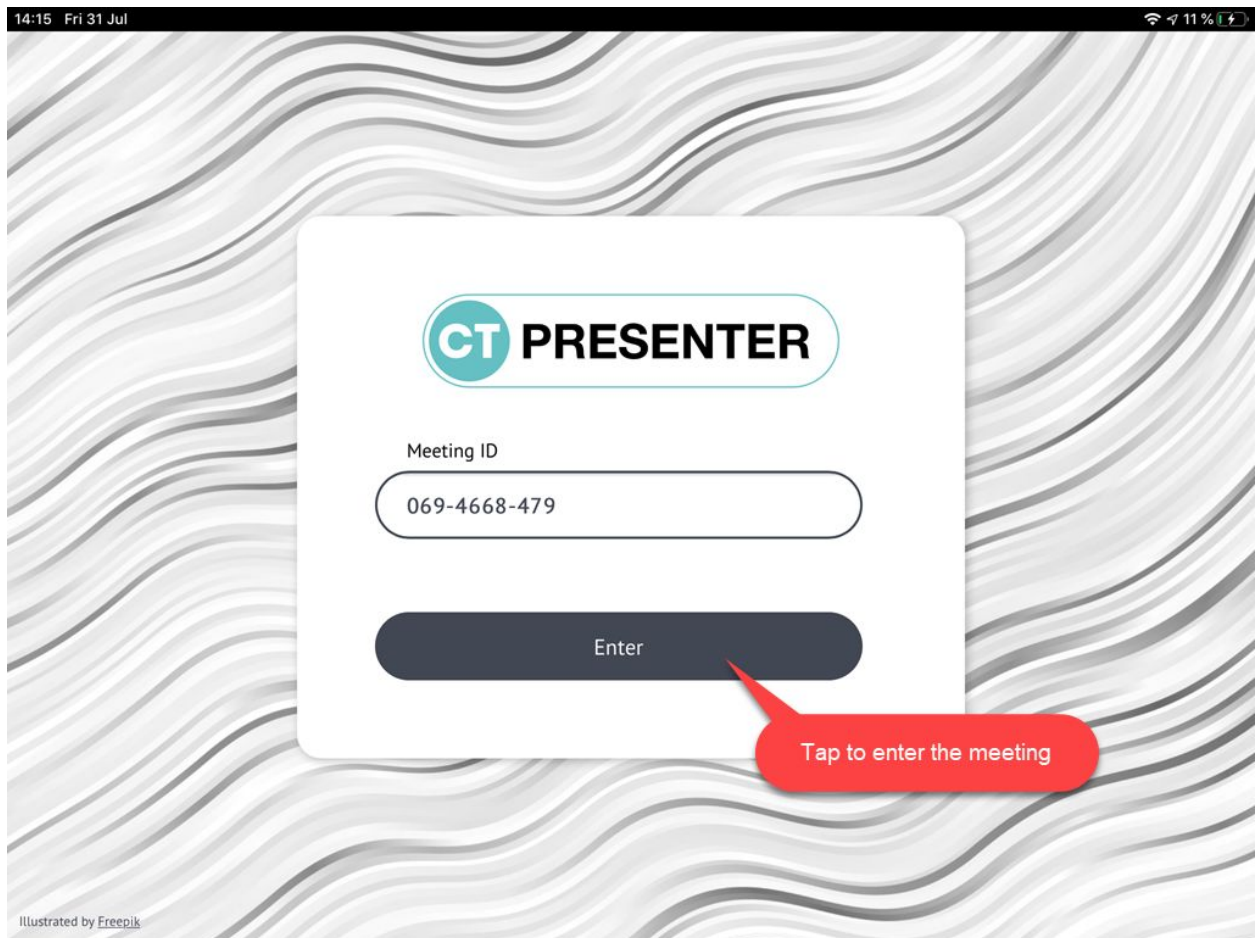
**Note:** The meeting should be created and launched in any browser on the desktop by the presenter.

## With the Meeting ID

The presenter launches the Remote Detailing meeting in Salesforce instance and, for example, dictates the unique digital Meeting ID to the attendee by the phone.

