

CT CPG Summer '19 Release Notes



Activity Sync (Generally Available)

<u>Sync your work Activities</u> in CT CPG Calendar with standard Salesforce calendar and your external private calendar. Specify the criteria to make sure that you have enough information to decide on and schedule an appointment at the right time.

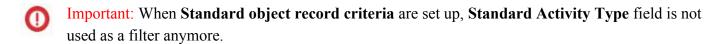
Where: The feature is generally available in both Classic and Lightning Experience.

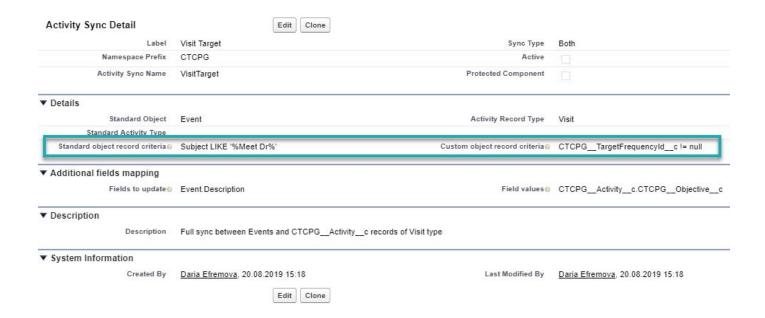
Why: With new criteria fields, you can select a specific type of activities that you wish to find in your personal or email calendars integrated with CT CPG Calendar. You can also determine the flow of Activities created via the mailbox.

How: New fields **Standard object record criteria** and **Custom object record criteria** are available for users with standard administrator rights as soon as the new release version has come out.

How to set up Activity Sync.

- 1. Go to Setup \rightarrow Custom Code \rightarrow Custom Metadata Types \rightarrow Activity Sync.
- 2. Click Manage Records and create new Activity Sync.
- 3. Enter Standard object record criteria and Custom object record criteria queries for filtering.





Planning Calendar Default Duration (Permission Setup Required)

Now you can <u>set up the default duration</u> of activity aligned with your corporate best practices.

Where: The feature is generally available in both Classic and Lightning Experience.

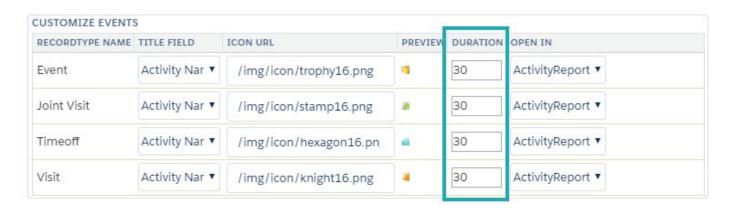
Why: Enhance your activities planning with the default duration for each record type. Now you can set up the default duration for Visits, Audit Calls, Conferences, and Events aligned with your corporate best practices and company rules.

How: To enhance Planning Calendar, admins need to give **Edit** permission to the **Duration** (CTCPG Duration c) field of the **Planning Calendar Settings** (CTCPG Calendar Settings c) object.

How to set up Planning Calendar:

- 1. Go to the CT CPG Calendar tab \rightarrow Settings.
- 2. Scroll down the page to the **Customize Events** section. Enter the **Duration** in minutes per each record type and click the **Save** button.

Note: The duration is set 30 minutes by default and can be maximized up to 480 minutes.



Planning Calendar

Event Creation Pop-up Window Improvements (Generally Available)

The creation pop-up window supports the lookup fields and field dependencies.

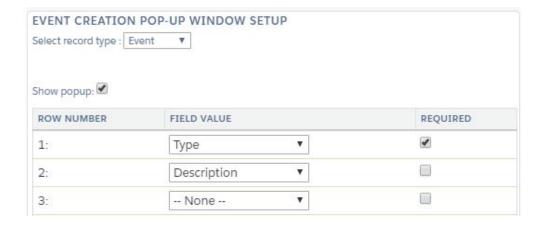
Where: The feature is generally available in both Classic and Lightning Experience.

