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The new custom CTM Settings object will be used to store CT Mobile settings instead of custom settings due to their limitations. We highly recommend referring to information about how the settings migration will affect the work of the mobile application and CT Mobile Control Panel, what settings were automatically transferred, and what permissions should be granted.

Synchronization

- Refreshed <u>Sync Recovery</u> functionality allows pushing records with any errors as a JSON-file with information about error type and error message text from the mobile device to Salesforce.
- The additional info message will be displayed during the fast and full synchronization to remind a user not to collapse the application and not to turn off the screen to avoid the interruption of synchronization. Nevertheless, if the user switched to another app or turned off the screen for a long time, the mobile application still sends an alert before synchronization will be interrupted.
- The new update logic of the Last Sync Date field of the User record allows making sure that the synchronization is complete.

CT Presenter

- For easy work with <u>application source data</u> and quick source data generation, the mobile application supports archives that were automatically split by a 7-zip file archiver to parts with the zip.000n name and size less than 25 MB.
- In the interactive presentation, to open files from Attachments of a presentation or Libraries, specify the file name with the file extension in the href attribute of the slide layout.
- Converting presentation from a PDF file or PowerPoint presentation in Application Editor, the black background color will be set and slides will be aligned to the center of the screen.





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Modules and Menu Items

- The mobile application needs access to certain data, e.g., geolocation or Photos. For your convenience and better clarity, we added pop-ups with functionalities that need the requested permission.
- Labels of menu items and modules in the menu, such as Home, Routes, or Libraries, can be translated using <u>Custom Labels</u>.
- On the <u>detailed list view</u> screen, remove a record as well as create a record if permissions granted.
- The support of the standard ShippingAddress and BillingAddress fields as <u>Account</u> Geolocation Field in Nearby Accounts and Routes modules, in the Map widget, and within the Determine Location button in combo-menu.
- Use <u>list views of the Application object</u> to filter records in the Applications module.
- To quickly return to the Calendar after moving on the details screen of the selected activity, tap once again Calendar on the menu. Also, the back and forward buttons are available to jump to the calendar.
- Files that are open from the Notes&Attachments related list or the Libraries module will be aligned to the center of the screen.
- In the <u>Documents module</u>, you can specify the ability to share the final PDF document to other services such as messengers, e-mail, or social networks.
- The logic of the <u>IsAllDayEvent</u> of the standard Event object is supported.

Salesforce SOS functionality is no longer supported.