

# Victor Chan

Program Coordinator @ UCSF | BSN @ SFSU | Interests in Critical Care, Education, and Leadership

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## Education

San Francisco State University  
Nursing

Bachelor of Science  
Aug 2024 - May 2026

- Teaching Assistant: N311, Nursing Fundamentals Lab (Spring 2025, Fall 2025) | GPA 3.92.

## Certifications

AHA-ACLS | AHA-BLS | AHA-PALS

## Experience

San Francisco State University  
Student Nurse

San Francisco Bay Area  
Sep 2024 - Present

- Capstone: UCSF Parnassus: Surgical ICU (In Progress).
- Rotations: Zuckerberg San Francisco General: Acute Care Elders, Med-Surg (50 Hours) | CPMC Van Ness: L&D, NICU, Postpartum (144 Hours) | UCSF Benioff Children's Oakland: Pediatric Med-Surg (128 Hours) | CPMC Mission Bernal: Med-Surg (128 Hours) | UCSF-Citywide: Intensive Behavioral Case Management (144 Hours) | Community Health Outreach: Low-Income & Senior Living (In Progress, Anticipated 168 Hours)

University of California, San Francisco  
Program Coordinator

San Francisco, California  
Jan 2025 - Present

- Oversee 23 trainees in the Highway to Certified Nurse Assistant and Highway to Emergency Room Technician programs in partnership with Oakland Unified School District and Alameda Health Systems; provide direct operational guidance and clinical briefs.
- Developed 250+ pages of clinical curriculum and created a centralized recruitment/resource platform (oahtw.org) reinforcing bedside-relevant training in EKG interpretation, emergency care training, and patient care/procedural skills.
- Achieved significant gains for the FY-25 cohort by increasing first-attempt full CNA certification from 0% to 41%, written exam (TMU) pass rates from 10% to 75%, and practical exam pass rates from 0% to 67% compared to the previous year.
- Authored and co-presented "Clinical Training Programs for Transitional Age Youth in Healthcare" at the 2025 Linked Learning Alliance Conference attended by 300+ healthcare, education, and policy stakeholders.

University of California, San Francisco  
Case Manager

San Francisco, California  
Jan 2024 - Dec 2024

- Managed 10 Highway to ER Tech trainees and served as a primary liaison for program leadership across 3 emergency department sites, establishing improved communication channels to enhance clinical coordination.
- Increased FY-24 cohort first-time pass rates for the Phlebotomy Technician (NCPT) certification exam by 30% and overall pass rates to 90% (40% increase) through the design and facilitation of targeted study sessions and exam preparation strategies.
- Collaborated on grant proposals to secure program funding, including serving as a Lead Author for the Bay Area K16/UC Berkeley CEP award (\$7,350) and Contributor for the CA EDD Opportunity Young Adult Pathway Program award (\$1,940,425).

UCSF Health  
Electrocardiogram Technician Extern

San Francisco, California  
Feb 2023 - Apr 2023

- Performed 12-lead EKGs for a high volume of patients in the Emergency Department, ensuring precise lead placement and technique to provide the medical team with clear, diagnostic-quality tracings.
- Explained the EKG procedure to patients in acute distress to reduce anxiety and ensure cooperation, which minimized artifact and movement for more accurate results.
- Assisted the clinical team by responding quickly to EKG orders, prioritizing patients based on the urgency of their symptoms, such as chest pain or shortness of breath, to support rapid diagnostic assessment.

UCSF Health  
Emergency Room Technician Trainee

San Francisco, California  
May 2022 - Aug 2022

- Partnered with a team of 12 nurses to manage care for 50+ patients during peak surge hours, taking the initiative to complete clinical tasks and organize patient belongings to keep the unit running smoothly during busy shifts.
- Supported emergency response and code situations by setting up cardiac monitoring, resuscitation, and assisting nursing staff with patient preparation.
- Maintained patient safety by organizing patient belongings, restocking emergency supplies, and ensuring equipment readiness.

## Languages

Native Bilingual  
English and Cantonese