

# CAD DUMPS

1. What are some of the considerations to document as part of the business process?

**Answer: Business problem, data input/output, users/stakeholders, and process steps**

2. Graphical representation of relationship between tables is?

**Answer: Schema Map**

3. How do you identify the properties of an event in an email notification being generated?

**Answer: event.<property\_name>**

4. Which of the following are automatically created when an application is created using Guided Application Creator(GAC)?

**Answer: Default access controls for the application is created.**

5. For Application Access there is a configuration option called Allow access to this table via web services. Which one of the following statements is true when the option is selected?

**Answer: The user performing the query via web services must have the correct permissions to access the table's records.**

6. One of the uses of the ServiceNow REST API explorer is?

**Answer: Create sample code for sending REST requests to ServiceNow**

7. When configuring a module, what does the Override application menu roles configuration option do?

**Users with the module role but without access to the application menu access the module**

8. Which of the following CANNOT be debugged using the Field Watcher?

**Answer: Script includes**

9. Which of the following statements does NOT apply when extending an existing table?

**Answer: You must script and configure all required behaviours.**

10. Which platform feature can be used to determine the relationships between field in an Import Set table to field in an existing ServiceNow table?

**Answer: Transform Map**

11. If can read configuration field is not selected what else is not available question?

**Answer: can create, can update , can delete**

12. ACL execution order

**Answer: Roles, condition , Scripts**

13. Which one of the following is the fastest way to create and configure a Record Producer?

**Answer: Open the table in the Table records and select the Add to Service Catalog Related Link**

14. Which one of the following is the baseline behaviour of a table in a privately-scoped application?

**Answer: All application scopes can read from the table**

15. Which is one that performs debug logging in server side ?

- a. `gs.info()`
- b. `gs.debug()`
- c. `gs.print()`
- d. `gs.log()`

**Answer: `gs.debug()`**

16.You are developing the MyApp application that has a table, Table A. When the MyApp application is installed on an instance you want Table A's records to be installed as part of the Application. Table A's records will be installed when?

**Answer: Table A is active and extends the Task table**

17.To see what scripts, reports, and other application artifacts will be published applications?

**Answer: Examine the Application Files Related List in the Application to be Published.**

18.Which one is not a use case for Scheduled job ?

**Answer: Executing a client-side script every day**

19.Which option is not present when we are linking an application from the source control ?

- a. URL
- b. Username
- c. Password
- d. Application name

**Answer: Application name**

**20.** Which objects are used in scheduled script Actions?

**glideSystem and glideRecord**

**21.** When evaluating Access Controls, ServiceNow searches and evaluates

**Answer: From the most specific match to the most generic match**

22.Which of the following objects does a Display Business Rule NOT have access to?

**Answer: previous**

23.Modules must have a Link type. Which one of the following is a list of Link types?

**Answer: Assessment, List of Records, Separator, Timeline Page**

24. Which Report Type(s) can be created by right-clicking on a column header in a table?

**Answer: Bar Chart and Pie Chart**

25. Which one of the following is NOT a method used for logging messages in a server-side script for a privately- scoped application?

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26. When creating new application files in a scoped application, cross scope access is turned on by default in which of the following?

**Answer: Table**

27. Which one of the following is true for a Script Include with a Protection Policy value of Protected?

**Answer: The Protection Policy is applied only if the application is downloaded from the ServiceNow App Store**

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28. A scoped application containing Flow Designer content dedicated to a particular application is called a?

**Answer: Spoke**

29. Which roles grant access to source control repository operations such as importing

applications from source control, or linking an application to source control?

**Answer: source\_control  
Admin**

30.The source control operation used to store local changes on an instance for later application is called a(n).

**Answer: Stash**

31.If the Create module field is selected when creating a table, what is the new module default behaviour?

**Answer: Display a list of all records from the table**

32.How many applications menus can an application have?

**Answer: 1**

33.Which is used to display message for a specific field ?

**Answer: g\_form.ShowFieldMsg()**

34.What is displayed in an application picker?

**Answer: All servicenow applications including baseline application like incident**

**35** Which server-side object provides methods for working with dates opened when writing scripts in a privately scoped application?

**Answer: GlideDateTime**

36.What's the purpose of the application picker?