1. Open the CT Presenter app. The **Meeting ID** screen is open.
2. Enter the Meeting ID.

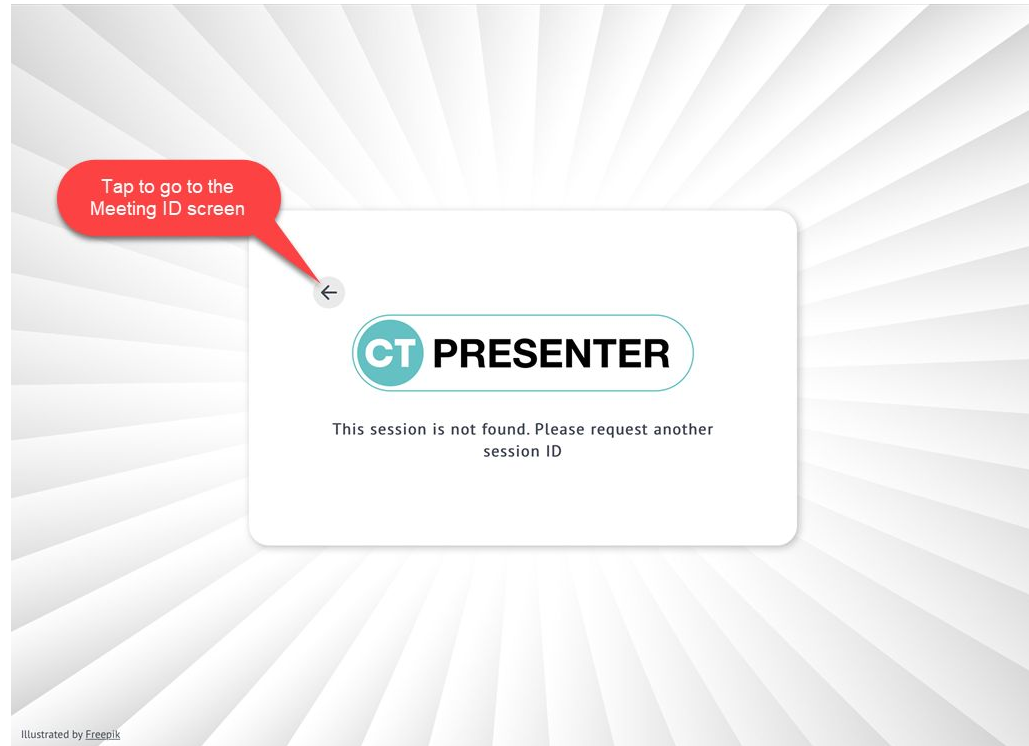
The **Enter** button will be available after all 10 digits are specified.



3. According to the Meeting ID:
  - a. If the Meeting ID is correct, the **Attendee Details** screen is open.
  - b. If the session is expired, the following screen is open. Tap the arrow to go back to the **Meeting ID** screen.

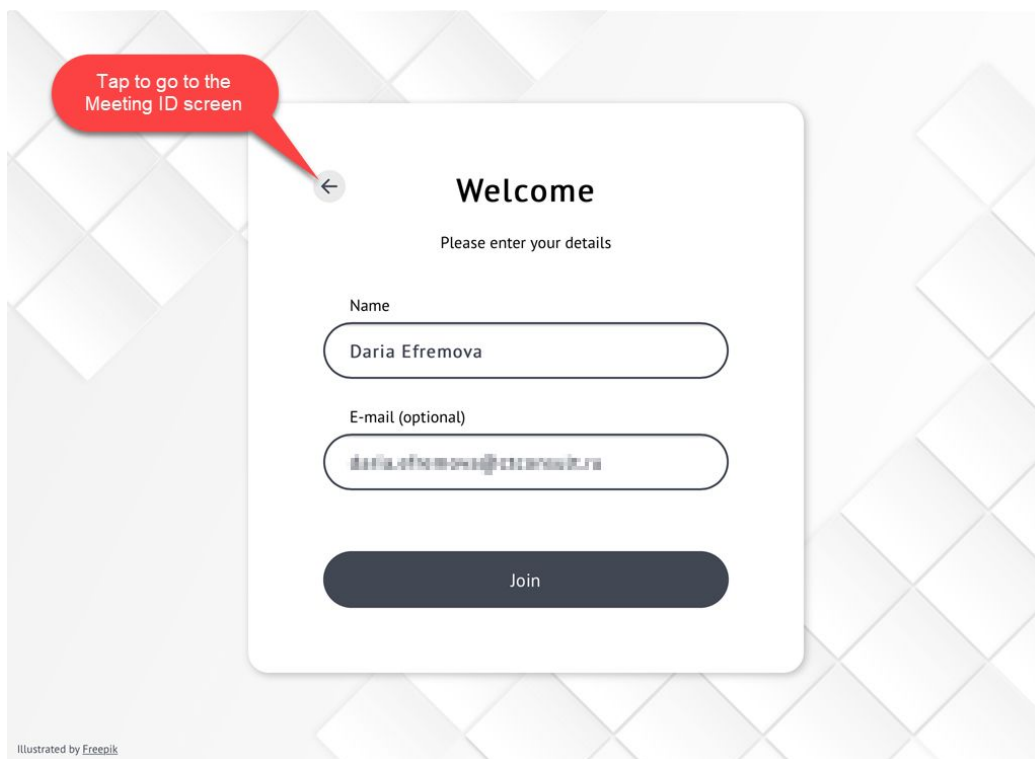


- c. If the Meeting ID is not correct, the following screen is open. Tap the arrow to go back to the **Meeting ID** screen.

