## **Cristian Vargas**

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Github: vcristian1

## **Summary**

Former Vendor Manager and Leasing Agent who has a passion for managing projects, developing new skills, and problem-solving using computer science and programming. Attentive and professional Northwestern Full Stack Engineering Bootcamp and Triton College graduate looking to bring value to a company as a software engineer.

# **Experience**

May 2022 - Present

### First Look Appraisals LLC, Chicago, IL - Client Services Specialist

- Manage client profiles and respond appropriately to all client requests regarding their appraisal order not limited to refunds, reassignments, lender changes, report transfers, etc.
- Maintain an ethical barrier between both the mortgage broker, appraiser, and borrower during the appraisal lifecycle.
- Answer any inbound phone calls, and client correspondence accordingly with the appropriate response.

February 2022 - May 2022

#### AppraiserVendor LLC, Greenwood, IN (Remote) - Vendor Manager

- Manage active and unassigned appraisal orders in my region, and assign them accordingly to local appraisers approved on our panel.
- Manage all of the aged or escalated files in my region, and maintain communication with the client regarding any recourse which may include reassignment if needed.
- Manage appraiser profiles and relationships in my region to reflect accurate information throughout market changes including their fees, coverage areas, capacity, license, insurance, etc.
- Maintain an ethical barrier between the mortgage broker, appraiser, and borrower while remaining in compliance with AIR and USPAP during the appraisal lifecycle.

January 2021 - January 2022

#### First Look Appraisals LLC, Chicago, IL - Status, Digital, and Vendor Solutions

• Assigned lender/mortgage broker appraisal orders to appraisers on our panel in a two person department which was formerly 12.

- Maintain an ethical barrier between both the mortgage broker, appraiser, and borrower during the appraisal lifecycle.
- Answer any inbound phone calls, and client correspondence accordingly with the appropriate response.

February 2020 - Present

**Domain Realty, Chicago, IL** - Leasing Agent (1099 Contractor)

- Schedule showings with prospect tenants for any vacant rentals managed.
- Pre-Screen prospective tenants during the application process.
- Facilitate signing any documents for prospect tenants including disclosures, lease, etc.

## **Education**

March 2022 - August 2022

Northwestern University, Evanston, IL - Full Stack Engineering Bootcamp

January 2018 - May 2022

**Triton College, River Grove, IL** - Associate of Arts (AA)

#### Skills

- Working knowledge of HTML5, CSS3, JavaScript, jQuery, Bootstrap, APIs, Node.js, Command Line, Git.
- Microsoft Office (Powerpoint, Excel, Word)
- Good Communication
- Time Management
- Problem Solver using Evidence

### References

- Adam Wavrunek Managing Broker at Domain Realty 312-287-7331
- Ankit Patel Vice President of Operations at First Look Appraisals 847-894-1907
- Rob De Luca Corporate Manager of Organizational Development at First Look Appraisals
  773-895-1755
- Craig Culbert **CEO at First Look Appraisals** 312-273-5665
- David Rambahajan **Principal at Industria Inc** 312-617-5261