

Víctor Hugo Cruz García

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Professional Summary

Information Technology professional with a strong academic background in Computer Science and over 13 years of experience in IT infrastructure administration. Proven leadership in technical support, server management, and software development. Focused on continuous improvement, operational efficiency, and excellent user support.

Education

Bachelor's Degree in Computer Science

Benemérita Universidad Autónoma de Puebla

2006 – 2010

Certifications

Fullstack JavaScript Certification

Skilling Center – Universidad Tecmilenio

September 2024

Professional Experience

Head of IT Department

Comisión Federal de Electricidad (CFE) – Tehuacán Region

February 2011 – April 2025

- Administered Linux and Windows servers
- Managed Active Directory and Group Policies
- Configured security and software deployment via WSUS
- Provided technical support and coordinated support staff
- Participated in technological modernization projects

- Developed and maintained internal systems using PHP

Technical Skills

- JavaScript (Frontend and Backend)
- PHP
- Python
- Node.js, Express
- HTML, CSS, Bootstrap
- Git and GitHub
- Databases (MySQL, MongoDB)
- REST API consumption
- Linux and Windows system administration
- Active Directory and WSUS

Soft Skills

- Teamwork
- Leadership and personnel management
- Problem-solving
- Analytical thinking
- Effective communication
- Adaptability

Languages

- Spanish: Native
- English: Intermediate