



Customer Feedback Survey

Customer Feedback Survey – Client 1

(1 being not good and 10 being excellent)

- How likely are you to recommend us on a scale of 1 to 10?
1. 2. 3. 4. 5. 6. 7. 8. 9. 10
- How satisfied were you with your experience today on a scale of 1 to 10?
1. 2. 3. 4. 5. 6. 7. 8. 9. 10
- Was your request for the product of your choice acknowledged?
1. 2. 3. 4. 5. 6. 7. 8. 9. 10
- Rate the response time from the sales representative on your request.
1. 2. 3. 4. 5. 6. 7. 8. 9. 10
- How would you rate the look and feel of the store?
1. 2. 3. 4. 5. 6. 7. 8. 9. 10
- How easy was it to find what you were looking for?

Very difficult Difficult Easy Very Easy