**Answer: Selecting an application from the Application Picker sets the Application Scope**

37.What is NOT included in ServiceNow REST API?

**Answer: COPY**

38.Script Actions are only triggered by events? T/F?

**Answer: True**

39.Which objects can be used in Inbound Action scripts?

**Answer: current and email**

40.Which on the following is true for a table with the Allow configuration Application Access option selected?

**Answer: Out of scope applications can create Business Rules for the table.**

41.What does g\_user.hasRole('x\_Myapp\_scope') returns?

**Answer: Returns true if the user has x\_Myapp\_scope or if the user has admin rule**

42.When creating a table in a privately-scoped application, which of the four Access Controls are created for the table?

**Answer: Create, Delete, Read and Update**

43. Application developers can specify which ServiceNow page a user sees after submitting a new record using the Record Producer UI. How is the page specified?

**Answer: Write a script in the Record Producer's script field: `producer.redirect = 'URL'`**

44. What are web services?

**Answer: Methods used to allow applications to connect to other software applications over a network.**

45. Object cannot be controlled by access controls?

- a. Create
- b. Delete
- c. Update
- d. Query

**Answer: Query**

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47. Which of the following methods are useful in Access Control scripts?

**ANS: `gs.hasRole()` and `current.isNewRecord()`**

**48. Application link to repository at the firewall by?**

**MID server**

**Multi authentication factor**

**None**

**49. What is not the character of the module?**

50. While sending email notification what should the user search for?

51. Which steps are used in business rule without scripts?

Set fieldname and select system log

Set fieldname and generate event

Set fieldname and enter messages

Set fieldname and query into the database

52. Application properties and application file concepts

53. Can inherited files be deleted? Justify?





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**ANS: From the most specific match to the most generic match**

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**ANS: Bar Chart and Pie Chart**

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**ANS: Can create, Can update, and Can delete**

23. Which one of the following is NOT a UI Action type?

**ANS: Form choice**

24. Which one of the following is true for a table with the "Allow configuration" Application Access option selected?

**ANS: Out of scope applications can create Business Rules for the table**

25. When configuring the content of an Email Notification, which syntax should be used to reference the properties of an event triggering the Notification?

**ANS: \${event.}**

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**ANS: Application name**

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**ANS: Display a list of all records from the table**

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33. Why create custom applications.

**ANS**

**a. To replace outdated, inadequate, custom business applications and processes**

**b. To extend service delivery and management to all enterprise departments**

**c. To extend the value of service now**

34. a studio feature

**ANS: Code search , Push to repository**

35. Not available in form designer

**ANS: Schema Map**

36. Organize fields on a form

**ANS: Sections**

37. In SOAP message, which syntax indicates a variable when the function is called –

**ANS: \${variable\_name}**

38. Table.none -> Admin and ITIL

Table.\* -> Admin

Table.u\_field\_3 -> ITIL

What ITIL can see?

**ANS: Field 3 only**

39. Method used for sysID

**ANS: gs.getUserID()**

40. gs.eventQueue() is used for generating the events. Then the response will be:

**ANS: Email notifications and Script actions**

41. Service Now can EXPORT the data of file types?

**ANS: a. Excel , CSV ,REST, SOAP API data**

42. Task table is

**Ans. Parent and Base table**

43. True for application picker and application scope

**Ans. Selecting application in the picker sets the application scope**

44. What are benefits of storing the majority of an application?

**ANS: only run when called ,the script logic is hidden , changes to application logic made at single place**

45. Which of the following is not a way for data to be entered into a service now application?

**ANS: Java package call**

46. Not a way to install application

**ANS: Copy form one instance to another**

47.How is debug business rules(details) is different from the debug business rules?

**ANS: old changes and new changes of the fields are shown**

48.which of the following is correct?

**ANS: get( ), \_query( ), query( )**

49. Table.none -> Admin and ITIL  
Table.u\_field\_3 -> Admin  
What ITIL can see?

**ANS: All fields other than field3**

50.ACL execution order

**ANS: Roles, condition , Scripts**

51. Which is not a valid field type?

**ANS: Date**

52. Which gives the information to help users in filling the form?

**ANS: Annotations**

53. What is correct about deleting fields in table?

**ANS: user defined non inherited fields gets deleted**

54. Which type should be used when the module should redirect to the Record Producer form

**ANS: URL(form arguments)**

### **31-07-2020 DUMPS**

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**ANS: 1**

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**ANS: Roles, condition , Scripts**

34. How must Application Access be configured to prevent all other private application scopes from creating configuration records on an application's data tables?