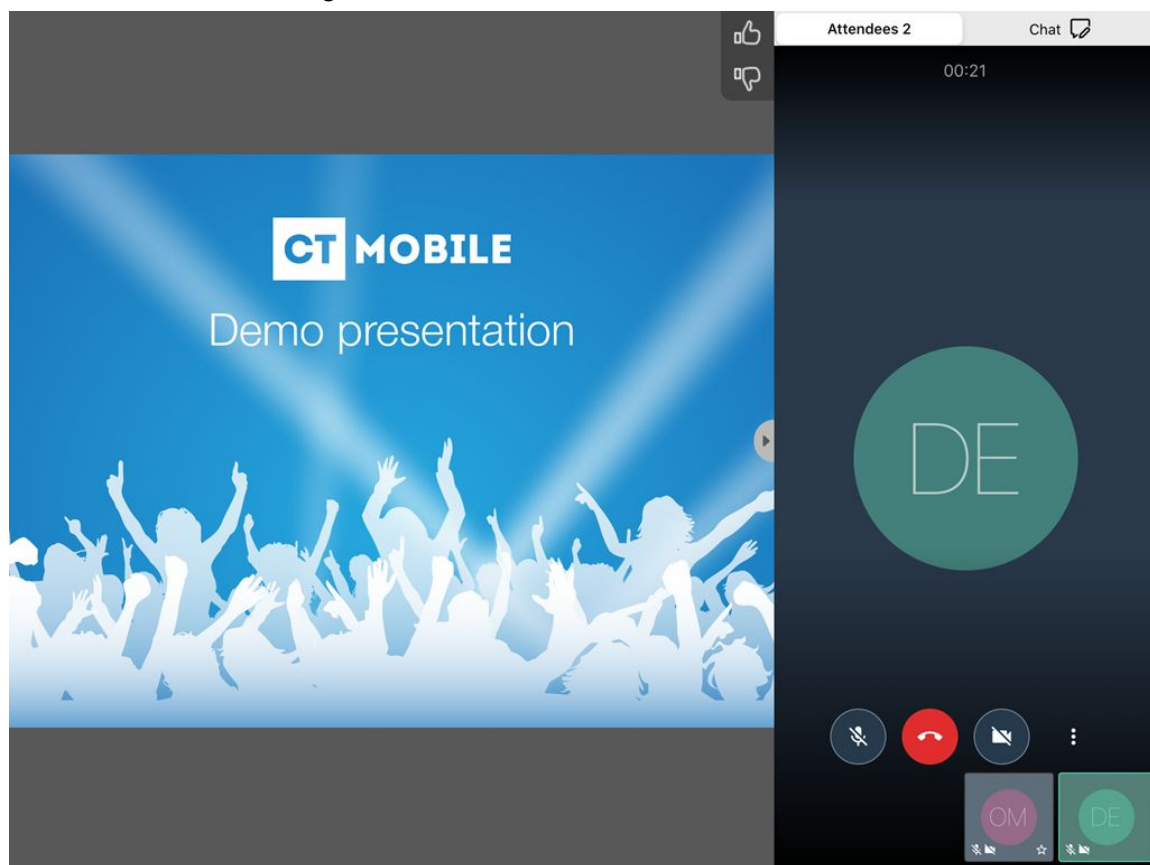


4. Enter the attendee details, such as name and e-mail address (optionally), and tap the **Join** button.

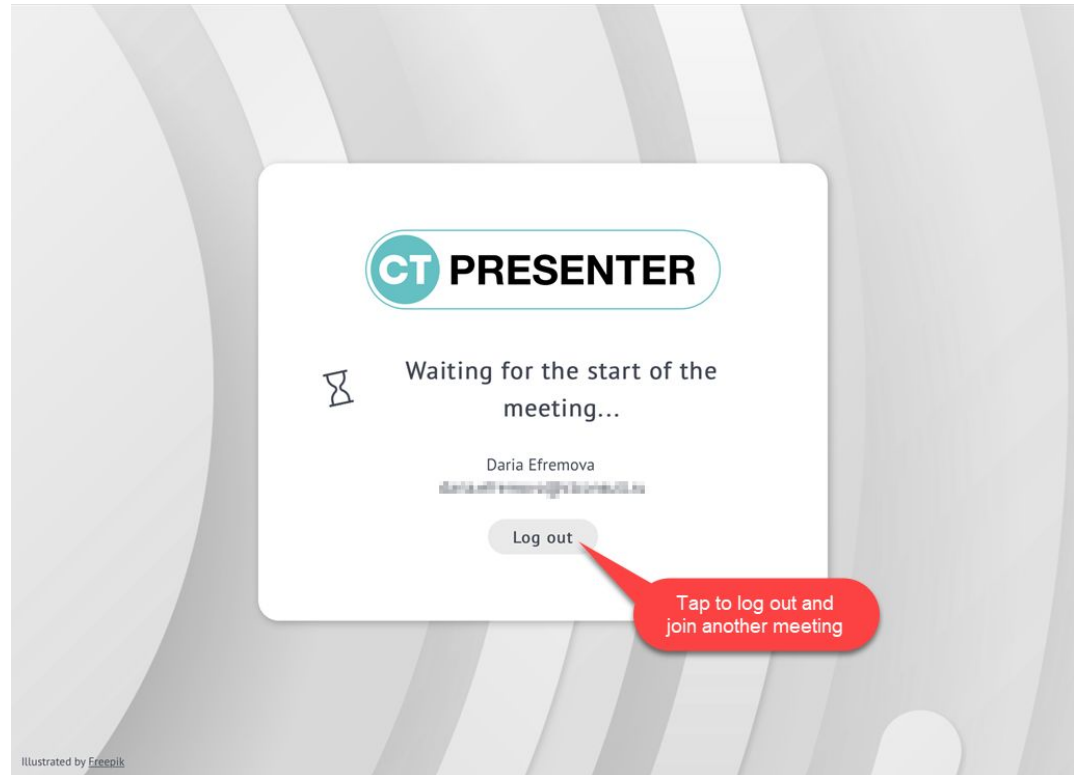
The warning will be displayed in case of the incorrect e-mail (without @).



5. According to the Meeting ID and the presenter behavior:
- The **Remote Detailing session** screen with the presentation on the main screen and the sidebar on the right side of the screen.



- b. The **Waiting...** screen is displayed when the presenter has not started the meeting. Tap the **Log out** button to go back to the **Meeting ID** screen.



- c. The **End Session** screen if the attendee tries to join the already finished meeting.



## With the Invite Link

The presenter launches the Remote Detailing meeting in the Salesforce instance and sends the link to attendees.

1. An attendee taps the invite link on the iPad or iPhone with the installed the CT Presenter app. The CT Presenter app automatically opens.
2. Enter the attendee's details, such as name and e-mail address (optionally), and tap the **Join** button.

The warning will be displayed in case of the incorrect e-mail (without @).

Tap to go to the Meeting ID screen

**Welcome**

Please enter your details

Name

Daria Efremova

E-mail (optional)

