# Cristian C. Vargas

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<u>LinkedIn</u> | <u>Github</u> |
Portfolio

#### **SUMMARY**

Full Stack Engineer, with an Associate's Degree from Triton College and a Certificate from Northwestern University's Coding Bootcamp, providing unique perspectives on how end users interact with websites, and applications. Pragmatic programmer who is passionate about learning new skills and technologies, problem solving, and contributing to creative projects on a team.

## **SKILLS**

**Languages:** HTML5, CSS3, JavaScript ES6 **Operating Systems:** Windows, MacOS

Database Systems: MySQL, Sequelize, NoSQL, MongoDB, Mongoose, GraphQL, Apollo

Tools/Frameworks: React.js, Node.js, Express.js, Git, Bootstrap, Tailwind, Web/Server-Side/Third-Party API's,

Postman, Insomnia, Mongo Atlas, Netlify, Heroku.

#### **PROJECTS**

## Developer

Yelpcamp October 2022—Present

Built a user review and recommendation based application for campgrounds in the United States. Using Mapbox API, to provide the user with a map of the listed campgrounds, the user is able to also scroll through a list, read a brief description of a campground, see photos of a campground, add a new campground, and review/rate campgrounds they have visited before.

# <u>Deployment</u> | Repository

• Tools: Mapbox API, EJS, Node.js, Express.js, Bootstrap, and MongoDB.

#### Developer

World View September 2022—Present

Collaborated as a team of three to build an application that is a visual educational resource for users to learn about historical events that occurred in different centuries around the world. The 3D globe, built with Three.js and React-Three-Fiber, has numerous coordinates identifying a historical event, and can render the event description and date on click of the coordinate.

#### Deployment | Repository

• Tools: React.js, GraphQL, Apollo, Bootstrap, MongoDB, Three.js, and React-three-fiber.

### Developer

Get Higher August 2022—Present

Collaborated as a team of three to build an application that functions as your all in one job finder for job seekers. Using the Google Job Search API, Get Higher provides a free service to job seekers including a job search, saved jobs, and career match guiz to assist users during their job hunt.

## <u>Deployment</u> | Repository

 Tools: Handlebars, Node.js, Express.js, TailwindCSS, Google Job Search API, Google Maps API, JawsDB, and MySQL.

## PROFESSIONAL EXPERIENCE

MARKETING ANALYST August 2022–Present
Magnolia Capital Chicago, IL

- Create, format, and maintain marketing materials (brochures, presentations, proposals, email blasts, announcements, team materials etc.) using corporate standard templates.
- Audit and maintain company online profiles including both websites and their content using

- wordpress, and other ILS feeds such as Zillow, Redfin, Apartments.com, etc.
- Assists with creating internal and investor reporting through Microsoft Suite and Airtable for marketing analysis reports.
- Assists in the implementation and analysis of Google Analytics, Google Tag Manager, and Google Optimize on property websites.

CLIENT SPECIALIST May 2022–July 2022

First Look Appraisals LLC

Chicago, IL

- Managed broker and lender profiles, while communicating appropriate resolutions to all client correspondence not limited to emails or calls on: refunds, reassignments, lender changes, turntime requests, escalated orders, order troubleshooting, and report transfers.
- Successfully doubled the idle time of the operations team of 3 by exceeding the 100 support ticket goal, and answering 20% of all inbound calls daily.
- Maintained an ethical barrier between the mortgage broker, appraiser, and borrower during the appraisal lifecycle in correspondence with USPAP and AIR.

VENDOR MANAGER Feb 2022–May 2022

Appraiser Vendor LLC

Greenwood, IN

- Managed unassigned appraisal orders in my region, and assigned them to local appraisers on panel, or to new appraisers that need to be onboarded.
- Communicated and negotiated daily with appraisers in my region to assign them appraisal orders to complete within our client's budget and timeframe.
- Managed expectations of client's whose files are escalated, defining any recourse the company can provide including reassignment or refund if necessary.

## **APPRAISAL COORDINATOR**

Jan 2021–Jan 2022

First Look Appraisals LLC

Chicago, IL

- Managed escalated and unassigned appraisal orders in California and Arizona, and assigned them accordingly to local appraisers approved on our panel, or to new appraisers that need to be onboarded.
- Exceeded the assigned orders goal daily in my region increasing the idle time for the Vendor Solutions team using effective and concise communication with appraisers.
- Increased the idle time of the Digital Solutions and Status Solutions teams by exceeding the 100 support ticket goal, and answering all inbound calls with no voicemails left daily.
- Maintained an ethical barrier between the mortgage broker, appraiser, and borrower during the appraisal lifecycle in correspondence with USPAP and AIR.

#### ADDITIONAL EXPERIENCE

LEASING AGENT Feb 2020–2022

Domain Realty Chicago, IL

### **EDUCATION**

Northwestern University — Full Stack Web Development Certificate, Chicago, IL

O3/2022-09/2022

Triton College — Associate's of Arts (AA), River Grove, IL

2018-2022

#### **CERTIFICATIONS**

**UDEMY**— The Web Developer Bootcamp 2022, <u>Certificate</u>