- A. You must create Access Controls to prevent all other application scopes from creating configuration records on an application's data tables rather than using Application Access
- B. Set the Accessible from field value to All application scopes and de-select the Can create option
- C. Set the Accessible from field value to This application scope only and de-select the Allow access to this table via web services option
- D. Set the Accessible from field value to This application scope only

**ANS: D**

35. What are some of the benefits of extending an existing table such as the Task table when creating a new application?

- a) You can repurpose existing fields by simply changing the label.
  - b) Use existing fields with no modifications.
  - c) Existing logic from the parent table will be automatically applied to the new table.
  - d) All of the parent table records are copied to the new table.
- A. a, b, c, and d B. a and b C. b and c D. a, b, and c

**ANS: D**

36. Object cannot be controlled by access controls?

- a. Create
- b. Delete
- c. Update
- d. Query

**ANS: Query**

37. Which of the following features are available to Global applications? (Choose two.)

- A. Automated Test Framework
- B. Source Control
- C. Delegated Development
- D. Flow Designer

**ANS: A D**

38. What is a Module?

- A. The functionality within an application menu such as opening a page in the content frame or a separate tab or window
- B. A group of menus, or pages, providing related information and functionality to end-users

- C. A way of helping users quickly access information and services by filtering the items in the Application Navigator
- D. A web-based way of providing software to end-users

**ANS: A**

39. Identify the incorrect statement about Delegated Development in ServiceNow.

- A. Administrators can grant non-admin users the ability to develop global applications
- B. Administrators can specify which application file types the developer can access.
- C. Administrators can grant the developer access to script fields.
- D. Administrators can grant the developer access to security records.

**ANS: A**

40. Here is the Business Rule script template:

This type of JavaScript function is known as:

```
(Function executeRule(current,previous*/null when async*/){  
})(current,previous);
```

- A. Constructor
- B. Scoped
- C. Anonymous
- D. Self-invoking

**ANS: D**

41. Which method call returns true only if the currently logged in user has the catalog\_admin role and in no other case (eg. admin role)?

- A. g\_user.hasRole('catalog\_admin')
- B. g\_user.hasRoleExactly('catalog\_admin')
- C. g\_user.hasRoleOnly('catalog\_admin')
- D. g\_user.hasRoleFromList('catalog\_admin')

**ANS: B**

42. Application developers configure ServiceNow using industry standard JavaScript to...

- A. Enable the right-click to edit the context menus on applications in the navigator
- B. Extend and add functionality
- C. Customize the organization's company logo and banner text
- D. Configure the outgoing email display name

**ANS: B**

43. Which of the following are configured in an Email Notification?

- a) Who will receive the notification.
- b) What content will be in the notification.
- c) When to send the notification.
- d) How to send the notification.

A. a, b and c B. a, b, and d C. b, c and d D. a, c and d

**ANS: A**

44. Which of the following is NOT a trigger type in Flow Designer?

- A. Outbound Email
- B. Application
- C. Record
- D. Schedule

**ANS: A**

45. When configuring an Access Control which has no condition or script, which one of the following statements is NOT true?

- A. table.\* will grant access to every field in a record
- B. table.None will grant access to every record on the table
- C. table.field will grant access to a specific field in a record
- D. table.id will grant access to a specific record on the table

**ANS: D**

46. Which source control operation is available from BOTH Studio and the Git Repository?

- A. Create Branch
- B. Apply Remote Changes
- C. Stash Local Changes
- D. Edit Repository Configurations

**ANS: A**

47. Which one of the following is true?

- A. A UI Policy's Actions execute before the UI Policy's Scripts
- B. The execution order for a UI Policy's Scripts and Actions is determined at runtime
- C. A UI Policy's Scripts execute before the UI Policy's Actions
- D. A UI Policy's Actions and Scripts execute at the same time

**ANS: C**

48. When working in the Form Designer, configuring the label of a field in a child table changes the label on which table(s)?

