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———————————————— **About Me** ————————————————

I'm a Software QA Engineer with experience in enhancing quality assurance processes across multiple projects. My primary focus lies in creating comprehensive documentation that covers all potential scenarios, which helps my team in building high-quality applications. I'm skilled in all-round testing for backend; iOS, Android, and web apps. As a proactive team member, I'm always engaged in the entire development process from planning to release. Recently, my focus has been on using AI technology to improve testing strategies, optimize processes, and reduce quality assurance and development costs.
I speak English (B2), Serbo-Croatian (C1), and Russian (Native).

———————————————— **Professional Experience** ————————————————

Senior Quality Assurance Engineer at 4XXI   *March 2016 - Jule 2023*

Projects*:* Advisor Engine (USA); Trivago (EU); Centrallo (USA); Groupdolists (USA); L-Charge (UK)

Achievements:
- **Implemented quality assurance processes from scratch for multiple projects**.
  Properly initiated testing processes helped our clients to reduce the costs of development and product support.
- **Adopted best practices through testing different approaches to pick the best ones**.
  Implemented these practices on the company level to boost efficiency and raise the quality standards.
- **Designed comprehensive documentation for testing purposes to cover the end users experience.**
  Detailed documentation helped to conduct QA activities in the most efficient way, satisfying customers' expectations.
- **Designed detailed product documentation, contributing to a clearer understanding of project goals**.
  It helped to build high-quality products, as all the possible user-scenarios were covered before development started.
- **Proposed adjustments in the UI/UX experience to deliver the best possible user experience**.
  These adjustments were helpful in developing easy-to-understand, user-friendly, and reliable products and services.
- **Effectively coordinated project teams, enhancing team collaboration during the development cycle**.
  I took care of project delivery timelines, and tracked the current status of development down.
- **Provided mentorship and training to fellow QA engineers, contributing to professional growth within the company**.
  In my career, I've made over 40 educational videos explaining different techniques, approaches, and useful tools.

Quality Assurance Engineer at FreshOffice   *May 2014 - February 2016*

Project*:* FreshOffice (SG-RU)

Achievements:
- Mastered essential knowledge and skills in QA, demonstrating a rapid and effective learning curve.
- Collaborated with the team throughout the development cycle, contributing to successful project execution.
- Evaluated the project quality and executed necessary activities, ensuring high standards and meeting project goals.
- Enhanced the quality assurance processes, implementing improvements that led to more efficient outcomes.

———————————————— **Worked With** ————————————————

- Bug tracking: Jira
- Product documentation: Confluence
- Test-case management: TestRail, Qase
- Database: MySQL, PostgreSQL, GraphQL
- API: Postman, Swagger
- Sniffer: Proxyman, Fiddler
- Mobile: Android Studio, XCode, TestFlight

- Monitoring: NewRelic, Papertrail, Sentry, Grafana
- Performance: Jmeter, InfluxDB, Overload
- Automation: Codeception
- Code management: Bitbucket, Git
- Infrastructure: Docker, K8s
- OS: iOS, Android, MacOS, Windows, Ubuntu
- AI: Copilot, Codeium, LLMs