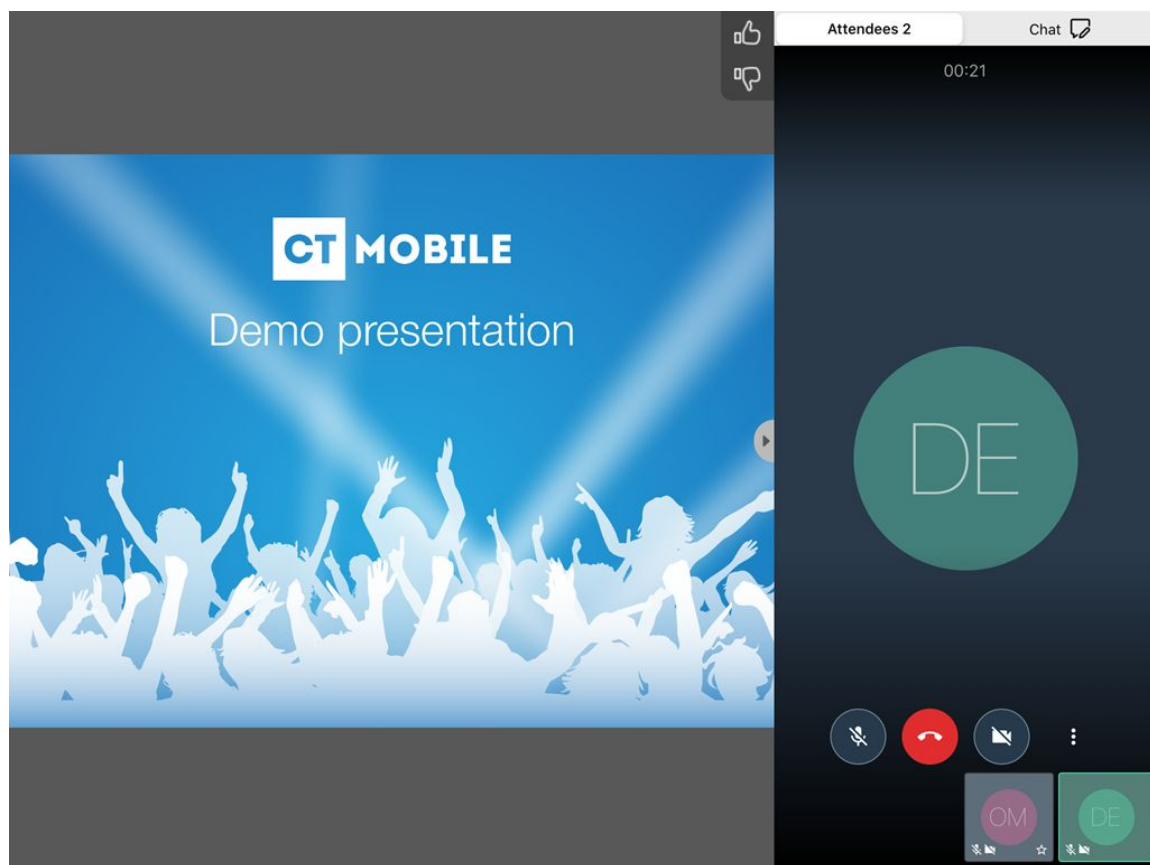
daria.efremova@ctpresenter.ru

Join

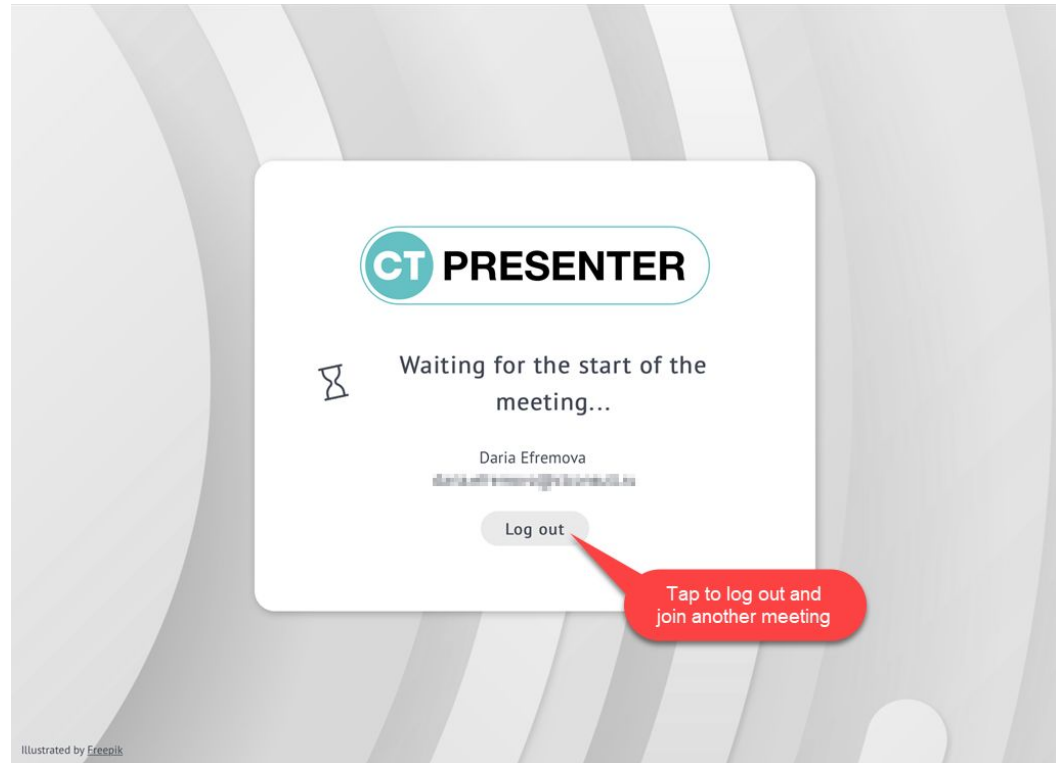
Illustrated by [Freepik](#)



3. According to the Meeting ID and the presenter behavior:
  - a. The **Remote Detailing session** screen with the presentation on the main screen and the sidebar on the right side of the screen.



- b. The **Waiting...** screen is displayed when the presenter has not started the meeting. Tap the **Log out** button to go back to the **Meeting ID** screen.



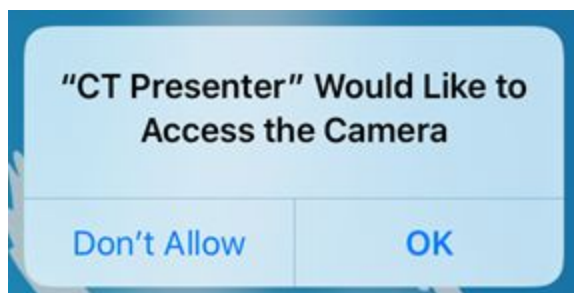
- c. The **End Session** screen if the attendee tries to join the already finished meeting.