- A. base table
- B. child table
- C. parent table
- D. all tables

**ANS: B**

49. In an Email Notification, which one of the following is NOT true for the Weight field?

- A. Only Notifications with the highest weight for the same record and recipients are sent
- B. A Weight value of zero means that no email should be sent
- C. The Weight value defaults to zero
- D. A Weight value of zero means the Notification is always sent when the Notification's When to send criteria is met

**ANS: B**

50. Which one of the following is true for GlideUser (g\_user) methods?

- A. Can be used in Client Scripts and UI Policies only
- B. Can be used in Business Rules only
- C. Can be used in Client Scripts, UI Policies, and UI Actions
- D. Can be used in Business Rules, and Scripts Includes

**ANS: A**

51. Which of the following statements is true for the Form Designer?

- a) To add a field to the form layout, drag the field from the Fields tab to the desired destination on the form.
- b) To create a new field on a form's table, drag the appropriate data type from the Field Types tab to the form and then configure the new field.
- c) To remove a field from the form layout, hover over the field to enable the Action buttons, and select the Delete (X) button.
- d) To add a section to the form layout, drag it from the Field Types tab to the desired destination on the form.

A. a, b, c, and d B. b, c, and d C. a, b, and d D. a, b, and c

**ANS: D**

52. Which of the following methods prints a message on a blue background to the top of the current form by default?

- A. g\_form.addInfoMsg()
- B. g\_form.addInfoMessage()
- C. g\_form.showFieldMessage()
- D. g\_form.showFieldMsg()

**ANS: B**

53. There is a basic strategy when creating a Utils Script Include. Identify the step that does not belong.

- A. Identify the table
- B. Script the function(s)
- C. Create a class
- D. Create a prototype object from the new class

**ANS: A**

54. In a Business Rule, which one of the following returns true if the currently logged in user has the admin role?

- A. `g_form.hasRoleExactly('admin')`
- B. `gs.hasRole('admin')`
- C. `g_form.hasRole('admin')`
- D. `gs.hasRoleExactly('admin')`

**ANS: B**

55. When a ServiceNow instance requests information from a web service, ServiceNow is the web service:

- A. Publisher
- B. Specialist
- C. Provider
- D. Consumer

**ANS: D**

56. Which one of the following is true regarding Application Scope?

- A. All applications are automatically part of the Global scope
- B. Applications downloaded from 3rd party ServiceNow application developers cannot have naming conflicts
- C. Any developer can edit any application
- D. Developers can choose the prefix for a scope's namespace

**ANS: B**

57. Which one of the following client-side scripts apply to Record Producers?

- A. Catalog Client Scripts and Catalog UI Policies
- B. UI Scripts and UI Actions
- C. UI Scripts and Record Producer Scripts
- D. Client Scripts and UI Policies

**ANS: A**

58. From the list below, identify one reason an application might NOT be a good fit with ServiceNow. The application:

- A. Needs workflow to manage processes
- B. Requires "as-is" use of low-level programming libraries
- C. Requires reporting capabilities
- D. Uses forms extensively to interact with data

**ANS: B**

59. Which one of the following is NOT a purpose of application scoping?

- A. Provide a relationship between application artifacts
- B. Provide a way of tracking the user who developed an application
- C. Provide a namespace (prefix and scope name) to prevent cross application name collisions

D. Provide controls for how scripts from another scope can alter tables in a scoped application

**ANS: A (I THINK)**

60.ATF step for creating a user for testing roles and groups....(something i don't remember)

- a.create a user
- b.impersonate
- c.create a role
- d.create a group

**ANS: A (I THINK)**

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23. Which one of the following is NOT a UI Action type?

**ANS: Form choice**

24. Which one of the following is true for a table with the "Allow configuration" Application Access option selected?

**ANS: Out of scope applications can create Business Rules for the table**

25. When configuring the content of an Email Notification, which syntax should be used to reference the properties of an event triggering the Notification?

**ANS: \${event.}**

26. A scoped application containing Flow Designer content dedicated to a particular application is called a(n):

**ANS: Spoke**

27. The source control operation used to store local changes on an instance for later application is called a(n).

**ANS: Stash**

28. Which one of the following is NOT required to link a ServiceNow application to a Git repository?

**ANS: Application name**

29. Which roles grant access to source control repository operations such as importing applications from source control, or linking an application to source control?

