# Cristian C. Vargas

Elmwood Park, IL 60707
Phone: (773) 706-5634 | Email: <u>cristian.v0223@gmail.com</u>
<u>LinkedIn</u> | <u>Github</u> |
Portfolio

#### **SUMMARY**

Full Stack Engineer, with an Associate's Degree from Triton College and a Certificate from Northwestern University's Full Stack Coding Bootcamp, leveraging a background in management to provide unique perspectives on how users interact with websites, and applications. Pragmatic programmer who is passionate about solving problems, learning new skills, and working with a team.

# **SKILLS**

Languages: HTML, CSS, JavaScript
Operating Systems: Windows, MacOS

Database Systems: MySQL, NoSQL, Sequelize ORM, MongoDB, Mongoose, GraphQL, Apollo

**Tools/Frameworks:** React.js, Node.js, Express.js, Git, Github, Bootstrap, Tailwind CSS, Web/Server-Side/Third-Party API's, Google Maps API, Postman, Insomnia, Netlify, Heroku.

## **PROJECTS**

# Developer

World View September 2022—Present

Collaborated with a team to build an educational application that is a visual learning resource for students of all ages to learn about historical events that occurred in different centuries around the globe.

# Deployment | Repository

• Tools: React.js, GraphQL, Apollo, Bootstrap, MongoDB, Three.js, and React-three-fiber.

### Developer

Get Higher August 2022—Present

Collaborated with a team to build an application that offers free service to job seekers and a career match quiz that functions as your all in one job finder.

# <u>Deployment</u> | Repository

• Tools: Handlebars, Node.js, Express.js, TailwindCSS, Google Job Search API, Google Maps API, JawsDB, and MySQL.

# Developer

Weather Application July 2022—Present

Built a weather application that uses geolocation to provide the user with today's forecast and a 5 day weather forecast.

### **Deployment | Repository**

• Tools: HTML, CSS, JavaScript, Open Weather API, Unsplash API.

#### PROFESSIONAL EXPERIENCE

# LISTING COORDINATOR August 2022–Present Chicago, IL

- Manages the property marketing, and amenity descriptions for all single family investment homes on the MLS, and updates accordingly as vacancies arise to ensure listings are engaging.
- Collaborates with the Sales and Maintenance team, including in person and virtual meetings, to ensure the listing process for all homes are being completed as scheduled.
- Streamlined the media process with Planomatic Inc, using an Excel batch file, which increased the media on all of our single family homes by 33%.
- Collaborated with the Head of Marketing to create engaging media including badges, overlays, and an appliance package flier which is used on active and coming soon listings.

CLIENT SPECIALIST May 2022–July 2022

First Look Appraisals LLC

Chicago, IL

 Managed broker and lender profiles, and communicated appropriate resolutions to all client correspondence not limited to emails or calls on the following: refunds, reassignments, lender changes, turntime requests, and report transfers.

- Successfully doubled the idle time of the operations team of 3 by exceeding the 100 support ticket goal, and answering 20% of all inbound calls daily.
- Maintained an ethical barrier between the mortgage broker, appraiser, and borrower during the appraisal lifecycle in correspondence with USPAP and AIR.

VENDOR MANAGER

Appraiser Vendor LLC

Feb 2022–May 2022

Greenwood, IN

- Managed unassigned appraisal orders in my region, and assigned them to local appraisers on panel, or to new appraisers that need to be onboarded.
- Communicated and negotiated daily with appraisers in my region in efforts to assign them appraisal orders to complete within our client's budget and timeframe.
- Communicated with client's whose files are escalated regarding any recourse which may include reassignment or refund if needed.

#### APPRAISAL COORDINATOR

Jan 2021-Jan 2022

First Look Appraisals LLC

Chicago, IL

- Managed escalated and unassigned appraisal orders in California and Arizona, and assigned them accordingly to local appraisers approved on our panel, or to new appraisers that need to be onboarded.
- Exceeded the assigned orders goal daily in my region increasing the idle time for the Vendor Solutions team using effective and concise communication with appraisers.
- Increased the idle time of the Digital Solutions and Status Solutions teams by exceeding the 100 support ticket goal, and answering all inbound calls with no voicemails left daily.
- Maintained an ethical barrier between the mortgage broker, appraiser, and borrower during the appraisal lifecycle in correspondence with USPAP and AIR.

### ADDITIONAL EXPERIENCE

LEASING AGENT

Domain Realty

Feb 2020–2022

Chicago, IL

# **EDUCATION**

Northwestern University — Full Stack Web Development Certificate, Chicago, IL 03/2022-09/2022

Triton College — Associate's of Arts (AA), River Grove, IL 2018-2022

#### **CERTIFICATIONS**

**UDEMY**— The Web Developer Bootcamp 2022, <u>Certificate</u>