E-COMMERCE (SERVICE BASED)

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Abstract

The most obvious commercial use of the World Wide Web is the business-to-consumer part of electronic commerce (e-commerce). Selling products and services online is the main objective of an e-commerce website. This project is a web-based service booking system to provide the ease of booking different services on the tip of one's hand. The customer can avoid the hassle of going to different vendors and book their appointment for different services. If different vendors are adding their services on a common online platform where their customers can enjoy ease of booking appointments and home delivery from anywhere, the vendors won't be losing any more customers to the online trend.

Admin Story:

1. Admin shall be able to login/logout.
2. There can be a pre-defined username/password for Admin.
3. Admin shall be able to add/remove a service. When service is Blocked, service will not be shown in Search results.
4. Admin shall review users and modify their slots.
5. Admin shall be able to add a service with the details below: -
   - Service name
   - Service Description
   - Category
   - Service discount
   - Service MRP
   - Service selling price
   - Service Time (Slots to complete the service).

User Story:

1. User has to sign up by providing information such as
   - Name
   - Address.
   - Phone Number
   - Email
2. Users can login using Email/Phone number and password.
3. Users can search for a service based on any text
4. Each Search result needs to display with filters as service details, service Name/image, Price
5. From Search results, User should be able to select a product and go ahead and complete order Booking
6. With an Order ID the user should be able to
   - view Orders placed,
   - Cancel an Order (A cancellation charges will be added).

This document is used to provide an initial idea of our project and is subject to change.