Why: New supported fields are an improvement for the existing creation flow.

How: Lookup fields and field dependencies are interlaced with the standard Salesforce field settings.

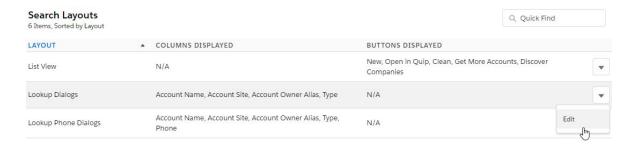
How to use:

- 1. Go to the CPG Calendar tab \rightarrow Settings.
- 2. Scroll down to the Event Creation Pop-Up Window Setup section.
- 3. Select the record type and set a flag next to the **Show Pop-Up** checkbox.
- 4. Add dependent fields to the layout if you have them set up in your system.



Search Layout of the selected object controls the lookup window:

- 1. Go to Setup \rightarrow Object Manager.
- 2. Select the object and find Search Layouts.
- 3. Set up Search Results.



Activity Report (Addition Setup Required)

<u>Activity Page Layout</u> becomes more flexible given the integration with the standard Salesforce Page Layouts. A global setting includes previously used Field Sets. You can change Page Layout for each profile.

Where: The feature is generally available in both Classic and Lightning Experience.

Why: You can customize Activity Page as you like for any record type to meet your business requirements.

How: Follow steps to update custom settings:

- 1. Go to Setup \rightarrow Custom Code \rightarrow Custom Settings.
- 2. Select Activity Layout Settings and click Manage.
- 3. Create a new record for the specific record type based on which the Page Layout will be configured.

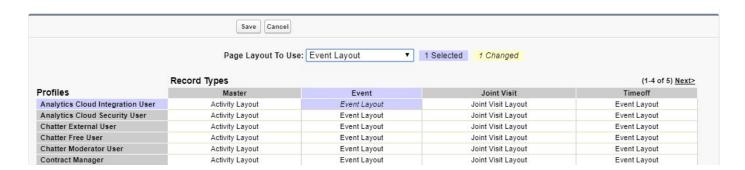
Activity Layout Settings Detail



Note: After removing the setting for the specific record type of Activity, Page Layout will be inherited from the standard Salesforce Page Layout.

Create or set up the Page Layouts to assign them to Profiles.

- 1. Go to Setup \rightarrow Object Manager.
- 2. Select Activity (CTCPG Activity c) and find the Page Layouts.
- 3. Click the Page Layout Assignment button.
- 4. Click Edit Assignment to change the Page Layout for a profile.



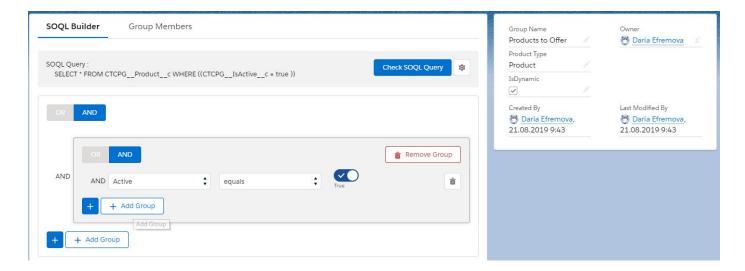
Dynamic Groups – PILOT (General Availability)

Use dynamic groups to create lists, catalogs, teams, and more based on SOQL capabilities.

Where: The feature is generally available in Lightning Experience.

Why: Create groups using SOQL filters with an intuitive interface and keep them up to date. Groups could be used across the other Salesforce and CT CPG features.

How: To <u>set up the dynamic groups</u>, please refer to the CT CPG Public Documentation portal.



Public Classes (General Availability)

You can enable **Public Methods** using existing CT CPG Package logic.

Where: The feature is generally available in both Classic and Lightning Experience.

Why: You can enable Public Methods to facilitate your development and use existing package logic.

How: Find out more about public methods on the CT CPG Public Documentation portal.