

Victor Chan

Program Coordinator @ UCSF | BSN @ SFSU | Interests in Critical Care, Education, and Leadership
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Education

San Francisco State University

Nursing

Aug 2024 - May 2026
Bachelor of Science

- Teaching Assistant: N311, Nursing Fundamentals Lab (Spring 2025, Fall 2025) | GPA 3.92.

Laney College

General Education & Pre-Nursing

Aug 2022 - May 2024
Transfer

Experience

San Francisco State University

Student Nurse

Sep 2024 - Present
San Francisco Bay Area

- Capstone: **UCSF Parnassus:** Medical ICU.
- Rotations: **Zuckerberg San Francisco General:** Acute Care Elders, Med-Surg | **CPMC Van Ness:** L&D, NICU, Postpartum | **UCSF Benioff Children's Oakland:** Pediatric Med-Surg | **CPMC Mission Bernal:** Med-Surg | **UCSF-Citywide:** Intensive Behavioral Case Management | **Community Health Outreach:** Low-Income & Senior Living

University of California, San Francisco

Program Coordinator

Jan 2025 - Present
San Francisco, California

- Oversee 23 trainees in the Highway to Certified Nurse Assistant and Highway to Emergency Room Technician programs in partnership with Oakland Unified School District and Alameda Health Systems; provide direct operational guidance and clinical briefs.
- Developed 250+ pages of clinical curriculum and created a centralized recruitment/resource platform (oahtw.org) reinforcing bedside-relevant training in EKG interpretation, emergency care training, and patient care/procedural skills.
- Achieved significant gains for the FY-25 cohort by increasing first-attempt full CNA certification from 0% to 41%, written exam (TMU) pass rates from 10% to 75%, and practical exam pass rates from 0% to 67% compared to the previous year.
- Authored and co-presented "Clinical Training Programs for Transitional Age Youth in Healthcare" at the 2025 Linked Learning Alliance Conference attended by 300+ healthcare, education, and policy stakeholders.

University of California, San Francisco

Case Manager

Jan 2024 - Dec 2024
San Francisco, California

- Managed 10 Highway to ER Tech trainees and served as a primary liaison for program leadership across 3 emergency department sites, establishing improved communication channels to enhance clinical coordination.
- Increased FY-24 cohort first-time pass rates for the Phlebotomy Technician (NCPT) certification exam by 30% and overall pass rates to 90% (40% increase) through the design and facilitation of targeted study sessions and exam preparation strategies.
- Collaborated on grant proposals to secure program funding, including serving as a Lead Author for the Bay Area K16/UC Berkeley CEP award (\$7,350) and Contributor for the CA EDD Opportunity Young Adult Pathway Program award (\$1,940,425).

UCSF Health

Electrocardiogram Technician Extern

Feb 2023 - Apr 2023
San Francisco, California

- Performed 12-lead EKGs for a high volume of patients in the Emergency Department, ensuring precise lead placement and technique to provide the medical team with clear, diagnostic-quality tracings.
- Explained the EKG procedure to patients in acute distress to reduce anxiety and ensure cooperation, which minimized artifact and movement for more accurate results.
- Assisted the clinical team by responding quickly to EKG orders, prioritizing patients based on the urgency of their symptoms, such as chest pain or shortness of breath, to support rapid diagnostic assessment.

UCSF Health

Emergency Room Technician Trainee

May 2022 - Aug 2022
San Francisco, California

- Performed EKGs and set up cardiac monitoring for patients immediately upon arrival, providing the nursing team with critical data needed for rapid assessment and treatment in a high-volume ER.
- Partnered with a team of 12 nurses to manage care for 80+ patients during peak surge hours, taking the initiative to complete clinical tasks and organize patient belongings to keep the unit running smoothly during busy shifts.
- Improved department efficiency by preparing patients for monitoring and procedures as soon as they were roomed, ensuring that the clinical team could focus on immediate medical interventions.

Skills

Patient-centered care, lab standards, electronic health records, clinical education, cardiac monitoring, curriculum development, program management, mentorship, bilingual patient advocacy

Languages

Native Bilingual

English and Cantonese