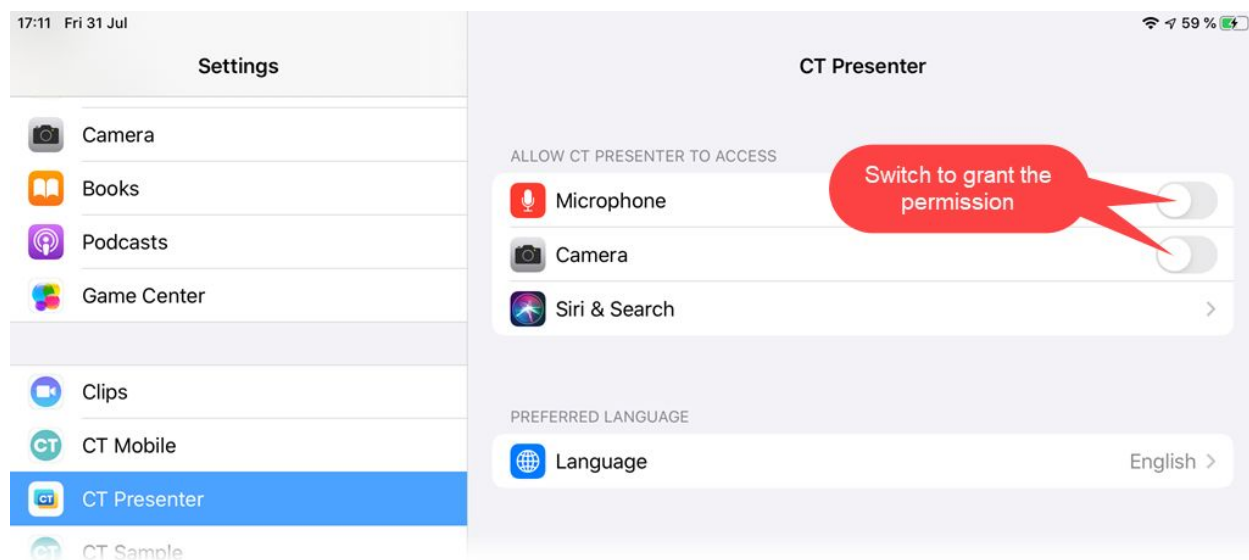
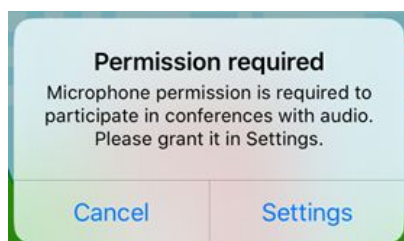
# Interactions during the Remote Detailing session

## Grant Permissions

When an attendee joined the meeting, they should grant permission to the device camera or microphone. The pop-ups with the requested permission will be displayed when the attendee taps on the camera or microphone icon.



If the attendee decided to change the permission, they could open the device **Settings** and specify the required permissions.



## Sidebar

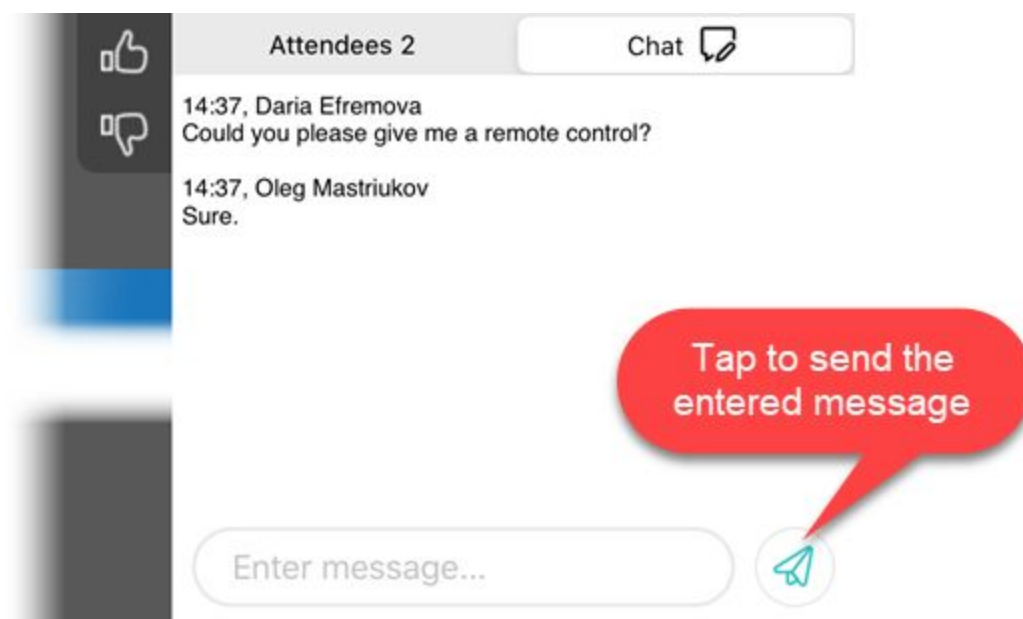
On the right side of the screen, the sidebar is displayed.

