

Dear Clients,

I take this opportunity to first and foremost thank you all for being loyal customers of our products & services and it's encouraging to see that you believe in us every time you trade with us.

I would like to bring this to your notice that I personally overview the accounts that are associated with us and ensure that apart from the services we offer; we do offer good customer services.

To keep our customers safe from any kind of unfair trade practices; it is my earnest proposition that pls. follow the following rules while trading on our platforms.

1. **No Cash Dealing:** No cash to be handed to any of our company representatives including the Branch Manager, Relationship Manager working with you on your account as cash dealing is not legally permissible.
2. **Permission Rights for Trading:** No company representative or Relationship Manager is authorize to trade on your behalf. We would appreciate if you do not indulge in the same and request you to report any such activity given by our RM at care@fairwealth.in
3. **Portfolio Management Services:** Fairwealth does not offer PMS services; any commitment made by any of our company officials should not be considered.
4. Please also do not issue a **CHEQUE** or any other banking instrument in the **NAME** of any individual or firm. All payments should be made only through Account Payee Cheque drawn in favour of the Company (**Fairwealth Securities Ltd.** in case of equity and **Fairwealth Commodity Broking Pvt. Ltd.** in case of Commodity) from the bank account register with us at the time of account opening and all refunds should also be insisted through Account Payee Cheque of the Company, even if it may prolong your transaction by a day or two. Please mention your trading code (UCC) on the back of your cheque for easy identification.
5. Please do not put a **bait of extra gratification** to any staff nor get lured or tempted by any private arrangement with any staff.
6. Please **DO NOT SHARE** your online Trading Account ID and/or Password with anybody.
7. Please **do not act on rumors**. Take a cool and firm decision.
8. Always call us on our **Landline Numbers** for Trading.
9. Please verify your transaction with the **CONTRACT NOTES** and point out the discrepancy, if any, on immediate basis. You can also verify your transactions from the exchange website.
10. Please Do Not ignore any intimation/information given by Fairwealth.
11. Please do not hesitate to contact us for any clarification or if you still smell any wrong.
12. It is highly requested to you that you must confirm your ledger balance from head office timely.
13. Please update your contact details like Correspondence address, telephone number and email address with the company immediately upon any change.

All the above information is to ensure we as a company offer you Fair Trade practices. Should you face any such concern pls. feel free to mail me personally on md.desk@fairwealth.in and I assure you that the matter will be properly looked into.

Warm Regards

Dhirender Gaba, Managing Director

Mail: md.desk@fairwealth.in



TO KNOW MORE DETAILS CONTACT US :

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