

# Cristian C. Vargas

## Front-End Software Engineer

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[LinkedIn](#) | [Github](#) |

[Portfolio](#)

### SKILLS

**Languages:** HTML, CSS, JavaScript, Typescript, GraphQL

**Operating Systems:** MacOS, Windows

**Database Systems:** MySQL, Postgres, Sequelize, NoSQL, MongoDB, Mongoose,

**Tools/Frameworks:** React.js, Next.js, Node.js, Express.js, Apollo, Git, Bootstrap, Tailwind,

Web/Server-Side/Third-Party API's, Insomnia, Netlify, Heroku, Vercel, Firebase, Mongo Atlas, Prisma, Wordpress,

### PROJECTS

#### Developer

Nextflix

December 2022—Present

Built a Netflix application using Next.js, Typescript, Tailwind, Google Firebase, and Vercel. Using the TMDB API (The Movie Database) users are able to browse a selection of movies from Netflix Originals, Top Rated, Horror, Comedy, Action-Thriller, and Trending after signing up and creating an account.

[Deployment](#) | [Repository](#)

- Tools: Next.js, React, Typescript, Tailwind, Google Firebase, Node.js, and Vercel.

#### Developer

Yelpcamp

October 2022—Present

Built a user review and recommendation based application for campgrounds in the United States. Using Mapbox API, to provide the user with a map of the listed campgrounds, the user is able to also scroll through a list, read a brief description of a campground, see photos of a campground, add a new campground, and review/rate campgrounds they have visited before.

[Deployment](#) | [Repository](#)

- Tools: Mapbox API, EJS, Node.js, Express.js, Bootstrap, and MongoDB.

### EDUCATION

**Northwestern University — Full Stack Web Dev Bootcamp** [Certificate](#), Chicago, IL

03/2022-09/2022

**Triton College — Associate's of Arts (AA)**, River Grove, IL

2018-2022

### CERTIFICATIONS

**UDEMY— The Web Developer Bootcamp 2022,** [Certificate](#)

### PROFESSIONAL EXPERIENCE

#### MARKETING ANALYST

Magnolia Capital

November 2022—Present

Chicago, IL

- Create, format, and maintain company content including new webpages and announcements for both National Home Rentals and HighVine Homes using HTML and Wordpress plugins.
- Create and maintain marketing materials including presentations, badges, and fliers using corporate standard templates.
- Audit and maintain company online profiles using Google Analytics on ILS feeds such as Google, Yelp, Zillow, Redfin, and Apartments.com
- Assist with creating internal and investor reporting through Microsoft Suite, Google Sheets, and Airtable for marketing analysis reports.

- Manage the property marketing including photo audits for all single family investment homes.

## **LISTING COORDINATOR**

Magnolia Capital

August 2022–November 2022

Chicago, IL

- Assist with creating engaging media including badges, overlays, and fliers which are used on active and coming soon listings.
- Collaborates with the Sales and Maintenance team, including in person and virtual meetings, to ensure the listing process for all homes are being completed as scheduled.
- Manage the property marketing, and amenity descriptions for all single family investment homes on the MLS, and update accordingly as vacancies arise to ensure listings are engaging.
- Streamlined the media process with vendor Planomatic Inc, using an Excel file, which increased the media on all of our single family homes.

## **CLIENT SPECIALIST**

First Look Appraisals LLC

May 2022–July 2022

Chicago, IL

- Managed broker and lender profiles, while communicating appropriate resolutions to all client correspondence not limited to emails or calls on: refunds, reassignments, lender changes, turntime requests, escalated orders, order troubleshooting, and report transfers.
- Successfully doubled the idle time of the operations team of 3 by exceeding the 100 support ticket goal, and answering 20% of all inbound calls daily.
- Maintained an ethical barrier between the mortgage broker, appraiser, and borrower during the appraisal lifecycle in correspondence with USPAP and AIR.

## **VENDOR MANAGER**

Appraiser Vendor LLC

Feb 2022–May 2022

Greenwood, IN

- Managed unassigned appraisal orders in my region, and assigned them to local appraisers on panel, or to new appraisers that need to be onboarded.
- Communicated and negotiated daily with appraisers in my region to assign them appraisal orders to complete within our client's budget and timeframe.
- Managed expectations of client's whose files are escalated, defining any recourse the company can provide including reassignment or refund if necessary.

## **APPRAISAL COORDINATOR**

First Look Appraisals LLC

Jan 2021–Jan 2022

Chicago, IL

- Managed escalated and unassigned appraisal orders in California and Arizona, and assigned them accordingly to local appraisers approved on our panel, or to new appraisers that need to be onboarded.
- Exceeded the assigned orders goal daily in my region increasing the idle time for the Vendor Solutions team using effective and concise communication with appraisers.
- Increased the idle time of the Digital Solutions and Status Solutions teams by exceeding the 100 support ticket goal, and answering all inbound calls with no voicemails left daily.
- Maintained an ethical barrier between the mortgage broker, appraiser, and borrower during the appraisal lifecycle in correspondence with USPAP and AIR.