**ANS: source\_control  
Admin**

30. Which one of the following is NOT a debugging strategy for client-side scripts?

**ANS: gs.log()**

31. If the Create module field is selected when creating a table, what is the new module's default behavior?

**ANS: Display a list of all records from the table**

32. How many applications menus can an application have?

**ANS: 1**

33. Why create custom applications.

**ANS**

**a. To replace outdated, inadequate, custom business applications and processes**

**b. To extend service delivery and management to all enterprise departments**

**c. To extend the value of service now**

34. a studio feature

**ANS: Code search , Push to repository**

35. Not available in form designer

**ANS: Schema Map**

36. Organize fields on a form

**ANS: Sections**

37. In SOAP message, which syntax indicates a variable when the function is called –

**ANS: \${variable\_name}**

38. Table.none -> Admin and ITIL

Table.\* -> Admin

Table.u\_field\_3 -> ITIL

What ITIL can see?

**ANS: Field 3 only**

39. Method used for sysID

**ANS: gs.getUserID()**

40. gs.eventQueue() is used for generating the events. Then the response will be:

**ANS: Email notifications and Script actions**

41. Service Now can EXPORT the data of file types?

**ANS: a. Excel , CSV ,REST, SOAP API data**

42. Task table is

**Ans. Parent and Base table**

43. True for application picker and application scope

**Ans. Selecting application in the picker sets the application scope**

44. What are benefits of storing the majority of an application?

**ANS: only run when called ,the script logic is hidden , changes to application logic made at single place**

45. Which of the following is not a way for data to be entered into a service now application?

**ANS: Java package call**

46. Not a way to install application

**ANS: Copy form one instance to another**

47.How is debug business rules(details) is different from the debug business rules?

**ANS: old changes and new changes of the fields are shown**

48.which of the following is correct?

**ANS: get( ), \_query( ), query( )**

49. Table.none -> Admin and ITIL  
Table.u\_field\_3 -> Admin  
What ITIL can see?

**ANS: All fields other than field3**

50.ACL execution order

**ANS: Roles, condition , Scripts**

51. Which is not a valid field type?

**ANS: Date**

52. Which gives the information to help users in filling the form?

**ANS: Annotations**

53. What is correct about deleting fields in table?

**ANS: user defined non inherited fields gets deleted**

54. Which type should be used when the module should redirect to the Record Producer form

**ANS: URL(form arguments)**

# **CAD DUMPS 2020-30.07.2020**

- 1) Graphical representation of relationship between tables is?

**Answer: Schema Map**

- 2) Which of the following are automatically created when an application is created using Guided Application Creator(GAC)?

**Answer: Default access controls for the application is created.**

- 3) What are some of the considerations to document as part of the business process?

**Answer: Business problem, data input/output, users/stakeholders, and process steps**

- 4) How do you identify the properties of an event in an email notification being generated?

**Answer: event.<property\_name>**

- 5) For Application Access there is a configuration option called Allow access to this table via web services. Which one of the following statements is true when the option is selected?

**Answer: The user performing the query via web services must have the correct permissions to access the table's records.**

- 6) One of the uses of the ServiceNow REST API explorer is?

**Answer: Create sample code for sending REST requests to ServiceNow**

- 7) When configuring a module, what does the Override application menu roles configuration option do?

**Answer: Users with the module role but without access to the application menu access the module**

- 8) Which of the following CANNOT be debugged using the Field Watcher?

**Answer: Script includes**

- 9) Which of the following statements does NOT apply when extending an existing table?

**Answer: You must script and configure all required behaviours.**

- 10) Which platform feature can be used to determine the relationships between field in an Import Set table to field in an existing ServiceNow table?

**Answer: Transform Map**

- 11) If can read configuration field is not selected what else is not available question?

**Answer: can create, can update , can delete**

- 12) ACL execution order

**Answer: Roles, condition , Scripts**

- 13) Which one of the following is the fastest way to create and configure a Record Producer?

**Answer: Open the table in the Table records and select the Add to Service Catalog Related Link**

- 14) Which one of the following is the baseline behaviour of a table in a privately-scoped application?

