

# VANESSA CADALSO

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Innovative Developer and IT Support Specialist with a strong background in front-end development and technical support, seeking to leverage my skills in a dynamic role to drive impactful tech solutions. Skilled in HTML, CSS, JavaScript, Python, and React JS, with a proven ability to enhance mobile compatibility and SEO. Experienced in deploying applications using GitHub and troubleshooting complex issues. Certified in Front-End Development and CompTIA A+. Adept at delivering user-focused tech solutions and committed to continuous learning and improvement.

## Experience

### Self-taught Developer / IT Support Specialist (Remote)

- Designed web applications: Developed web applications including a weather app, travel landing webpage, dictionary app, and AI poem generator using HTML, CSS, JavaScript, Python and React JS.
- Optimized applications for mobile compatibility and cross-device functionality.
- Boosted website visibility and traffic through SEO strategies.
- Managed hosting and deployment via GitHub and other platforms.
- Troubleshot issues and guaranteed smooth application functionality.
- Utilized Visual Studio Code for coding and debugging.
- Applied meticulous attention to detail and critical thinking in problem-solving.
- Enhanced user experience through iterative improvements.

### Outpatient Coordinator

Miami Jewish Health- Miami, FL OCTOBER 2021- PRESENT

- Calculate insurance deductions for patients and charge remaining balances.
- Greet patients upon arrival, sign them in and obtain and verify insurance information.
- Provided information about the clinic and answered patient questions.
- Process payments from patients for co-pays and uninsured visits.
- Book/ cancel/ reschedule appointments.

## Education

**Miami Dade College** – AA Business Administration, 2021

**SheCodes** – Junior Front-End Developer Certification, 2024

**CompTIA** – A+ Certification, 2024

## Skills

**Programming Languages & Frameworks:** HTML, CSS, JavaScript, React JS, Python

**Tools & Technologies:** GitHub, Visual Studio Code, Bootstrap, Responsive Web Design, SEO, APIs

**Soft Skills:** Attention to Detail, Critical Thinking, Bilingual in English and Spanish