- According to the Remote Detailing settings, video streaming, audio calls, and chat will be available for participants.
- On the participant icon, there is the info about the enabled participant's camera and microphone.
- The sidebar can be hidden.

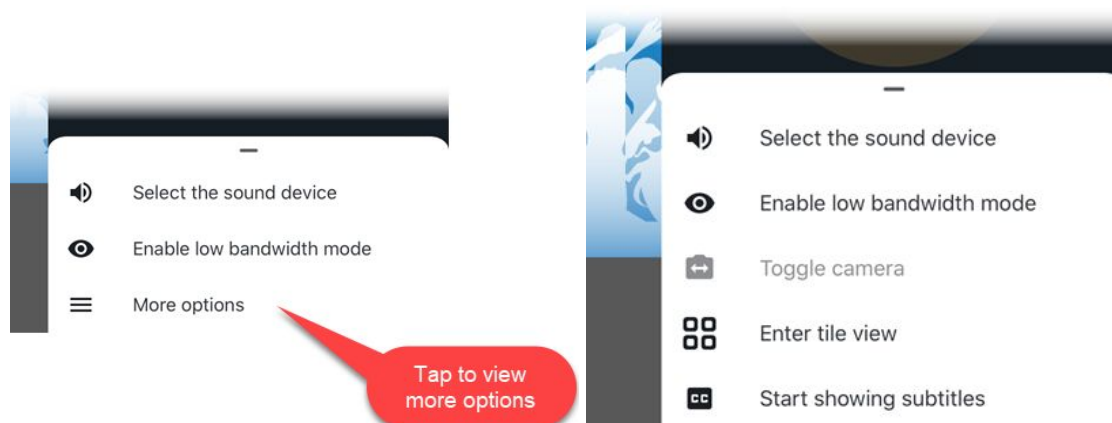
The attendee's left tab if video streaming, audio calls, and chat are enabled:



The attendee's right tab with the **Chat** section if video streaming, audio calls, and chat are enabled:

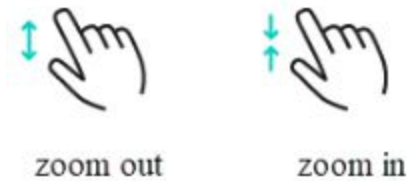


The settings of the sidebar:



