Analysis and Results

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# 1. Method

Data was collected from 9 leading Israeli universities’ public Facebook pages, using CrowdTangle software (“About Us | CrowdTangle Help Center,” n.d.) to extract and mine data. This enabled us to export all data and information from the universities official Facebook pages, including user responses, engagement rates, and reactions.

Each page’s data was converted into a CSV file, with each sheet representing a different page. The timeframe of this sample was initially started on Oct 7th in response to the massacre and terminated within the \_\_ months post the starting of the war. TO ADD: HOW WERE THE FILES ADDED TOGETHER TO CREATE THE FINAL CSV?

## 1.1 Measures

We were interested in how the number and kind (positive / negative) of interactions to posts were related to the university and the category of post, and therefore created the following measures:

### 1.1.1 **Post Category**

Posts were manually categorized into one of 5 categories: “Community Support”, “Updates and Instructions”, “Academic Adjustments”, “Supporting Our Troops and Hostages”, and “Marketing of Academic Programs”.

### 1.1.2 **Total Interaction**

Total interaction was measured using the sum of interactions, such as likes, shares, reactions, and comments, on a page, which is consistent with previous studies (Eberl et al. 2020).

### 1.1.3 **Positive Sentiment**

Positive sentiment was calculated for each post by adding the number of positive reactions, namely “Likes”, “Love”, and “Care” reactions.

### 1.1.4 **Negative Sentiment**

Negative sentiment was calculated for each post by adding the number of negative reactions, namely the “Sad” and “Angry” reactions.

# 2. Results

## 2.1 Descriptives

We collected 1010 posts from the 9 Universities included in the sample. Table 1 shows the total number of posts in each category created within each University’s Facebook page, as well as the total number of posts for each University.

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| Table 1: Number of posts in sample by University and Category   | University | Number of Posts by Category | | | | | Total Number of Posts | | --- | --- | --- | --- | --- | --- | --- | | *Community Support* | *Updates and Instructions* | *Academic Adjustments* | *Supporting Our Troops and Hostages* | *Marketing of Academic Programs* | | Ariel University | 17 | 10 | 2 | 54 | 30 | 113 | | Bar-Ilan University | 24 | 6 | 2 | 42 | 54 | 128 | | Ben-Gurion University | 32 | 4 | 2 | 28 | 18 | 84 | | Reichman University | 40 | 2 |  | 43 | 41 | 126 | | Technion | 33 | 6 | 3 | 38 | 31 | 111 | | Tel Aviv University | 22 | 4 | 6 | 31 | 40 | 103 | | The Hebrew University | 26 | 11 | 3 | 31 | 16 | 87 | | The Open University | 22 | 10 | 4 | 23 | 15 | 74 | | University of Haifa | 39 | 3 | 4 | 46 | 15 | 107 | | Weizmann Institute of Science | 17 | 1 | 1 | 10 | 48 | 77 | |

Table 1 indicating the following descriptive variables: University, number of followers, total interactions, positive and negative sentiment averages per page.

“About Us | CrowdTangle Help Center.” n.d. <http://help.crowdtangle.com/en/articles/4201940-about-us>.

Eberl, Jakob-Moritz, Petro Tolochko, Pablo Jost, Tobias Heidenreich, and Hajo G. Boomgaarden. 2020. “What’s in a Post? How Sentiment and Issue Salience Affect Users’ Emotional Reactions on Facebook.” *Journal of Information Technology & Politics* 17 (1): 48–65. <https://doi.org/10.1080/19331681.2019.1710318>.