

Summary

Professional Information Technology Specialist with more than 8 years of experience in IT infrastructure management, system support, and network administration. Skilled in analyzing and troubleshooting complex technical issues, implementing solutions for operational efficiency, and managing a team of IT professionals. Strong problem-solver with excellent communication skills and a focus on delivering exceptional customer service. Experienced in delivering consistent network performance through network planning, configuration, and maintenance. Proficient in designing and managing cloud infrastructure for scalability, reliability, and profitability. Mastery of ITIL processes and frameworks for IT service management. Currently seeking a challenging and rewarding opportunity to apply my skills and six sigma methodologies to optimize IT operations and processes for a forward-thinking organization.

Professional InfoTech Specialist boasting over 8 years of experience in IT infrastructure management, system support, and network administration. Demonstrating expertise in the analysis and resolution of intricate technical problems, development of operational efficiency enhancements, and the supervision of a team of IT professionals. Adept solution-finder with exceptional verbal and written communication skills, prize-winning in providing top-notch customer service. Proven track record in guaranteeing reliable network performance via network blueprinting, setup, and maintenance. competent in the creation and oversight of cloud infrastructure for scalability, dependability, and fiscal profitability. Fully versed in ITIL processes and methodologies for IT service management. Keen to unite with an innovative organization and utilize my skills and six sigma techniques to enhance IT operations' efficiency and effectiveness.

Skills

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Projects

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