**Answer: All application scopes can read from the table**

15) When configuring a module, what does the Override application menu roles configuration option do?

**Answer: Users with the module role but without access to the application menu access the module**

16) Which is one that performs debug logging in server side ?

- a. `gs.info()`
- b. `gs.debug()`
- c. `gs.print()`
- d. `gs.log()`

**Answer: `gs.debug()`**

17) You are developing the MyApp application that has a table, Table A. When the MyApp application is installed on an instance you want Table A's records to be installed as part of the Application. Table A's records will be installed when?

**Answer: Table A is active and extends the Task table**

18) To see what scripts, reports, and other application artifacts will be published applications?

**Answer: Examine the Application Files Related List in the Application to be Published.**

19) Which one is not a use case for Scheduled job ?

**Answer: Executing a client-side script every day**

20) Which option is not present when we are linking an application from the source control ?

- a. URL
- b. Username
- c. Password
- d. Application name



**Answer: Application name**

21) Which objects are used in scheduled script Actions?

**Ans. glideSystem and glideRecord**

22) When evaluating Access Controls, ServiceNow searches and evaluates

**Answer: From the most specific match to the most generic match**

23) Which of the following objects does a Display Business Rule NOT have access to?

**Answer: previous**

24) Modules must have a Link type. Which one of the following is a list of Link types?

**Answer: Assessment, List of Records, Separator, Timeline Page**

25) Which Report Type(s) can be created by right-clicking on a column header in a table?

**Answer: Bar Chart and Pie Chart**

26) Which one of the following is NOT a method used for logging messages in a server-side script for a privately- scoped application?

**Answer: gs.log()**

27) When creating new application files in a scoped application, cross scope access is turned on by default in which of the following?

**Answer: Table**

28) Which one of the following is true for a Script Include with a Protection Policy value of Protected?

**Answer: The Protection Policy is applied only if the application is downloaded from the ServiceNow App Store**

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**Answer: Stash**

- 33) If the Create module field is selected when creating a table, what is the new module default behaviour?

**Answer: Display a list of all records from the table**

- 34) How many applications menus can an application have?

**Answer: 1**

- 35) Which is used to display message for a specific field ?

**Answer: `g_form.ShowFieldMsg()`**

36) What is displayed in an application picker?

**Answer: All servicenow applications including baseline application like incident**

37) Which server-side object provides methods for working with dates opened when writing scripts in a privately scoped application?

**Answer: `GlideDateTime`**

38) What's the purpose of the application picker?

**Answer: Selecting an application from the Application Picker sets the Application Scope**

39) What is NOT included in ServiceNow REST API?

**Answer: COPY**

40) Script Actions are only triggered by events? T/F?

**Answer: True**

41) Which objects can be used in Inbound Action scripts?

**Answer: current and email**

42) Which on the following is true for a table with the Allow configuration Application Access option selected?

**Answer: Out of scope applications can create Business Rules for the table.**

43) What does `g_user.hasRole('x_Myapp_scope')` returns?

**Answer: Returns true if the user has x\_Myapp\_scope or if the user has admin rule**

44) When creating a table in a privately-scoped application, which of the four Access Controls are created for the table?

**Answer: Create, Delete, Read and Update**

45) What are some benefits of extending an existing table such as the Task table when creating a new application?

**Answer: You can re-purpose existing fields by simply changing the label**

**-Use existing fields with no modifications**

46) Application developers can specify which ServiceNow page a user sees after submitting a new record using the Record Producer UI. How is the page specified?

**Answer: Write a script in the Record Producer's script field: `producer.redirect = 'URL'`**

47) What are web services?

**Answer: Methods used to allow applications to connect to other software applications over a network.**

48) Object cannot be controlled by access controls?

- a. Create
- b. Delete
- c. Update
- d. Query

**Answer: Query**

49) If one authentication is done, no more authentications needed

- a. True
- b. False

**Answer: False**

50) What are the three things that tables manage?

**Answer: Extensibility  
Numbering  
Security**

51) What are the 3 components of the Mobile UI?

**Answer: Application Navigator  
User Profile  
Favorites**

52) Notifications are sent out by the \_\_\_\_\_ to the reviewers group when?

**Answer:  
-A push requires code review  
-A user cancels a push**