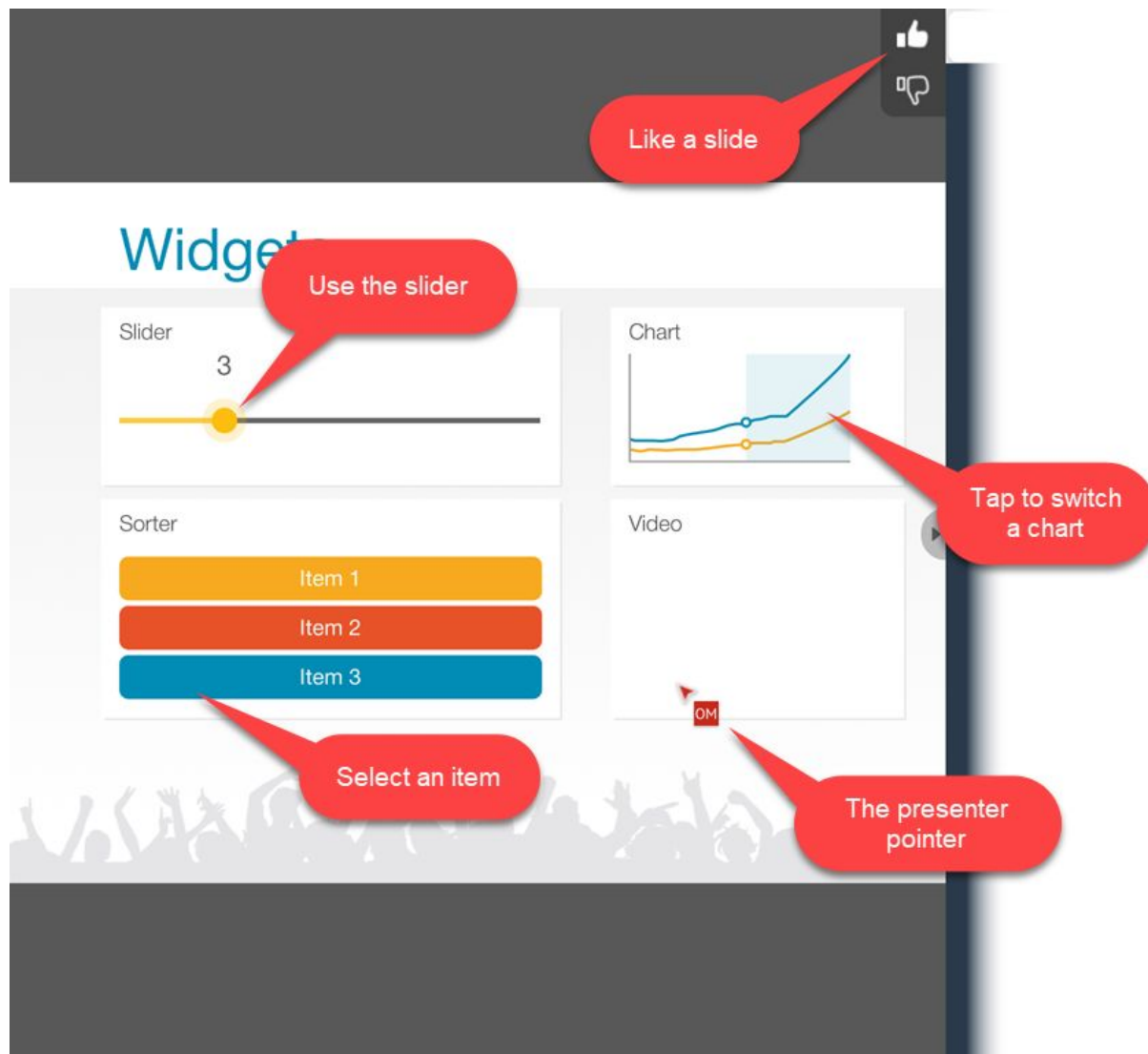
## Presentation Remote Control

Attendees could zoom in and zoom out a slide with the two-finger pinch gesture.



The presenter could grant permission to attendees:

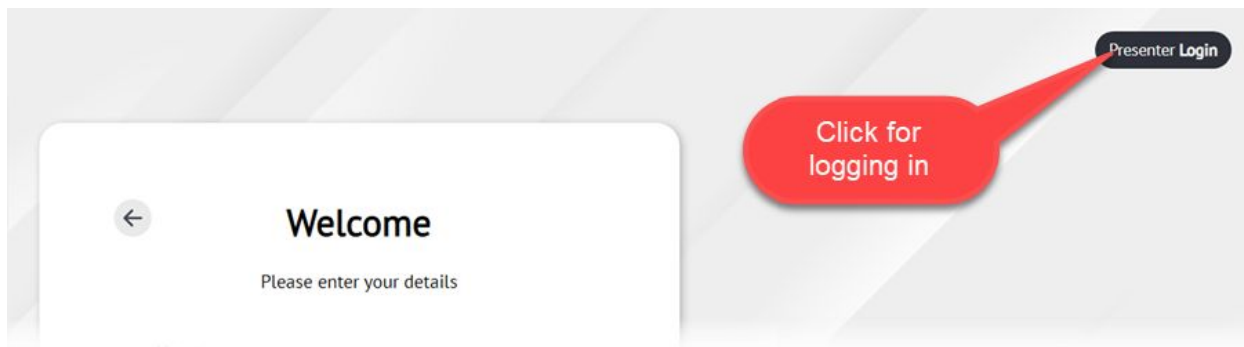
- Like and dislike slides;
- View the presenter pointer;
- Remote control of the presentation. The attendee can interact with the presentation, for example, enter data.



## Try the CT Presenter app functionality

The meeting should be created and launched by the presenter.

1. In any browser on the PC, enter the Salesforce instance on the <https://login.salesforce.com/> with these credentials:  
[admin@olma.com](mailto:admin@olma.com)  
enter123
2. Click one of the invite links in the list below:
  - a. <https://www.ctclm.com/present/395-1542-179>
  - b. <https://www.ctclm.com/present/398-4569-367>
  - c. <https://www.ctclm.com/present/139-0588-402>
  - d. <https://www.ctclm.com/present/032-0601-921>
  - e. <https://www.ctclm.com/present/340-7791-325>
  - f. <https://www.ctclm.com/present/319-8016-473>
  - g. <https://www.ctclm.com/present/142-3411-564>
  - h. <https://www.ctclm.com/present/106-9147-066>
  - i. <https://www.ctclm.com/present/128-9894-367>
  - j. <https://www.ctclm.com/present/018-8101-541>
3. Click the **Presenter Login** button.  
The selected meeting has started.



4. Open the appropriate link on the iPad or iPhone with the installed CT Presenter app and join the meeting as an attendee.

**Note:** If you click the **End Call** button on the Presenter screen, the meeting will be over and no one will be able to join it again.

