

Interface Responsibility Matrix

Dealer Daily Open Access

Statement: Interface Descriptions

Vehicle Work Stream			
Interface		Brand	Description
1	Vehicle Inventory Adjustment (Inbound)	Toyota Lexus	Toyota & Lexus Dealers Dealer assigns a stock no. to the new VINs (received, in transit) in DMS. This stock Number is transmitted to Dealer Daily via VIA interface and used as reference by the dealer for that VIN. Dealers can view these stock numbers on Dealer Daily
2	Vehicle Inventory Adjustment (Outbound)	Toyota Lexus	Vehicle Inventory Adjustment is an 'outbound' interface that communicates Vehicle Inventory Adjustments from TMS to DMS systems. This includes both New and Used vehicles
3	Retail Delivery Report	Toyota Lexus	Dealers share vehicle, customer, Telematics, finance & insurance data with TMS as soon as a car is sold. This is transmitted by the DMS through the Credit Contract & RDR inbound interface
4	F&I Deal (Credit Contract)	Toyota Lexus	As stated for Retail Delivery Report
5	Financial Statement	Toyota Lexus	Financial Statement is an 'inbound' interface that communicates monthly Financial Statements from the dealerships' DMS systems to TMS' system Dealer Daily

Parts Work Stream			
Interface		Brand	Description
6	Parts Shipper	Toyota Lexus	When shipping parts to dealerships, Parts Distribution Centers managed by TMS create and send a Shipper (also called as Shipping List) along with the shipment. Parts Shipper is an 'outbound' interface that communicates Shipper information from TMS to the DMS
7	Parts Return	Toyota Lexus	The Parts Return process starts at the dealership where the dealer generates a parts returns list based on the monthly allowance & sends the list to TMS parts department, where the accept/reject decision is taken for each part. This return information is transmitted through the Parts Return interface
8	Parts Master	Toyota Lexus	Parts Master is an 'outbound' interface that communicates master data information about the parts such as description, pricing, and substitution from the back end systems such as Advanced Parts System, Lexus Parts System, TPNA and Dealer Daily to the DMS

9	Parts Inventory	Toyota Lexus	TMS keeps track of the dealers' parts inventory on a continuous basis. This helps in forecasting parts requirements for Toyota and Lexus dealerships. In the case of Lexus dealerships, Parts Inventory information is also required for Parts Locator, a module in Dealer Daily where Lexus dealers can view each others' parts. Parts Inventory is an 'inbound' interface that communicates parts inventory status from the dealerships' DMS systems to TMS' back end systems.
10	Dealer Stocking Guide	Lexus	Lexus dealerships are required to stock minimum levels of inventory for certain parts. This is required to maintain high availability and service levels to Lexus customers. In order to guide Lexus dealers on the levels of the parts to be stocked, Toyota Motor Sales, USA, Inc. provides a Dealer Stocking Guide (DSG) twice a year. Dealer Stocking Guide is an 'outbound' interface that communicates DSG information from TMS' back end system called Lexus Parts to the DMS.
11	Automatic Stock Replenishment	Lexus	At Lexus dealerships, the DMS generates an Automatic Stock Replenishment Order each day, for those Stocking Guide Parts whose inventory levels have fallen below the Dealer Stocking Guide levels. Automatic Stock Replenishment (ASR) is an 'outbound' interface that communicates the reorder time at which the DMS system is supposed to send ASR orders to TMS each day. Re-order Transmit Time is transmitted along with DSG data, and is technically not a separate interface
12	Parts Order	Toyota Lexus	Dealers place orders for Parts with TMS, and TMS supplies from these Parts Distribution Centers. Parts Order is an 'inbound' interface that communicates Parts Orders from the dealerships' DMS systems to TMS' system Dealer Daily. DMSI subsequently transmits the Parts Orders to APS, which processes the orders

Service Work Stream			
Interface		Brand	Description
13	Operations Codes & Labor Guide	Toyota Lexus	Op Code is an 'outbound' interface that communicates the changes in the operation codes like description, Flat rate Hours, Combination code from the back end system (Warranty system) to the DMS
14	Special Services Campaign	Toyota Lexus	Special service campaigns (SSC) address special / immediate repairing needs for vehicles in the field (within TMS warranty or outside TMS warranty). TMS' Customer Service division releases the standard repair procedure & the parts to be used for carrying out the SSC repairs. Dealers need to find out whether a SSC repair is applicable for the VIN and then use the SSC codes in the repair order. TMS processes the warranty claims with SSC codes & then reimburses the claims as per standard TMS policy & procedures
15	National Service History – Download	Lexus	National Service History Download (NSHD) is an 'outbound' interface that is used to communicate the Customer, Vehicle details, Repair Orders (service history), Service agreement and Special Service Campaign information. The interface process is valid only for Lexus dealerships and does not apply to Toyota dealerships
16	Repair Order	Toyota Lexus	Repair Order is an 'inbound' interface that communicates Repair Order information from dealerships' DMS systems to TMS. Repair Order consists of all data pertaining to vehicle service viz. vehicle information, customer information, claim information, repair information (jobs & parts)

17	Warranty Payments	Toyota Lexus	Warranty Payments information is critical to claim processing cycle where TMS provides information to the dealer on what payments have been approved and are going to be settled in the near future. This information is communicated to DMS through the Warranty Payment interface
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